

thePavement

The *FREE* monthly for London's homeless

February 2011





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The Pavement

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The Editor

Welcome back

Firstly, a campaign: No, we don't expect readers to cut out the cover's 'do not disturb' sign to hang on bins that you know someone is in or you're using! But it's surprising how many do sleep in bins, skips and donation banks, with no idea of the danger they're putting themselves in. Although bins might seem safe, sheltered and private, the danger of being dropped and crushed into the back of a dust cart are very real – our first advert appears in this issue.

Secondly, a story: The first big story of the New Year is a must read for those in London – what will the hub bring in April? Surprisingly, as we go to press, we've only hints of where it will be, but we do know more about how it will operate.

Thirdly, a competition: Street Shield offers a chance for budding artists and comic fans out there to design a new heroine – details on page 22.

Richard Burdett

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We hope this sign draws attention to the necessary advert on page 10 – this is a campaign we've instigated to help prevent injury and death of those using bins and skips to sleep in.

Design by Alex Musson

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David Southwood

Age at disappearance: 44

David has been missing from Stantonbury, Buckinghamshire since 5 January 2010.

There is concern for David's safety and he is urged to call our confidential service **Message Home** on **Freefone 0800 700 740** for advice and support.

David is 6ft tall, of thin build, with brown eyes and dark brown hair. David also has a scar on his neck, a scar on the base of his throat and a scar on his leg.

If you've seen David please call the 24-hour confidential charity **Missing People** on **Freefone 0500 700 700** Email: seensomeone@missingpeople.org.uk

**missing
people**

Registered Charity No. 1009119

London's hub

We try to find out the details of London's 'homeless hub'

Green light for London's rough sleeper hub

This April, a new 'assessment' hub for rough sleepers is set to open in London. The centre will form the heart of a new pilot scheme which aims to ensure no one new to the streets of London spends more than one night sleeping rough.

The scheme, entitled No Second Night Out (NSNO), was given the green light on 20 December when it received £710,000 in funding from the Department for Communities and Local Government (CLG). The six-month pilot project will be managed by the London Delivery Board (LDB), a body set up last February to help the Mayor achieve his target of ending rough sleeping by 2012.

However, although the LDB includes representatives from key organisations such as Crisis, Homeless Link, St Mungo's, Thames Reach and Broadway, many other homeless groups and individuals have unanswered questions about the scheme. So *The Pavement* set about trying to find some answers.

Where is the hub?

The hub – which will welcome rough sleepers, assess their needs and help organise shelter for their second night (and hopefully beyond) – is a key element of the NSNO project. Its launch is just a few months away, yet no official announcement has been made about where the hub will be.

However, draft minutes from a meeting by the London Delivery Board on 17 November clearly refer to "an assessment and reconnections 'hub' at Margery Street Rolling Centre for the pilot period"

as one of the core project components. Margery Street Rolling Centre is a shelter run by St Mungo's and based near Kings Cross in the London Borough of Islington.

The Pavement asked Richard Blakeway, the Mayor of London's Housing Advisor and chair of the LDB, if he could confirm that Margery Street Rolling Centre will be the site of the hub. He replied: "no decisions have been taken on that yet but there will definitely be a hub... a decision will be taken very shortly."

We asked St Mungo's, too, who replied with a statement from David Devoy, the regional director for North and East London: "As members of the London Delivery Board, we're working with the Mayor and other vital agencies to end rough sleeping in the capital. No Second Night Out is an innovative development which will add to the likelihood of success, if we get it right. We hope to play a direct part in how it comes together. We're part of the discussion with the Mayor's office and other partners on operational details at present, with more information to follow this spring."

"The NSNO initiative is to our understanding a fresh initiative. We expect to continue to offer rolling shelter accommodation at Margery Street and Rushworth Street projects, and we will make sure that they keep up the good work they are doing." So, once again, no direct confirmation – but no flat-out denial, either – that the hub will be at Margery Street Rolling Shelter.

When asked if, whichever location is decided upon for the hub, the existing rough sleepers staying there will have to be relocated, Mr Blakeway said:

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What a waste

We don't keep our fresh, natural food overnight to sell the following day. We never have and we never will.

For years we've worked with registered charities helping the homeless by offering our unsold sandwiches to them at the end of each day.

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(And that really upsets us.)

If you know of a charity in need of good food,
please tell them to call Edward Metcalfe
on 020 7932 3339.

★ PRET A MANGER ★

"Yeah, I think that's.... this is all part of the conversation about the location of the hub".

Outreach and enforcement

Previously, London's Mayor Boris Johnson has tended to focus on helping long-term or 'entrenched' rough sleepers off the streets. However the NSNO project takes another approach, targeting people new to the streets of London and offering help, presumably before they fall into the entrenched category.

Mr Blakeway said details on whether rough sleepers will be referred to the hub or can drop in are yet to be confirmed. Whichever course is chosen, however, it is likely to include the support of outreach workers, as well as the public. One proposal is a 24-hour hotline allowing members of the general public to report sightings of rough sleepers. Asked about this, Mr Blakeway said: "That's got to be bottomed-out, but my expectation is there certainly will be a phone line. I think it's a good thing to do. It will build on the model of the Thames Reach London Street Rescue hotline."

In the LDB draft minutes mentioned above, CLG's Helen Keats is also reported suggesting Business Improvement Districts (BIDs) could "play a role in further public engagement". The minutes also mention "an assessment team which will work with London Street Rescue to quickly ascertain the needs of individuals" – although Mr Blakeway told *The Pavement*, Thames Reach won't be doing the actual outreach work.

Another key concern for many rough sleepers and those who work in the field is whether force will be employed to take potential clients to the hub. We asked Mr Blakeway what would happen if a rough sleeper didn't want to go to the hub, and he assured us "If they refuse to go, then they don't go – that's it".

Reconnections and immigration

When the rough sleepers arrive at the hub, they will be assessed and, most likely, added to a database. "It's anticipated we'll definitely use CHAIN," confirmed Mr Blakeway, "because that's a well-resourced, well-established database to monitor rough sleepers and rough sleeping."

A key aim is then to help the rough sleepers to access homeless services in their home town so they will leave the hub after a maximum of three nights. The London Delivery Board press release announcing the secured funding for the project, states: "The 'No Second Night Out' initiative will emphasise the importance, where possible, of people reconnecting with their home areas, providing they are not put at risk."

"To this end, a new reconnections team will be based at the outreach hub to provide new rough sleepers with support to access accommodation in their home areas, advocating with housing providers in those areas and providing the means and support for people to return if it is safe for them to do so." In preparation, local authorities in outer London and other parts of the UK have been informed about the NSNO project so they are prepared for when the reconnections team contact them.

The definition 'home town' also applies to those from overseas, such as A10 nationals from Eastern Europe. According to Mr Blakeway, immigration officers from the UK Borders Agency (UKBA) will not be on site at the hub. He instead cited established schemes such as the London Reconnections Project. However, as a member of the LDB, UKBA are clearly a key part of the discussions around the scheme. The draft minutes from the LDB meeting indeed mention 'police and UKBA' support as a core component of the project, and record Hannah Gregory from

the UKBA confirming that UKBA are supportive of the project, while also citing a need for "further work to refine the enforcement role".

Ultimately, Mr Blakeway told *The Pavement*, the aim of reconnections is to ensure rough sleepers can access the range of services to which they're entitled. Outreach workers will, he explained, go through what are the most appropriate options, while the hub will allow assessment to take place in a safe, indoor environment, rather than on the street.

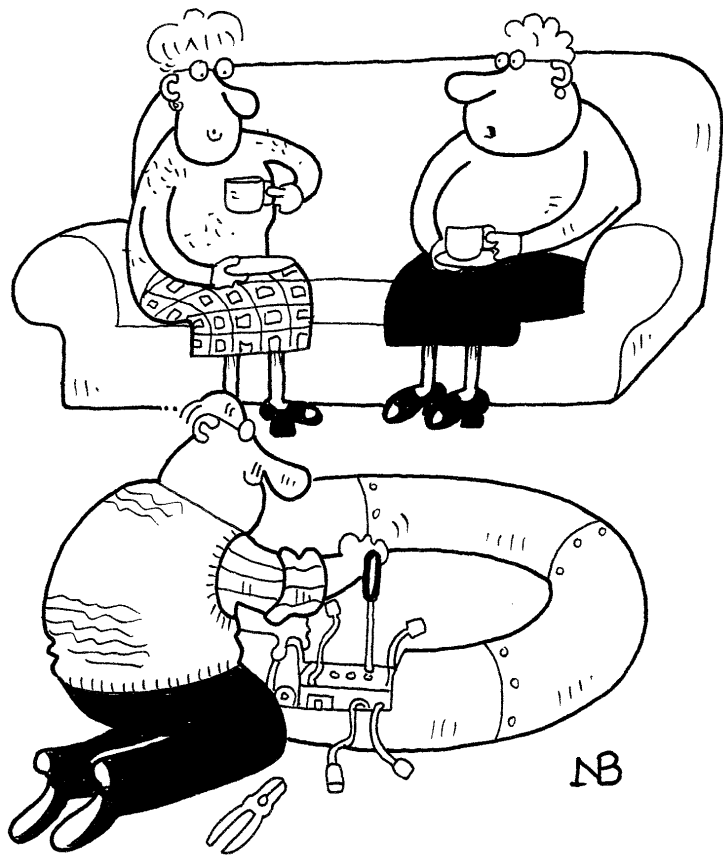
Aiming for April

Planning for the NSNO project has been going on for months and consultation has been carried out with London boroughs, CLG and outreach providers. According to minutes from the LDB meeting on 15 September 2010, "The timescale for development is tight as any unspent resources will be reclaimed by the government."

Yet Mr Blakeway denied this was the reason for the planned April launch, saying: "the money's there, for now, and that's why the project should start. To be honest, it's been worked on now for several months, so I think the timing of April is the right time to start everything, particularly if the [winter] shelters are closing. Also they will want some money to be drawn down, and that's fine – I think there'll be no danger committing the money to the project."

The Pavement will follow with interest the decisions made in the next LDB meeting, which takes place on 27 January.

Carinya Sharples



“Norman’s building a small Hadron Collider”

The logo for METRO, featuring the word "METRO" in white, bold, sans-serif capital letters inside a blue rectangle. A small red tag with the word "FREE" in white is attached to the top-left corner of the blue rectangle.

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**STAY OUT!
STAY SAFE!**

the **Pavement**

News in brief

The homeless news from across the UK and around the planet

Rise predicted for 2011

A worrying trend that has seen the number of rough sleepers increase in London over the last 12 months is set to continue – and worsen – this year, charities have warned.

St Mungo's said that cuts to services designed to help those most at risk of homelessness would see more people forced onto the streets.

