

the Pavement

The *FREE* monthly for Scotland's homeless

Issue 4, February



"I tell you, it's like a city out there"



“Would you like to take part in a new TV project, ‘Celebrity Down and Out?’”

the Pavement

www.thepavement.org.uk
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The Editor

The first issue of 2009, our fourth

Welcome to the February edition of *The Pavement*, and the credit crunch theme of the last issue has unfolded apace. As we go to press, we hear that we are now officially in recession – as though we haven't known that for months.

This issue we interview Maxx Preston, an Edinburgh hotel owner whose laudable plan to let empty rooms to temporarily homeless families backfired – not only did local residents object, but when the council's Homeless Unit hinted that, even with an HMO licence and the council's approval, they would be unlikely to use his premises. Go figure.

The story was echoed in Kinnoull, Perth and Kinross, where the news of a mansion conversion for temporary housing up to eight homeless families prompted concerns among parents of local primary school kids.

Elsewhere, there's news of a new rough sleeper dispersal zone in London's Waterloo; a green energy gong for the forward-thinking Lochalsh & Skye Housing Association; and a welcome £2.4million funding boost to be shared among 29 homeless charities in Scotland.

As always, if you have any stories, comments or suggestions get in touch, by post or email, at the address on this page.

Karen Chung
Scotland Editor
chung@thepavement.org.uk

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Not on my patch

An Edinburgh hotel owner and his take on homelessness

Latest figures show that 13,000 homes were repossessed last year. A hotel proprietor in Edinburgh wanted to do his bit to ease the crisis, and ended up with a fight on his hands.

In the throes of the most serious economic downturn in history, the only way is down: financial experts say the worst is yet to come, and seemingly the entire world is now praying that jobs will be safe and that they have enough money to pay rents or mortgages at the end of the month. Meanwhile, the government could be accused of being more concerned about helping the financial system than for the people who voted for them.

However, Maxx Preston (*pictured opposite*), owner of the Hotel Ceilidh-Donia in Edinburgh, took the plunge two months ago and applied for a licence to provide temporary accommodation for homeless people. *The Pavement* caught up with him at his premises.

"This is a business," he tells us, "but I also know that I can help people in the middle of the chaos we are experiencing just now." His neighbours, however, took exception to his plans and he is still awaiting Edinburgh Council's confirmation of the HMO licence application. "Simply, winter was coming and we had empty rooms. So we asked the council if they needed rooms for newly homeless families. We are people who are running a successful business, but thought we could help – for a short time – some unfortunate people who had just lost their homes.

"As we have been a guest house or hotel for 25 years, we felt we had all the expertise necessary. Ethnic minorities and

religions and the disabled have laws to stop society treating them differently so, why should homeless people carry a stigma?"

Neighbours, however, were up in arms as soon as the plans became public, worried that the sudden arrival of up to 30 short-term residents would have a negative impact on the street. While an existing, long-term home for vulnerable adults had caused no problems, they had concerns about the impact of temporary homeless people on the street's 30–35 adults and young children. One resident expressed fear that the character of the locale would change completely, as no one would know who their neighbours were anymore.

Undeterred, Maxx explains: "As we have a hotel, we always think of our neighbours' and our streets' needs equally with our own business needs. I can understand the concerns but to me it seems like there's a bit of the NIMBY about this whole thing. And people always assume that homelessness is about drugs, alcohol and crime. No one gets excited about Day Break House next door, which houses men who can't cope on their own. We were advised by the Council's housing officer that they would try and treat the area as 'sensitive' and house their 'less chaotic' clients there, but then I suppose trying and achieving are two very different things."

"It was us who asked the Council to tell our neighbours of our plans, and within hours they had action groups and committees set up to stop us. The only neighbours who came to our door asked if we were still staying here with the homeless. When we said yes, then they said, 'OK, we know you will run it properly'. The others

were probably worried about their house prices dropping."

