

thePavement

The *FREE* monthly for London's homeless

July 2010





“Hi there!”

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The Pavement

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PO Box 60385

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WC1A 9BH

Telephone: **020 7833 0050**

E-mail: **office@thepavement.org.uk**

Editor

Richard Burdett

Sub Editor / Web Editor

Val Stevenson

News Editor

Catherine Neilan

Reporters

John Ashmore, Liza Edwards, Rebecca Evans, Tracey Kindle, Jim O'Reilly, Garnet Roach, Alice Ross, Carinya Sharples, Katy Taylor, Rebecca Wearn

Photographers

Rufus Exton, Jenny Hägglov Benjamin, Katie Hyams, Hugh O'Malley

Contributors

Agnes, Flo, Toe Slayer, Evelyn Weir

Cartoonists

Nick Baker, Neil Bennett, Cluff, Pete Dredge, Kathryn Lamb, Ed McLachlan, Ken Pyne, Steve Way, Mike Williams

Comic Artist

Mike Donaldson

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The Editor

Taking a break

If you want to get in touch, the address and telephone number are to the left, but please, be patient with phone messages as the office isn't always staffed and it's likely you'll get the answering machine.

If you do, please leave your message with a name and contact details if necessary. In July we had a message from a reader who was angry at been passed "from pillar to post" and complained "it's a real shame you can't pick up the phone." He finished the message with "I don't know why I bother." Sorry – we can't always pick up the telephone, but if you leave a name and number/address (which our irate caller didn't!), we will get back to you.

We take one of our two publishing breaks in August (the other being in February), so the July issue will have to last you over the summer. We'll be back in September, so if you've any comment or stories, let us know in the meantime.

Richard Burdett

Editor

editor@thepavement.org.uk

twitter.com/ThePavementMag

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We look again at what having a dog means to living on the street, and to getting off it? Story, page 7.

Photography by Clive Tagg © Dogs Trust

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Terrence Potts

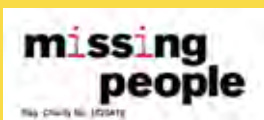
Age at disappearance: 54

Terrence has been missing from Digbeth, West Midlands, since 10 November 1999.

There is considerable concern for Terrence's welfare as it has been so long since he was last heard from. His family just want to know that he is safe and well, and they urge him to get in touch. Terrence can call the confidential service **Message Home** on **Freefone 0800 700 740** for advice and support.

Terrance can also go into any police station and say he has been reported as a missing person. Also known as Poto, he is 5ft 4in tall, of slim build with grey hair and blue eyes. He has several tattoos including one on his chest as well as on both hands and arms.

If you've seen Terrence please call the 24-hour confidential charity **Missing People** on Freefone **0500 700 700** Email: seensomeone@missingpeople.org.uk



The Act

We now know how much the Vagrancy Act is being used

More than 1,220 arrests were made in London under the Vagrancy Act last year, a Freedom of Information request made by *The Pavement* has revealed.

The law, which was passed in 1824, was used most against people found begging. A total of 745 arrests were made in 2009 for this offence, resulting in 210 cautions and 469 instances of people being charged and either detained or bailed for court. There were 465 arrests for trespassing or being within "enclosed premises" and 12 for theft.

The high number has surprised us at *The Pavement*, given the Act's age, what it covers and its unpopularity. In fact, it appears that rather than receding, the Act is still being used to prosecute rough sleepers more than 160 years after it was first brought in.

Alan Murdie, the director of McKenzie Friends and barrister for Zacchaeus 2000 Trust who last month wrote a piece on the history of the law for *The Pavement*, said: "It is a sad indictment of our progress that a pre-Victorian law is considered an appropriate response to the housing problems of British cities in the 21st century and that the authorities apparently have no more imagination or awareness of the issues than they did in 1824."

Section Four is the most pertinent to our readers, covering "every person going about as a gatherer or collector of alms, or endeavouring to procure charitable contributions of any nature or kind, under any false or fraudulent pretence". Although it has been updated to exclude charity collectors, or chuggers, individuals collecting money on their own behalf still come under the law.

Homeless organisations such as Shelter, Crisis and Homeless Link have long appealed for it to be scrapped, arguing that it penalises some of the most vulnerable people in society and effectively criminalises poverty.

Three years ago, Homeless Link submitted an appeal to the government, saying: "Given that there is little public support for a punitive approach to rough sleeping and begging, that criminalising already vulnerable people is more likely to compound their problems and frustrate the work of support agencies, and that more creative welfare-based and employment solutions need to be found, we urge the government to repeal the Vagrancy Act 1824 entirely."

Despite being sent a series of questions about the number of arrests, the Met failed to respond to any point. Instead, we were issued with the following comment: "Police work with partners and third-sector organisations to impact upon rough sleeping in London. Amongst many powers used are the statutory provisions conferred by the Vagrancy Act."

Catherine Neilan & John Ashmore

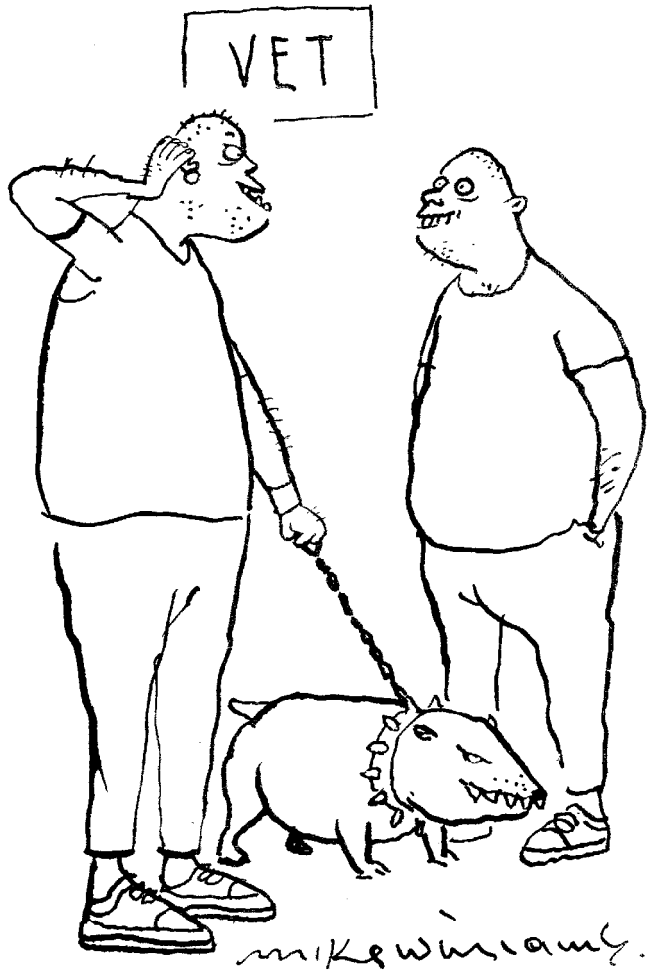
- This is a story we'll be following for the foreseeable future, particularly as we predict the Vagrancy Act's increased use in the lead-up to 2012.



Supporting London life

METRO

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"Chip? Yeh, didn't hurt a bit"

A dog's life?

We revisit being on the streets with man's best friend

There is an old Polish proverb that states: "The greatest love is a mother's; then a dog's; then a sweetheart's." You don't see many mums on the streets, but canine companionship provides many rough sleepers with security, warmth and even a little conversation. But given the challenges of even sustaining oneself on the streets, how easy is it to find shelter for man's best friend?

In January 2007, *The Pavement* reported figures from UK charity Dogs Trust that 73 per cent of day centres and shelters would not welcome individuals who bring their dog with them. In an update, the animal charity said London and Edinburgh were the most pet-friendly regions in the UK, with the vast majority of 80–100 residential services supporting pets. However, Bradford, Coventry, Leeds, Liverpool, Blackpool and Glasgow have been named and shamed as having no centres that will permit dogs.

Claire Kivlehan, outreach project manager with Dogs Trust, said: "Some hostels want to build boarding kennels but this doesn't work, as dogs need to be close to their owners. Their relationship is 24/7 and so it's often difficult to leave an animal with anyone else."

The Dogs Trust keeps a list of pet-friendly homeless services on their website, which they update once every two years. However, Ms Kivlehan complained the responses were poor: only 435 out of the 3,267 organisations canvassed bothered to answer the last time. The next update is due at the end of this year and Ms Kivlehan urged anywhere wishing to be more pet-friendly to get on board.

Vendazero (the name of his Twitter account, through which he first contacted *The Pavement*)

sells the *Big Issue* in Balham, South London, with his dog Pennie. Outreach workers have continually suggested he get rid of her, but Vendazero argues that Pennie is more than just a friend: "There were times when I would not care about getting into an argument or fight and the only thing to hold me back at these times would be the thought of my dog in a cage at Battersea," he explained.

He is upset by the prejudice that homeless people should not keep animals because they cannot take care of themselves, believing that this lifestyle actually brings man and his best friend closer, and makes the dog's health a priority. Indeed, Vendazero has in the past taken some risks to let Pennie have a bed for the night: "I had her trained to lie in a hold-all and we would sneak her in to hostels," he said. "I usually got caught after a few days because she barks when there is a knock on the door, and then we're kicked out." But now, through St Mungo's, Vendazero and Pennie are on their way into long-term, pet friendly, accommodation.

St Mungo's has a reputation for supporting animals, through working closely with the Dogs Trust, Mayhew Animal Centre and The Blue Cross to provide pet care. The London-based charity permits pets in 57 of 98 hostels, emergency shelters and semi-independent living homes. However, St Mungo's was unable to find out just how many dogs currently live in its shelters. "The most recent figure I could find is that around three per cent of St Mungo's residents have dogs, which represents around 40 people, and that figure is from 2009," explained press officer Audrey Thompson.

One of the capital's largest homeless service providers, Thames Reach, permits pets in all of its hostels. "We recognise that pets can be part of a person's support network and very important to them. It's helpful to have such a flexible policy, as it helps encourage rough sleepers to take up the offer of accommodation and move away from the streets and a damaging street lifestyle," said press officer Mike Nicolas. But he added policies are in place to make sure that other residents aren't unduly affected by the arrival of a pet.

Please do get in touch if you are a dog owner or pet-friendly space with your experiences.

Rebecca Wearn

- For more information on the Dogs Trust list, go to: www.dogstrust.org.uk/az/h/hopeproject/default.aspx And to read the previous dog stories go to: www.thepavement.org.uk/story.php?story=814

www.thepavement.org.uk/story.php?story=252

www.thepavement.org.uk/story.php?story=77

Who decides?

Do you know who's making decisions on the services and policies affecting your life?

If you've struggled with a drug or alcohol addiction, refused help from an outreach worker or had mental health problems, chances are you've been discussed at a Safer Streets partnership meeting. Also known as multi-agency meetings or Local Strategic Partnerships meetings, these gatherings take place in boroughs across London and are a chance for homeless service providers to get together and discuss how to help individual rough sleepers off the streets.

To give you an insight into what is decided at these meetings, we spoke to Sam Ball, deputy director for London of Crime Reduction Initiatives (CRI), the national social care charity which is commissioned by Camden Council to run

Camden Safer Streets Team (SST).

Camden SST provides "street-based outreach work" in partnership with a number of key agencies:

- Hostel providers
- Drug/alcohol services
- Drug-intervention teams
- Police
- Mental health services
- Primary care services
- Local day centres
- Drop-in services
- Street wardens

Input is also provided by "Community Auditors" from StreetSafe, a Camden SST scheme through which, Mr Ball explained: "concerned members of the community can report on street activity directly to a single point of contact and are assured of a

prompt and helpful response".

