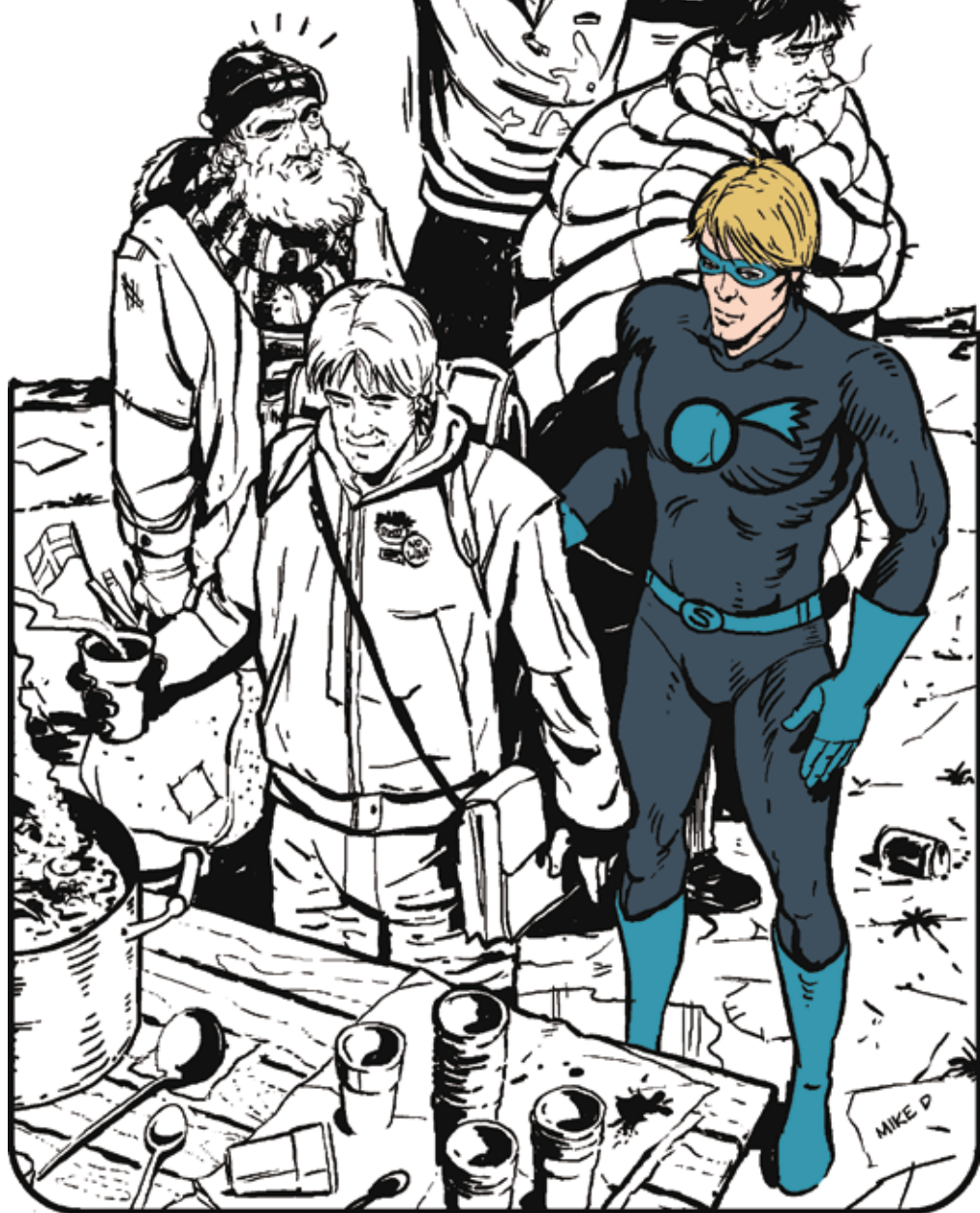


the Pavement

The **FREE** monthly for London's homeless

Issue 35, October





Published by

The Pavement

Registered Charity Number 1110656

PO Box 43675

London

SE22 8YL

Telephone: 020 7833 0050

E-mail: office@thepavement.org.uk

Editor

Richard Burdett

Sub Editor / Web Editor

Val Stevenson

News Editor

Catherine Neilan

Reporters

Clara Denina, Rebecca Evans, Theodore Kermeliotis, Carlo Svaluto Moreolo, Naomi Osinnowo, Amanda Palmer, Carinya Sharples, Rebecca Wearn

Photographers

Rufus Exton, Katie Hyams,
Hugh O'Malley

Designers

Alex Musson, Emily O'Dwyer

Contributors

Agnes, Flo, Toe Slayer, Andy Zapletal

Cartoonists

Nick Baker, Neil Bennett, Cluff, Pete Dredge, Kathryn Lamb, Ed McLachlan, Ken Pyne, Steve Way, Mike Williams

Printed by

Evon Print Ltd, United Kingdom
www.evonprint.co.uk

The Pavement is written for your entertainment and information. Whilst every effort is made to ensure the accuracy of the publication, *The Pavement* cannot be held responsible for the use of the information it publishes. The contents should not be relied upon as a substitute for medical, legal or professional advice. *The Pavement* is a forum for discussion, and opinions expressed in the paper are not necessarily those of *The Pavement*.