Charles Fraser, the charity's chief executive, said: "Right now, the trend line shows that rough sleeping numbers are rising. Great work is being done in helping people off the streets, but we're deeply concerned that the picture will worsen in the year ahead."

The charity said that 1,549 people had been seen sleeping rough in London between July and September last year, with a further 919 contacted on the streets. This was a 19 per cent increase on the previous three months, and 108 more than at the same time last year.

"Central government has pledged to protect the most vulnerable and that cuts will be applied fairly," added Fraser, "but the reality is that some councils are planning cuts in funding to services for homeless people and those at real risk of sleeping rough." The government's own statistics showed a 14 per cent jump across the country since 2009. This was the first time that numbers had increased over two consecutive quarters since 2003, said the government.

With more than 70 per cent of rough sleepers suffering mental health problems, any cuts in the services they use could have a big impact on homelessness, warned

St Mungo's. The charity revealed that it would also be facing cuts in the months ahead, with its largest hostel in Lambeth at risk of closure. Its homeless prevention service in London prisons is another of 28 services facing loss of funding as London councils plan a potential £3.2 million in cuts, it said.

The organisation's concerns were mirrored by London charity The Simon Community. Allan Cole, a trustee, said: "We're definitely seeing more people on the streets and the situation is going to get worse before it starts to get better." The charity said that it was "making changes" to the way that it conducted its street counts of the capital's rough sleepers, so did not have up-to-date figures, but said that the situation was "definitely getting worse".

Garnet Roach

Red tape leaves half of London's homeless without shelter

A snapshot survey by the Simon Community in London found that half of rough sleepers had not been offered emergency cold weather shelter – even in sub-zero temperatures.

The Simon Community was carrying out its annual survey of 90 people who use its services when it found the worrying trend and decided to do a smaller, follow-up questionnaire. This second survey was carried out in the London Borough of Westminster between 8pm and 10pm on 3 December. The 32 people surveyed were asked 'Have you been offered

emergency shelter in the last three days?'. Nearly half replied 'no'.

That night, the temperature was -5C, with similarly sub-zero temperatures recorded on preceding nights. Under Severe Weather Emergency Protocols, local authorities are required to "take prompt action to ensure all rough sleepers have access to shelter if someone is at risk due to sleeping rough during the extreme cold weather". Extreme cold weather is classified as zero or sub-zero temperatures over three consecutive nights.

However, according to the Simon Community, the evidence from its survey suggests that action by local authorities is failing to reach people and putting lives at risk. Simon Community trustee Dave Clark said: "We've seen evidence of poor coordination, of unclear messages about who is entitled, and unnecessary bureaucracy. What we should be seeing, instead, is a major humanitarian effort to get people – no matter their background – in out of the cold."

The survey also found that of those who were offered a place, nearly 31 per cent chose to stay outside. "Many have felt that emergency shelters would be too busy or have problems with drink or drugs," explained the Simon Community press release, though it pointed out: "Those who have used the shelters report a broadly positive experience despite concerns about the numbers using them."

Carinya Sharples

- We're conducting our own 'street count' using numbers in London winter shelters on a set date – we're still making calls, but should have a rough figure for March.

The long run

A London-based, rough-sleeping blogger is running the Dublin marathon to raise money for a rural homeless charity.

Despite having no connection with Chippenham, where the Doorway Project is based, elusive social networker 'Tom', 35, decided to raise money for the charity after making contact with their "fierce" manager, Lisa Lewis, on the social networking site Twitter.

"About 14 months ago I ran a 10k, which went quite well, and I always intended to do a marathon," she told *The Pavement* via email. "I just decided that being homeless didn't have to prevent me from achieving this goal."

Tom fits in training on top of holding down a full-time agency job in the civil service. She has been on the streets since last May following an illegal eviction and has been Tweeting and blogging about her experiences ever since.

Juggling life on the streets, writing, work and training is no mean feat, though, and marathon preparation is slow; luckily, the event is not until 31 October. "I have the must the most useless training programme ever!" she confessed. "But I have deliberately chosen the Dublin Marathon because if all else fails, I can walk it!"

She's already paid for the running entry and travel by credit card, a luxury left over from a more settled life before she lost her second job, ran short of rent and was evicted. She is now provides insight into life on the streets and homeless services from an anti-begging standpoint.

Housing Minister Grant Shapps is among her 354 Twitter followers, as are many of the country's big homeless charities and trade journalists. Despite articles in the *Guardian*, *Inside Housing* and *Connect*, a magazine written by and for homelessness professionals, she

has maintained her anonymity.

"I can't be open about my identity because it will exist forever on the Internet linked to my name. I am intelligent enough and have enough forethought not to do that."

Although her insights fuel online debate about the way current policy is affecting homelessness, she is clear her writing is "absolutely not a political statement". It is more a diary incentivised by having an audience.

Katy Taylor

Free booze cure

A scheme in Canada to give free alcohol to rough sleepers has been "spectacularly successful", according to researchers. Under the scheme, a small amount of alcohol is given every few hours to people with alcohol problems. The idea is to get them to drink less by encouraging moderate drinking in a controlled environment.

A team in British Columbia recommended raising tax on most alcohol to discourage people from buying potentially harmful drinks. At the same time, they worried that some who could no longer afford those drinks would turn to products such as mouthwash and antifreeze, which are far more dangerous than normal alcoholic drinks.

Lead researcher Tim Stockwell said: "People think this is crazy, spending taxpayers money giving alcohol to this population, but we do it for methadone, for heroin addicts, why not for alcohol addicts?"

Stockwell added that alcohol should be viewed the same way as hard drugs, though many more people die from alcohol abuse than from drugs like heroin and crack cocaine.

Jeremy Swain, of homeless charity Thames Reach, said there needed to be more projects aimed at getting people to stop

drinking completely. He told *The Pavement*: "Broadly speaking, I go with the view that the majority of the homeless seem to have, which is that there now need to be more abstinence projects.

"The closest we have come at Thames Reach to buying alcohol for people is at one of our hostels where, for a small number of residents, we will go to the off-licence and buy them alcohol. We do this to regulate their intake. We buy them weaker lager than they would buy if they were going themselves – premium lagers rather than super-strength. The overall aim remains to move people, by stages, to complete abstinence, but the reality is that for some this cannot be done in one 'bound'."

John Ashmore

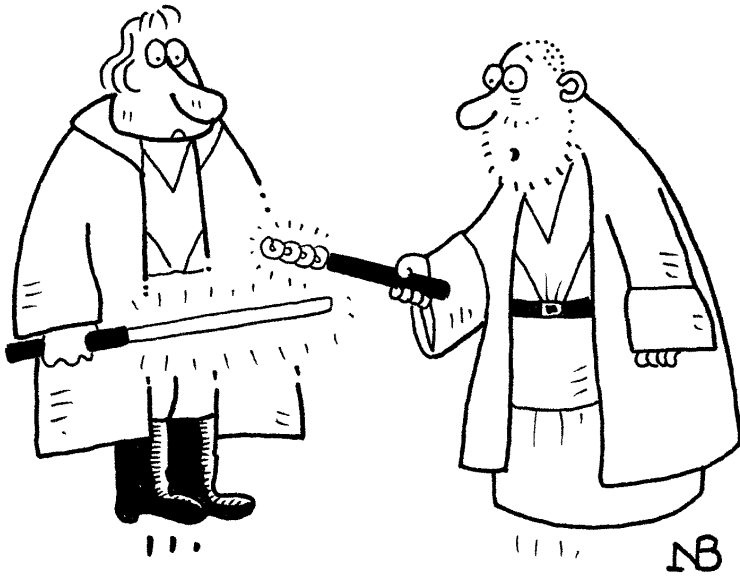
Golden voice of NBA

A former homeless man has become a TV star in the US, all thanks to his "golden voice". Ted Williams (pictured over the page) first came to the public's attention when a reporter from a newspaper in the city of Columbus, Ohio, posted a video of him on file-sharing site YouTube. In it, Ted makes a radio-style announcement in a deep, rich voice while holding a sign saying "God-given gift of voice". Ted, it transpired, had worked as DJ in New York and Columbus before losing his job due to drug and alcohol problems.

What happened next is a testament to the influence of social media. Ted became a 'YouTube phenomenon' when his video notched up an amazing 13 million views in the space of 48 hours. The mainstream media got wind of the online sensation and catapulted Ted to nationwide fame and a series of opportunities he might never have thought possible. Within two days of the clip being posted,



"Fortunately, 'the banker' as a species are still being headhunted"



"These energy-saving light sabres take ages to warm up"

Ted was offered a job by his local basketball team, the Cleveland Cavaliers, and there were rumours of TV work coming his way. With a new haircut and a new lease on life, Ted travelled to New York to appear on the *Today* show. He was also reunited with his mother, Julia, after 10 years apart. Conscious of his chequered past, she told him, "Don't disappoint me".

With his new fame came certain drawbacks. That tearful reunion with his long-lost mother was delayed due to TV networks arguing over which of them would get the chance to film – and cash in on – the meeting. Ted also admitted he thought he would have prob-

lems dealing with his new-found celebrity, and resolved to see a therapist to help him cope. That Ted has some serious problems to deal with in his personal life became clear when he was arrested for apparently fighting with his 29-year old daughter.

Ted also had to play out his personal traumas in public in front of a huge audience when he appeared on the popular *Dr Phil* programme. On the show he discussed his previous addiction problems with TV psychologist Phil McGraw. In front of a national audience, Ted was forced to admit to previous violent behaviour and stealing cars. A day after his first appearance on *Dr Phil*, Ted returned to announce he was going back

into rehab to kick his alcohol and drug habits for good. As we go to press, Ted is rumoured to have left rehab in Texas after two weeks in.

Let's hope he gets a chance to catch his breath soon.

John Ashmore

Sikh help

According to the Sikh Welfare Awareness Team (Swat), at least 200 people are living rough in Southall, reports the *Ealing Gazette*.

The volunteer group, which provides support for the homeless, including medicine, clean clothing, sleeping bags and drugs advice, reports that men and women from the Punjab and other parts of

India are sleeping in graveyards, alleyways and even rubbish bins.

Swat volunteer Suneeta Dohil said: "The problem is worse than a lot of people realise. Because they don't speak English or trust local authorities, a lot of these homeless people are scared to come forward, so they get forgotten about."

Ealing Council's cabinet member for housing, Hitesh Tailor, countered: "All our work in Southall has shown most of those outside at night do have a place that they could go to sleep, albeit not a permanent home. Outreach workers constantly visit areas where there are known problems, but one issue is that many of the people are fearful of being approached



by officers, possibly because of concerns they may have about their immigration status.”

He added that the council would continue to work with the UK Border Agency and the police, as well as outreach charities such as St Mungo's and Thames Reach to tackle the problems of rough sleepers.