Of these agencies, representatives from the Drug and Alcohol Agencies; Drug Intervention Programme; Police; Hostel Providers; Day Centres; Drop-in Services and Street Wardens attend regular meetings at Camden SST's London regional office. These so-called "tasking and targeting meetings" take place every fortnight in King's Cross, Holborn, Bloomsbury and Camden Town, with two additional monthly meetings for the north of the borough. Organised by Camden SST, each meeting is chaired by the team leader responsible for that area.

So what is the purpose of this type of partnership meeting, a format used by many local authorities? "It's designed to allow coordination of a comprehensive and consistent care package for clients," explains Mr Ball. "It includes both service interventions and enforcement interventions where appropriate."

The implementation of these enforcement tactics, such as Anti Social Behaviour Orders (Asbos), is made clear by Camden Safer Street Team to homeless people in the borough, according to Mr Ball: "On initial contact we explain that street activity is considered anti-social behaviour and that continuation of that behaviour could lead to enforcement.

"We do it this way because we're aware then that we're able to give a clear, consistent and honest message to clients. Our aim is to enable people to break free from harmful patterns of behaviour, therefore reducing the impact of this on the individual and as well as on the community around them."



A “care package” – also known as a service plan or care plan – is basically a way of identifying what support or services you need. “Decisions are made about which agencies need to be involved in a case,” explains Mr Ball. “In terms of hostels, for instance, each hostel has a specific designation, for instance those able to cater for individuals with mental health needs or those requiring continued-use placements”.

Rather than discussing budgets and homeless services in general, the meetings are focused on the “clients”. For Mr Ball, “it isn’t about funding, it doesn’t come down to that – it’s who is best placed to meet this client’s needs. That’s very much the focus of those meetings.”

So deciding, for example, increased funding for drug and alcohol rehabilitation is not on the agenda. “That’s kind of out of our hands,” Mr Ball explains. “We might request and advocate for

that on behalf of the client if we felt they needed that but we wouldn’t be able to make that decision.”

According to a street count carried out on 22 April 2009, Camden has just six rough sleepers. However, statutory homelessness figures for January-March 2010 (Supplementary tables - Local Authority Breakdown - Statutory Homelessness: 1st Quarter (January to March) 2010, England) identify 668 people in temporary accommodation in Camden, plus 88 instances where duty of care is owed but accommodation has not yet been secured.

With such a fluid homeless population, the partnership selects particular people to discuss at each meeting. “We wouldn’t necessarily go through every single client known to Camden Safer Streets Team because, as you know, there can be a changing picture and we want to prioritise in terms of need ... to make sure people

get the right level of input in a timely manner,” Mr Ball adds.

After the meeting, the next step is to offer targeted support to clients. “Obviously we’d want to agree a care plan with the client so ... if we or the client were to identify that actually they might benefit from, [for example], a mental health service then we’d look to do what we can to support them to engage with that service and get that service involved.”

Although Camden SST has a contract with Camden Council, they are not required to give the council an exhaustive account of every meeting. “We wouldn’t report back, naturally,” says Mr Ball. “But, as with any service provision, our communication with the council happens along the lines with which they commission us, so we have an ongoing communication with Camden Council.”

Carinya Sharples



WRITE IN THE MIX OF IT



"CALLING ALL CREATIVE WRITERS"....

DO YOU HAVE A STORY OR POEM TO SHARE? HAVE YOU EVER BEEN CAUGHT IN THE THICK OF IT? DID YOUR CRIME TURN OUT TO BE THE HARD AND NOT THE EASY WAY? DID THE STREETS PROVE TO BE THE ONE THING THAT DID GET YOU OR SOME ONE YOU KNOW, BACK ON THE STRAIGHT AND NARROW?

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- II/ I SHOULD HAVE FOLLOWED MY INTUITION
- III/ IT WASN'T WORTH IT IN THE END
- IV/ I'M GLAD IT HAPPENED
- V/ I NEVER THOUGHT ID MAKE IT, BUT I DID
- VI/ THERE IS LIGHT AT THE END OF THE TUNNEL
- VII/ WHEN THE DOOR SHUTS
- VIII/ ONE STEP AT A TIME

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ALL ENTRIES MUST BE ORIGINAL AND PREVIOUSLY UNPUBLISHED - THIS INCLUDES NEWSPAPERS, MAGAZINES, BOOKS AND WEBSITES. PUBLICATION ON PRIVATE ONLINE FORUMS THAT ARE PASSWORD-PROTECTED AND IN PRIVATE LETTERS AND EMAILS DOES NOT COUNT. ENTRANT'S PERSONAL INFORMATION WILL BE PROTECTED, UNLESS OTHER WISE INSTRUCTIONS. A VALID POINT OF CONTACT SHOULD BE SUBMITTED FOR PRIZE PRESENTATION PURPOSES. THE JUDGES' DECISION IS FINAL AND NO CORRESPONDENCE CAN BE ENTERED INTO REGARDING THE MARKING, CRITIQUE OR RESULTS OF INDIVIDUAL ENTRIES OR WINNERS. BUT WE WELCOME FEEDBACK ON THE COMPETITION IN GENERAL. BY ENTERING, ENTRANTS AGREE FOR THEIR STORIES AND POEMS TO BE PUBLISHED IN FULL. WE HAVE NO CURRENT PLANS TO PRODUCE ANTHOLOGIES, BUT RESERVE THE RIGHT TO INCLUDE ANY WINNING ENTRIES IN ANY SUCH PRODUCTS IN THE FUTURE. THE COMPETITION IS OPEN TO ALL NATIONALITIES, BUT ENTRIES MUST BE IN ENGLISH.

News in brief

Homeless happenings from across the nation and the World

Rochester Row under threat of closure

The Salvation Army is reviewing its services and considering the future of their busy day centre in Victoria, London.

Rumours that the Rochester Row day centre, a long-time stockist of our London edition, was closing seemed incredible, but it has emerged that it is under threat.

Maff Potts, director of homelessness services for The Salvation Army in the UK and Ireland, told *The Pavement*: "The Salvation Army has been privileged to serve the community around Rochester Row for more than 100 years. Following our own review and after talks with local and central government, we have started a consultation with staff about the possible closure of the day centre. The consultation will help to ensure we deliver the best possible services to people who are homeless and rough sleeping, while avoiding duplicating what is being delivered by other homeless services providers. We continue to support our staff team during this difficult time and recognise they have worked tirelessly to support homeless people over many years."

We'll watch this story over the summer.

Staff

'Flawed' count reform

On 16 Jun, the new housing minister, Grant Shapps MP, made his most important announcement to date, stating that the current "flawed" methods for street counts

will be scrapped in favour of a new approach. This follows the last official figures for the number of rough sleepers in England as 464.

"Councils and charities are doing a great job in helping people off the streets, but the current counting system makes a mockery of the scale of the problem they face," Shapps said, adding that: "This coalition government will not stick our heads in the sand and ignore the true picture of the number of those facing life on the streets."

The announcement that the current system of street counts will be replaced from 2011 was made as Shapps also convened a new Homelessness Working Group, including ministers from many Whitehall departments. The members are: Grant Shapps MP (Con) - Department for Communities and Local Government (Chair); Andrew Robathan MP (Con) - Ministry of Defence (welfare of veterans); John Hayes MP (Con) - Department for Business, Innovation and Skills (adult skills); Paul Burstow MP (Lib) - Department of Health (health and care services); Lord David Freud (Con) - Department for Work and Pensions (housing benefit); Crispin Blunt MP (Con) - Ministry of Justice (criminal justice); James Brokenshire (Con) - Home Office (crime prevention); and Tim Loughton MP (Con) - Department for Education (children and youth services).

Staff

Government plans widespread changes to benefits

The new government is planning to reassess everyone on incapacity benefit and introduce tougher penalties on those who refuse offers of work from the job centre.

Last month, we touched upon the fact that new Secretary of State for Work and Pensions, Iain Duncan Smith, argues that true happiness and contentment comes from the pride and purpose working offers. The Conservative's 'Get Britain Working' campaign proved popular in the run-up to the election and many of its core values have been maintained under the new coalition government.

The key piece of persuasion the new government are using is that fact that many people can make more money from the benefit system than they could from working on the minimum wage. Mr Duncan Smith has described this as 'absurd' – and wants to remove the 'penalty' for moving from income support into a job.

"A system that was originally designed to support the poorest in society is now trapping them in the very condition it was supposed to alleviate," he said in an interview with the BBC. "We must be here to help people improve their lives, not just park them on long-term benefits. Aspiration, it seems, is in danger of becoming the preserve of the wealthy."

There are around five million people in the UK on benefits, 1.4m of whom have been receiving support for nine or more years of the last decade. In addition, there

are another 1.4m under-25s out of work but not in education.

So, rather than making working more attractive, or possible, the government have moved to make life on the dole less attractive.

Those claiming incapacity allowance will be reassessed to see if any kind of work would suit them. This could mean, for example, that someone who has been unable to leave their home due to disability may be offered, urged

or pushed into flexible working from home. Just how rigorous these tests will be remains to be seen.

For those claiming Jobseekers' Allowance, refusing work offered to them by the job centre could mean a reduction in the amount they take home. And there are plans to give Housing Benefit directly to landlords or housing associations, rather than individuals, to remove the temptation of spending the money on anything else.

But just how

different are the Conservative's plans from those already tabled by the last government? Last year, *The Pavement* reported on new sanctions under Labour, such as cuts in benefits for failing to look for work, breaking the law, drug or alcohol abuse, or failing to supply correct information ('Appealing benefit cuts', December 2009) In all cases, those facing sanctions have the right to appeal, but Mr Duncan Smith has added that all these measures, and more, will be enforced far more rigorously.

Rebecca Wearn

Rough Sleeper found murdered in Darlington

Police in County Durham are investigating the death of a homeless man found in the grounds of St Cuthbert's Church, Darlington, on 12 June.

The body of George Akers, a 59-year-old with a history of sleeping rough who had recently left a guest house which he had said was too noisy, was found under a tree by St Cuthbert's Church. A post-mortem examination revealed he had suffered internal injuries.

Detective Chief Inspector Paul Goundry said: "at this stage we are keeping an open mind on exactly how he came by his injuries." However, the site of Mr Akers's death is being treated as a murder scene.

Staff

Homeless interrogation

London homeless charity Thames Reach's chief executive Jeremy Swain has told *The*



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"Derek's obsessed with knife crime..."

Pavement that his appearance in front of the Homeless People's Commission (HPC) was 'challenging' but positive overall.

The HPC is a year-long project set up by homeless charity Groundswell to allow rough sleepers and service users to have an influence over policies that affect their lives. In one of a series of events due to take place this summer, 18 members – all people who have had experience of homelessness – discussed temporary housing policy with the Thames Reach head.

"I had a really good session with the commission," Mr Swain told us. "I did a presentation on hostels and the private rented sector."

"My overall view is that hostels could be far more successful than they are as a route out of homelessness for homeless people, so my presentation was quite critical of hostels."

Mr Swain said the presentation and discussion format allowed for some good ideas to be shared between service users and those who manage homeless policy.

"The commission then broke into small groups, prepared questions and returned to fire some challenging questions at me," he said. "The level of debate was high and these were clearly people who knew their stuff. We chose to differ on some issues."