The Pavement (print) **ISSN 1757-0476**
The Pavement (Online) **ISSN 1757-0484**

The Editor

London, Edinburgh and Glasgow

Two new arrivals this issue: a sister edition in Edinburgh and Glasgow; and the world's first homeless super-hero.

Scotland first. Glasgow-based Karen Chung will edit our Scottish issue from this month. It will share the same ethos and some content, but will be its own magazine. We hope it will get the same response from readers north of the border as we do, and that the two magazines will offer all our readers a wider platform.

And Street Shield is here. Although he lands in London this issue, we expect to follow his adventures across the UK, where he'll meet other heroes living on the street. This hero, which has been in the planning a long time, isn't going to be a regular super-hero, but will tackle the specific problems and villains readers regularly come across.

As ever, you have a story to investigate, or a villain for Street Shield, get in contact with us.

Richard Burdett

editor@thepavement.org.uk

Contents

Cover

Have you seen this man at a soup run? The super hero, Street Shield, arrives on page 22, and will run monthly, only in *The Pavement*.
Sketched and inked by Mike Donaldson © 2008

Centre spread

Do you have a story? Then let us know and we'll investigate.
Photography by Rufus Exton ©2008

Letters & emails

Readers' responses, views and comments 4 – 5

News

Westminster's count	6–8
Missing People	8
Gatekeeping, Part II	9
News-in-brief	11–16

Pages

Street Life

Dear Flo – answering questions on health	20
Ask Agnes – our agony aunt	on holiday
Toe Slayer – the podiatrist	on holiday
Cold Turkey – addiction column	on holiday
Street Shield – the homeless hero's here	22–25
Homeless city guide	26
The List (incorporating soup runs)	36–27

Your letters & emails

Readers' letters and comments – postal and email addresses on page 3

Soup run debate

Dear Sir,

The writer of the 'Stop giving free food' letter argues (Letters, Issue 34), perhaps with some moral justification, against the culture of supporting unhealthy dependency. This might be quite a persuasive line of reasoning, but if we applied it across society, it would require a major reform of much more than the free food services they criticise.

Let's take current mainstream drug and alcohol strategy, known as harm minimisation. This enables people to maintain an addiction, even to the extent of supplying the wherewithal to keep injecting heroin. The rationale is that services engage with the user, building trust and working with them step-by-step to use more healthily and safely. The aim is first to reduce personal and public health risks, by helping people manage their addiction; then, when they are ready to make the decision to stop using, they are already in touch with the assistance they need to detoxify or dry out. Many would argue that this is a compassionate and dignified way of working with people suffering with addiction, but others argue – the anonymous letter writer would surely be one of them – that this enables or even encourages dependency.

Our welfare benefit system itself has the unintended consequence of trapping some people in dependency. Improvements, including better in-work benefits, were introduced to address this issue, but there is still a widespread perception amongst people, including paid staff in hostels and other services, that once you are on benefits and

in a hostel, it is best not to rock the boat by seeking paid work. I hope the letter writer would not argue that we should get rid of the benefit system, one of the foundations of our caring modern society.

Just to open the question up a bit wider: aren't we all dependent – on each other and on others we do not know and seldom meet, who grow our food, make our clothes, build our homes and so on? The modern notion that we must all strive to be independent individuals is largely an unhelpful and illusory position, especially today.

There are several other points I could make about the direction of travel of wider society which are beyond the scope of this brief letter. However I will finish with this point about the free food services, or soup runs, as they are often called. By whatever measure anyone would care to use, the people who attend these services are poor and marginalised. They are as much about social and emotional needs as they are about nourishment for the body. I think it is distasteful that so many people who have comfortable lives feel justified in making attacks upon these services. On the scale of issues and injustices facing humanity in 2008 – social, political, economic and environmental – free food being given to poor people is not highest on my list.

Alastair Murray
Housing Justice

'Hot washing'

Dear Sir,

I would like to reassure your readers that Westminster City Council has not adopted hot washing to tackle

rough sleeping in the city. (Issue 34, 'The Law of the Streets')

This cleansing procedure is part of the Council's work to keep the city's streets clean, and we carry out this necessary work sensitively and with the co-operation of rough sleepers themselves, whose welfare is, obviously, paramount. We carry out a tremendous amount of positive work with a number of highly respected charitable organisations, and we treat all those unfortunate to be sleeping rough with dignity and respect at all times.

Residents rightly expect the streets to be cleaned and any debris that could pose either a security or health risk to be removed. We have strict procedures and where rough sleepers may be affected, members of the rough sleeping team are present and able to offer assistance. Before any hot washing takes place to clean the streets, all rough sleepers are informed and asked to remove any possessions from the site.

I would also like to add that there isn't a need for anyone to be sleeping rough on the streets of Westminster as we have an extensive network of day centres, night centres and hostels, which can accommodate those who would otherwise find themselves on the streets. In the last year, we have helped 750 people off the street and into accommodation.

Cllr Philippa Roe
Westminster City Council
Cabinet Member for Housing

Dear Sir,

I've come across the move-on policy and the wetting-down many times over the last 12 years, and it seems to me it's about

time we fought back. Homeless organisations do not seem to be doing enough; in fact, they always seem to be very quiet when this sort of thing goes on.