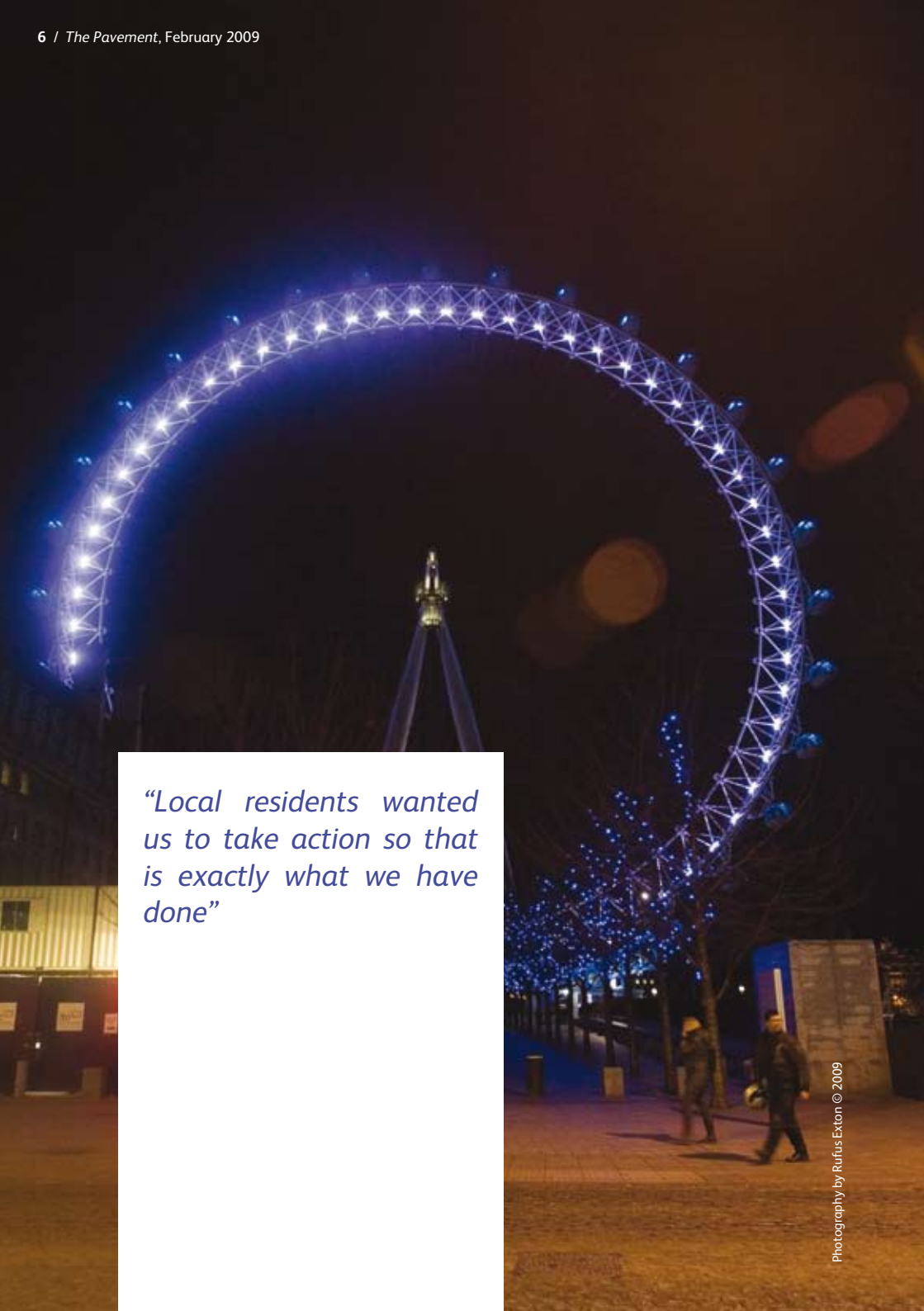
Added to this, Maxx tells us that a council employee who works in the Homeless Unit has told them that even if they get approval, that his department won't use them. Maxx expresses frustration at this. "It seems that the issues of homeless people issues are not important to the department that is supposed to look after them. We don't have to fit out an area specially for the homeless, it's the usual straightforward rules: clean rooms when necessary; no friends or family in the rooms, and so on. It seems unfair because what people need at this most traumatic time of their lives is support. That was one of the reasons we thought it would be good for families to stay here, as we are not a band B, we are a hotel, and we can provide meals all day. And while we thought about the possibility of losing some customers if they knew we were providing accommodation to homeless people, we only wanted to help families made newly homeless, and thought we could match with our regulars."

"I find it disappointing that people don't seem to care about others' problems."

Noelia Martinez



Maxx Preston and loyal friends at his hotel

A large Ferris wheel, illuminated with bright blue lights, dominates the night sky. The wheel's structure is a complex lattice of metal, and the lights are arranged in a circular pattern around the rim. In the foreground, a person is walking on a paved area, and another person is visible further back. The background is dark, with some blurred lights and structures. The overall scene is a vibrant, illuminated public space at night.

“Local residents wanted us to take action so that is exactly what we have done”

Waterloo dispersal

A new dispersal zone around London's Waterloo Station targets rough sleepers

In London an area ASBO has banned rough sleepers from around Waterloo Station. The Metropolitan police are to use new powers to move on rough sleepers from around Waterloo station in London.

A 'dispersal zone', introduced by the local council, Lambeth, on 5th January to reduce the numbers of entrenched rough sleepers, will be in place for six months. It has been introduced under Section 30 of the Anti Social Behaviour Act 2003, which allows police to establish and enforce dispersal zones where there are reasonable grounds to believe that there is persistent antisocial behaviour.

More dedicated police will patrol the South Bank of the Thames and increased outreach support will be provided to help rough sleepers into treatment services and accommodation.

Councillor Donatus Anyanwu, Lambeth's cabinet member for safer communities, said: "Local residents wanted us to take action so that is exactly what we have done." A claimed increase in the numbers of rough sleepers on the South Bank sparked a rise in complaints from the business community and residents associating them with antisocial behaviour, aggressive begging, criminal acts and street drinking.

The most recent official count from charity Thames-Reach found a dozen rough sleepers in the Waterloo area.

Supt Alistair Sutherland, the acting borough commander for Lambeth Police, said: "These numbers are not sustainable and it is, therefore, necessary for the agencies involved to disperse the street drinking and large numbers of rough sleepers before they become entrenched in this

behaviour. Any police activity will be undertaken in close collaboration with the council's street population outreach services."

It is understood that Thames-Reach will work closely with local authorities, and the introduction of the dispersal zone follows consultation between councillors, local charities, hostels and the police.

However, David Clover, interim manager at Webber Street, a homeless day centre inside the area, said the dispersal zone seemed to be targeting A10 rough sleepers. There has been growing disquiet about the behaviour of Eastern Europeans who have been forced onto the streets after failing to find work. Reports of increased street drinking and abusive behaviour – particularly towards young women – have upset local communities and longer-term rough sleepers.