The HPC is set to continue at a range of different homeless-related events over the summer, at venues up and down the country. At the end of the program, Groundswell is set to produce a report of homeless policy recommendations, based in meetings with homeless people, to the government's Department of Communities and Local Government.

Jim O'Reilly

Arlington House reopens

North London's famous Arlington House has reopened after a long and troublesome refurbishment.

The Victorian hostel, famous for once having Eric Blair (George Orwell) as a resident, opened again on 10 June, with 95 units for homeless people alongside 35 studio flats, training facilities and commercial space to rent.

Mayor of London Boris Johnson and artist Tracey Emin attended the opening. It was hosted by Lady Neuberger, from the housing association that took over the refurbishment after Novas Scarman ran into trouble amid allegations of mismanagement of funds. *The Pavement* covered the investigation last year ('Investigating Novas', September 2009).

Staff

Faker banned from NHS

A rough sleeper who faked illness to enter hospitals has been given a criminal ASBO banning him from using the NHS.

Bolton Crown Court heard that Christopher Dearlove, 41, became expert at faking symptoms, and would even claim to have highly infectious diseases in order to obtain private rooms. He used more than 70 different aliases between January 2007 and March 2009 in order to be admitted to wards.

Mr Dearlove was handed a three-year community order with a supervision requirement. The judge warned that he faced a possible prison sentence of up to five years if he breaches his Asbo, under which he must not enter an NHS building in England or Wales nor provide false personal information or details of false illnesses to NHS staff.

He now cannot seek any medical treatment "unless genuinely ill".

Hospitals as far apart as Glasgow and Cambridge, Rochdale and South London were affected, and it is thought his deceptions could have begun 15 years ago. Experts claim the fraud has cost the NHS tens of thousands of pounds.

He often claimed to be a haemophiliac with Aids, or that his partner had TB and was either not taking her medication or was resistant to treatment. Mr Dearlove would feign chest pain, night sweats and weight loss. But when blood tests and X-rays showed there was no cause for concern, staff began to realise he was what nurses call a "hospital hopper".

In a statement released to the press Alan Stewart, CFS Northern and Yorkshire operational fraud manager, said: "Dearlove's behaviour had a chronic impact, as he was using up valuable hospital resources sorely needed by genuine patients. Each time he attended Accident & Emergency and was then admitted to hospital, it cost an NHS Trust from £400 to £1,000."

Richard Hampton, head of the NHS security management service, said: "The close working between experts in both our security and fraud services helped bring the investigation to this excellent outcome. The criminal Asbo is to prevent further unnecessary financial losses and risks to the NHS and its patients."

Mr Dearlove pleaded guilty to five charges of fraud by false representation on Wednesday, 2 June. Four charges remain on file.

Rebecca Wearn

Funding the fight against TB

Staff from London's Mobile X-Ray Unit (MXU) have told *The Pavement* of their concerns over the service's potential closure at the end of this year.

The MXU helps to screen "hard to reach" people such as rough sleepers for early signs of tuberculosis (TB). Instances of TB have been rising steadily across the UK over the last decade, and London, in particular, has seen a large increase in diagnosed cases. Funding for the MXU, which has featured in *The Pavement*'s listing service since 2008, runs out in December 2010. It will then be up to the NHS – itself likely to come under funding pressure in this month's budget – to decide whether the service will continue to receive money. The decision will affect whether those in London who are most at risk from the disease will be treated in time.

Baroness Masham of Ilton raised the matter in the House of Lords at the beginning of June, hoping to drum up support from peers for the service to be maintained.

"Londoners now account for the largest number of cases [of TB] in the UK, making up to 39 per cent of the country's total figure," she said. "In 2009, 3,376 new cases of TB were reported in the capital. There is an excellent team of professional healthcare workers who find and treat hard-to-reach people from homeless hostels and prisons. They have a mobile X-ray unit which travels around. It is getting very old and they need two, but the funding runs out this year."

Baroness Masham urged that guarantees be given that the vital service will receive its funding from the end of the year. Alistair Story, who is the clinical head of the MXU service, stressed the importance of the MXU to London's homeless population. "We now screen

8,000–10,000 clients a year and work with over 200 local projects for homeless people and people with drug and alcohol problems across London," he said.

"We are the only unit of this kind in the country. TB cannot be tackled unless we make every effort to ensure that those most at risk can get diagnosed promptly and complete treatment. Loss of our service would leave a large gap in TB control in London," said Mr Story. *The Pavement* will monitor the MXU's funding battle until the decision is made this December.

Jim O'Reilly

Auckland extends ban on rough sleepers

Auckland City Council has voted to extend a ban on rough sleeping in the run-up to the Rugby World Cup.

Under the city's Homeless Action Plan, security units with the power to move rough sleepers have been patrolling the city centre since the start of the year in a bid to cut antisocial behaviour by 50 per cent.

Officials in New Zealand's capital, which has a high number of rough sleepers for a city of its size, were quick to deny allegations. Betty MacLean, safety adviser for the council, said: "There is no intention of targeting the homeless in any way while the Rugby World Cup is being held in New Zealand."

But anecdotal evidence and increasing numbers seeking permanent accommodation from the City Mission indicate a rise in the number of people being moved on.

John McCarthy, manager at charity Lifewise, said: "The Council's concerns about the 'antisocial' behaviour of some homeless people has escalated ahead of the Rugby World Cup event next year.

"Unfortunately, some in the council frequently equate 'antisocial'

behaviour with homelessness," he added. "Simply adopting a law enforcement approach whereby homeless people are moved along the street, will not address the overall issue of homelessness."

Garnet Roach

Squatter takes to the roof

A squatter was found to have been living on a family's roof in a tent.

Mother-of-two Steph Wallace spotted the homeless man when she went to put out the rubbish in the back yard of her home in Folkestone, Kent. Pregnant primary school teacher Ms Wallace saw a foot sticking out over the wall before she realised it was a squatter who was asleep.

She locked the doors and called her husband Peter, who came home to confront the man.

By the time he returned, the man had fled, but the tarpaulin under which he had been sleeping – held down with an ornamental rabbit the couple thought they'd lost – was still there.

Peter Wallace said: "We were both completely stunned. We had no idea he had been there. We think he was up there for at least a few days, but who knows. He could have been up there for weeks."

Ms Wallace added: "I couldn't believe the cheek of it. It was a very scary experience to find out someone had been intruding on our space like that."

He left behind a pile of cardboard he had been sleeping on as well as a carton of orange juice.

Rebecca Evans



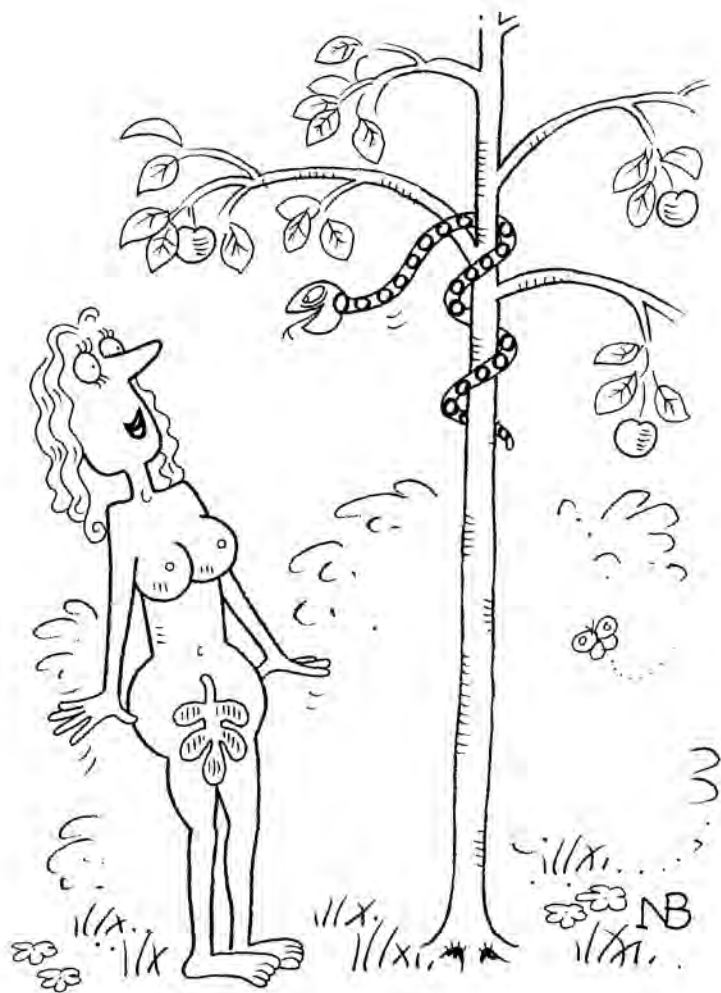
What a waste

We don't keep our fresh, natural food overnight to sell the following day. We never have and we never will.

For years we've worked with registered charities helping the homeless by offering our unsold sandwiches to them at the end of each day. Unfortunately, some still get chucked away.
(And that really upsets us.)

If you know of a charity in need of good food, please tell them to call Edward Metcalfe on 020 7932 3339.

★ PRET A MANGER ★



*"I could get you planning permission for a
block on flats on your garden"*

Making Invisible People visible

A veteran documentary maker and homeless advocate has said he was shocked as he travelled around America's most northerly and sparsely populated state, to create a "voice-giving" website invisiblepeople.tv.

Mark Horvath was shaken by the stories homeless people in Anchorage, Alaska told him. Despite having listened to homeless tales for years, he was surprised as the complexity of problems and the levels of alcoholism the state's homeless face. "The problem is severe. Being candid, I've never seen anything like it," he said, "The issue is alcohol dependence at its worst, [so] the normal recovery models may not work."

During his filming tour of the "the last frontier", 1-3 March this year, he came across several so-called 'inebriates' drinking Listerine mouthwash.

"The story that kept being told over and over again was not so much the issue of homelessness, but a severe alcohol problem among the Native Alaskans," he wrote on his *Hardly Normal* blog. "I was told three homeless people found dead with empty Listerine bottles next to them. Listerine is 26.9 per cent alcohol, making it approximately 54 proof."

Anchorage is home to approximately half of the state's 698,473 residents. Horvath visited the city's homeless camps, where more than a dozen people died last winter, to videotape its rough sleeping residents' personal stories.

"Honestly, I was not ready," he continued. "For close to 14 years I have been working in homeless services at some capacity. I have literally walked into tent cities all over America. But I had never seen homelessness through a cop's lens."

Horvath spoke to *The Pavement* about his Invisible People TV website last July and has since filmed all over America. He created the site to allow those usually 'invisible' to the general public to tell their histories. "Some homeless people are passed on the street as if they don't exist or looked at as though they were nothing more than litter," Horvath said. "My goal is make homeless visible to everyone else."

Katy Taylor

Squatting outlawed in The Netherlands

Squatting has been outlawed in The Netherlands, making it a criminal offence to occupy empty buildings without the permission of the owner.

The bill, which was approved by the upper house of parliament last month, includes a one-year jail term for the offence of squatting. In Holland, around 1,500 squatters live in buildings they do not own or pay rent on, the same number as in Britain.

The law was introduced last year by a conservative majority in the Dutch lower house and is expected to come into force in October. It includes provision for the jail term to be extended to 32 months if squatters operate as a group or use violence.