And why does Westminster Council seem to believe that there are enough hostel places for everyone when there clearly are not and never have been? Perhaps we should all get together one night and join the protesters across from the Houses of Parliament who have parked their tents on a public pavement and who are left alone by the police and government because it is against their basic human rights to be moved. We could have banners protesting about the move-on policy. Let's see how Westminster Council would like that because – if you think about it – it seems to be your basic human right to protest against the war but not to have somewhere to live or sleep.

I'm no longer on the streets, but I would be willing to sleep out and protest. It's time we did something because if we don't, no one else will.

Ian Wells

City harassment

Dear Sir,
With reference to my letter published in the September edition (Letters, Issue 34), the rumours circulating in the City about the relaunch of Operation Poncho proved to be correct and Operation Poncho has, indeed, restarted.

On the morning of Tuesday 16th September, I was awoken from my sleep at 2.30am by two police officers and subjected to the usual CRO check with which we are, by now, all familiar.

I was asked to get up from the doorway where I sleep and remove my belongings. It was then doused with water by a Corporation of London road cleaner and left wet to deter me from bedding down

again. One of the two police officers informed me that they would be back again the next morning to repeat the operation. Sure enough, the following morning at 2.30am they were back.

On the second visit, I queried the restart of Operation Poncho. One of the two officers replied that rough sleeping in the City was to be discouraged and that hostel places were available to accommodate all the rough sleepers within the City area. I replied that I did not want a hostel placement and had no intentions of going into one. A fairly heated exchange followed. I reminded him that we lived in a free nation, and that the Poncho and its objectives were a threat to our human rights.

I also informed him that I certainly would not succumb to the bullying tactics that were being deployed against me and other rough sleepers in the city.

Although the Poncho teams visited only twice on the Tuesday and Wednesday following the reintroduction of the exercise, it seems strange to me that it only applied to the Fleet Street area of the City. Colleagues who sleep in various other locations were not affected at all.

Perhaps someone from the Corporation of London or the homeless charity Broadway would care to comment on this selective targeting of rough sleepers. Why should some be allowed to sleep undisturbed while others, including myself, are again being subjected to this corporate harassment exercise?

Finally, when will the powers that prevail accept the fact that some street homeless people, for many reasons, do not want to be institutionalised in hostels? Surely while we still live in a democratic country we must maintain some degree of self-determination over our own destiny? The Corporation of London's 'one size fits all' mentality can only drive many

rough sleepers underground and alienate them from both the police and outreach workers.

'Outsider'

Full name supplied

Dear Sir,

About a week ago, while sitting on a park bench at 9am, reading a newspaper and minding my own business, I was approached and questioned by a community support officer.

He claimed he was talking to me only because the police were trying to "help the homeless get off the streets", but it was obvious that despite his superficially friendly manner, he simply didn't like the look of me and was attempting to intimidate me into "moving on".

Two nights ago, while sleeping in a church doorway where I have slept many times before, I was awoken at about midnight and questioned, in quite an aggressive and confrontational manner, by two police officers who took my name and demanded to see ID.

The following night, while sleeping at another church, where I have also slept many times and where I am well known to the staff, I was again awoken by police at about 1am; they questioned me and took my name. They claimed they had received a complaint from the church about homeless people sleeping there. Not only does it [the church] not object to homeless people sleeping there, it actively attempts to help them. This was obviously nothing more than a thinly-disguised excuse by the police so harass rough sleepers.

Goodness knows, life on the street is difficult enough as it is without additionally having to endure petty, and illegal, harassment from bored police with nothing better to do.

Anon

Full name supplied

Westminster's count

How reliable are the street counts and how does the council try to meet government targets?

A *Pavement* investigation has found evidence that the authorities operating in Westminster are actively attempting to skew the official homeless street count figures.

A source close to the magazine, who wishes to remain anonymous, attended a meeting in which Victoria Van De Knapp, deputy rough sleeping manager for Westminster Council, local police and representatives from, amongst others, St Mungo's discussed what measures they would take to reduce the number of people bedding down in Westminster on the night of a scheduled headcount.

"The police announced that they have changed their shift pattern to include a 12 hour night shift, so that they can wake people up between 1am and 5am, and tell them that they need to go into a hostel for the two weeks surrounding the headcount," our source said.

Anyone who refused to go indoors would be urged to temporarily leave the borough, the source added.

The meeting took place in Victoria on 2nd September 2008, and the headcount took place on Wednesday 24th September 2008.

Meanwhile, there was a spike in the number of hostel vacancies on the Homeless London website in the run up to the headcount. On 10th September, there were more than 50 spaces available in the city, most of which were through Buildings Based Services that work with the council.

Website users contacted *The Pavement* to highlight this figure as being unusually high; they suspected that this indicated a count was due. For the weeks running up to the Westminster

count vacancies remained at a similarly high level.

The Pavement has been following concerns about the manipulation of headcounts since it was launched. Our source from the meeting approached us because they considered the measures discussed to be inhumane.

"You can only sleep in Westminster between 1am and 5am, it is a busy part of the city, there are many people around, and so those on the streets are sleep deprived anyway," the source told *The Pavement*. "If the police wake them in these crucial four hours they may become disorientated. It is quite an aggressive tactic and quite like bullying behaviour."