Several local readers have speculated that authorities cannot be seen to be acting unfavourably towards a specific group of individuals, so measures aimed at migrants have to be given a broad-brush treatment. This affects members of the homeless community who would otherwise not need to be disturbed by the authorities. But Mr Clover said the police and authorities in Waterloo were very experienced at dealing with rough sleepers, and he hoped that the dispersal zone would be implemented fairly.

A spokesperson for Lambeth Council said the dispersal zone was as much about protecting rough sleepers against antisocial behaviour as it was about reducing rough sleeping numbers. "Many of the homeless people were on the receiving end and not the perpetrators of antisocial

behaviour, so the dispersal zone is about taking action against antisocial behaviour to protect the rough sleepers but also to step up outreach work to help support rough sleepers off the streets."

Lambeth has outreach services and provides funding to five homeless hostels. Anyone moved on in Lambeth will be referred to one of these services.

When asked why the council had selected specific Waterloo streets, rather than introducing a blanket ban, the spokesperson explained it was designed to target streets where antisocial behaviour had been reported.

"There have been criminal acts and cases of anti social behaviour in the area, with many homeless people on the receiving end," the spokesperson said. "These streets were an agreed priority area."

Another London borough, Clapham, successfully implemented a dispersal zone to tackle a group of antisocial youths on an estate.

The Pavement will be monitoring the implementation of the dispersal zone, which other councils across the UK may well use in the run up to 2012

Rebecca Wearn

Scottish news

The homeless stories from across Scotland

Funding boost

Twenty-nine projects will receive £2.4 million from the Scottish Government to help tackle homelessness and provide debt advice. The Housing Voluntary Sector Grants Scheme provides funding for projects relating to homelessness, including repossession and debt advice.

Steeling themselves for an increase in demand for their services in the current financial climate,

Shelter Scotland will receive £231,108 to develop its housing law service, a 50 per cent increase on their allocation from last year.

Borderline (a long-term stockist of our sister London edition), which supports and advises homeless Scots in London, gets £107,100. Based in Victoria near the coach station, the route many Scots take to London, Borderline's team of five staff offers a range of services including information, advice and advocacy.

Scottish Women's Aid, meanwhile, will receive £107,100 to provide advice and support to women who are homeless having suffered domestic abuse.

Alison Watson, Head of Services, Shelter Scotland, says: "This additional funding will enable us to respond to the very real problems people are facing."

Staff

Appeal from Scottish Churches Housing Action

Edinburgh-based Scottish Churches Housing Action has established 26

projects across the country since it was set up 14 years ago. Its chairman, the Rev Leslie Morrison, of Duke Street United Reformed Church in Leith, said everyone was affected by the current economic crisis but the situation was particularly harsh for Scotland's 93,000 homeless people.

He said: "No matter how hard this unsettling time is for us, it is almost impossible to imagine how hard it is for those who are homeless or living in extreme poverty." Among the projects SCHA has established is Fresh Start, which provides new tenants who have been homeless with essential items to set up and decorate their home, and also befriends them.

Imran Ali

A new knight in the housing sector

Housing Corporation chair Peter John Bellet Dixon is among those recognised in the New Year's Honours List 2008, whose aim is to reflect and pay tribute to achievement and service across the whole community. He was awarded a knighthood for services to the housing sector, and particularly his focus on affordable housing. Sir Peter, who has been the chair since 2003, said after receiving the prize that he was "tickled pink" but admitted he would find his new title a "little hard to get used to!" He added: "I've just got to ensure I live up to it now!"

Before he became the chair of



"It's his gap year, so he's learning to read"

the Housing Corporation, which funds new affordable housing and regulates housing associations, he was a board member of Anglia Housing Group and London & Quadrant Housing Trust. Peter Dixon has been always concerned that everyone should have access to good housing. He is also the chair of University College London Hospitals and trustee and Council member of the NHS Confederation. His business career includes running a variety of industrial companies as well as experience in banking and corporate finance.

Eugenia Cabaleiro Pereira

Primary concerns in Perth and Kinross

News that a Victorian mansion in Kinnoull was being converted to house up to eight homeless families on a temporary basis prompted concerns among parents that the project would affect the local Primary School.

Council officials in Perth and Kinross addressed a wide range of concerns in a Q&A distributed to the local community, explaining that current temporary accommodation is unsuitable for families and there is a pressing legal requirement to offer an alternative to emergency bed and breakfast.

The document stresses: "Accommodation will not be offered to single people nor to households with known dependency issues. It is being developed to provide stable supportive accommodation to reduce the impact of homelessness on children." A completion date is pencilled in for the spring. Children housed at the mansion won't be attending Kinnoull Primary and a taxipick-up point will be arranged well away from the school entrance.

Councillor Heather Stewart backs the initiative but criticised

the "unnecessary anxiety and concern among local residents who have not been given the full facts – this should be resolved at public meetings planned for the next few weeks where officers will be on hand to reassure the community."

Staff

Good energy

The Lochalsh & Skye Housing Association, which was set up in 1983 as an independent non-profit service, has won the Best Renewable Project award in the Green Energy Awards 2008, held at the Assembly Rooms in Edinburgh.