A chronic lack of affordable housing has led many local authorities to turn a blind eye to squatting, and caretaker Justice Minister Ernst Hirsch Ballin told parliament that police will not immediately begin arresting these occupiers when the law comes into force.

Immediately after the bill was passed, protesting squatters occupied empty houses.

In England, squatting is not a crime, but is a civil matter to be resolved in the civil courts

between squatters and owners. The owners have legal ways and procedures to have squatters evicted, but cannot legally use force or threats. The Criminal Law Act 1977 makes it an offence to force entry to a building which is occupied, and this includes squats.

A spokesman for the Advisory Service for Squatters said: "There's quite a lot of scare stories running around that the new government will make squatting illegal, but it is not in the Tory party's manifesto or programme for government, and it would be a very difficult thing to introduce in England because of our complicated land laws."

In England, squatters have a right to claim ownership of a dwelling after 12 years of having lived there if no one else claims it, by adverse possession under common law.

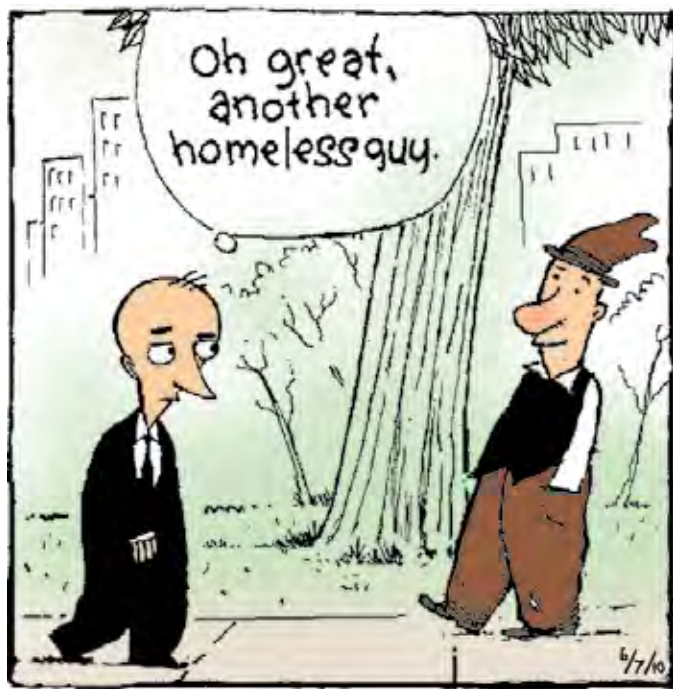
Rebecca Evans

Homeless comic strip to raise laughs and questions

One thing most readers of *The Pavement* probably agree on is that homelessness is no laughing matter, but a new comic strip launching in the US this month disagrees. Barney & Clyde (pictured over the page) stars a homeless man and a billionaire.

Sounds tasteless? In the wrong hands, it easily could be; but its creator, Pulitzer Prize-winning cartoonist Gene Weingarten, told *The Pavement* that he aims to create a strip that is thought-provoking rather than clichéd or insensitive.

Weingarten says that the idea came during an argument, when his 20-year-old son said: "You know what would be a good idea for a strip? A friendship between a billionaire and a homeless person." Weingarten added: "I just sat there for a



minute, then stood up and walked over to a calendar on the wall of my home office and I circled the date. It was 28 April, 2005. That was the birthday of "Barney & Clyde."

When asked why he chose these two characters, he replied: "Increasingly, we're living in a world of economic polarisation, of haves and have-nots. This raises plenty of legitimate philosophical questions that could be dealt with, we hope, through the universal prism of humour."

A week in, the strip seems to be more about the haves – and the ethical problems with amassing piles of cash – than the have-nots. The homeless character's only appearance so far is when, passing the billionaire in the street, he surprises the richer man by giving him a dollar and advising, "Now, don't go spending it all on crack."

Still, it's early days. If the strip can keep asking big questions about money and inequality

without lapsing into lazy generalisations about homeless people (or the very rich), then Weingarten may have found a powerful vehicle for exploring some of the biggest issues of our time.

Alice Ross

Dying rough sleeper found alive and well

A missing rough sleeper who was thought to have only 24 hours left to live has been found alive and well, despite a lack of interest from the UK's press.

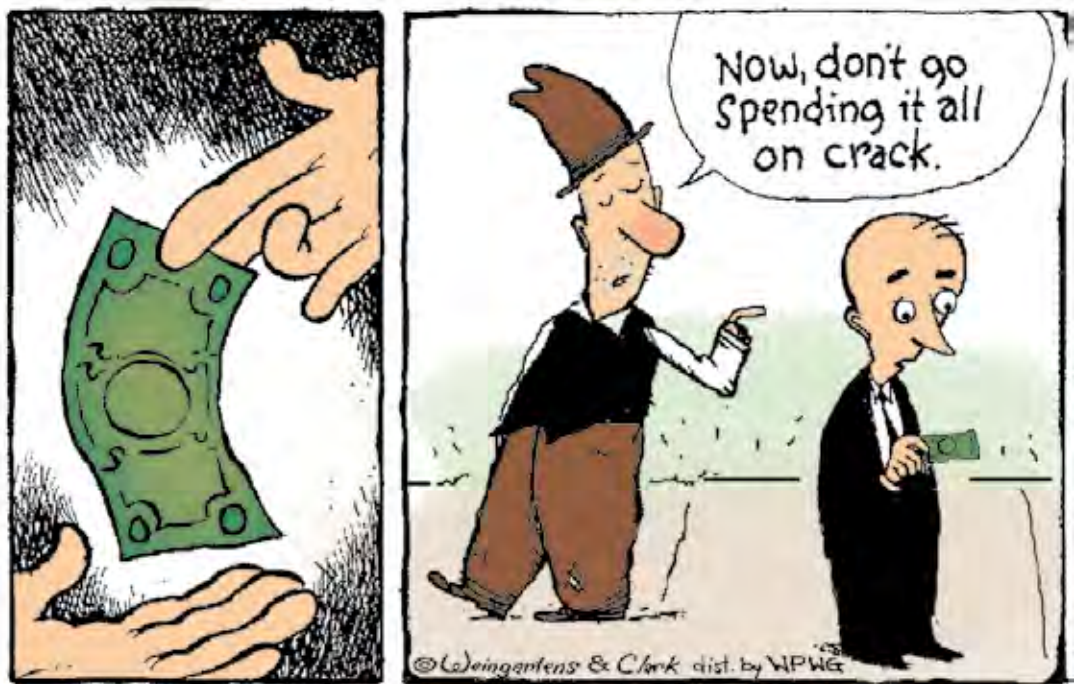
Phu Chan Luong, 46, was the centre of local and national media attention when the Metropolitan Police reported that he was at death's door unless he checked into the London specialist medical unit from which he'd gone missing last month.

Mr Chan Luong, who often slept in Covent Garden in central London, attended hospital to receive renal dialysis for kidney failure but discharged himself on 27 May.

A police spokesperson told the BBC: "This is a particularly sad case, as if we do not find him within 24 hours, he may die."

But although he was found the next day, coverage was limited. The news was quietly announced by the *Westminster Chronicle* newspaper, who were informed by the police.

Katy Taylor



STREET SHIELD

CHAPTER 15

A DIAMOND IN THE ROUGH

HAVING BROKEN UP SPRING-HEELLED JACK'S GANGMASTER RING, OUR HERO IS BATTLING THE VILLAIN WHILST BEING ASSAULTED BY THE ALCOHOLIC POWERS OF SUPER STRENGTH.



SOON STREET SHIELD WILL BE UNDER OUR POWER, SUPER STRENGTH!

HUUR HUUR!



THROAT!

HEAD SPINNING...

CIDER POISONING!



BACK AWAY, YOU VILLAINS!

THIS CARDBOARD SHIELD IS NOW AS HARD AS STEEL!

STREET SHIELD THWARTS THE VILLAINS - WITH A LITTLE HELP FROM HIS FRIENDS!



CURSES! BUT YOU'VE NOT HEARD THE LAST OF SPRING-HEELLED JACK!

I FEEL A HANGOVER COMING ON!



NEXT MONTH WE'RE ON OUR SUMMER BREAK, BUT LATER IN THE YEAR OUR HERO GOES TO HELP A HERO IN THE MIDLANDS.

Health and wellbeing

The Pavement's health team – a nurse and a podiatrist – answer your questions

Flo on... sun safety

Summer is here at last, and hopefully we'll get some sunny weather. Being Scottish, Nurse Flo knows the temptation to strip off and catch every last precious ray before the sun disappears for another year. This tendency has often left my pasty northern skin frazzled to a crisp – more lobster than golden.

Apart from being painful and ugly, sunburn can cause health problems from sunstroke to skin cancer. The best way to avoid it is to stay out of the sun, but that wouldn't be much fun. Instead, stay out of the midday sun. (It's strongest between 11am and 3pm.) Stick to the shade or cover up if you think you are at risk of burning and, most importantly, use sun cream, preferably one with an SPF of at least 15. It can be expensive, but look for cheaper brands or two-for-one offers. Don't use sun cream as an excuse to stay out in the sun

longer than you would normally – you can still get burnt. Remember to apply it to all parts of your body. Feet, noses, ears and bald patches on the top of the head are notorious for being missed and can be very painful if burned. Reapply cream after swimming or exercising, as water and sweat can wash it away.

If you do get sunburn, over-the-counter painkillers such as paracetamol or ibuprofen will ease the pain and reduce inflammation. Stay out of the sun until the redness has gone. Sponge your skin with cold water and apply after-sun or calamine lotion. If you feel unwell, sick or dizzy, see a doctor as soon as possible. If your skin blisters or starts to swell, then you also need to get medical help.

You can easily get dehydrated in hot weather. The first sign of dehydration (when your body does not have enough moisture to function properly) is thirst. Other symptoms

include dizziness, headaches, dry eyes and mouth, and passing small amounts of dark, concentrated urine. If you think you are becoming dehydrated, get out of the sun and drink water. Remember, alcohol also dehydrates you, so take care if you're drinking outside in the sun. Alternate your alcoholic drinks with water. Try not to fall asleep in the sun, as this is an easy way to get sunburn!

Skin cancer can be caused by exposure to the sun. If you have lots of moles or freckles, then you are more at risk, so take extra care. If your moles change shape, colour, become sore or bleed, you must see a doctor. Skin cancer can be easily treated if caught early. Sunburn is most obvious in fair-skinned people, but the sun can damage any skin type or colour. Good Health,

Nurse Flo

• To put a question to our nurse, email: flo@thepavement.org.uk or write to the address on page 3



Foot care: Flip-flop – the sound of summer!

Well, the sun is in the sky, temperatures are rising, and the harsh winter snows of 2009 and early 2010 seem like a dark, distant memory. It's official: after a spectacular World Cup and sports season, summer 2010 is here, and summer means it is time to get the feet out of hibernation at last and into the dusty, healing heat.

I remember as a child, the first sign of summer was getting out of the big, black, buckled school shoes with their accompanying thick, white socks and into the “summer sandals”. Every year I looked forward to the sandals, and every year they skinned my toes and blistered my feet raw.

Shoes touch our feet all over, so they distribute the rubbing and the pressure on the top of our feet. Sandals touch only where the straps are, and often rub until they stretch to take on the shape of your feet. After a long winter, though, feet need a bit of breathing space, and well-fitting sandals can provide that.

The last thing feet need when temperatures rise is to be kept in tight, hot, sweaty trainers, where conditions provide an ideal breeding ground for fungal skin and nail infections. We don’t get too many months in the UK where we can bare our feet, so when we do get the chance, we should go for it. Socks with sandals are, of course, a fashion no-no, but they may just stop the chafing if you get desperate.