Adam Rees, St Mungo's Group Manager for Community Services confirmed that his team were working with authorities in Westminster. "St Mungo's Westminster team work extremely hard to offer the best outcomes to their clients. This involves tailored approaches to each client depending on their needs and the resources available," he explained.

When asked whether any policy changes were being introduced at the time of street counts Mr Rees added: "Counting numbers on the streets is a simple measure to determine trends over time. The offer of hostel places and other services are common throughout the year. As are police activities. The idea that extra hostel beds are made available or people rushed through the system is simply false. Many vulnerable people are helped off the streets before counts and after counts. The reduction in numbers on the streets reflects better, more thoughtful and accountable service delivery and

sheer hard work." The organisation did not comment on whether they attended the Westminster meeting.

At the same time as *The Pavement* received this information, our readers who highlighted the use of water bowisers in the City to disturb rough sleepers reported 'Operation Poncho' had restarted along Fleet Street on two consecutive nights in September.

The Corporation of London has denied restarting the action, which attracted outcry on the BBC earlier in the summer, but *Pavement* readers are adamant their sleep was being manipulated. It is unclear whether the action in the Square Mile is linked to events in Westminster.

A spokesperson for Westminster Council could not confirm a change in policy, but took care to explain why the authorities focus was on moving people indoors.

"It has always been our stance that individuals suffer ill health and risk exposure to other risks while they remain on the streets. Hence, the outreach and Building Based workers within the voluntary sector do their utmost to encourage individuals to come indoors."

They did confirm that the authorities were 'meeting constantly' to monitor the number of rough sleepers in the borough and to ensure that the counts meet best practice guidelines set by central government.

"It ensures that we secure a reliable snap shot of who was sleeping on the streets on the night of the count along with demographic data and length of time on the streets," they added.

The Simon Community has described the treatment of rough sleepers in the borough as

**MILFORD
LANE WC2**

CITY OF WESTMINSTER

*“It is quite an aggressive tactic
and quite like bullying behaviour”*

'draconian.' Its service users and outreach workers had been made aware of Operation Poncho in the City and the increased 'welfare checks' being undertaken by police.

Steve Barnes, of the Simon Community, believes these early morning wake-ups and move-ons are intended to encourage people to engage with services, but said this was not a solution to the problem.

"Experience shows that coercion is not a cure for homelessness, successful detox or a reduction in chaotic behaviour. Rather it exacerbates an already volatile situation by inducing negative reactions amongst those it claims to help," he said.

"Any accommodation which is on offer is of a very poor standard and is neither a genuine offer of help nor suitable accommodation for those who are vulnerable through long periods of homelessness, substance abuse or mental or physical ill health."

The Simon Community, and other smaller charities working in the area, have not been invited to the council's meetings.

It is believed that the authorities are forced to adopt these measures in order to meet government-set targets. By reducing the number of rough sleepers registered in the headcounts, the police and charities operating in Westminster will appear to be succeeding in reducing the numbers of homeless people in the borough.

"Westminster set targets and they commission organisations such as St Mungo's, Thames Reach and Connections [at St Martin's] to meet them," explained our source. "If the targets are not met, charities such as these will be under pressure and may not secure further funding. The unspoken threat is that if these targets are not met, then the contracts will go elsewhere, they have no comeback, they cannot say that reducing the numbers is

not possible, because that would be seen as a failure in their services."

Although the official Westminster count is independently verified, there is a call from homeless organisations to remove the responsibility of doing the count from the body that also holds the purse strings.

The fact that the numbers are linked so closely to the finances of the authorities collating them undermines the objectivity and accuracy of the counts, and also puts rough sleepers in the city at risk of mistreatment. A week before the official count, Housing Justice undertook an independent count. They use ex-rough sleepers, members of the Simon Community and outreach workers, who know where to find the city's homeless. Their count, on Tuesday 9th September, found 206 rough sleepers – almost double the official Westminster figures from June.

Rebecca Wearn

At the time of going to press, the figures for the official count were not available to us. However, we will report on them in the November issue.

Editor



Dawid Miszk

Age at disappearance: 31

Dawid, who is also known as Jezus or Slesz, has been missing from West Ealing, west London, since 8th June 2008. His current whereabouts are unknown.

There is great concern for Dawid, as his disappearance is out of character. Dawid is urged to get in touch and can call the confidential service **Message Home** on **Freefone 0800 700 740**.

Dawid is 5ft 9in tall, of medium build, with brown eyes and short, brown hair. He has a distinctive tattoo of a face mask on his right shoulder. Dawid is originally from Poland.

If you have seen Dawid, please call the 24-hour confidential charity **Missing People** on Freefone **0500 700 700** or email: seesomeone@missingpeople.org.uk

missing people

Reg. Charity No. 1020419

Gatekeeping, Part II

A new form of 'gatekeeping' is being used to keep the numbers down

Tenants whose landlords have served them with a notice to quit are being advised by their local authorities to stay in the property until a possession order or bailiffs force them to leave, according to a recent report in the *Guardian*.

While they argue their aim is to give the tenant more time to find alternative accommodation, local authorities are using the practice to cut the number of homeless people on their books and delay the cost of having to find the tenants housing authority accommodation.