Tracey Kiddle

US libraries welcome rough sleepers

A number of American libraries are embracing the homeless by hosting social service agencies, providing IT tutors and even redesigning their facilities to make them friendlier to those on the streets.

In San Francisco, where the downtown library has a full-time social worker, city librarian Luis Herrera told *USA Today*: “Libraries are becoming our community living rooms”.

Although libraries can enforce “reasonable rules”, the federal court decided in 1992 that the First Amendment allowed everyone the right of access to information. And across the country there has been a growing trend in libraries doing more to welcome homeless users. The homeless “go to libraries because they don’t have anywhere else to go, and that’s a shame,” Audra Caplan, president of the Public Library Association, told *USA Today*.

So instead of trying to put homeless users off using libraries, an increasing number of libraries have begun welcoming them, with the Central Library in Madison, Wisconsin, even rearranging its seating and moving bathrooms in a bid to make its facilities more comfortable for the homeless. The

move is part of a \$29.5 million (£18.4m) redesign which will see the needs of those users who live on the streets as key to the renovation.

Councils in London said that although the trend was interesting, there were no plans to replicate them in the capital. A spokesman for Westminster Council told *The Pavement*: “Rough sleepers are, of course, welcome to use our libraries, but they are clearly not equipped or suited to host social services.

“We also have no plans to turn them into ‘community living rooms’ for rough sleepers, many of whom have complex needs. We are, however, committed to helping people off the streets and have an extensive range of services to help long-term rough sleepers back towards independent living.”

Garnet Roach

Three charged over Swansea murder

Two men have been charged with the murder of another homeless man in Swansea, and their case will begin in April. A further man was charged with assisting in the crime, having swapped a pair of his shoes for a bloodstained pair from one of the accused.

David Williams, known as ‘Little Dai’, was 26 years old when he was found in the centre of Swansea just before 4am on 7 January. He had received multiple injuries to his face. Darren Rigdon, 33, and Christopher Hart, 37, both of no fixed abode, have pleaded not guilty to his murder. Although they have different surnames, the two accused are brothers. Christopher Hughes, 31, was also charged in assisting, having changed shoes with Rigdon.

Williams was a regular at the Swansea Cyrenians drop-in centre. The centre manager, Christine Skelton told the South

Wales Evening Post: “He was a really nice, kind guy, and he had a great sense of humour. We can’t believe what has happened.”

Staff

Suspicious US bin death

An investigation has been launched in the US into the death of a homeless man in Chicago at the end of December. The man, believed to be in his mid-50s, was discovered near large rubbish bins in the city’s so-called ‘Magnificent Mile’, one of the city’s most exclusive areas.

Police originally believed the man had died after being crushed by the trash compactor that he frequently used to sleep in during cold weather – a hazard which annually claims the lives of several rough sleepers in the US and Britain. Temperatures in Chicago can frequently drop as low as -15 degrees Celsius in the winter, and the city’s homeless population has frequently suffered from deaths and accidents from sheltering in bins and waste disposal units. Workers in an office building nearby had often seen the man camped out near the bins, which led to early reports that he had been crushed to death.

“He was always hanging out back here,” said Mary Glick, a worker in the building. “Last week, when it was so cold, we saw him out here with no coat on. Our dock girl ended up finding him gloves and a coat. A few days later, he was back here, with no coat.”

Another worker said that the man had been shooed away from the area many times, but always seemed to return. Area detectives have now launched an investigation into his death, after their initial reports revealed that crushing was not the cause.

James O’Reilly





"Whinge drinkers"

Fear in Stroud

Fear of violence is leading rough sleepers to avoid bedding down in Stroud town centre, according to the Marah Trust, a homeless charity, reports the *Gloucestershire Echo*.

The Marah Trust is a Christian charity that supports marginalised people in Stroud. It caters for 80 people at a time and offers, food, warmth, company and advice. Client care co-ordinator, David Guy, who volunteers for the Marah Trust, said: "They don't, as a rule, sleep out in Stroud town centre.

"They live in the woods, garden sheds, old caravans, and cars. The main problem is with people who have no understanding of what mental health issues and addiction mean. A couple of years ago, there was a guy in his 50s who was sleeping in his car. He wasn't in it at the time but it was set alight.

He added that it is not easy to quantify how many homeless people there are in Stroud, but it's higher than the council figures report. "The official figures the council works on is between one and six," he said. "It's a lot higher than that."

Of course, crime against readers is not a problem confined to rural Gloucestershire. According 'Living Places: Powers, Rights and Responsibilities', a report published by the homeless charity, Crisis, nearly four in five of rough sleepers have been victims of crime, compared to one in five young men, the group most at risk of crime in the general population.

Overall, rough sleepers are 15 times more likely to experience assault than the general population.

Tracey Kiddle

Aspire to work

Homeless people in London are being offered training to help them start their own businesses. The Aspire Foundation is working with a network of the capital's homeless charities in a bid to offer an "alternative way out of poverty". The organisation is offering six-week courses in various locations across the city to help teach people the skills they need to get started in business.

Since its launch in October, the Aspire Foundation says the project, which includes covers topics such as start-up ideas or finding your market, has been an "overnight success" with dozens of homeless people already signed up to attend. They are hopeful that many businesses will soon start up, ranging from window cleaning through to West Indian food outlets and advice services.

Trainer Paul Funnell, a self-made entrepreneur, said: "Running these courses, I have been really inspired by the untapped talent available.

"My passion is to see people fulfil their potential and ambitions. Many of the people we are working with are used to incredibly long days full of hard work and hardship. Whilst some may not suit a traditional 9–5, they have the dedication and determination they'll need to succeed as their own boss."

The charity says the project's success is due to its emphasis on practical and realistic business plans, and that people respond better to straightforward advice than complicated diagrams, business models and theoretical studies.

Felix Fry, from the homeless charity Connections at St Martins near London's Trafalgar Square, said: "I can see Aspire's work has got our clients seriously thinking about the possibilities of starting their own business. Their courses and experience make the proc-

esses and bureaucracy all seem less impersonal and forbidding."

Rebecca Evans

- For more information call 02079214446 or visit www.aspire-foundation.com

Houston has a problem

The Texan city of Houston has begun enforcing ordinance that restricts provision of food to those on the street by requiring anyone serving food for public consumption, whether it's given away or sold, to have a permit. The permit requires that the food is prepared in a certified kitchen with a certified food manager.

Kathy Barton, a spokeswoman for the city's health and human services department, told the *Houston Chronicle* that "poor people are the most vulnerable to foodborne illness and also are the least likely to have access to health care."

Some local organizations and councillors are opposing this action.

Staff

Arrests in Leeds

Police in Leeds are increasing their drive to move homeless people out of the city centre by prosecuting rough sleepers.

The controversial initiative, known as 'rough sleeper sweeps', sees officers patrol the city in the early hours of the morning to catch people asleep on the streets. Anyone found sleeping rough is given a caution under the Vagrancy Act and referred to the council's Street Outreach Team in a bid to help them find accommodation. But if they are found again, they are arrested and prosecuted.

Chief Inspector Vernon Francis said: "Rough sleepers are a serious issue in the city centre, not just because they cause antisocial behaviour but also because these people need help to turn their lives around.

"Moving them on is only a temporary solution, which is why we're committed to working with partners to help find them a home, particularly in the run-up to Christmas when temperatures regularly drop below freezing.

"By helping them find permanent accommodation, we're putting a stop to the antisocial behaviour problems and helping them get their lives back on track."

The tactic has provoked criticism from some homeless groups, however, with many believing it to be too heavy-handed and not properly addressing the issue. Simon Community trustee David Clark said: "In London, we have seen police tactics such as Operation Poncho, where rough sleepers were hosed down and moved on. This kind of policy is not addressing the root causes of why people are sleeping rough and simply displaces them elsewhere.

"Using the law to deal with rough sleepers is just one of the many, many tools available and it should not be the first."

The 'sweeps' first started in August but were intensified over the Christmas period, when temperatures in the Yorkshire city plummeted below zero. It is a joint operation with the City Neighbourhood Policing Team, Leeds City Council's Street Outreach Team and Safer Leeds. Officers and police community support officers visit known haunts of rough sleepers at 6am each weekday.

Police have hailed the policy a success, saying that when it was first launched in August, 50 people were found sleeping rough on the city's streets. But their daily patrols have been reduced to every other

day and officers say they now rarely find anyone sleeping rough.

From August to December, 28 people received warnings for sleeping rough; and of these, 13 were arrested after being found sleeping rough for a second time. Chief Inspector Francis added: "We've taken action after listening to the concerns of residents and businesses, and we're keen to hear if any rough sleepers return to the city.

"By reporting these people, we can find them as soon as possible, and help them off the streets."

Police have also released a video of them moving people on. Council-run shelter St George's Crypt, which looks after homeless people, said beds were available for homeless people in the city and that they had 21 a night after a recent refurbishment. And they said the city council's 'Severe Weather Protocol', which runs when temperatures drop, meant there would always be somewhere for homeless people to sleep during the night.

Rob McCartney, Leeds City Council's housing strategy and commissioning manager, also said there were emergency bed spaces in the city during extreme weather.

Rebecca Evans

Domestic violence ruling

On 26 January, the Supreme Court extended the meaning of domestic violence (DV) in homelessness cases to include psychological violence, and brought homelessness law into line with family law.

Housing officers for the London Borough of Hounslow had decided that a woman who fled her home with her two children was not homeless because her husband had not assaulted her, though she was afraid he would. It was not unreasonable for her, they thought, to remain in the family home.

The Supreme Court disagreed.

Much funding for DV advice came from the Supporting People pot, which was ring-fenced but is now being much reduced by local authorities; the performance indicator which required councils to pay lip-service to dealing with it was abolished in 2008, so Devon County Council, for instance, can legally cut its entire DV services, as it has announced it will.

Women are most likely to be DV victims, but it also affects men. Broken Rainbow, the country's specialist LGBT domestic violence group, is losing a tenth of its income.

DV is one of the major reasons given for becoming homeless and in 2008-09 accounted for 13 per cent of all priority-need homelessness assessments.

Under Section 177(1) of the Housing Act 1996, a person at risk of DV is automatically treated as unintentionally homeless. As we reported in December 2010 ('Cut for revenge?'), failure to provide emergency accommodation in some cases can lead to councils being found guilty of maladministration.

Staff



Ken Pyne

DESIGN A FEMALE SUPERHERO!

STREET SHIELD

COMPETITION TIME!

READ ON
TO FIND
OUT HOW TO
ENTER!

WELCOME!

AND TO START
THIS YEAR
I NEED
YOUR HELP!



I'VE HEARD RUMOUR
THAT SOME OF MY
ENEMIES ARE OPERATING
IN OTHER CITIES.



AND EVEN WITH THE
HELP OF THE CARDBOARD
SHIELD, GOLDEN BLANK
AND ROUGH DIAMOND
IT'LL BE A TOUGH FIGHT

AND YOU MIGHT'VE
NOTICED THAT ALL MY
FELLOW HEROES
ON THE STREET
ARE MEN!