Flip-flops have been a summer foot staple for many years. Ranging in price from £1 per pair at the big supermarkets, to “the sky’s the limit” in the designer arena, previously humble flip-flops look set to be the fashion footwear of summer 2010, so try to get your hands on a pair. Flip-flops are cheap, lightweight, waterproof, washable, practical and portable. There are two kinds of flip-flop: ones with a little toe-post that goes between your big and second toe (I’ve never mastered these!); and the sort that have a bar across the top of your foot, just behind the base of your toes. You can wear them in the communal areas of shelters or in shared showers to keep your feet protected and free from infection, rinse



them, dry them off and you’re good to go into the outside world – much better and more practical than a pair of slippers.

Flip-flops have drawbacks. Sometimes your toes curl up to grip the flip-flop and give the foot some stability. All that flipping and flopping as you walk along can also lead to the build-up of hard skin on your heels. The flip-flop does, however, allow your skin some much-needed exposure to warm, dry air, and the cushiony sole can give some protection against bumpy

pavements and stony surfaces.

On balance, then, while they are by no means perfect footwear, in the limited sunshine months we can expect, sandals and flip-flops can give your feet a relatively inexpensive break from enclosed footwear.

So ditch the trainers, and allow your feet to breathe in the heady scent of the short British summer.

Evelyn Weir

Lecturer in podiatry
Queen Margaret University
Edinburgh

HOMELESS CITY GUIDE



squat



empty building



dangerous neighbourhood



danger



guard dogs



an attack happened here



good place to drink / smoke



unfriendly place



friendly place



soup run (with rating)



strong police presence



potential for work



good food thrown away here



safe for sleeping



message board x mins that way



security guard



you'll get moved on here

step 1



step 2



MAKE YOUR MARK AND HELP OTHERS TO READ THE CITY

Make non permanent marks to keep the system up to date and stay within the law.

Blue Cross Mobile Veterinary Clinic
All run 10am – 12pm & 1.30pm – 3.30pm, at these locations – Mon: Hackney Town Hall (car park) E8; Bethnal Green Road E2; Wed: Thur: Islington Town Hall, Upper Street, N1; Fri: Walthamstow Town Square, High Street, E17 On a first-come-first-served basis. Some cases July need to be referred to the Victoria hospital. *Hospitals*
Blue Cross Victoria, 1 – 5 Hugh Street, SW1V 1QQ
020 7932 2370
Blue Cross Hammersmith, Argyle Place, King Street, W6 0RQ
020 8748 1400
Blue Cross Merton, 88 – 92 Merton High Street, SW19 1BD
020 8254 1400
Julietree Respite Centre
72 Moray Road, N4 3LG
020 7263 7070
One-off four night stay for those in suicidal crisis
Telephone first - not a drop in service. *MH*

TELEPHONE SERVICES

Community Legal Advice
0845 345 4345
Nationwide
www.communitylegaladvice.org.uk
Mon-Fri: 9am-8pm;
Sat: 9am-12:30pm
Free, confidential service, offering specialist advice on housing, benefits, tax credits, debt etc.
AD, BA, DA, H
Domestic Violence Helpline
0808 2000 247

Shelter
0808 800 4444
Housing info and advice
8am-8pm daily

SANeline
0845 767 8000
6 – 11pm
Out-of-hours helpline for those affected by mental health

The Samaritans
08457 90 9090
For under-18s who have left home

Runaway Helpline
0808 800 7070
Helps women who have been trafficked for sexual exploitation

Poppy
020 7840 7141
Helps women who have been trafficked for sexual exploitation

National Debtline
0808 808 4000
0208 743 2165
Open Door Gay Men's Housing

Message Home Helpline
0800 700 740, 24 hrs daily

London Street Rescue
0870 383 3333
Rough sleeper's hot-line

For the Pensions Service
0845 608 8661
0845 60 60 265

For Social Fund enquiries
0845 377 6001
Allowance or Incapacity Benefit for Income Support, Jobseekers For queries about existing claims

Jobcentre Plus
To make a claim
0800 055 6688

Get Connected
0808 808 4994
Free advice for young people (1pm-7pm daily)

Frank
0800 776 600
Free 24-hr drug helpline

Helps victims of traffick-
020 7735 2062

Streetmate
An independent site with substantial information on housing, working and learning, built for those homeless who use the internet and want to do-it-themselves as much as possible.
www.streetmate.org

Stonehall Housing
Addresses the housing needs of lesbians and gay men. Provides temporary, supported housing for 16 – 25 years old lesbians and gay men.
www.stonehallhousing.org

Soup Run Forum
For those using or running soup runs, or just concerned with their work. Comments and details on future meetings.
www.souprunforum.org.uk

Socket Book
An 'e-shelter', with a large directory of services.
socketbook.referrata.com

Proud to be mad
A campaigning site for those with mental illness
www.proudtobemad.co.uk

The Pavement online
Regularly updated online version of *The List*, which will soon be in several translations to download.
www.thepavement.org.uk/services.htm

Homeless London Directory (RLS)
Updated at least annually
www.homelesslondon.org

WEBSITES

UK Human Trafficking Centre
0174 252 3891

Survivors UK
Mon, Tue & Thur: 7-10pm
020 7404 6234
Helpline for men who have been sexually assaulted at any time in their lives

Stonehall Housing advice line
Advice for Lesbian and Gay men
(Mon, Thu, Fri 10am – 1pm; Tue & Wed 2 – 5pm)

Steps of Faith
Victoria area, Thurs: 8–10pm
Walking around with soup, drinks, snacks and some clothing

Streetlites
Mon: From 6.30pm, a sit down meal at Chelsea Methodist Church, 155a King's Road, SW3 5TX; Tue: 6-9pm, other Saturday, 7.30pm behind the House of Frazier, Victoria
Hot tea/coffee, sandwiches, fruit, yogurt, pasta, blankets and clothing to the vulnerable and homeless.
www.streetlites.org

Street Souls
Third Fri of the month: 8pm onwards, Ashley Place, near Westminster Cathedral.
Soup, drinks, sandwiches & cakes. Also have sleeping bags and some clothing.

SW London Vineyard/King's Table
Sun 2.30pm–4.30pm beneath Waterloo Bridge (Embankment). Good hot stews and potatoes.

Teen Challenge
Mon, 9–11.30pm; Whitechapel; Tue, 9–11pm; Hackney Central; Wed, 9–11pm; Brixton (in square); & Thu, 9–11pm; Ealing Tube
Hot meals from a bus

Quaker Run
Victoria area
Second Sun of month: 7pm

Wycombe & Marlow Group
Lincoln's Inn Fields
Tue: 8.15pm
Food, drink and some sundries

SPECIALIST SERVICES

ASHA Project
13 Shrubbery Road, SW16 2AS
020 8696 0023
Mon–Fri: 9am–5pm
For asian women fleeing domestic violence
AD

Blue Cross Veterinary Services
Offered to pet owners on a low income. This is usually a means tested benefit or state pension with no other means of income:

behind the Festival Hall or on Southwark Bridge Road – from 5pm (it's white with 'Silver Lady Fund' written on the side).

Simon Community
Tea Run: Sun & Mon (6–9.30am); St Pancras Church 6.30am; Millford Lane 6.45am; Strand 7am; Southampton Road 7.30am; Army and Navy 8am; Grosvenor Gardens 8.30am; Marble Arch (Sunday) 9am
Soup Run: Wed & Thurs (8pm–10.30pm); St Pancras Church 8.15pm; Hinde Street 8.45pm; Marlborough Street 9.15pm; Waterloo 9.45pm; Army and Navy 10.15pm
Street Cafe: St Giles-in-the-Fields, St Giles High Street, WC2 (next to Denmark Street) – Sat (2–4pm) & Sun (1.15–3.15pm), P

St Andrew's Church
10 St Andrew's Road Fulham, W14 9SX
Sat: 11.30am–1.30pm
Hot food and sandwiches

St Ignatius Church
Lincoln's Inn Fields
Sat: 8.30–9.15pm
Soup

St John's Ealing
Mattock Lane, West Ealing W13 9LA
020 8566 3507
Sat & Sun: 3.30–5pm
Also: Advice service Thurs 10am–4pm – Ealing Churches workers

St John the Evangelist
39 Duncan Terrace, N1 8AL
020 7226 3277
Tues–Sat: 12.30pm–1.30pm

St Monica's Church
Temple Station
First, third and fourth Tue of the month: 8.30pm
St Thomas of Canterbury
Lincoln's Inn Fields
Every second Wed: 9pm
Sandwiches, drinks, cake and clothes

St Vincent De Paul
Lincoln's Inn Fields
Tue & Thu: 7.30pm

two-course hot meal served at table. Alternate Thursdays during term-time: 7–9.30 pm.
B, CL, FF

Our Lady of Hal
165 Arlington Rd, NW1
020 7485 2727
Tues, Weds, Fri & Sat: 12.45pm–2pm

Peter's Community Cafe
The Crypt, St. Peter's Church, De Beauvoir Road, N1
020 7249 0041
Mon–Wed: 12noon–6.30pm

Plaistow Woman's Group
House of Frazier
Thurs: 9pm
Hot meals, teas and coffees

Rhythms of Life International
23 Crossway, N16 8LA
020 7254 9534
Mon–Sat: 4.30–6pm; Sun: 3.30–5pm.
Free tea and warm food served 365 days a year

Rice Run
The Strand, Westminster
Fri: 9–10pm
Rice and Chicken, or savoury rice

The Sacred Heart
This run from Wimbledon has several teams coming up once a month to the Piazza of Westminster Cathedral. Sandwiches and hot beverages around 9pm every Tuesday and Friday.

Sai Baba
Third Sunday of the Month:
93 Guildford Street, WC1
(Coram's Fields): 11am–1pm.
Vegetarian meal and tea.

Samaritan Network
Has changed its name, see Good Samarita Network

Silver Lady Fund (The Pie Man)
Piping hot pastes, pies and sausage rolls from the van down

ASLAN

Hot food and sandwiches for early risers. Sat 5.30am–8.30am – Covent Garden, Milford Lane, Surrey Street, Strand and Waterloo.

Bloomsbury Baptist Church

235 Shaftesbury Ave, WC2 8EP
020 7240 0544
Sunday: Roast lunch 1pm
10.30am for ticket (very limited)

The Cabin

Near top of Holloway Road, right at The shoe shop
Sandwich van every day;
10.30–11.45am

Camden Road Baptist Church

Hilldrop Road, Holloway, N7 0JE
020 7607 7355
Thu: 10.30am–12noon

The Carpenters

TMO Community Hall, 17 Doran Walk, Stretford, E15 2JL
020 8221 3860
Every Tuesday: 10am–12pm

The Coptic Church

Victoria area
Tue: 9–10pm

Ealing Soup Kitchen

St Johns Church Hall, Mattock Lane
Friday: 11am–4pm; Sat and Sun:
3.30–5pm

They also give practical help/ housing advice

Emmanuel Church

Forest Gate, E7 8BD (corner of Romford Rd & Upton Lane)
Thurs: 7.30am (cooked breakfast)

Faith House (Salvation Army)

11 Argyle Street, King's Cross (near Burger King), WC1H 8EJ
020 7837 5149
Mon: 6–8pm (men's group);
Tues: 5–6pm (women's drop-in);
Wed: 1–3pm (women's drop-in);
Fri: 11am–1pm (women's
breakfast & discussion group)
FF, CL

Farm Street Church

Thurs: 8–10.30pm
Three routes: Oxford Street route

Lincoln's Inn Fields

Mon–Fri: 7.15pm; Many vans
with food and occasionally cloth-
ing. Sat –Sun: 6.15pm onwards

Kings Cross Baptist Church

020 7837 7182, Mon: 11am–2pm
Vernon Sq, W1

Jesus Army

National Portrait Gallery,
near Trafalgar Square
Second full week of the
month, Mon–Wed: 9pm
Food from a bus

Imperial College

Serving sandwiches and hot
beverages on Sunday evenings
(8–9.30pm) at Lincoln's Inn Fields.