The practice evokes past reports of local authorities discouraging people from registering as homeless (as reported in *The Pavement*, Issue 29) – in fact, both tactics are known as 'gatekeeping'.

When a landlord wants to take back possession of their property, they first have to issue a notice to quit under Section 21 of the Housing Act 1988. This notice gives their tenants two months to leave.

However, local authorities are advising tenants to stay on rather than quitting the property at the end of that period. The landlord must then go to court to seek a possession order and, if the tenants still don't leave, a possession or bailiff's warrant.

If the tenants leave before the landlord takes up legal proceedings, some local authorities say that they will lose their eligibility for council housing and be unable to make a homeless application.

The whole process can be very lengthy, lasting up to six months, causing extra strain on an already stretched court system. Landlords are unable to sell up and so are forced to resort to court action, while tenants face the possibility of having to pay costs if

a possession order is granted.

And because the tenants who are most likely to turn to their local authority for help in this situation are those who are on housing benefit, some landlords are said to be increasingly discouraged from renting out to people who are on housing benefit.

Tony Ross, a specialist housing practitioner at 1 Pump Court Chambers in London, told *The Pavement* that in his work, predominantly around South-East London, this practice of gatekeeping was "very common".

This view was backed by Elizabeth Brogan, senior policy officer at The National Association of Landlords, whom the *Guardian* reported as branding the practise "absolutely abhorrent".

In the Department for Communities and Local Government's Homeless Code of Guidance for Local Authorities, paragraph 8.14 warned: "authorities should note that the fact that a tenant has a right to remain in occupation does not necessarily mean that he or she is not homeless".

Should a housing authority decide it would be reasonable for an applicant to continue to occupy their accommodation after a valid notice has expired, that decision "will need to be based on sound reasons which should be made clear to the applicant in writing," the Code added.

Paragraph 8.32 outlines three criteria, which indicate when it would be "unlikely to be reasonable for the applicant to continue to occupy the accommodation beyond the date given in the s.21 notice".

They are: the person is an assured shorthold tenant who has received proper notice in accord-

ance with s.21 of the Housing Act 1988; the housing authority is satisfied that the landlord intends to seek possession; and there would be no defence to an application for a possession order.

The Pavement contacted a random selection of London councils to ask what their policy is in this situation.

A spokesperson for Hillingdon Council explained: "We tell clients that they are legally entitled to remain in the property until the point an eviction notice/bailiff's warrant is served, and we work with them and use this time to actively source alternative accommodation to rent."

Tenants can apply as homeless only when they will be homeless or "threatened with homelessness" within 28 days.

Barnet's Council's response was much the same, though they said they accept homeless applications "once a bailiff's notice has been issued".

Newham Council's policy was once again to advise tenants to stay until "the eviction process through the court is exhausted" and use this time to negotiate with the landlord.

Tenants could submit homeless applications before this point, but only in "exceptional circumstances like severe disabilities or medical problems".

Readers can expect to see a continuation or even increase in all forms of gatekeeping as local authorities struggle to keep their homeless numbers down to meet targets. A shame, as with such disconcerting means being employed, they ultimately hurt people more than help them.

Carinya Sharples

FREE
METRO

FREE
Lite **LONDON**

Supporting London Life



www.thisislondon.co.uk • www.metro.co.uk
www.standard.co.uk

News-in-Brief

All the homeless news, from the UK and the World

Secret Millionaire

An entrepreneur has donated £10,000 to The Connection at St Martin's day centre, London, after going undercover for 10 days for Channel 4's series *'The Secret Millionaire.'*

In the episode, aired on 2nd September, 26-year-old property tycoon Daniel Smith took on a secret identity and, working as a volunteer, visited several homeless agencies and projects across London.

Mr Smith said his participation in the series was an eye-opening experience. "The people I've met are really good people; they've just been dealt a bad hand," he said. "I never knew how nice it was to give something back. Since returning, I have been in contact with the projects I helped. I am looking forward to seeing them develop and staying involved and helping where I can."

On his final day, Mr Smith came clean and revealed his true identity before handing over the cheque to the charity, which used it to set up a bursary fund for its clients.

Kath Lee, Connection's director of fundraising & PR, told *The Pavement* it was a surprise for everyone at the Trafalgar Square-based charity.

"The production company contacted us to say that they were making a film about social issues and wanted to highlight the work of a homelessness organisation. We assumed they were just using the 'volunteer' angle as a way of following someone round our services. We had no idea at all that he was a millionaire," she said.

Ms Lee explained that Mr

Smith was not represented as an ongoing volunteer, or claimed to be one, as his enrolment process was different to the standard practice.

"Usually potential volunteers go through a full recruitment process, including an interview and CRB [criminal records] check," she said. "As the subject of the film was accompanied by a film crew and a member of staff at all times, we didn't follow this procedure as he was never alone with any of our clients."

Small screen interest in UK homelessness issues is not limited to *'The Secret Millionaire'* series, as BBC1 is also gearing up for a new programme called *'Famous Rich and Homeless,'* in which five recognisable figures will learn about different stages of homelessness over a period of 10 days.

Such TV shows are expected to raise the public awareness on issues affecting the life of homeless people, but also contribute to the uncertainty about the real identity of the persons amongst them. Although, a film crew and several TV cameras could perhaps give some clue...