SO I'M
LOOKING FOR
A FEMALE HERO
TO FIGHT
ALONGSIDE!

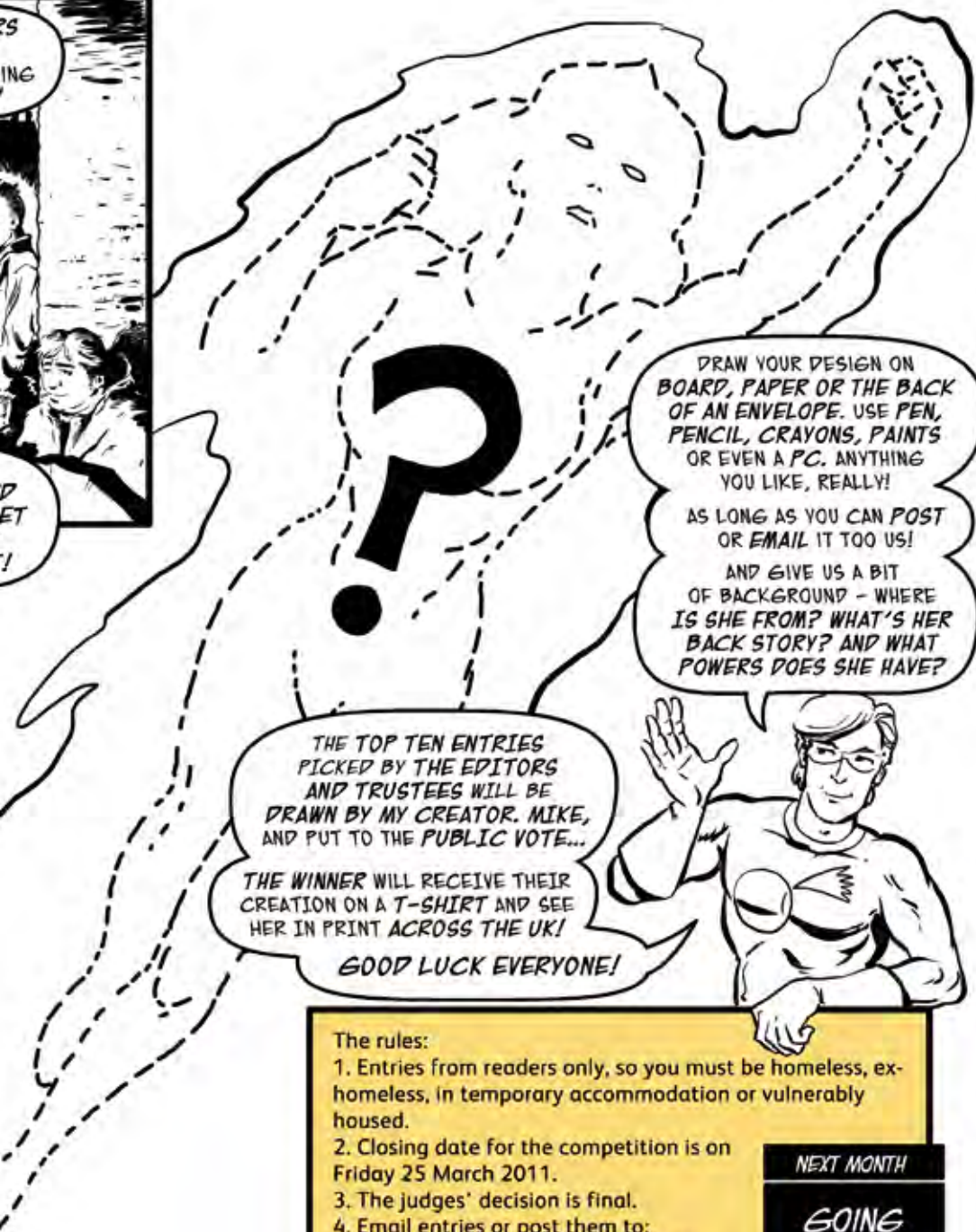
AND YOU CAN
HELP ME BY
DESIGNING
A FANTASTIC
SUPER-HEROINE!





PS
ING

D
ET
!



DRAW YOUR DESIGN ON
BOARD, PAPER OR THE BACK
OF AN ENVELOPE. USE PEN,
PENCIL, CRAYONS, PAINTS
OR EVEN A PC. ANYTHING
YOU LIKE, REALLY!

AS LONG AS YOU CAN POST
OR EMAIL IT TOO US!

AND GIVE US A BIT
OF BACKGROUND - WHERE
IS SHE FROM? WHAT'S HER
BACK STORY? AND WHAT
POWERS DOES SHE HAVE?

THE TOP TEN ENTRIES
PICKED BY THE EDITORS
AND TRUSTEES WILL BE
DRAWN BY MY CREATOR, MIKE,
AND PUT TO THE PUBLIC VOTE...

THE WINNER WILL RECEIVE THEIR
CREATION ON A T-SHIRT AND SEE
HER IN PRINT ACROSS THE UK!

GOOD LUCK EVERYONE!



The rules:

1. Entries from readers only, so you must be homeless, ex-homeless, in temporary accommodation or vulnerably housed.
2. Closing date for the competition is on Friday 25 March 2011.
3. The judges' decision is final.
4. Email entries or post them to:
PO BOX 60385, London, WC1A 9BH

NEXT MONTH

**GOING
HOME!**

Health and wellbeing

The Pavement's health team – a podiatrist and a nurse – aim to help keep you well



Cracked heels

Old skin cells account for 90 per cent of the dust in buildings.

You may not know that you have dry skin around your heels, and it's often not a problem. But if you have diabetes, check your feet regularly – a vanity or inspection mirror lets you see those out-of-the-way places! A lack of feeling in your hands and feet is a common complication of high blood sugar levels, and you may be unaware your skin is damaged. Normally, the outer skin can cope with moderate shearing stresses (rubbing against another surface), but when it is damaged, callus (thickened skin) replaces the normal, soft skin.

Thickened skin can crack, which

exposes the lower layer of skin (the dermis), and often leads to bleeding and infection. Cracked heels are often blamed on going barefoot or walking in flip-flops, but the condition is frequently triggered by not wearing a closed-in shoe that supports your heels and by dehydrated skin. If you have severe cracking, see your doctor or podiatrist – the hard skin needs to be carefully removed.

Fortunately, you can improve dry skin with some simple steps. Rehydrating the cells encourages the old cells to separate from the new ones, leaving a more pliable surface which can cope with the external stresses around the surface of the foot. However, hard skin always returns – a chemical enzyme in the blood

determines how quickly the skin reproduces itself.

- Wash your feet in warm water (hand hot, 46° C).
- Dissolve a handful of table salt in a basinful of water and bathe the feet for no longer than 10 minutes before patting them dry. (The saline solution is antiseptic and will clean out deeper fissures.) If your cracks are severe, repeat the footbaths every four hours.
- Use an antiseptic cream to cover the cracks. If these do not heal within a few days, then report them to your doctor. Skin cells quickly take up water from bathing, and old cells can be removed easily by rubbing gently across the skin with a pumice stone or clean, plastic (not metal!) pot

scourer. Regular foot baths and rubbing keeps mild to moderate heel callus at bay. Rubbing cream into the skin is also recommended – anything that is good for the hands and face is good for the feet! Barrier creams are recommended for moderate to severe heel cracks. They are greasier and form a temporary film that traps microscopic water on the skin's surface and helps it rehydrate. Cream containing urea can be very good for severe heel callus but can also irritate the skin, so should be used only under direction. The doctor can prescribe other medicated creams.

Toe Slayer

Registered podiatrist/shoe historian

TB – a disease worth banging on about

Before antibiotics, TB (tuberculosis) claimed many lives. By the 1970s, it seemed the end was nigh for this dreadful illness, thanks to effective treatment and public health campaigns. In other parts of the world, it poses a serious risk: the World Health Organisation estimates that a third of the world's population is infected by the TB bacteria. It is relatively uncommon in the UK; but sadly, homeless people are one of the groups at risk of contracting it.

TB is spread by inhaling droplets of saliva (or spit) from the coughs and sneezes of an infected person. Most people who come into contact with the bacteria that causes TB will not develop the illness – their immune system will kill it off before it does any harm. Some will have the infection in their system but not develop

the illness for months or years – this is known as 'latent TB'. Others will develop the illness. It usually spreads to the lungs, where it is known as 'pulmonary TB'. TB can travel to other parts of the body, but the lungs are the most common.

If you are worried about TB, there are a number of things you can do to protect yourself. First, know the most common symptoms: a persistent cough, coughing up blood, fevers, chest pain, night sweats and weight loss. Because TB is spread by droplets of saliva, being in close contact with someone who has the disease means you could be at risk. So if you've been living closely with someone who has TB or you think may have TB, see a doctor.

People from sub-Saharan Africa, Asia (particularly India, Pakistan, Indonesia and Bangladesh), Eastern

Europe, Russia and Central America do not necessarily have TB, but there is more of it going around, so they run at a higher risk of contracting it. People with HIV are at more risk of contracting TB because the virus weakens the immune system. If you are HIV-positive, you probably know this, but it's worth discussing it with your doctor or nurse. People who inject drugs are also at higher risk of contracting TB. Be aware of your risk factors and the symptoms, and if you suspect you have TB, get tested as soon as possible.

In Britain, most adults will have received the BCG vaccination – look for the scar on your upper arm. The vaccination protects 70–80 per cent of the people who have it, but don't depend on it to protect you – there are tests to check whether you are still immune. Children are no longer automatically given the BCG vaccination, so if you are worried your kids may be at risk, talk to your doctor or health visitor.

If you have symptoms, still see a doctor. TB is not the death sentence it once was, but if you don't treat it, your lungs will become so damaged that breathing becomes impossible.

The good news is that TB can be treated, and most people will make a full recovery.

Sorry if that wasn't my cheeriest column, but best you are aware so you can take care of yourself.

Good health,

Susie Rathie
The Pavement's nurse



HOMELESS CITY GUIDE



squat



empty building



dangerous neighbourhood



danger



guard dogs



an attack happened here



good place to drink / smoke



unfriendly place



friendly place



soup run (with rating)



strong police presence



potential for work



good food thrown away here



safe for sleeping



message board x mins that way



security guard



you'll get moved on here

step 1



step 2



MAKE YOUR MARK AND HELP OTHERS TO READ THE CITY

Make non permanent marks to keep the system up to date and stay within the law.