This award recognized the work that the organization has been doing in order to produce renewable energy and quality affordable housing. Owing to its continuous progress of researching to improve its services, the Association has received concerted recognition over the years. Besides the Green Awards, the Association won Scotland's top award for its energy-efficiency commitment at the EAS Energy Savers Award 2008. The Association also achieved the Saltire Society award last year for house designs at properties in Coishletter in Edinbane.

The year before, in 2007, the Association won a Highly Commended award at the National Energy Efficiency Awards in London, in recognition of its work towards improving energy efficiency, reducing carbon emissions and fuel poverty. In that year, the new properties at Home Farm (Portree) were provided with heat pumps, which are increasingly seen as the future of the heating, since they supply central heating and hot water with bills which people can really afford. Moreover, tenants were given low energy light bulbs and Power Down devices.

The latest step for the Asso-

ciation is the installation of solar panels in the new properties at Campbells farm, Broadford, which are capable of providing up to 50% of each household's hot water.

Since the very beginning, the association has been focused on the needs of the people it serves, so it has always worked through an open development programme to offer a valued service to the community. Apart from the energy commitment, this association of charitable status is also concerned with finding housing solutions for elderly and disabled people. In so doing, the idea is that anyone can afford a house of their own, which as we know, is one of the aims to be achieved by 2012.

Eugenia Cabaleiro Pereira

Affordable housing budget

Ross Finnie, MSP, the Scottish Liberal Democrat spokesperson on health, challenged Alex Salmond over affordable housing investment in Scotland's two biggest cities during First Minister's Questions, following talks with the SFHA.

Mr Finnie questioned the First Minister on why Edinburgh and Glasgow have not benefited from any extra investment in affordable housing for the last two years – and how they will meet homelessness targets.

The SFHA has held talks with Mr Finnie and the Liberal Democrats along with the rest of the parties in Holyrood this week on securing an extra £30 million in the Scottish budget for affordable housing. The budget cleared its first hurdle this week, passing to committee stage, where it can be amended, before heading for a final vote in Parliament on 28th January.

Staff



*"We're here to watch house prices
come tumbling down"*



missingspeople.org.uk
seensomeone@

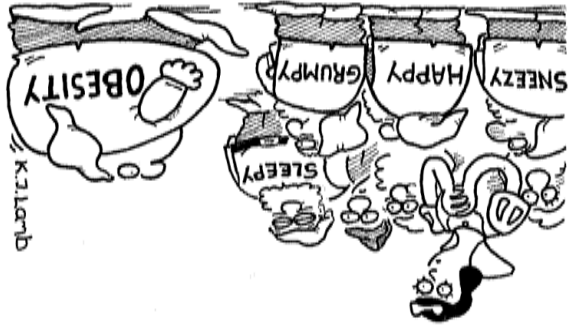
700 700 or email:
People on Freefone 0500
confidentialcharityMissing
please call the 24-hour
If you have seen Quentin,
and tan coloured Rockport
boots.

Quentin is 6ft 1in tall,
of slim build, with short,
brown hair. When last seen
he was wearing a black
waterproof jacket with
FLY 53 written on it, jeans
and tan coloured Rockport
boots.

There is great concern
for Quentin as he may
be unwell. He is urged
to call the confidential
service, Message Home
on Freefone 0800 700
740 and we can forward a
message on his behalf.

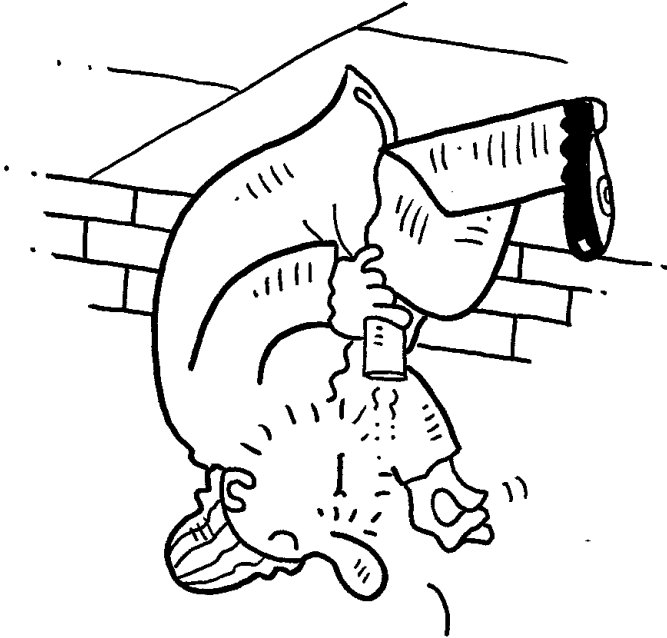
Quentin, has been
missing from Banochry,
Aberdeenshire, Scotland,
since 6th November 2008.