Teo Kermeliotis

Streetmate – a website for the homeless

Launching this month is a site called Streetmate, which places homeless concerns as its main priority.

The site offers options for education and jobs and provides them with up-to-the-minute knowledge on all their legal rights.

Streetmate's creator, Glenn Heaton, trained as a lawyer

and so he knows his stuff.

He currently works within homeless organisations, giving legal advice in various capacities.

Realising there were multiple issues involved with homelessness, including drug and alcohol rehabilitation, ex-offenders and the minefield area of benefits, he decided a website that was not only a database listing hostels and services but one that provided information about people's rights, monthly job information, and educational services was much needed.

Mr Heaton said: "It struck me last year that nearly all homeless websites are either there simply to publicise an organisation's own services or are really just for the use of professionals working in the industry. There is very little there for homeless people themselves."

Working from his home in Brighton with the help of a friend who was a web designer, Mr Heaton has worked for nearly a year to provide all the content for the site.

"The site has 'tips' and 'frequently asked questions' based on the sort of things I've been asked about over the years," he said.

He has received no government funding towards his project, but Mr Heaton said this meant there would be no restrictions on what the website says.

"It is not a political website, but at least no one is breathing down my neck as to what has to go on to it," he said.

"I wanted it to have good navigability, be easy to access and user-friendly. I'm looking forward to seeing what the response is to it and to get feedback from the users. The internet is an invaluable source for the homeless community and I



*"Surely, your stop-and-search powers
have some limits?"*

will welcome their future input so that I can keep improving on it.”

For more information go to:
www.streetmate.org

Simone Richardson and Clara Denina

Dome alone

World Shelters is trying to find partners among US government departments and NGOs to provide sustainable transitional housing for the homeless.

The organisation became

a charity relatively recently, but the team behind it has 30 years' expertise in international disaster relief.

They are now producing a cheap, hard-shell dome that can be leased for around \$1.50 per day or bought outright for \$1,545.

They see their U-Dome (pictured below) as part of a solution providing “shelter with dignity, and hot showers!”, and access to social and medical services, and training.

They are keen to work with other agencies to provide a pathway to permanent work and housing, and have used their wide international experience to

draw up a model methodology for working with other bodies.

It takes four people four hours to assemble the flame-retardant 200 sq ft dome, which adheres to the same international quality standards as their emergency response tents.

Meanwhile, in Houston, the winners of the first stage of the 99k House competition have been announced, and the winning entry will now be built on land donated by the city.

The designs submitted by architects from 19 countries had to fit on a 50 ft x 100 ft plot, cost – you guessed it! – under



\$99,000 and incorporate features such as rainwater harvesting. Like the less permanent U-Dome, the competition was a response to the devastation caused by Hurricane Katrina.

Val Stevenson

- See worldshelters.org or www.the99khouse.com

Orwell's hostel up for sale

The future of a famous London hostel is in question after it was announced last month that Camden-based Arlington House has been put up for sale. The famous hostel, which once gave shelter to George Orwell – the author of *1984* and *Animal Farm* – may now be sold to the highest bidder.

Its present owners, charity Novas Scarman, bought the Arlington Road hostel from the local council 15 years ago, but with a covenant that the property had to be used to provide “social housing at affordable rents for single homeless people”.

How this caveat will be interpreted by the buyer of one of Europe's largest hostels is unknown.

One of its current residents, Frank McGucken, 38, told the *Camden New Journal*: “The staff hide everything under the carpet about the sale of the building. They don't tell us anything at all. It's diabolical.”

The Pavement will watch this story and report on what happens.

Staff

Killers Convicted

Two men were convicted on 16th September for the murder of a homeless man in Kent.

Alan Parker, 44, died from multiple injuries including a

fractured skull, broken ribs and fractured neck cartilage after Duncan Shelbourne and Kyle Eames viciously attacked him in March last year.

Mr Shelbourne, 45, and 21-year-old Mr Eames, who pleaded guilty, will be sentenced for the murder of Mr Parker on 10th October.

During the trial, the jury at Maidstone Crown Court was told that Mr Shelbourne and Mr Eames appeared “proud” of what they had done.

Prosecutor Oliver Saxby said a witness overheard Mr Shelbourne comment on Mr Parker's head having “squirited like a watermelon”.

Senior investigating officer Detective Chief Inspector Dean Barnes said the prosecution had “always believed that two people were directly responsible for Mr Parker's murder and, although Duncan Shelbourne refused to acknowledge his part, he has been found guilty”.

Naomi Osinnowo

Homeless screening... a film screening

The Open House Film Club, the homeless film group in London, had a larger than usual venue for its showing of Mike Leigh's 1993 film *Naked* on 19th September.

Club regulars and film buffs attracted by the promise of a Q & A session with director Mr Leigh mingled at the Leicester Square-based Odeon West End at a gala in aid of the club and Get Fair, a coalition of some 50 charities demanding an end to poverty by 2020.

Club organiser Christoph Warrack announced a February gala screening to tie in with Poverty and Homelessness Action Week, with the club's regular programme of film nights to

keep fans going until then.

Staff

Hostel's fate decided

A hostel in Hertfordshire will be closed down next year and be replaced with up-to-date temporary housing by St Albans District Council.

Ridgeview in London Colney, which is home to 15 families and 67 single homeless people, has been described by councillors as “outdated”.