House of Bread – The Vision

Second and fourth Sunday in the
month (6.45am onwards) – Hot
food; note that an excellent full
cooked breakfast is served on the
fourth Sunday. On the Strand
(Charing Cross end, outside Court's).

King's Cross (York Way)

Camden (Arlington Road); 2pm;
Kentish Town (Isip Road); 1pm;
Mon–Sat, all year round: 12pm;
there's food left. The latter from
7.15pm, finishing at Temple if

Hare Krishna Food for Life

The Hare Krishna food run provides
wholesome and tasty vegetarian
meals from Soho and King's Cross
Temples. The former can be found
at Lincoln's Inn Fields, Mon–Fri;

Good Samaria Network

Every Sunday, 6–8pm, at the
corner of Temple Station.

Food Not Bombs

The Narrowway, Hackney Central
Every second Sat: 5–6pm

London City Aid

This run is from Harlow, and
serves hot chocolate! Coming
out on the second Tuesday of
the month. Behind the Army and
Navy in Victoria: 8.30–10.30pm.

Liss Homeless Run

Strand, Palace Hotel
Last Tue of the month: 8pm
Also have clothes and toiletries

Hot Indian Food

Second & fourth Sun: 6pm
Charing Cross, Strand
The Lion's Club of Fairlop

Memorial Baptist Church Plaistow

389–395 Barking Road, E13 8AL
020 7476 4133
Sat: 8am–12pm
Full English breakfast

Missionaries of Charity

Mon: Spitalfields (9.30pm)
& Victoria (10pm)

Muswell Hill Churches

2 Dukes Ave, N10 2PT
020 8444 7027
Sun–Thurs: 7.45–8.45pm

New Life Assembly

A run in Hendon, that comes into
the West End once a month.

Nightwatch

At the fountain in the Queens
Gardens, central Croydon
Every night from 9.30pm
Sandwiches and hot drinks

Open Door Meal

St James the Less parish centre,
Vauxhall Bridge Road, behind the
Lord High Admiral public house.
An established service, providing a

TB screening van – MXU
Information given as date, time, location and post code. Turn up at these locations:

MS, SH
Victoria, Fri: 9.30 – 11.30am
Wed: 2 – 4pm; & Providence Row,
Operating at 999 Club, Deptford,
MS, SH
07974 616 852 & 020 8123 6614
Mon, Wed & Fri 1pm–5pm
Post St, Bethnal Green, E2 0EF

Project London
BA, BS, CL, D, F, C, H, MS, NE, P, SH
– 12 noon; Wed: 1.30 – 3.30pm
Mon, Tue, Thur & Fri: 9.30am
0207 267 2100
land Street, NW1

Primary Care for Homeless People
Spectrum Centre, 6 Green-

King's Cross Primary Care Centre
264 Pentonville Rd, N1
020 7530 3444
Mon: 6.30 – 9.30pm; Tue: 2
– 4pm; Fri: 1.30 – 3.30pm
BA, BS, CL, DT, F, C, H,
MH, MS, NE, P, SH

Health E1, 9–11 Brick Lane, E1
020 7247 0090
Mon–Thurs: 9.15am–11.30am
Friday: 10.30am–12.30pm;
Mon, Wed & Fri afternoons
– appointments only

Dr Hickey's – Cardinal Hume
Arneway St, SW1
020 7222 8593
Mon, Tues, Thurs & Fri:
10am–12.30pm & 2pm–4pm
Wed: 10am–12.30pm
A, BA, C, D, DT, F, C, H, MH, MS, P, SH

Great Chapel Street Medical Centre, 13 Great Chapel St, W1
020 7437 9360
Mon, Tues & Thurs: 1am–
12.30pm; Mon–Fri: 2pm–4pm
A, BA, C, D, DT, F, C, H, MH, MS, P, SH

MEDICAL SERVICES

Telephone Services
for help lines
Wandsworth prison.
All week – Brixton Prison;
Romford YMCA (hostel).
(drop in); Waterloo Jobshop;

PERFORMING ARTS

Cardboard Citizens
020 7247 7747
Variety of performing arts work-

Vision Care Opticians
07792 960416
Mon & Thurs: 2 – 7.30pm
at Crisis Skylight; Wed: 9am
– 5pm at The Passage
Free sight tests and spectacles

All Saints Church
Carnegie St, N1
020 7837 0720
Tues & Thurs: 10am–12noon
Cooked breakfast

Agape
Waterloo Bridge, North Side
Wed: 8pm
Sandwiches, teas and coffees

SOUP KITCHENS & SOUP RUNS

Vision Impossible
An arts project (Thames Reach),
based at Crisis Skylight, Mon–Wed
9.30am – 1.00pm, by referral only
www.thamesreach.org.uk

Streetwise Opera
020 7495 3133
M/C, PA
Workshop programme from
www.streetwiseopera.org

SMart
Art workshops and lec-
tures at various venues
020 7209 0029
Email: smartnetwork@lincene.net

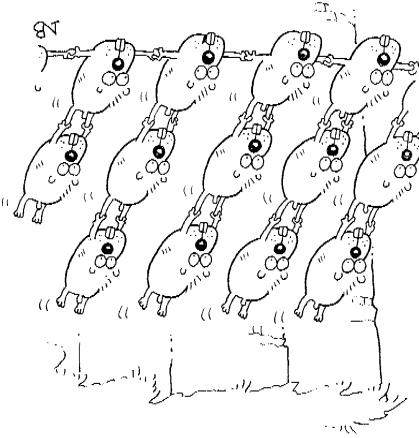
Crisis Skylight
66 Commercial St, E1
020 7426 5661
Mon–Thurs: 2pm–9.30pm
AC, ET, IT, MC, P, PA
Workshop programme from
www.crisis.org.uk

The Choir With No Name
Every Monday, 7pm,
at various venues
A choir for homeless and ex-
homeless, with or without
singing experience.
www.choirwithnoname.org

shops held at Crisis Skylight as
well as hosts around London.
ET, LA, MC, PA
www.cardboardcitizens.org.uk

Mon 5 Jul: 11am – 2pm; Foun-
tain Day Centre, 3 Staffa
Road, Leyton, E10 7PY
Tue 6 Jul: 10am – 4pm;
Newham HOT, 44 Balaam
Street, Plaistow, E13 8AQ
nb. MXU to park on Whitwell Street
Thurs 8 Jul: 11am – 2pm; Friar Benets
Kitchen, St Fidelis Friary, Killip
Close, Canning Town, E16 1LX
Fri 9 Jul: 12noon – 4pm;
Gateway Service, 39–43 Axe
Street, Barking, IG11 7LX
Mon 12 Jul: 10.30am – 3pm;
Salvation Army – Hopetown, 60
Old Montague Street, E1 5NG
Tues 13 Jul: 8.30am –
1pm; Whitechapel Mission,
212 Whitechapel Road, E1 1B
Wed 14 Jul: 9am – 11.30am; Salva-
tion Army – Riverside, Matthew &
Grieg Houses, 20 Garford Street,
E14 8JG; 12.30 – 3pm; Providence
House, Three Colt Street, E14 8GP
nb. MXU to park near 'Horseshoe
Park' under railway bridge
Thurs 15 Jul: 11am – 5pm;
Look Ahead Aldgate, 7
Dock Street, E1 8JN
Fri 16 Jul: 10.30am – 12.30pm;
Providence Row HA (Hackney Road
Project), 296–302 Hackney Road,
E2 7SJ; 1.30 – 4pm; Providence
Row HA (Edward Gibbons House),
1 Parmliter Street, E2 9NQ
Mon 19 Jul: 8.30 – 11am; Dellow
Centre, 82 Wentworth Street, E1
7SA; 12noon – 2.30pm; Providence
Row (Dellow Accommodation),
82 Wentworth Street, E1 7SA
Tue 20 Jul: 9am – 3pm; Salvation
Army – Booth House; 153–175
Whitechapel Road, E1 1DN
Wed 21 Jul: 11am – 3pm; Provi-
dence Row HA (Daniel Gilbert
House), 1 Code Street, E1 5ER
Mon 26 Jul: 10am – 12noon;
Branches Nightshelter, 33 Union
Close, off Langthorne Road, E1 14JZ

"There's much to be said of assisted suicide"



AWOL? Call the 'reclaim your life' scheme from SSAFA
01380 738137 (9am-10am)

EX-FORGES

Open Film Club
Tue: 6pm, St Patrick's, Soho Square;
Wed: 5.30pm, Providence Row; Thu:
5pm, Connection at St Martins;
6pm, St Mungos, Mare Street
www.openhousefilmclub.org
FF, LA

ASIAN
All Souls Church - Clubhouse
Cleveland St
020 7580 3522
Sat eve: by invitation

EVENTS

ENTERTAINMENT & SOCIAL

Turnaround Resource E1
Street, London, E1 5HZ
020 7247 9005
www.turnaround1.org.uk
CA, ET, IT

OSW (London Bridge)
4th Floor, The Pavilion
1 Newham Row, SE1 3UZ
020 7089 2722
CA, ET, IT

New Hanbury Project (SCT)
3 Calvert Avenue, E2 7JP
020 7613 5636
Mon-Thur: 9.30am-4.15pm
Courses in: personal develop-
ment, life skills, woodwork, DIY,
art, IT, guitar, Spanish, cooking
C, ET, MC

Dress for Success (Women)
Unit 2, Shepperton Hse
89-93 Shepperton Rd, N1 3DF
020 7288 1770
www.dressforsuccess.org
Smart clothing for job interviews

EMPLOYMENT AND TRAINING

12noon - 5pm (UR4JOBS);
Wed 10am - 5pm (Polish lan-
guage counselling service)
Help in finding work and education
Now available online @
www.ur4jobs.co.uk
C, ET, FF

JOB CENTRE PLUS

Veterans UK
0800 169 2277
Free help and advice for vet-
erans and access to dedicated
one-to-one welfare service.
www.veterans-uk.info

Veterans Aid
40 Buckingham Palace Rd, Victoria
020 7828 2468
A, AS, BA, D, CL, SS

Royal British Legion
08457 725 725
Ring the Legionline to see how they
can help ex-servicemen and women

C
homeless. Require proof of military
who are homeless or potentially
men and women aged 18-55
Accommodation for 21 ex-service
Monday-Friday: 9.30am-5.30pm
www.cht.org.uk