Quentin Adams Age at disappearance: 40



Homeless Edinburgh
A comprehensive website contain-
ing information about services
in Edinburgh including hostels,
advice and support centres. Also
has information on over 8,000
services outside Edinburgh
www.homelessedinburgh.org

WEBSITES EDINBURGH
WEBSITES GLASGOW



A PIQUANT
LOBSTER BISQUE
THOUGH A LITTLE
OVER-CROUTONED

Salvation Army

1 East Adam Street, EH8 9TF
 0131 662 4455
 Mon: 9am - 12 noon; Tue and Thur:
 3 - 9pm; Fri: 1 - 4pm; Sat: 6 - 9pm

St George's West

58 Shandwick Place, EH2 4RT
 0131 226 2428

Mon - Sat: 9am - 3pm

Soup Van

Every night: 9 - 9.45pm
 Runs from Waverley Bridge to
 Grassmarket and North Bridge

Balvicar Street

G42 8QU

Thurs: 7 - 9pm

Cadogan Street

Glasgow G2 7AB

Runs at these times:

Sun: 9 - 10pm; Mon: 7.30 -

9pm; Tues: 8.45pm - 12.30am;

Wed: 9 - 10pm; Fri: 8 - 9pm

Rokpa Glasgow

Kagyu Samye Dzong
 The Tibetan Buddhist Centre
 7 Ashley Street
 Glasgow
 G3 6DR
 0141 332 9950

St. Columba's Church

St. Vincent Street, G2

Sun: 7.30 - 9pm

St. Patrick's Church

North Street, G3 7DA

Thur & Sun: 8pm - 9pm

St. Simon's Church

Dunaskin Street, G11 6PG

Sun: 1.30 - 2.30pm

Waterloo Street

G2

Thur: 10pm - 12am

FF

SANLINE

6 - 11pm

0845 767 8000

Out-of-hours helpline for those
 affected by mental health

Glasgow Women's Support

Project

31 Stockwell St, G1 4RZ

0141 552 2221

Mon, Tues, Thurs, Fri: 10am

- 4.30pm; Wed: 2 - 4.30pm

Information, advice and initial

support for women who have

experienced sexual abuse

TELEPHONE SERVICES

Domestic Violence Helpline

0808 2000 247

Edinburgh City Mission

Counselling and crossline helpline

0845 658 0045

Providing a listening service

for anyone in emotional crisis.

Also offers face-to-face coun-

selling by appointment

WEBSITES

Mental Fight Club

A creative/arts site for those

with mental illness.

uk.geocities.com/gabriele-

jenkinson@btinternet.com/

The Pavement Online

Soon to have an online version of

The Other List, which will soon be in-

several translations to download.

www.thepavement.org.uk/

services.htm

Proud to be mad

A campaigning site for those

with mental illness

www.proudtobemad.co.uk

Message Home Helpline

0800 700 740

24 hrs daily

National Debtline

0808 808 4000

Addresses the housing needs of les-
 bians and gay men. Provides tempo-
 rary, supported housing for 16 - 25
 years old lesbians and gay men.
 www.stonewallhousing.org

Stonewall Housing

An independent site with sub-

stantial information on housing,

working and learning, built for

those homeless who use the

internet and want to do-it-them-

selves as much as possible.
 www.streetmate.org

The Samaritans

08457 90 9090

Free line for under-18s
 who have left home

Runaway Helpline

0808 800 7070

Free line for under-18s

FF

St. Simon's Church

Dunaskin Street, G11 6PG

Sun: 1.30 - 2.30pm

FF

St. Patrick's Church

North Street, G3 7DA

Thur & Sun: 8pm - 9pm

FF

St. Columba's Church

St. Vincent Street, G2

Sun: 7.30 - 9pm

FF

St. Columba's Church

St. Vincent Street, G2

Sun: 7.30 - 9pm

FF

For Social Fund enquiries

0845 608 8661

For the Pensions Service

0845 60 60 265

Message Home Helpline

0800 700 740

24 hrs daily

National Debtline

0808 808 4000

Runaway Helpline

0808 800 7070

Free line for under-18s

who have left home

The Samaritans

08457 90 9090

G2

Waterloo Street

Drug Crisis Centre

The West Street Centre, 123 West Street, G5 8BA
 0141 420 6969
 www.turningpointscotland.com
 24hr service offering information and advice to those who abuse drugs. Also residential drug rehab program. Family support unit operates on this site.

D, NE

EMPLOYMENT AND TRAINING EDINBURGH

Bethany Christian Centre (Men only)

6 Casselbank St, EH6 5HA
 0131 554 4071
 For homeless or vulnerable men with alcohol or drug problems who wish to take part in a work training programme www.bethanyct.com
CA, ET

EMPLOYMENT AND TRAINING GLASGOW

Glasgow Simon Community – Resettlement Training Service
 12 Commercial Road, G5 0PQ
 0141 420 6105
 Mon - Fri: 9am - 4pm
 Runs short courses that help people look at their choices, rights and opportunities in settling down. Open to anyone over 16. Courses are organised on a rolling programme and run between 10am and 4pm
 www.glasgowsimon.org.uk
C, ET

ENTERTAINMENT & SOCIAL EVENTS

Emmasus Glasgow
 101 Elliesmere Street, G22 5QT
 0141 353 3912
 www.emmasusglasgow.org.uk
 Provides accommodation and work for homeless people
AS, CL, ET, TS

EX-FORCES

AWOL?
 01380 738137
 Call the 'Reclaim Your Life' scheme from SSAFA (Soldiers, Sailors,

Airmen and Families Association

(Mon - Fri: 9am - 10am West Street, G5 8BA)
 08457 725 725
 Ring the Legionline to see how they can help ex-service men and ex-service women
 Veterans UK
 0800 169 2277
 Free help and advice for veterans and access to dedicated one-to-one welfare service
 www.veterans-uk.info

EX-FORCES EDINBURGH

Whiteford House
 53 Canongate, EH8 8BS
 0131 556 6827
 Ring first
 Mon - Fri: 7am - 5pm
 Accommodation for homeless ex-service men and women, including ex-merchant mariners. Can accept married couples