The council is planning to develop a new model of temporary accommodation which is flexible, modern, and offers assisted housing and more suitable forms of support and care to enable independent living.

“Ridgeview has served homeless people very well over the last 21 years, but it is now an outdated hostel in terms of its single room accommodation, shared facilities and the increasing emphasis on supporting vulnerable people to live more independently in the community,” said council leader Robert Donald.

“We cannot offer this better housing and support on this site. In order to fund the new provision and care, we now need to close Ridgeview in 12 months time to sell it.”

Current residents will not be made homeless as a result of the closures next year. The 15 families will be re-housed and the homeless individuals will be offered one-to-one advice and counselling on their housing needs and the options available to them.

Naomi Osinnowo



*"Apparently he was a reality TV
star fifteen minutes ago"*



Insolvent abuse

Airport man's sentence

A homeless chef who once earned £80,000 a year has been jailed for breaching an Asbo banning him from living in an airport.

Anthony Delaney, 43, was given a 15-month sentence last month after he kept returning to Gatwick Airport.

He started to live there in 2004 after walking out on his job and losing his luxury flat while suffering from stress.

Delaney lived at the airport for almost four years – eating, sleeping and showering there, and only leaving to collect unemployment benefits.

He said: "I didn't have any friends. Occasionally, I would talk to people, but then they'd get on a plane and you'd never see them again."

Lewes Crown Court heard that he liked Gatwick, as he could shower before job interviews.

His plight led him to be nicknamed Terminal Man, after the film starring Tom Hanks as an immigrant forced to live at New York's JFK airport after war erases his home country from the map, voiding his passport.

Mr Delaney was first barred from Gatwick until 2011 in 2006, after he was convicted of stealing from passengers and an airport store.

Over the next two years, he was caught breaking the Asbo three times, and in February this year he was jailed for 95 days.

He was released immediately because of the time he had already spent on remand, and within a few hours he was found at Gatwick, breaking the order for a fourth time.

On 3th June he broke the order again and was arrested. His lawyer, Ahmed Hossain, said he was in a vicious circle of getting into trouble for being at Gatwick and then returning there when he had nowhere else to go.

Judge Richard Haywood

admitted he had felt "sympathy" for Delaney, but he had been caught shoplifting.

Mark Grant, of London-based homeless charity Broadway, said: "Airports are safe and warm places for homeless people to live. People will be drawn to them as places of shelter. But the problem is that there are no support services in place to help vulnerable people.

"Broadway has an outreach programme at Heathrow airport, but not yet at Gatwick. Work needs to be done to help people like Anthony Delaney."

Rebecca Evans

The national smoking ban – a year on

A year after smoking was banned in public spaces, users and staff of shelters and day centres appear to be reaping the benefits of smoke-free living.

Amanda Addo, director of the Spires Centre, London, says users had no real difficulty getting used to the ban. "Before, it was possible to smoke everywhere in and around our centre, so we had to make sure they knew that would no longer be the case," she says. "We thought it would be harder than it has been, but our users knew that smoking wasn't being banned only at the Spires, but everywhere, because the rules were changing. It has been a brilliant year with no smoking." Ms Addo says that in the run-up to the ban's introduction in July, 2007, passive smoking was becoming a concern for non-smokers among centre users and staff.

Other London centres – like the Broadway day centre, in Shepherd's Bush, and the Whitechapel Mission – were ahead of the game. Broadway banned smoking in 2005 after a series of debates, and the Whitechapel

Mission went smoke-free in 2006.


However, elsewhere things haven't always been so easy, particularly for homeless smokers who imbibe.

Oxford Night Shelter, a drop-in service in the centre of Oxford, has dedicated 'wet room' where street drinkers can drink alcohol to encourage heavy drinkers to come into a more controlled environment where they'll not be troubled by the police. Obviously, with the smoking ban the centre's users have begun using the streets outside.

As a solution it is waiting for planning permission to expand its facilities with an "enclosed yard", accessible only from inside the shelter, where people will be able to smoke and drink. The decision to build the yard was taken as people gathering outside to smoke and drink were seen as behaving in an 'antisocial' way, according to local press reports. However, according to Lesley Dewhurst, the director of the shelter, "Many of the people gathering outside are not users of the hostel. While some are there legitimately, many are there just to exploit the users, perhaps by trying to sell them drugs. By building a yard that is only accessible from the inside, we are trying to protect vulnerable people from those who want to prey upon them".

Carlo Svaluto Moreolo



A photograph of a subway station. The wall is made of reddish-brown bricks. A light fixture is mounted on the wall, and a sign with the text "IT HIT A SPECTATOR" is visible. The floor is made of grey tiles. A large pile of cardboard is on the left side of the frame.

*Stories from the street or hostels are hard to collect through normal news-gathering channels, so most of our big stories come from readers who want to see things change. If you have a story, get in touch with **your** magazine – **The Pavement***

Veterans:UK

Bringing together services for veterans



SERVED IN HM ARMED FORCES?



For FREE help and advice call:



0800 169 2277

Our dedicated Veterans Welfare Service provides one to one support in your local area.
Call 0800 169 2277 for contact details.