WEBSITES

Homeless London Directory (RLS)
Updated at least annually
www.homelesslondon.org

The Pavement online
Regularly updated online
version of *The List*.
www.thepavement.org.uk/services.htm

Proud to be mad
A campaigning site for
those with mental illness
www.proudtobemad.co.uk

Sock Book
An 'e-shelter', with a large
directory of services.
sockbook.referrata.com

Soup Run Forum
For those using or running
soup runs, or just concerned
with their work. Comments and
details on future meetings.
www.souprunforum.org.uk

Stonewall Housing
Addresses the housing needs of les-
bians and gay men. Provides tempo-
rary, supported housing for 16 – 25
years old lesbians and gay men.
www.stonewallhousing.org

Streetmate
An independent site with sub-
stantial information on housing,
working and learning, built for
those homeless who use the
internet and want to do-it-them-
selves as much as possible.
www.streetmate.org

Thur: Islington Town Hall, Upper
Street, N1, Fri: Walthamstow
Town Square, High Street, E17
On a first-come-first-served basis.
Some cases February need to be
referred to the Victoria hospital.
Hospitals
Blue Cross Victoria, 1 – 5
Hugh Street, SW1V 1QQ
020 7932 2370
Blue Cross Hammersmith, Argyle
Place, King Street, W6 0RQ
020 8748 1400
Blue Cross Merton, 88 – 92
Merton High Street, SW19 1BD
020 8254 1400
Also have sleeping bags
Soup, drinks, sandwiches & cakes.
minster Cathedral.
onwards, Ashley Place, near West-
Third Fri of the month: 8pm
Street Souls
Sun 2.30pm–4.30pm beneath
Waterloo Bridge (Embankment).
Good hot stews and potatoes.
SW London Vineyard/King's Table

Mon, 9–11.30pm; Whitechapel;
Tue: 9–11pm; Hackney Central;
Wed, 9–11pm; Britain (in square);
& Thu, 9–11pm; Ealing Tube
Hot meals from a bus
Offered to pet owners on a low
income. This is usually a means
tested benefit or state pension
with no other means of income:
Blue Cross Veterinary Services
All run 10am – 1.30pm
–3.30pm, at these locations – Mon:
Bethnal Green Road E2; Wed:
Hackney Town Hall (car park) E8;

SPECIALIST SERVICES

Quaker Run
Victoria area
Second Sun of month: 7pm
Wycombe & Marlow Group
Lincoln's Inn Fields
Tue: 8.15pm
Food, drink and some sundries
ASHA Project
13 Shrubbery Road, SW16 2AS
020 8696 0023
Mon–Fri: 9am–5pm
For asian women fleeing
domestic violence
AD

TELEPHONE SERVICES

Quaker Mobile Library
Every second Mon at either:
10.45am Webber Street or 10.45am
Deftford Churches Centre. This
means that each Webber Street
and Deftford each receive one
visit per month: every second
Mon, 11.30am at Manna Centre,
Bermondsey (every fortnight); Every
other Tue: 7pm, Lincoln's Inn Fields;
Sat: 9.45am, The Connection at
St Martin's; 11am, The Passage

Removed to make room
for **Seasonal Shelters**
– will return in March

Simon Community
Tea Run: Sun & Mon (6–9.30am);
 St Pancras Church 6.30am; Milford
 Lane 6.45am; Strand 7am; South-
 ampton Road 7.30am; Army and
 Navy 8am; Grosvenor Gardens
 8.30am; Marble Arch (Sunday) 9am
Soup Run: Wed & Thurs (8pm–
 10.30pm); St Pancras Church
 8.15pm; Hinde Street 8.45pm;
 Maltravers Street 9.15pm; Waterloo
 9.45pm; Army and Navy 10.15pm
 Street Café: St Giles-in-the-Fields,
 St Giles High Street, WC2 (next
 to Denmark Street) – Sat (2
 – 4pm) & Sun (1.15–3.15pm), P

St Andrew's Church
 10 St Andrew's Road
 Fulham, W14 9SX
 Sat: 11.30am–1.30pm
 Hot food and sandwiches

St Ignatius Church
 Lincoln's Inn Fields
 Sat: 8.30–9.15pm

St John's Ealing
 Mattock Lane, West Ealing
 W13 9LA
 020 8566 3507
 Sat & Sun: 3.30–5pm
 Also: Advice service Thur
 & Fri 10am–4pm – Ealing
 Churches workers

St John the Evangelist
 39 Duncan Terrace, N1 8AL
 020 7226 3277
 Tues–Sat: 12.30pm–1.30pm

St Monica's Church
 Temple Station
 First, third and fourth Tue
 of the month: 8.30pm

St Thomas of Canterbury
 Lincoln's Inn Fields
 Every second Wed: 9pm
 Sandwiches, drinks, cake and clothes

St Vincent De Paul
 Lincoln's Inn Fields
 Tue & Thu: 7.30pm

Steps of Faith
 Victoria area, Thurs: 8–10pm
 Walking around with soup, drinks,
 snacks and some clothing

Lord High Admiral public house.
 An established service, providing a
 two-course hot meal served at table.
 Alternate Thursdays during
 term-time; 7–9.30 pm. B, CL, FF

Our Lady of Hal
 165 Arlington Rd, NW1
 020 7485 2727
 Tues, Weds, Fri & Sat:
 12.45pm–2pm

Peter's Community Café
 The Crypt, St. Peter's Church,
 De Beauvoir Road, N1
 020 7249 0041
 Mon–Wed: 12noon–6.30pm

Plastow Woman's Group
 House of Fraiser, Thurs: 9pm
 Hot meals, teas and coffees

Rhythms of Life International
 44 Marlborough Avenue, E8 4JR
 020 7254 9534
 Mon–Sat: 4.30–6pm;
 Sun: 3.30–5pm.
 Free tea and warm food
 served 365 days a year

Rice Run
 The Strand, Westminster
 Fri: 9–10pm
 Rice and Chicken, or savoury rice

The Sacred Heart
 This run from Wimbledon has
 several teams coming up once
 a month to the Piazza of West-
 minster Cathedral. Sandwiches
 and hot beverages around 9pm
 every Tuesday and Friday.

Sahnu Vaswani
 Lincoln's Inn Fields
 Wed: 8–8.30pm
 A great curry!

Sai Baba
 Third Sunday of the Month:
 93 Guildford Street, WC1
 (Coram's Fields); 1 am–1 pm.
 Vegetarian meal and tea.

Silver Lady Fund (The Pie Man)
 Piping hot pasties, pies and
 sausage rolls from the van down
 behind the Festival Hall or on
 Southwark Bridge Road – from
 5am (it's white with 'Silver Lady
 Fund' written on the side).

The Lion's Club of Fairlop
 Charing Cross, Strand
 Second & fourth Sun: 6pm
 Hot indian food

Liss Homeless Run
 Strand, Palace Hotel
 Last Tue of the month: 8pm
 Also have clothes and toiletries

London City Aid
 This run is from Harlow, and
 serves hot chocolate! Coming
 out on the second Tuesday of
 the month. Behind the Army and
 Navy in Victoria: 8.30–10.30pm.

The London Run
 Mondays (including bank
 holidays). Van with tea/coffee,
 sandwiches, eggs, biscuits, soft
 drinks, clothes, and toiletries:
 The Strand, opposite Charing
 Cross police station: 8.45pm;
 Catton Street (Nr. Holborn)
 & Lincoln's Inn Fields: 9pm;
 Temple: 9.30pm; Waterloo (St
 John's Church): 10.15pm

Love to the Nations Ministries
 Charing Cross, Strand
 Every second Sun: 4pm

Memorial Baptist Church Plaistow
 389–395 Barking Road, E13 8AL
 020 7476 4133
 Sat: 8am–12pm
 Full English breakfast

Missionaries of Charity
 Mon: Spitalfields (9.30pm)
 & Victoria (10pm)

Muswell Hill Churches
 2 Dukes Ave, N10 2PT
 020 8444 7027
 Sun–Thurs: 7.45–8.45pm

New Life Assembly
 A run in Hendon, that comes into
 the West End once a month.

Nightwatch
 At the fountain in the Queens
 Gardens, central Croydon
 Every night from 9.30pm
 Sandwiches and hot drinks

Open Door Meal
 St James the Less parish centre,
 Vauxhall Bridge Road, behind the

ASIAN
Hot food and sandwiches for early risers. Sat 5.30am-8.30am – Covent Garden, Milford Lane, Surrey Street, Strand and Waterloo.

American Church
(Entrance in Whitfield St)
79a Tottenham Court Rd, W1T 020 7580 2791
Mon-Sat (except Wed):
10am-12noon
AC, CL, FF, P

All Saints Church
Carnegie St, N1
020 7837 0720
Tues & Thurs: 10am-12noon
Cooked breakfast

Agape
Waterloo Bridge, North Side
Wed: 8pm
Sandwiches, teas and coffees

SOUP KITCHENS & SOUP RUNS

basis, must phone first; dry on a first come first served area for women); self-referrals 18+ mixed; Beds for 35 (separate last admission 8pm
09 Nov 10 - 17 Apr 11: 8pm - 7am: 0207 351 4948
Various Venues

West London Churches Winter Shelter

Shelter
Various Venues
09 Nov 10 - 31 Mar 11
Age 18+ mixed; Beds for 13
By referral only from Milana Centre, 6 Mellor Street, SE1 3QP
Further info 07806878851 or 020 7407 2014
www.robes.org.uk

Robes Project (Southwark & Lambeth)

Various Venues
Nov 10 - 31 Mar 11
Age 18+ mixed; Beds for 12 (separate area for women at some venues); Agency or self-referral. Phone or go to KCAH Mon - Fri: 10am - 1pm
www.kcah.org.uk/winter-night-shelters

Farm Street Church
Thurs: 8-10.30pm
Three routes: Oxford Street route – Davies Street; Boudon Street; South Moulton Street; Oxford Street; top end of Regent Street to Hanover Street; Hanover Square; New Bond Street
Berkeley Square route – Ber-

Faith House (Salvation Army)
11 Argyle Street, King's Cross (near Burger King), WC1H 8EJ
020 7837 5149
Mon: 6-8pm (men's group); Tues: 5-6pm (women's drop-in); Weds: 1-3pm (women's drop-in); 7.30-9pm (open drop-in); Fri: 11am-1pm (women's brunch & discussion group)
FF, CL

Emmanuel Church
Forest Gate, E7 8BD (corner of Romford Rd & Upton Lane)
Thurs: 7.30am (cooked breakfast)

Ealing Soup Kitchen
St Johns Church Hall, Mattock Lane
Friday: 11am-4pm; Sat and Sun: 3.30-5pm
They also give practical help/housing advice

The Coptic Church
Victoria area, Tue: 9-10pm

The Carpenters
TMO Community Hall, 17 Doran Walk, Stratford, E15 2JL
020 8221 3860
Every Tuesday: 10am-12pm

Camden Road Baptist Church
Hilldrop Road, Holloway, N7 0JE
020 7607 7355
Thu: 10.30am-12noon

The Cabin
St Gabriel's Community Centre
21 Hatchard's Road, N19 4NG
Daily: 1030-1130am; Thurs: 12noon (lunch)

Bloomsbury Baptist Church
235 Shaftesbury Ave, WC2 8EP
020 7240 0544
Sunday: Roast lunch 1pm
10.30am for ticket (very limited)

Lincoln's Inn Fields
Mon-Fri: 7.15pm; Many vans with food and occasionally clothing. Sat - Sun: 6.15pm onwards

Kings Cross Baptist Church
Vernon Sq, W1
020 7837 7182
Mon: 11am-2pm; Tue: 11.15am-1pm
Open for breakfasts

Jesus Army
National Portrait Gallery, near Trafalgar Square
Second full week of the month, Mon-Wed: 9pm
Food from a bus

Imperial College
Serving sandwiches and hot beverages on Sunday evenings (8-9.30pm) at Lincoln's Inn Fields.