JOB CENTRE PLUS

See *Telephone Services* for helplines

MEDICAL SERVICES EDINBURGH

Edinburgh Homeless Practice (Cowgate Clinic)
 20 Cowgate, EH1 1JX
 0131 240 2810
 Mon, Wed - Fri: 9am - 12.45pm, 1.45 - 5pm; Tues 9am - 12.45pm
 Health service for homeless people, including a general nursing and treatment room, mental health care, 10 GP sessions a week, as well as dental services two mornings a week. Also provides a chiropody service, occupational therapist, clinical psychologist and psychiatrist. A bathing service and clothes exchange is available too
A, DT, D, FC, MS, MH, SH

MEDICAL SERVICES GLASGOW

The Physical Health Care Team
 55 Hunter St, G4 0UP
 0141 553 2826
 Mon - Fri: 1 - 5pm
 Has two GPs and a team of nurses and office staff who also run clinics at some hostels. Appoint-

Airmen and Families Association

(Mon - Fri: 9am - 10am West Street, G5 8BA)
 0141 420 6969
 www.turningpointscotland.com
 24hr service offering information and advice to those who abuse drugs. Also residential drug rehab program. Family support unit operates on this site.

EMPLOYMENT AND TRAINING EDINBURGH

Barony Contact Point
 101 High Rigg, EH3 9RP
 0871 700 7777/0131 622 1867
 Tue: 10.30am - 4pm;
 Thur: 10am - 1pm, FF
Calton Centre
 121 Montgomery Street, EH7 5EP
 0131 661 5252
 Tues: 6 - 8.30pm

PERFORMING ARTS

SOUP KITCHENS & SOUP RUNS EDINBURGH

Carrubber's Christian Centre
 65 High Street, EH1 1SR
 0131 556 2626
 Sun: 8.30 - 9am

Grassmarket Mission
 79/3 Grassmarket, EH1 2HJ
 0131 225 3626
 Mon: 7 - 9pm; Tues: 6 - 7pm;
 Wed: 1 - 4pm; Fri: 1 - 4pm and 6 - 7pm, Sat 9 - 10.30pm

Little Sisters of the Poor

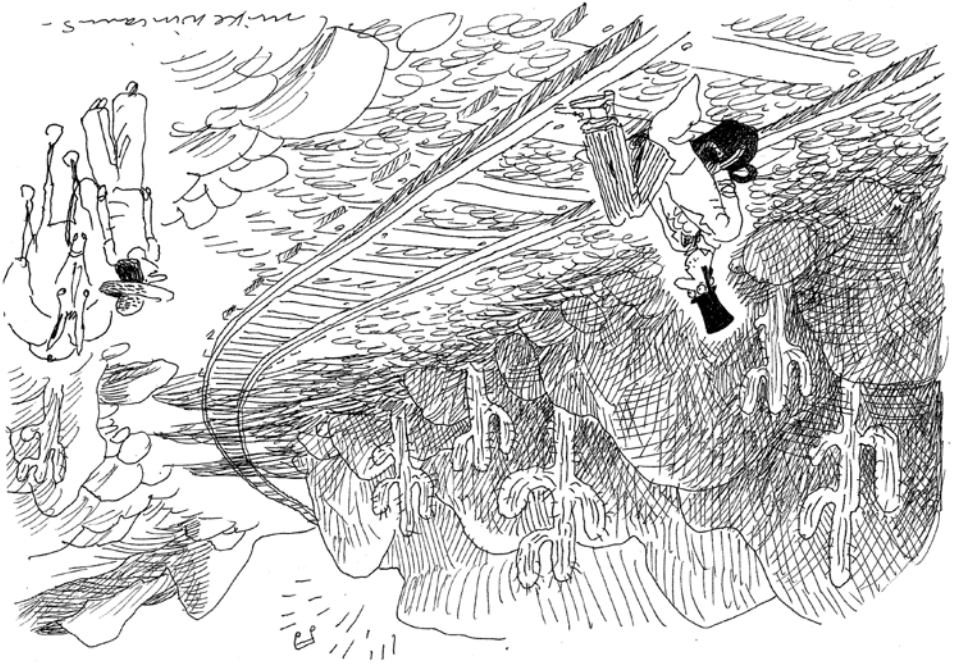
43 Gilmore Place, EH3 9NG
 0131 229 5672
 Every day 1 - 2pm and 6 - 7pm

Missionaries of Charity
 18 Hopeoun Crescent, EH7 4AY
 0131 557 8219
 Every day except Thur:
 3.45 - 4.30pm

Ringtonging in the New Year



"Pardon me, boy, is that the Chattanooga Choo Choo?"



90 % residents are over 40. Ring or drop in 24 hours a day

Men

Govrie Care – Caledonia House
47 Lothian Rd, EH1 2DJ
0131 229 1747

Ring first (Mon - Fri 9am - 5pm). Over 25 only

Women

Cranston Street Hostel
2 Cranston St, EH8 8BE
0131 556 8939

Ring first. Will not accept women who are over six months pregnant.

Number Twenty

20 Broughton Place, EH1 3RX
0131 557 1739

Young single homeless women aged 16-21 with support needs. Ring first (8am - 11.30pm every day)

Young people (16-21)

Bedrock
55 Albany St, EH1 3QY
0131 557 4059

For young women who have a baby under 12 months or are pregnant as well as residents up to the age of 25.