Home Base
158 Du Cane Road,
London, W12 0TX
020 8749 4885
Shelter: Guy's Hospital Onco-
logy Ward; Spectrum; Webber
Street/Waterloo Christian Centre;
HAGA; Compass Day Centre.
Tuesday - St Thomas' Hospi-
tal, In Patients; Westminster
Rolling Shelter; The Connection
at St Martin's; Conway House
(hostel); Anchor House (hostel);
The Passage; Downview Prison;
Look Ahead Day Centre.
Wednesday - The Passage; Great
Chapel Street Medical Centre; St
Thomas' Hospital, Lloyd Still ward;
Cricklewood Homeless Concern;
Parker Street (hostel); Crisis Skylight;
Endleigh Gardens (hostel); Dellow
Centre (hostel); Brixton Prison.
Thursday - Broadway Day Centre;
Manna Centre; Great Chapel St
Medical Centre; West London
Day Centre; The Connection at
St Martin's; Rochester Row Day
Centre; Whitechapel Mission;
Deptford Churches Centre;
Probation Service; Wandsworth
Prison; Focus Day Centre.
Friday - The Passage;
Cricklewood Homeless Concern;
Endleigh Gardens (hostel);
The Connection at St Martin's;
Cedars Road (hostel); St Giles Day
Centre; Cardinal Hume Centre

St. Mungo's (Ennersdale House)
1a Arlington Close, Lewisham SE13 6JQ
020 8318 5521 (ring first)
Medium-support needs

Women

Church Army

1-5 Cosway St, Westminster NW1 5NR

020 7262 3818

Ring first. Daily vacancies

Home of Peace

179 Bravington Rd, W9 3AR

020 8969 2631

Women only. Open access (dry)

St Mungo's

2-5 Birkenhead St, WC1H

020 7278 6466

Young people (16-21)

Centrepoint

25 Berwick St, Westminster W1 8RF

020 7287 9134/5

Ring first. Daily vacancies

MASH

8 Wilton Rd, Merton, SW19 2HB

020 8543 3677 - Ring first

DRUG/ALCOHOL SERVICES

Addiction (Harm Reduction Team)

151 Blackfriars Rd, SE1 8EL

020 8880 7780

Drop-in: Mon, Fri 10am-4pm;

Tues, Wed & Thurs 12noon-6pm;

Closed each day 1.30pm-2.15pm

D, OL, MS, NE, SH

Blackfriars Road CDAT Team

020 7620 1888/6500

Mon: 2pm-4pm (drop-in)

MH, MS, NE

Central and NW London

Substance Misuse Service

282 North End Rd, SW6 1NH

020 7381 7700

Mon-Fri: 9am-5pm, C, MS

Druglink
103a Devonport Rd, Shepherd's Bush, W12 8PB
020 8749 6799
Mon-Fri: 10am-5pm (needle exchange and telephone service); Mon & Fri: 2pm-5pm & Wed: 3pm-6pm (drop-in)
C, D, OL, NE

East London Drug and Alcohol Support Services

Capital House, 134-138 Romford Road, Stratford, E15 4LD

020 8257 3068

Drug and Alcohol Service for London (DASL) provides free and confidential services to anyone who has concerns about their own or another person's drug or alcohol use, working with people from Newham, Tower Hamlets, Redbridge and Bexley and Greenwich.

A special Eastern European service is listed in **Eastern European** section

A, C, D

The Hungerford Drug Project

(Turning Point)

32a Wardour St, W1D 6QR

020 7437 3523

Mon-Fri: 12noon-5pm, except Wed

2-5pm (drop-in); Sat & Sun: 1-5pm;

Antidote (lesbian, gay, bisexual and transgender drug/alcohol service)

drop-in Thursday: 6-8.30pm

C, D, FF, IT, LA, MH

Needle Exchange Van

White van under Centrepoint Tower, Tottenham Court Road

Mon-Fri: 4-7pm

Soho Rapid Access Clinic

Soho Centre for Health and Care

1 Fifth Street, W1D 3HZ

020 7534 6687, D

Wandsworth Drug Project

86 Garratt Lane, SW18 4DB

020 8875 4400

Mon-Fri: 1-5pm; Sat: 1-4pm

AS, A, AD, AC, CA, C, D, H, NE, OB, SH

Westminster Community Alcohol Service

4th Floor, 1 Fifth Street, W1D 3HZ

020 7534 6699

Mon, Tues, Thu & Fri: 9am-5pm; Wed: 9am-8pm

A, C

Westminster Drug Project
470-474 Harrow road, W9 3RU
020 7266 6200
Mon-Fri: 10am - 12.30pm (appointments and needle-exchange); 1-5pm (open access)
AD, C, D, H, NE, OB, SH
184 Camden
184 Royal College Road, NW1 9NN
020 7485 2722
Mon: 9.30am-3pm; Tue-Wed: 9.30am-5.30pm; Thu-Fri: 9.30am-9pm
AS, AD, BA, C, D, H, OB
EASTERN EUROPEANS & MIGRANTS
Ania's Recruitment Agency
31 Fallsbrook Rd, SW16 6DU
020 8769 0509
East European Advice Centre
Pallingswick House, 241 King Street, W6 9LP
020 8741 1288
Open weekdays 10am-12pm & 2-3pm, for appointments; closed Wed Ring for appointment

Eastern European Drug and Alcohol Support

Emmanuel's Church,

Forest Gate, E7 8BD

020 8257 3068

Support for drug and alcohol

treatment; advice; contact with

other agencies; Thur: 5-7pm

Part of DASL in **Drug & Alcohol Services**

Hackney Migrant Centre

St Mary's Church, Spenny Walk, Stoke Newington

Church Street, N16 9ES

info@hacknymigrantcentre.org.uk

Wed: 12.30-3.30pm

Free advice and support for

refugees and migrants

AD, BA, FF, H

UR4JOBS

Upper Room, St Savour Church,

Cobbold Road, W12 9LN

020 8740 5688

07967 312207 (English)

07772 565815 (Romanian)

07772 473554 (Polish)

Mon - Fri: 5.30-6.45pm

(hot supper); Mon & Tue:

1-2.30pm (lunch and bible study)
AC

Spectrum Centre
6 Greenland St, Camden
Town, NW1

Mon-Fri: 9.30am-3pm
020 7267 4937
020 7267 4937

Spire Centre
8 Tooting Bec Gardens, SW16 1RB
020 8696 0943

Mon: 8am-1.2noon (women only); Tues: 9-10.30am (rough sleepers only); 10.30am-2pm (drop-in); Wed: 10am-1.2noon (rough sleepers only); Thu: 9-11am (rough sleepers only); Fri: 9-10.30am (rough sleepers only); 10am-1pm (women only); Education sessions throughout the week by appointment
A, BA, CL, D, ET, FF, FC, H, MC, MH, MS, P

St Christopher's Centre
Lime Grove Resource Centre,
47 Lime Grove, W12
Please call for opening times: 020 8740 9182
AC, BS, CA, ET, FC, IT, L, MS

St Cuthbert's Centre
The Philbeach Hall
51 Philbeach Gdns, Earls Court
020 7835 1389
Mon-Fri: 11.45am-3.45pm
AC, BS, C, CL, F, H, IT, L, OL

St Stephen's Church
17 Canonbury Rd, N1 2DF
020 7225 5369
Tues: 7-9pm (drop-in); Weds: 10am-1.2noon (key work session)
B, BS, CL, FC, FF, L

The Tab Centre
20 Hackney Rd, Shoreditch, E2
020 7739 3076
Friday: 9am-12.noon, F

Thames Reach
See Hackney 180 First
Contact & Advice

Triumphant Church International
136 West Green Rd
South Tottenham, N15 5AD

020 8800 6001
Sun: 10-11am (open drop-in)
AD, C, FF

Union Chapel (Margins)
Compton Terrace, Upper Street, N1
020 7359 4019
Sun: 3pm-5pm
BS, CL, FF, HA, LA, LF

Upper Holloway Baptist Church
11 Tollington Way, N7
020 7272 2104
Mon: 10am-1pm
CL, FF, LF

Upper Room, St Saviour's
Cobbold Rd, W12
020 8740 5688
Mon: 1-6pm (UR4jobs); Tue-Thur: 5.30-6.45pm; Fri: 1-6pm (UR4jobs); Sat-Sun: 12.30-1.30pm
A, AC, BA, C, CA, CL, D, ET, IT, FF, H, OL

Webber Street (formerly Waterloo Christian Centre)
6-8 Webber St, SE1 8QA
020 7928 1677
Mon-Sat: 9am-1.2noon
AS, B, BA, BS, BE, CL, FF, LA, MH, MS, OL

The Welcome Project
11 Green Lane, Essex, IG1 1XG
020 8220 4111
Tue & Thur: 12.30-3pm; Wed & Fri: 10.30am-3pm
AS, BA, BS, CL, FF, H, L

West London Day Centre
134-136 Seymour Place, W1H
020 7569 5900
Mon-Fri: 8.45-10am (rough sleep-er's drop-in); 10am-1.30am (drop-in, hostel residents join); 1.45am-12.45pm (advice, appointments only); Mon & Thur: 1.30-3.30pm (drop-in for those with tenancies)
AC, BA, BS, C, CL, F, FC, IT, L, LS, MS, OL, P, SK, TS

The Whitaker Centre
91-93 Tollington Way, N7 6RE
020 7263 4140
Mon-Fri: 11am-5pm
Alcohol allowed
BS, FF, L

Whitechapel Mission
212 Whitechapel Rd, E1

020 7247 8280

Daily: 6-11am (cooked break-fast 8am-10am); Sat: 12noon-2.30pm (women only)
AS, AD, B, BA, BS, BE, CL, C, DA, D, F, H, IT, OL, SK, P, TS
The 999 Club
21 Depford Broadway, SE8 4PA
020 8691 7734
Mon-Fri: 10am-5pm
AS, AD, A, B, BE, CL, C, DA, D, FF, F, H, L, LA, MS, MH, OB, SH, TS

DIRECT ACCESS (YEAR ROUND HOSTELS/NIGHTSHELTERS)

All-low support needs

Branches
740 Forest Road, Waltham-stow, E17 3HR
020 8521 7773
Their address from mid-July will be Stonelea, Langth-orne Road, E11 2HJ

Livingstone House
105 Melville Rd, Brent NW10 8BU
020 8963 0545
Ring first. Local connection only

See Specialist Services
Julytree Respite Centre

Redbridge Night Shelter
16 York Rd, IG1 3AD
020 8514 8958
Ring first

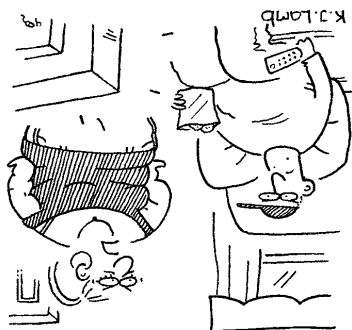
Turnaround (Newham)
Choral Hall
020 7511 8377
7.30pm-7.30am

Waltham Forest Churches Night Shelter
See Branches

Men

Missionaries of Charity
112-116 St Georges Rd, Southwark, SE1
020 7401 8378
Ring first, 9am-11am except Thurs
Age 30+ (low support)

"Isn't it time you grew up and took responsibility for your own benefits claim?"