House of Bread - The Vision
Second and fourth Sunday in the month (6.45am onwards) - Hot food; note that an excellent full cooked breakfast is served on the second Sunday. On the Strand (Charing Cross end, outside Court's).

Hare Krishna Food for Life
The Hare Krishna food run provides wholesome and tasty vegetarian meals from Soho and King's Cross Temples. The former can be found at Lincoln's Inn Fields, Mon-Fri: 7.15pm, finishing at Temple if there's food left. The latter from Mon-Sat, all year round: 12pm: Kentish Town (Isip Road); 1pm: Camden (Arlington Road); 2pm: King's Cross (York Way)

Good Samaritan Network
Sun & Mon: 6.30-8pm; King George's hostel, 72 Great Peter Street, SW1P 2BN

Food Not Bombs
The Narrowway, Hackney Central
Every second Sat: 5-6pm

Hyde Park Corner route - Mount Green Park tube; Piccadilly
Shepherds Market; Curzon Street
Street; Park Lane underpasses;

PERFORMING ARTS

Cardboard Citizens
020 7247 7747
Variety of performing arts workshops held at Crisis Skylight as well as hostels around London.
ET, LA, MC, PA
www.cardboardcitizens.org.uk

The Choir With No Name
Every Monday, 7pm,
at various venues
A choir for homeless and ex-homeless, with or without singing experience.
www.choirwithnoname.org

Crisis Skylight

66 Commercial St, E1
020 7426 5650
Mon–Fri: 2pm–8pm; Sat
& Sun: 11am–5pm
AC, ET, IT, MC, P, PA
Workshop programme from
www.crisis.org.uk

Smart

Art workshops and lectures at various venues
Email: smartnetwork@l1neone.net
020 7209 0029

Streetwise Opera

020 7495 3133
MC, PA
www.streetwiseopera.org

SEASONAL SHELTERS

999 Club (Lambeth & Lewisham)
21 Deptford Broadway, SE8 4PA
Running a winter service, but very likely to be full with guests already known to them.

Barnet Churches Winter Shelter

Various Churches
contact Homeless Action in Barnet,
36b Woodhouse Road, N12 0RG
020 8446 8400
01 Dec - 31 Mar 10 (except
closed 23 - 30 Dec 10): 8pm -

Referral through HAB - no self
referral. Arrive before 10pm
Age 18+ mixed; Beds for 15; Dry

Breant – Route 18 Winter Shelter

Various Churches (and a mosque)
contact CHC Community Centre, 60

Ashtord Road, NW2 6TU
020 8208 8590 (Mon - Thu: 9.30am - 4pm; Fri: 10.30am - 4pm)
13 Dec 10 - 31 Mar 11
(except closed 23 - 30 Dec
10): 7.30pm - 7.30am
Agency or self-referral. Arrive before
8.30pm; Age 18+; mixed; Beds for
30; Dry; no smoking; Low support
needs only; Priority to local connections; verified rough sleepers.
Reach about 'reconnection'
www.route18.org.uk

Bromley – 5000 Project

Various Churches
contact Bromley United
Reform Church, 20 Widmore
Road, NW2 6TU
020 8466 0257 (10am - 3pm) or 07867 806794
Mobile switched off if no vacancies
20 Dec 10 - 28 Feb 11: 8pm - 8am
Agency or self-referral; Arrive before
8.45pm; Age 18+; mixed; Beds
for 12; Dry; no smoking inside
www.bromleyurc.org.uk/5000_project

Crisis Islington Churches Cold

Various Churches
07960 491151
01 Jan - 31 Mar 11: 7.30pm - 8.30am. Arrive before 8.30pm
Age 18+ mixed; Beds for 15
(separate area for women); Agency
or self-referral; phone ahead
www.carisisington.org

Cold Weather Shelter (C4WS)

Community of Camden Churches
Various Churches
07715507970
01 Nov 10 - 31 Mar 11 (except
closed 24 Dec - 30 Dec 10): 7.30pm - 8.30am.
Entry 7.30 - 8pm, Age 18+
mixed; Beds for 14 (separate
area for women); Camden
agency referral; phone ahead
www.coldweathershelter.org

Croydon Churches Floating

Shelter
Various Churches
07860 270 278
Mobile switched off if no vacancies
01 Nov 10 - 31 Mar 11:
7.30pm - 8am.
Last admission 9pm
Age 18+ mixed; Beds for 14

Local referral only, dry
www.croydonchurch.org.uk

Hackney Winter Night Shelter

Various Churches
Booking essential: 07549 043 728
— you will not be charged for this call
01 Jan - 31 Mar 11: 8pm - 8am
(7pm on Sundays)
Age 18+ mixed; beds for 25
(screened area for five
women's beds)
Last admission 8.30pm
Agency or self-referral; dry
The shelter is part of Hackney
Doorways, which exists to serve
the homeless in Hackney.
www.hwns.org.uk

Haringey Churches Winter Shelter

Various Churches
07949 361721 (10.30am - 5pm;
no referral on this number)
08 Dec 10 - 07 Mar 11:
8pm - 8.15am
Only accept referrals from LB
Haringey Options & Prevention,
Whitechapel Mission, Haringey Irish
Centre, Hope Worldwide, Homeless
Resource Centre and Upper Room
Entry 8 - 8.30pm; Age 18+ mixed;
Beds for 12; Agency referral;
Dry; No smoking inside

Harrow – Firm Foundation

Winter Night Shelter
07979 836403 (Tue
- Sun: 9am - 5pm)
05 Jan - 30 Mar 11: Tue
- Sun only: 7pm - 8am
Only accept referrals from Hackney
Winter Night Shelter, Cars, and
Harrow Housing Department
Age 18+; Men only; Beds
for 10; Agency referral;
Dry; No smoking inside

Hillingdon Winter Night Shelter

Various Churches
01895 556700 (9am - 5pm)
24 Jan - 20 Feb 11: 6pm–8am
Age 18+; Men only; Beds for
5; Local connection only;
Agency or self-referral; dry

Kingston Churches

Winter Night Shelter
Various Churches
contact Kingston Churches
Action on Homelessness
(KCAH), 36a Fife Road, King-

N15: 12.30pm onwards (every second week). B.HUG, NW10: 11am onwards (every second week). St Mungo's, Russhworth Street rolling shelter, SE1: 9am onwards. The Passage, SW1: 9am onwards (10am onwards in their Job Club). Tulse Hill Bail Hostel, SW2: 2 – 5pm; Leigham Court Road Bail Hostel, SW16: 9am – 12.30pm; West London Day Centre, W1: 9.30am – 2pm; St Martin's (CSTM), WC2: 9.30am – 1pm; Tuesday – Look Ahead hostel, E1: 1pm onwards; Anchor House hostel, E16: 9.30am – 12.30pm; Turnaround Resources, E1: 12.30pm onwards; St Mungo's hostel, Spring Gardens, SE13: 9.30 – 3.30pm; Cardinal Hume Centre, SW1: 9am onwards; The Passage Job Club, SW1: 10am onwards; Stockwell Probation Service, SW9: all day; The Spire day centre, SW16: 9am – 2pm; St Mungo's rolling shelter, Endsleigh Gardens, WC1: 9am – 9.30am; St Martin's (CSTM), WC2: 9.30am – 12.30pm & 4.30 – 7pm; Wednesday – Providence Row, E1: 9.30am onwards; Ilford Foyer hostel, IG1: 1 – 4pm; Hab day centre, N12: 1pm onwards (fourth Wed of the month); Cricklewood Homeless Concern, NW2: 10.30am – 3.30pm; St Giles day centre, SE5: 10am – 3pm; The Passage, SW1: 9am – 1.30pm (10am onwards in their Job Club); Salvation Army day centre, Prince's Street, W1: 2.30 – 4.30pm; St Mungo's Margery Street hostel, WC1: 9am onwards (Thursday – Crisis Skyringh, E1: appointments 11am – 2pm; Whitechapel Mission day centre, E1: 9am onwards; Focus day centre, E15: all day; Cricklewood Homeless Concern day centre, NW2: 10am onwards; Manna day centre, SE1: 9am onwards; Albany Road bail hostel, SE5; Deptford Reach day centre, SE8: 9am onwards; Ace of Clubs day centre, SW4: 9.30am – 3pm; Stockwell Probation Service, SW9: 2 – 4pm; Great Chapel Street medical service, W1: 10am onwards; Broadway day centre, W12: 10.30am onwards; St Martin's (CSTM), WC2: 9.30am – 12.30pm & 4.30 – 7pm Friday – YMCA, hostel in Croydon (Cormerstone), CR9: 9.30 – 1pm; YMCA, hostel in Croydon (Lansdowne), CR9: 2 – 4pm; The

Mana at St Stephen's drop in, N1: 10.30am onwards; Cricklewood Homeless Concern day centre, NW2: 10am onwards; YMCA, hostel in Romford, RM2: 11am onwards; The Passage, SW1: 10am onwards; Ace of Clubs day centre, SW4: 9.30am – 3pm; St Mungo's Cedars Road hostel, SW4: 9am onwards; The Thames Reach day centre, SW9: 2 – 4.30pm; St Martin's (CSTM), WC2: 9.30am – 1pm (Workspace); St Mungo's Endell Street hostel, WC2: 9am onwards Prison Advisers – HMP Brixton, SW2: (Thu & Fri) 8am – 4pm; HMP Wandsworth, SW18: (Mon – Fri) 8am – 5pm See **Telephone Services for helpline** MEDICAL SERVICES

Great Chapel Street Medical Centre, 13 Great Chapel St, W1 020 7437 9360 Mon, Tues & Thurs: 1am – 12.30pm; Mon-Fri: 2pm – 4pm A, BA, C, D, DT, FC, H, MS, P, SH

Dr Hickey's – Cardinal Hume 020 7222 8593 Armeway St, SW1 Mon, Tues, Thurs & Fri: 10am – 12.30pm & 2pm – 4pm Wed: 10am – 12.30pm A, BA, C, D, DT, H, MH, MS, P, SH