Open Door Accommodation

7-12 Adelaide Street, Livingston, EH54 5HG
01506 430221

Young single homeless people aged 16-21 with a local connection to West Lothian (Ring first (8am - 8pm daily))

Stopover (Edinburgh)

40 Grove Street, EH3 8AT
0131 229 6907

Young single homeless people aged 16-21 with a range of support needs (Ring first)

DIRECT ACCESS HOSTELS/ NIGHTSHELTERS GLASGOW

All with low-support needs

Salvation Army – Hope House

14 Clyde Street, G1 5WJ
0141 552 0537

24hr Direct access

A, AS, BS, F

Laurieston Centre
39 South Portland Street, G1 9JL
0141 429 6533

24hr Direct Access

A, AS, BS, F

Talbot Association – Kingston

344 Paisley Road, G5 8RE

0141 418 0955

Ring first

BS, C, DT, ET, F, H, L, MS, MH, SH

Alcohol Focus Scotland

166 Buchanan St, Glasgow

0141 572 6700

Call-in, phone or email: Mon - Thurs: 9am - 5pm; Fri: 9am - 4:30pm

A, C, ET

Breackthrough

James Duncan House, 331

Bell Street, G4 0TJ

0141 552 9287

A joint health and social work

project of offering services to

people with drug and alcohol

problems. It also incorporates

methadone prescribing.

A, C, D, MS, NE

Drinkline Scotland

Freepost, PO Box 4000, G3 8XX

0800 7314 314

Advice and info for people with

alcohol problems or anyone

concerned about alcohol misuse

A, C

DRUG / ALCOHOL SERVICES

EDINBURGH

Castle Project

14 Niddrie House Drive, EH16 4TT

0131 669 0068

Mon - Thurs: 9am - 4:30pm;

Fri: 9am - 4pm

D, NE, OL, OB, SH

DRUG / ALCOHOL SERVICES

GLASGOW

Cocaine Anonymous Scotland

0141 959 6363

www.cascoaland.org.uk

Helpline offering help and support

to those with or recovering from

an addiction. Also offer meetings

and literature on addictions

A, AD, C, D

A, AS, BS, F

Laurieston Centre
39 South Portland Street, G1 9JL
0141 429 6533

24hr Direct Access

A, AS, BS, F

Talbot Association – Kingston

344 Paisley Road, G5 8RE

0141 418 0955

Ring first

BS, C, DT, ET, F, H, L, MS, MH, SH

Alcohol Focus Scotland

166 Buchanan St, Glasgow

0141 572 6700

Call-in, phone or email: Mon - Thurs: 9am - 5pm; Fri: 9am - 4:30pm

A, C, ET

Breackthrough

James Duncan House, 331

Bell Street, G4 0TJ

0141 552 9287

A joint health and social work

project of offering services to

people with drug and alcohol

problems. It also incorporates

methadone prescribing.

A, C, D, MS, NE

Drinkline Scotland

Freepost, PO Box 4000, G3 8XX

0800 7314 314

Advice and info for people with

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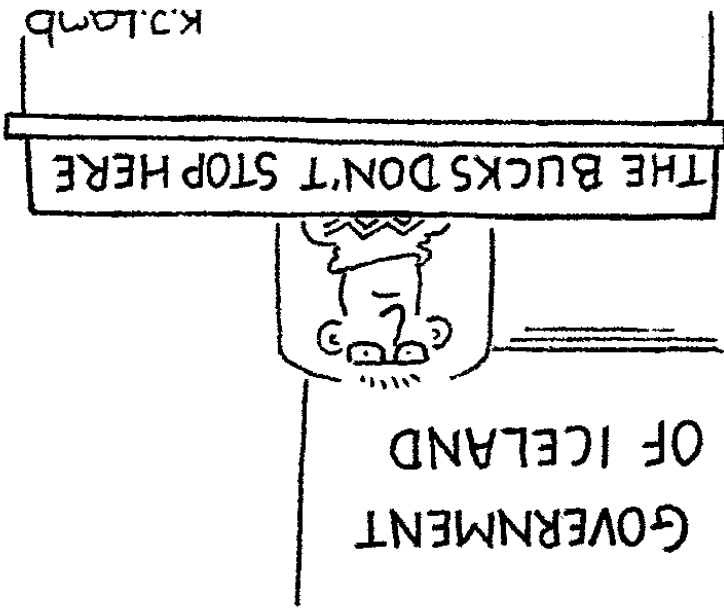
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BENEFITS AGENCY
 See Job Centre Plus and Telephone Services
 AS, A, BA, C, DA, ET, F, H, IT, LF, MS, SH, TS
 01741 429 6533
 39 South Portland Street, G5 9LL
Centre
Salvation Army – The Laurieston

DIRECT ACCESS HOSTELS/ NIGHTSHELTERS EDINBURGH
 All with low-support needs
Bethany House
 12 Couper St, Leith, EH6 6HH
 0131 467 1010
Bethany Supported Housing
 65 Bonnington Road, EH6 5JQ
 0131 553 1119
 Ring First
Castlecliff Hostel
 25 Johnston Terrace, EH1 2NH
 0131 225 1643
Cunningham House
 205 Cowgate, EH1 1JH
 0131 225 4795
 Ring or drop in
Dunedin House
 4 Parliament St, Leith, EH6 6EB
 0131 624 5800
 Ring or drop in
Gowrie Care – St John's Hill
 1 St John's Hill, EH8 9TS
 0131 557 5502
 Ring or drop in: Mon - Fri 9am - 2pm
Randolph Crescent Hostel
 2 Randolph Crescent, EH3 7TH
 0131 220 1607
 Referral from LEAF on:
 0131 332 3228
Salvation Army – Ashbrook
 492 Ferry Road, EH5 2DL
 0131 552 5705