Mon: 12noon-1:30pm;
and Wed: 7-8:30pm
BA, BS, CL, FF
Our Lady Help of Christians
Catholic Church
see SankTus
The Passage (25+
St Vincent's Centre,
Carlisle Place, SW1P
020 7592 1850
Mon-Fri: 8am-12pm (for rough
sleepers); 12-2pm (Lunch);
2-6pm (appointments); 4:30-6pm
(verified rough sleepers - by invita-
tion); Sat-Sun: 9am-12noon.
A, BA, CA, CL, D, ET, F, FC,
H, IT, L, MH, MS, P, TS
Providence Row
The Dellow Centre
82 Wentworth St,
020 7375 0020
Mon-Fri: 9:30am-12noon (8:30am
for verified rough sleepers) & 1:30-
3:30pm (appointments & activities)
A, AC, BA, BS, C, D, ET, FF, H, IT,
L, LA, LS, MH, NE, OL, SK, SH, P
Rochester Row Day Centre
(Salvation Army)
97 Rochester Row, SW1
020 7233 9862
Mon-Thu: 1-5pm (appointments,
post and enquiries); Mon: 5-7pm
(WAE English language class);
Tue: 2-4pm (Art classes and board
lunch); Thurs 10am-3pm; Fri
Wed 1-3pm (drop-in with
020 7928 7136
1 Princess Street, SE1 6HH
Southark Salvation Army
Mon, Wed & Fri: 1am-3:30pm
B, BS, CL, FF, H, IT, L, OB, P
Simon Community
129 Malden Rd, Kentish
Town, NW5 4HS
020 7485 6639
Mon, Wed & Fri: 1am-3:30pm
FF, BA, OL, P
Shoreditch Community Project
(SCT) St Leonard's Church
Shoreditch High St, E1
020 7613 3232
Mon & Wed: 9:30am-
12:30pm; Tues: 2-4pm
FF, BA, OL, P
SankTus
4 Lady Margaret Road, NW5 2XT
Entrance in Falkland Road
020 7485 9160
Mon - Sat: 2 - 3pm; Sun: 3 - 4pm
BS, CL, FF, H
See No. 10 or Rochester Row
Salvation Army
AC, BA, BS, CL, ET, FF, P
Fri: 1-3:30pm (appoint-
ments, post and enquiries) &
3:30-6pm (film club - food)
Fri: 1-3:30pm (drop in - food);
Tues: 2-6pm (JobCentreP-
class); Wed: 3:30-6pm (drop in
games) & 5-7pm (English language
games) & 5-7pm (English language

(ticket required) Thurs: 5-8pm
(Italian speakers session); Fri:
12 noon-3pm (refugees and
asylum seekers session).
AC, FF, H, IT, LA, LF, MH, P
Homeless Action in Barnet (HAB)
368 Woodhouse Road, N12 0RG
020 8446 8400
Mon - Fri: 12noon - 3pm (drop in);
Mon, Tues & Thurs: 9am - 12noon
(rough sleepers only); Wed: 9am
- 12noon (women's group)
AD, BA, BS, CL, F, H, L, TS
London Jesus Centre
83 Margaret St, W1W 8TB
0845 8333005
Mon - Fri: 10am - 12:30pm
BS, CL, F, IT, L, SK
Manna Day Centre
6 Mellor St, SE1
020 7403 1931
Every day: 8:30am-1:30pm
AS, BA, BS, BE, CL, DT, FF,
FC, H, MH, MS, OL, P, TS
New Cross 999 Club
All Saints, Monson Rd, SE14
020 7732 0209
Mon-Fri: 10am-5pm
AD, ET, FF, L, LA
New Horizon Youth Centre (16
- 21 year olds)
68 Chilton Street, NW1 1JR
020 7388 5560
Daily: 10:30am-4pm
AS, AC, CA, C, ET, LA, MS, MC, OB
No 10 - Drop in Centre (Salvation
Army)
10 Princes Street
London W1B 2LH
020 7629 4061
Tue, Wed, Fri: 2:30-4pm
(advice & enquiries);
Mon: 3-5:30pm (advice & enquiry-
ies, film group); Tue: 2:30-4pm
(reading group); Wed: 5:30-8pm
(drop-in - soup & sandwiches); Fri:
12:30am-2pm (table tennis club)
BA, CL, H, LA
North London Action for the
Homeless (NLAH)
St Paul's Church Hall, Stoke
Newington Rd, N16 7UE
020 8802 1600
(Entrance on Evering Road)

77 Chichele Rd, Cricke-
wood, NW2 3AQ
Tues-Fri: 10am-12 noon.
AC, BA, BS, H, IT, L, MS, OL

Crisis Skylight
See **Performing Arts**

Deptford Churches Centre
Speedwell St, Deptford
020 8692 6548
Mon, Tues, Thurs & Fri:
9am-3.30pm
A, AC, AD, AS, B, BA, BE, BS, C,
CA, CL, D, DA, DT, ET, FF, H, L,
LA, LF, MC, MH, MS, OL, SS, TS

The Dunloe Centre
St Saviour's Priory, Dunloe Street, E2
020 7739 9976/020 7613 3232
Tues: 10.30am-12.30pm
CL, FF

Earls Court Community Project
(ECCP)
St. Jude's Church, 24 Colling-
ham Road, London, SW5 0LX
020 7370 4424
Mon & Wed: 2 - 4pm
CL, FF

Finsbury Park
See **Whitaker Centre**
Hackney 180 First Contact &
Advice (Thames Reach)
Hackney Methodist Church
219 Mare St, E5
0208 985 6707
Mon-Thurs: 8am-9.30am
(breakfast club)

Hanbury Community Project (SCT)
Details of their changes have been
confirmed, and they're now called
under **Employment & Training**

The Haven Club
At the Holy Cross Centre
(See below).
Mon: 6pm-10pm
For self-treating drug & alcohol
users: no using on day or no entry

Holy Cross Centre
The Crypt, Holy Cross Church
Cromer St, WC1
020 7278 8687
Mon: 2pm-5pm; Tues: 6-9pm;

Broadway Day Centre
Market Lane, Shepherds Bush, W12
020 8735 5810
Mon-Fri: 10am - 1pm (drop-
in); 2 - 4pm (Appointments)
AD, A, BA, BS, CL, DA, D, ET, F, FC, H,
IT, L, LA, MS, MH, ML, P, SK, SH, TS

Brimley 999 Club
424 Downham Way,
Downham, BR1 5HR
020 8698 9403
Mon-Fri: 10am-5pm
AD, L, FF

Chelsea Methodist Church
155a Kings Road, SW3 5TX
020 7352 9305
Mon: 9am-3.30pm; Tues & Thurs:
8.30am-3.30pm (last laundry
at 1pm); Fri: 9.30am-2pm
F, L, P

Church Army (women)
1-5 Cosway St, NW1
020 7262 3818
Mon-Thurs: 9.30am-12pm
(advice); 12pm-3.30pm (drop-in);
12 noon-1pm (sandwiches).
AC, BA, BS, CA, CL, C, ET, FF,
H, IT, L, LA, LF, MC, P
Women only

The Connection at St Martin's
12 Adelaide St, WC2
020 7766 5544
Mon-Fri: 9am-12.30pm (12pm
Wed). Various afternoon sessions
from 1pm (except Wed). Weekends:
There are also drop-in sessions on
9am-1pm (no entry after 10.30am).
020 8686 1222
70a Wellesley Rd, Croydon, CR0 2AR
Mon-Fri: 10am-3pm
AS, BA, CA, CL ET, F, IT, LA

Croydon Resource Centre
020 8208 8590
info@chc-mal.org
Homeless drop-in: 28a Fortuneigate
Rd, Croydon Park, NW10 9RE
Tues & Fri: 10am-2.30pm;
Wed & Thurs: 12.30-2.30pm
Mental health drop-in: in flat
above St Gabriel's Hall

Cricklewood Homeless Concern
60 Ashford ROAD, NW2 6TU
020 8208 8590
info@chc-mal.org

Action Homeless Concern
1 Berrymead Gardens, Acton
020 8992 5768
Call for opening times
A, B, BA, CL, D, DT, ET, F, FC

Aldgate Advice Centre
See **Providence Row (The**
Dellow Centre)

London Irish Centre
50-52 Camden Sq, NW1 9XB
020 7916 2222
Ring for service times
A, BA, C, CL, D, ET, H, MC

Notre Dame Refugee Centre
5 Leicester Pl, WC2H 7BX
020 7434 1619
Mon and Thurs: 11am-4pm
(drop-in) Service for French-speak-
ing refugees and asylum seekers
BA, C, CA, FF, H

ScotsCare & Borderline (for Scots
in London)
37 King St, Covent
Garden, WC2E 8JS
0800 174 047 (freephone)
dutyworker@scotscare.com
A, BA, C, CL, D, H, MH, P

St Giles Trust
64 Camberwell Church St, SE5 8JB
020 7703 7000
Mon-Fri: 9.30am-12.30pm
A, BA, BS, D, ET, H, L, MH, MS, P, TS

Women's Link
26 Hanbury St, E1 6QR
0800 652 3167 (ring first)
AS, H

BENEFITS AGENCY
See Jobcentre Plus

DAY CENTRES AND DROP-INS

Age of Clubs (16+)
St Alphonsus Rd, Clapham, SW4 7AS
020 7622 3196
Mon-Fri: 12noon-5pm;
Sat & Sun: 12noon-2pm
BS, DT, F, FC, H, IT, L, MS, OB, P

Acton Homeless Concern
Emmas House
1 Berrymead Gardens, Acton
020 8992 5768
Call for opening times
A, B, BA, CL, D, DT, ET, F, FC

Aldgate Advice Centre
See **Providence Row (The**
Dellow Centre)

the List

The directory of London's homeless services Updated 30 July 2010

Key to the list: Accom. assistance – AS Alcohol workers – A Art classes – AC Barber – B Benefits advice – BA Bathroom/showers – BS Bedding available – BE Careers advice – CA Clothing – CL Counselling – C	Debt advice – DA Dentist – DT Drugs workers – D Education/training – ET Free food – FF Food – F Foot care – FC Housing/accom advice – H Internet access – IT Laundry – L Leisure activities – LA Leisure facilities – LF	Luggage storage – LS Medical services – MS Mental health – MH Music classes – MC Needle exchange – NE Outreach worker links – OL Outreach workers – OB Pavement stockist – P Safe keeping – SK Sexual health advice – SH SSAFA – SS Tenancy support – TS
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Email changes and suggestions to:
thelist@thepavement.org.uk
Or write to our address on page 3
Updated entries: 5
Services added: 17

ADVICE SERVICES

Advisory Service for Squatters
Angel Alley, 84b Whitechapel High Street, E1 7QX
0203 216 0099 (cheaper to call 0845 644 5814 from land lines)
www.squatter.org.uk
outside London)
Unit 6, 48 Provost Street,
London, N1 7SU
020 7278 4224
Mon-Fri: 9am – 1pm and 2pm – 4pm; Note – advice by appointment only on Tuesday.

Alone in London (16–25 years)

Borderline (for Scots)
See **ScotsCare**
Bridge Resource Centre
Bridge Close, Kingsdown Close, W10 6TW
0208 960 6798
CA, ET, IT,
The Caravan Drop-In
St James's Church, 197 Piccadilly, W1
Open daily: Sat – Mon, 10am – 7pm; Tues – Fri: 11am – 7pm
A friendly ear to listen, with some access to counselling
C

CHAS (Central London)
19–20 Shroton St, NW1 6UG
020 7723 5928
By appointment only
BA, DA, H

Depaul UK (young people)
291–299 Borough High Street, SE1 1JG
020 7939 1220 (central office)
www.depauluk.org

HOPE worldwide / Two Step
360 City Road, EC1V 2PY
020 7713 7655
Mon–Fri 10am–4pm
(appointments only)
AS, H, TS, P

KCAH
36a Fife Rd, KT1 1SU
020 8255 2439
BA, FF, H