Health E1, 9–11 Brick Lane, E1 020 7247 0090 Mon–Thurs: 9.15am–1.30am; Friday: 10.30am–12.30pm; Mon, Wed & Fri afternoons – appointments only

King's Cross Primary Care Centre 264 Pentonville Rd, N1 020 7530 3444 Mon: 6.30 – 9.30pm; Tue: 2 – 4pm; Fri: 1.30 – 3.30pm BA, BS, CL, DT, FC, H, MH, MS, NE, P, SH

Primary Care for Homeless People Spectrum Centre, 6 Green-lane Street, NW1 0207 267 2100 Mon, Tue, Thur & Fri: 9.30am – 12 noon; Wed: 1.30 – 3.30pm BA, BS, CL, D, FC, H, MS, NE, P, SH

Project London Pott St, Bethnal Green, E2 0EF Mon, Wed & Fri: 1pm–5pm 07974 6716 852 & 020 8123 6614 MS, SH

Operating at 999 Club, Deptford, Wed: 2 – 4pm; & Providence Row, Victoria, Fri: 9.30 – 11.30am, MS, SH

TB screening van – MXU Information given as date, location and post code. Turn up at these locations: Tue 8 Feb: 10am – 1pm; Salva-tion Army – Riverside House 20 Garford Street, E14 8JG: 2 – 4pm; Salvation Army – Hopetown Hostel 60 Old Montague Street E1 5NG

Wed 9 Feb: 8.30–11.30am; Whitechapel Mission, 212 Whitechapel Road, E1 1BJ: 12.30–2.30pm; Veterans Aid, New Belvedere House, 87–90 White Horse Road, E1 0ND

Thu 10 Feb: 12noon–5pm; Look Ahead – Aldgate Hostel, 7 Dock Street, E1 8JN

Fri 11 Feb: 10.30am–12.30pm; PRHA – Hackney Road Project, 296 – 302 Hackney Road, E2 7SJ: 1.30–4pm; PRHA – Edward Gibbons House, 1 Parmliter Street, E2 9NQ

Mon 14 Feb: 9.30am–12.30pm; Dellow Day Centre, 82 Wentworth Street, E1 7SA

Tue 15 Feb: 1.30–4pm; Newham HOT, 44–46 Balaam Street, E13 8AQ

Wed 16 Feb: 11am–5pm; Salva-tion Army – Booth House, 153–175 Whitechapel Road, E1 1DN

Thu 17 Feb: 4.30–6pm; Rhythms of Life International, 44 Marlborough Avenue, E8

Fri 18 Feb: 2–4.30pm; Health E1 9–11 Brick Lane, E1 6PU

Tue 22 Feb: 12noon–2pm; Equinox – Brook Drive, 124 Brook Drive, SE11 4TQ

Fri 25 Feb: 9.30–11.30am; Rolling Shelter, 65 Margery Street, WC1X 0JH

Vision Care Opticians 07792 960416 Mon & Thurs: 2 – 7.30pm

– 5pm at The Passage

Free sight tests and spectacles

ENTERTAINMENT & SOCIAL

EVENTS

ASLAN
All Souls Church – Clubhouse

Cleveland St
020 7580 3522
Sat eve: by invitation

Open Film Club

www.opencinema.net
FF, LA

EX-FORCES

AWOL? Call the 'reclaim your life'

scheme from SSAFA

01380 738137 (9am–10am)

Home Base

158 Du Cane Road,

London, W12 0TX

020 8749 4885

www.cht.org.uk

Monday–Friday: 9.30am–5.30pm

Accommodation for 21 ex-service

men and women aged 18–55

who are homeless or potentially

homeless. Require proof of military

service. Phone, call in or write.

Alcohol Services

Part of DASL in Drug &

Support for drug and alcohol
treatment, advice, contact with
other agencies; Thur: 5–7pm

Needle Exchange Van
White van under Centropoint
Tower, Tottenham Court Road
Mon–Fri: 4–7pm

Soho Rapid Access Clinic

Closed, instead go to Hunger-

ford Drug Project (if in South

Westminster) or WDP, Harrow

Road (if in North Westminster)

Wandsworth Drug Project

86 Garrett Lane, SW18 4DB

020 8875 4400

Mon–Fri: 1–5pm; Sat: 1–4pm

AS, A, AD, AC, CA, C, D, H, NE, OB, SH

Westminster Community Alcohol

Service

Closed, instead go to Hunger-

ford Drug Project (if in South

Westminster) or WDP, Harrow

Road (if in North Westminster)

Westminster Drug Project (WDP)

470–474 Harrow road, W9 3RU

020 7266 6200

Mon–Fri: 10am – 12.30pm

(appointments and needle-

exchange); 1–5pm (open access)

AD, C, D, H, NE, OB, SH

184 Camden

184 Royal College Road, NW1 9NN

020 7485 2722

Mon: 9.30am–3pm; Tue-

Wed: 9.30am–5.30pm;

Thur–Fri: 9.30am–9pm

AS, AD, BA, C, D, H, OB

EASTERN EUROPEANS &

MIGRANTS

Ania's Recruitment Agency

31 Fallsbrook Rd, SW16 6DU

020 8769 0509

East European Advice Centre

Pallingswick House, 241

King Street, W6 9LP

020 8741 1288

Open weekdays 10am–12pm & 2–

3pm, for appointments; closed Wed

Ring for appointment

Eastern European Drug and

Alcohol Support

Emmanuel's Church,

Forest Gate, E7 8BD

020 8257 3068

New Hanbury Project (SCT)
3 Calvert Avenue, E2 7JP
020 7613 5636
Mon–Thur: 9.30am–4.15pm
Courses in: personal develop-
ment, life skills, woodwork, DIY,
art, IT, guitar, Spanish, cooking
C, ET, MC

Turnaround Resource E1
Montefiore Centre, Hanbury
Street, London, E1 5HZ
020 7247 9005
www.turnaround1.org.uk

CA, ET, IT

Smart clothing for job interviews
www.dressforsuccess.org

020 7288 1770

89–93 Shepperton Road, N1 3DF

Unit 2, Shepperton House

Dress for Success (Women)

EMPLOYMENT AND TRAINING

020 8740 5688
07967 312207 (English)
07772 565815 (Romanian)
07772 473554 (Polish)
Mon–Fri: 5.30–6.45pm (hot
support); Mon & Tue: 12noon–5pm
(Migrants workers job club)
Help in finding work and education
Now available online @
www.ur4jobs.co.uk
C, ET, FF

UR4JOBS

Upper Room, St Saviour Church,

Cobbold Road, W12 9LN

020 8740 5688

07967 312207 (English)

07772 565815 (Romanian)

07772 473554 (Polish)

Mon–Fri: 5.30–6.45pm (hot

support); Mon & Tue: 12noon–5pm

(Migrants workers job club)

Help in finding work and education

Now available online @

www.ur4jobs.co.uk

C, ET, FF

A, AS, BA, D, CL, SS

Veterans UK

0800 169 2277

Free help and advice for vet-

erans and access to dedicated

one-to-one welfare service.

www.veterans-uk.info

JOB CENTRE PLUS

To get benefit advice use local

Job Centres or visit a day centre

that hosts JCP outreach staff:

Monday – Salvation Army, The

Well, Croydon: 11am – 3pm; Salva-

tion Army, Booth House hostel, E1:

10am onwards; YMCA, hostel in

Walthamstow, E17: 11am onwards;

Shelter From The Storm, N1: 6.30

– 8pm (telephone service); HAGA,

DRUG / ALCOHOL SERVICES

Addiction (Harm Reduction

Team)

228 Cambridge Heath Rd, E2

020 8880 7780

Drop-in: Mon, Fri 10am-4pm;

Tues, Wed & Thurs 12noon-6pm;

Closed each day 1.30pm-2.15pm

D, OL, MS, NE, SH

Blackfriars Road CDAT Team

151 Blackfriars Rd, SE1 8EL

020 7620 1888/6500

Mon: 2pm-4pm (drop-in)

MH, MS, NE

Central and NW London

Substance Misuse Service

282 North End Rd, SW6 1NH

020 7381 7700

Mon-Fri: 9am-5pm, C, MS

Druglink

103a Devonport Rd, Shep-

herds Bush, W12 8PB

020 8749 6799

Mon-Fri: 10am-5pm (needle

exchange and telephone

service); Mon & Fri: 2pm-5pm

& Wed: 3pm-6pm (drop-in)

C, D, OL, NE

East London Drug and Alcohol

Support Services

Capital House, 134-138 Romford

Road, Stratford, E15 4LD

020 8257 3068

Drug and Alcohol Service for

London (DASL) provides free and

confidential services to anyone who

has concerns about their own or

another person's drug or alcohol

use, working with people from

Newham, Tower Hamlets, Red-

bridge and Bexley and Greenwich.

A special Eastern European service

is listed in *Eastern European* section

A, C, D

The Hungerford Drug Project

(Turning Point)

32a Wardour St, W1D 6QR

020 7437 3523

Mon-Fri: 12noon-5pm, except Wed

2-5pm (drop-in); Sat & Sun: 1-5pm;

Antidote (lesbian, gay, bisexual and

transgender drug/alcohol service)

drop-in Thursday: 6-8.30pm

C, D, FF, IT, LA, MH

020 8963 0545

Ring first. Local connection only

Redbridge Night Shelter

16 York Rd, IG1 3AD

020 8514 8958, Ring first

LA, MH, MS, OL

The Welcome Project

11 Green Lane, Essex, IG1 1XG

020 8220 4111

Tue & Thur: 12.30-3pm;

Wed & Fri: 10.30am-3pm

AS, BA, BS, CL, FF, H, L

West London Day Centre

134-136 Seymour Place, W1H

020 7569 5900

Mon-Fri: 8.45-10am (rough sleep-

er's drop-in); 10am-1.30am (drop-

in, hostel residents join); 1.145am-

1.245pm (advice, appointments

only); Mon & Thur: 1.30-3.30pm

(drop-in for those with tenancies)

AC, BA, BS, C, CL, F, FC, IT,

L, LS, MS, OL, P, SK, TS

The Whitaker Centre

91-93 Tollington Way, N7 6RE

020 7263 4140

Mon-Fri: 11am-5pm

Alcohol allowed

BS, FF, L

Webber Street (formerly Waterloo

Christian Centre)

6-8 Webber St, SE1 8QA

020 7928 1677

Mon-Sat: 9am-12noon

AS, B, BA, BS, BE, CL, FF,

LA, MH, MS, OL

The Welcome Project

11 Green Lane, Essex, IG1 1XG

020 8220 4111

Tue & Thur: 12.30-3pm;