BENEFITS AGENCY
 See Job Centre Plus and Telephone Services
DAY CENTRES AND DROP-INS EDINBURGH
Barony Contact Point
 67A York Place, EH1 3JD
 0131 622 1865 / 1867
 Mon 6.30 - 9pm drop-in; Tues 10.30am - 4pm, 7 - 9pm (art group); Thurs 10am - 1.30pm (drop-in); Fri 11am - 2pm (women-only); Sunday 11am - 4pm (drop-in)
C.M.H
 22 Holyrood Road, EH8 8AF
 0131 557 6055
 Every day: 10.30pm - 11.45am; Every day: 4 - 11.5pm; Appointments 12.45 - 4.15pm
 Provides flexible emotional and practical support, information and advice for homeless people in Glasgow with mental health problems. Phone, write or just drop in
C.M.H
Hamish Allan Centre
 180 Centre Street, G5 8EE
 0141 287 1800 or freephone emergency out-of-hours 0800 838 502
 Assessment of entitlement to housing. Temporary accommodation may be available while eligibility enquiries are made
Glasgow City Council
 For anyone who is homeless, threatened with homelessness, or in need of advice about homelessness issues. Staff will be pleased to discuss your circumstances with you in a private interview room and provide advice on what can be done next to help you
 www.glasgow.gov.uk
 AS, BA, C, DA, H, TS
SAV Women Accommodation Project
 3rd Floor, 30 Bell St, G1 1LG
 0141 552 5803
 Provides support and counselling to young women aged 16 - 25 who are homeless or threatened with homelessness and are survivors of rape or sexual abuse
 AS, C, SH
Glasgow City Mission – The Shielding
 24 McAlpine Street, G2 8PT
 0141 221 2630
 Mon - Fri: 10am - 5pm (drop in); Mon, Tues, Wed: 8 - 10.30pm (advice and information)
 BS, C, CL, DA, ET, FF, H, MS, SH
Logdun House Mission
 35 East Campbell St, G1 5DT
 0141 552 0285
 BS, CL, E, F, IT
Salvation Army – Ashbrook
 492 Ferry Road, EH5 2DL
 0131 552 5705

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the OTHER LIST

The directory of Scotland's homeless services Updated 1st February 2009

Key to this list:
 Accom assistance – A5
 Advocacy – AD
 Alcohol workers – A
 Art classes – AC
 Barber – B
 Benefits advice – BA
 Bathroom/showers – BS
 Bedding available – BE
 Careers advice – CA
 Clothing – CL
 Counselling – C

Debt advice – DA
 Dentist – DT
 Drugs workers – D
 Education/training – ET
 Free food – FF
 Food – F
 Foot care – FC
 Housing/accom advice – H
 Internet access – IT
 Laundry – L
 Leisure activities – LA
 Leisure facilities – LF

Luggage storage – LS
 Medical services – MS
 Mental health – MH
 Music classes – MC
 Needle exchange – NE
 Outreach worker links – OL
 Outreach workers – OB
 Pavement stockist – P
 Safe keeping – SK
 Sexual health advice – SH
 SSAFA – SS
 Tenancy support – TS

The Other List has details of homeless services in Edinburgh and Glasgow. It's relatively new, so will have some errors and omissions, but if you've any changes or suggestions write to us at the address on page 3, or email: scotland@thepavement.org.uk

New Stockists: 2
Updated entries: 7
Services added: 2

ADVICE SERVICES EDINBURGH

Advocard
 332 Leith Walk, EH6 5BR
 0131 554 5307
www.advocard.org.uk
 Mon – Fri: 10am – 4pm
 MH

Edinburgh Cyrenians – Smartmove project
 57 Albion Rd, EH7 5QJ
 0131 475 2356
 Mon - Fri 10am - 4pm
 Advice, information and support for people who are homeless or threatened with homelessness
 AS, H, TS

City of Edinburgh Council – Housing Options Team 1
 Cockburn St, EH1 1BJ
 0131 529 7584 / 7368
 Mon, Wed, Thurs 8.30am - 5pm; Tues 10am - 5pm; Fri 8.30am - 3.40pm
 Advice and information on housing options for homeless people, including assessment of priority need for housing. Out-of-hours emergencies phone 0800 032 5968
 AS, H

Streetwork UK
 14 Albany Street, EH1 3QB
 0131 476 3666
 Mon - Fri: 1 - 4.30pm
 Immediate practical help and advice for vulnerable people on the streets of Edinburgh
 AS, A, BA, C, D, H, SH

Homeless Outreach Project
 1a Grindlay Street Court, EH3 9AR
 0131 221 9099
 Mon - Fri: 9.30am - 5pm
 Outreach service for homeless people with mental health, alcohol and drug-related problems
 AS, AD, A, BA, CA, C, D, ET, H, MH, OB, SH, TS

The Access Point
 17-23 Leith Street, EH1 3AT
 0131 529 7438
 Mon, Wed - Fri 9am - 5pm; Tues 10am - 5pm