Wed & Fri: 10.30am-3pm

AS, BA, BS, CL, FF, H, L

West London Day Centre

134-136 Seymour Place, W1H

020 7569 5900

Mon-Fri: 8.45-10am (rough sleep-

er's drop-in); 10am-1.30am (drop-

in, hostel residents join); 1.145am-

1.245pm (advice, appointments

only); Mon & Thur: 1.30-3.30pm

(drop-in for those with tenancies)

AC, BA, BS, C, CL, F, FC, IT,

L, LS, MS, OL, P, SK, TS

The Whitaker Centre

91-93 Tollington Way, N7 6RE

020 7263 4140

Mon-Fri: 11am-5pm

Alcohol allowed

BS, FF, L

Whitechapel Mission

212 Whitechapel Rd, E1

020 7247 8280

Daily: 6-11am (cooked break-

fast 8am-10am); Sat: 12noon-

2.30pm (women only)

AS, AD, B, BA, BS, BE, CL, C,

DA, D, F, H, IT, OL, SK, P, TS

The 999 Club

21 Deptford Broadway, SE8 4PA

020 8691 7734

Mon-Fri: 10am-5pm

AS, AD, A, B, BE, CL, C, DA, D, FF,

F, H, L, LA, MS, MH, OB, SH, TS

DIRECT ACCESS (YEAR ROUND)

HOSTELS/NIGHTSHELTERS

All - low-support needs

Branches

020 8521 7773

Stonelea, Langthorne Road, E11 2HJ

Livingstone House

105 Melville Rd, Brent NW10 8BU

Young people (16-21)

Centrepoint

25 Berwick St, West-

minster W1F 8RF

020 7287 9134/5

Ring first. Daily vacancies

MASH

8 Wilton Rd, Merton, SW19 2HB

020 8543 3677 - Ring first

Women

Church Army

1-5 Cosway St, West-

minster NW1 5NR

020 7262 3818

Ring first. Daily vacancies

Home of Peace

179 Bravington Rd, W9 3AR

020 8969 2631

Women only. Open access (dry)

St Mungo's

2-5 Birkenhead St, WC1H

020 7278 6466

ScottsCare & Borderline (for Scots

in London)
22 City Road, EC1Y 2AJ
Call the helpline on 0800 6522 989

Borderline (for Scots):
BA, CA, H, B, P, TS
Mon – Fri: 09.30am – 12.30pm
(appointments); Mon, Tue,

Thu, Fri: 2–4pm (walk in)
0800 174 047 (freephone)
dutyworker@scotscare.com

A, BA, BS, C, CL, D, H, MH, P
020 7766 5544

St Giles Trust
64 Camdenwell Church St, SE5 8JB
020 7700 7000

Mon–Fri: 9.30am–12.30pm
A, BA, BS, D, ET, H, L, MH, MS, P, TS

DAY CENTRES AND DROP-INS

Ace of Clubs (16+)
St Alphonsus Rd, Clapham, SW4 7AS
020 7622 3196

Mon–Fri: 12noon–5pm;
Sat & Sun: 12noon–2pm
BS, DT, F, FC, H, IT, L, MS, OB, P

Action Homeless Concern
Emanuel House
1 Berrymead Gardens, Acton

Call for opening times
A, B, BA, CL, D, DT, ET, F, FC
020 8992 5768

Aldgate Advice Centre
See Providence Row (The
Dellow Centre)

Broadway Day Centre
Market Lane, Shepherds Bush, W12
020 8735 5810

Mon–Fri: 10am – 1pm (drop-
in); 2 – 4pm (Appointments)
AD, A, BA, BS, CL, D, ET, F, FC, H,

IT, L, LA, MS, MH, ML, P, SK, SH, TS
020 8692 6548

Deftord Churches Centre
Speedwell St, Deftord
Mon, Tues, Thurs & Fri:

9am–3.30 pm
A, AC, AD, AS, B, BA, BE, BS, C,
CA, CL, D, DA, DT, ET, FF, H, L,

LA, LF, MC, MH, MS, OL, SS, TS
020 8446 8400

Homeless Action in Barnet (HAB)
36B Woodhouse Road, N12 0RG
Mon – Fri: 12noon – 3pm (drop in);

Mon, Tues & Thurs: 9am – 12noon
(rough sleepers only); Wed: 9am
– 12noon (women's group)

AD, BA, BS, CL, F, H, L, TS
0845 8333005

London Jesus Centre
83 Margaret St, W1W 8TB
Mon – Fri: 10am – 12.30pm

BS, CL, F, IT, L, SK
Mon – Fri: 10am – 12.30pm

Church Army (women)

1–5 Gosway St, NW1
020 7262 3818

Mon–Thurs: 9.30am–12pm
(advice); 12pm–3.30pm (drop-in);

12 noon–1pm (sandwiches);
AC, BA, BS, CA, CL, C, ET, FF,
H, IT, L, LA, LF, MC, P

Women only
The Connection at St Martin's

12 Adelaide St, WC2
020 7766 5544

Mon–Fri: 9am–12.30pm (12pm
Wed), Various afternoon sessions
from 1pm (except Wed). Weekends:

9am–1pm (no entry after 10.30am).
There are also drop-in sessions on
Tues & Thurs 4.30pm–7.30pm.

H, IT, MC, MH, MS, OB, P, SK, SS
020 8686 1222

Mon–Fri: 10am – 3pm
AS, BA, CA, CL ET, F, IT, LA

Croydon Resource Centre
70a Wellesley Rd, Croydon, CR0 2AR
020 8686 1222

Mon–Fri: 10am–2.30pm;
Tues & Fri: 10am–2.30pm;
Weds & Thurs: 12.30–2.30pm

Mental health drop-in: in flat
above St Gabriel's Hall
77 Chichele Rd, Crikle-

wood, NW2 3AQ
Tues–Fri: 10am–12 noon.
AC, BA, BS, H, IT, L, MS, OL

Mon–Fri: 10am – 1pm (drop-
in); 2 – 4pm (Appointments)
AD, A, BA, BS, CL, D, ET, F, FC, H,

IT, L, LA, MS, MH, ML, P, SK, SH, TS
020 8692 6548

Deftord Churches Centre
Speedwell St, Deftord
Mon, Tues, Thurs & Fri:

9am–3.30 pm
A, AC, AD, AS, B, BA, BE, BS, C,
CA, CL, D, DA, DT, ET, FF, H, L,

LA, LF, MC, MH, MS, OL, SS, TS
020 8446 8400

Homeless Action in Barnet (HAB)
36B Woodhouse Road, N12 0RG
Mon – Fri: 12noon – 3pm (drop in);

Mon, Tues & Thurs: 9am – 12noon
(rough sleepers only); Wed: 9am
– 12noon (women's group)

AD, BA, BS, CL, F, H, L, TS
0845 8333005

London Jesus Centre
83 Margaret St, W1W 8TB
Mon – Fri: 10am – 12.30pm

BS, CL, F, IT, L, SK
Mon – Fri: 10am – 12.30pm

The Dunloe Centre

St Saviour's Priory, Dunloe Street, E2
020 7739 9976/020 7613 3232

Tues: 10.30am–12.30pm, CL, FF

Earls Court Community Project
Ungoing renovation until
2012, but still open at:

St Barnabas Church, 23
Addison Road, W14 8LH
020 7471 7030

Tue & Wed: 2 – 4pm
CL, FF

**Hackney 180 First Contact &
Advice (Thames Reach)**
Hackney Methodist Church
219 Mare St, E5

0208 985 6707
Mon–Thurs: 8am–9.30am
(breakfast club)

Hanbury Community Project (SCT)
Details of their changes have been
confirmed, and they're now called

the New Hanbury Project, and listed
under **Employment & Training**

The Haven Club
At the Holy Cross Centre
(See below).

Mon: 6pm–10pm
For self-treating drug & alcohol
users: no using on day or no entry

Holy Cross Centre
The Crypt, Holy Cross Church
Cromer St, WC1

020 7278 8687
Mon: 2pm–5pm; Tues: 6–9pm;
(ticket required) Thurs: 5–8pm

(Italian speakers session); Fri:
12 noon–3pm (refugees and
asylum seekers session).

AC, FF, H, IT, LA, LF, MH, P

Homeless Action in Barnet (HAB)
36B Woodhouse Road, N12 0RG
Mon – Fri: 12noon – 3pm (drop in);

Mon, Tues & Thurs: 9am – 12noon
(rough sleepers only); Wed: 9am
– 12noon (women's group)

AD, BA, BS, CL, F, H, L, TS
0845 8333005

London Jesus Centre
83 Margaret St, W1W 8TB
Mon – Fri: 10am – 12.30pm

BS, CL, F, IT, L, SK
Mon – Fri: 10am – 12.30pm

BS, CL, F, IT, L, SK
Mon – Fri: 10am – 12.30pm

BS, CL, F, IT, L, SK
Mon – Fri: 10am – 12.30pm

BS, CL, F, IT, L, SK
Mon – Fri: 10am – 12.30pm

the List

The directory of London's homeless services

Updated 30 January 2011

Email changes and suggestions to:
thelist@thepavement.org.uk
Or write to our address on page 3
Updated entries: 10
Services added: 1

ADVICE SERVICES

Advisory Service for Squatters
Angel Alley, 84b Whitechapel High Street, E1 7QX
0203 216 0099 (cheaper to call 0845 644 5814 from land lines outside London)
www.squatter.org.uk

Alone in London (16–25 years)

Unit 6, 48 Provost Street, London, N1 7SU
020 7278 4224
Mon–Fri: 9am – 1pm and 2pm – 4pm; Note – advice by appointment only on Tuesday.

For those aged 16 – 25 years, who are homeless or at risk of becoming homeless.
AS, AD, BA, CA, ET, H, IT, TS

Bridge Resource Centre

Bridge Close, Kingsdown Close, W10 6TW
0208 960 6798
CA, ET, IT

The Caravan Drop-In

St James's Church, 197 Piccadilly, W1
Open daily: Sat – Mon; 10am – 7pm; Tues – Fri: 11am – 7pm
A friendly ear to listen, with some access to counselling

Depaul UK (young people)

291–299 Borough High Street, SE1 1JG
020 7939 1220 (central office) www.depauluk.org

HOPE worldwide / Two Step
360 City Road, EC1V 2PY
020 7713 7655
Mon–Fri 10am–4pm
(appointments only)
AS, H, TS, P

KCAH

36a Fife Rd, KT1 1SU
020 8255 2439
BA, FF, H

London Irish Centre

50–52 Camden Sq, NW1 9XB
020 7916 2222
Ring for service times
A, BA, C, CL, D, ET, H, MC

Notre Dame Refugee Centre

5 Leicester Pl, WC2H 7BX
020 7434 1619
Mon and Thurs: 11am–4pm
(drop-in) Service for French-speaking refugees and asylum seekers
BA, C, CA, FF, H