Services Provided by:



Service Personnel
& Veterans Agency
An Executive Agency of the Ministry of Defence

Website: www.veterans-uk.info



What a waste

We don't keep our fresh, natural food overnight to sell the following day. We never have and we never will.

For years we've worked with registered charities helping the homeless by offering our unsold sandwiches to them at the end of each day.

Unfortunately, some still get chucked away.
(And that really upsets us.)

If you know of a charity in need of good food,
please tell them to call Edward Metcalfe
on 020 7932 3339.

★ PRET A MANGER ★

Dear Flo

...Nurse Florence on questions of homeless health

Let me ask you, how do you see your nurse?

Conjure up your mental picture of the perfect nurse: starched uniforms rustling down quiet corridors; cool hands and comforting words for those suffering and in pain; sensible shoes. The media hypes nurses: we are all angels. This sentimentality can be really unhelpful, as it demeans the skills that we have learned and developed (and practiced on you), while furthering the image of someone mopping a fevered brow, something I have yet to tick off on my skill-list. Of course, those of you who have regular contact with any of us 'health care professionals' will have formed your own opinions, and they are likely to be just and fair assessments of the merits of those meetings.

When you meet anyone who you expect to provide you with some kind of outcome, there's bound to be a bit of give and take. You may not realise this, but the person you are seeing is also likely to have an agenda. In our clinic, this normally works out pretty well, and people leave with either resolution for their problem or a campaign plan to fix it. Problems can arise when these agendas fail to marry, perhaps because the client wants something and we won't or can't do it. We have a simple and well advertised policy of not prescribing certain medicines, yet people still think it unfair that we won't give them out. At times, problems can arise because of bureaucracy and logistics – we simply don't have the power to get everyone into the space they want, when and how they want it.

Most of the time, though, trouble happens because we refuse to see someone who's come in

drunk or aggressive – or both! Over the past month, I have been threatened and verbally abused. My colleagues have been insulted and intimidated, not just once but on a number of occasions. It is upsetting – I don't know anyone who likes to be on the receiving end of a barrage of insults.

The old childhood adage "sticks and stones may break my bones, but words will never hurt me" fails to stick in the adult world

Checking NHS websites for stories about staff abuse on reveals a wealth of stories, two of which particularly caught my attention. In 2004, a 53-year-old man from Yorkshire was banned from using any hospital in England or Wales. York magistrates were told that Norman Hutchins had a fetish for surgical masks and took to asking NHS services to provide them for fancy dress parties. It sounds entertaining, but it was claimed that Norman caused harassment, alarm and distress in 47 separate incidents that year, ranging from verbal abuse to wielding a knife.

Meanwhile, a woman who attacked, abused and plagued hospital staff on as many as 30 occasions was barred from Bradford Royal Infirmary for five years. Rukhsana Rahman kicked a hospital doctor and waved a kitchen knife at

an ambulance crew, among a catalogue of incidents. On one occasion she even told hospital staff she had an atom bomb up her skirt. She was jailed for 13 months, with the judge warning that those who assault NHS workers would be locked up.

While there is a 'zero tolerance' policy towards aggression across the whole of the NHS, most homeless health services are a little more lenient and recognise the need to adapt their care. After all, some people on the street are unlikely to be always on time for appointments for practical reasons, or cannot make appointments without an early morning tippie first. However, there is no good reason why we should accept any form of abuse or intimidation, physical or verbal. The old childhood adage "sticks and stones may break my bones, but words will never hurt me" fails to stick in the adult world, where social interactions are governed by rules of respect and tolerance. It boils down to if you want a good service, you have to be on good behaviour.

I'm not expecting smiles and bonhomie – plain day-to-day courtesy will do! Good health,

Flo

To contact our nurse email: flo@thepavement.org.uk or you can write to her at the address on page 3

THEY SAY THAT OBJECTS ARE
ALWAYS FALLING TOWARDS
THE EARTH...

THEY'RE WRONG!

THEY FALL TOWARDS THE SUN,
BUT THE EARTH GETS IN THEIR WAY.

ON THE STREETS...

...YOU ****ING BUMS,
WHY DO I PAY MY TAXES
TO SUPPORT YOU?

SHIELD STREET

FIGHTING CRIME AND IN...

LOOK, I DON'T
CLAIM DOLE, AND...

SHUT U
****ING

AS I'M FALLING NOW.

FALLING AND BURNING.

JUSTICE ON THE PAVEMENT, IN THE PAVEMENT EVERY MONTH!

UP YOU
S BUM.

*****ING ****!

STREET SHIELD

EPISODE 1: ARRIVAL



SHIELD STREET

WHAT THE DEVIL?

UGH. WHERE...?

WHAT'S GOING ON?



LET'S GET MOVING!

YEAH, GET TO THE CLUB!



LOOK, MATE, I DON'T
KNOW WHAT YOU DID, OR
HOW, BUT YOU GOT US OUT
OF A TIGHT SPOT.

D STREET

THAT'S TRUE. WHERE'RE
YOU FROM, BUTT?

SHIELD STREET!



WHO IS THE PAVEMENT'S HERO
AND WHY IS HE HERE? FIND OUT
MORE IN NEXT MONTH'S EPISODE...

... 'ELLO, 'ELLO, 'ELLO

HOMELESS CITY GUIDE



squat



empty building



dangerous neighbourhood



danger



guard dogs



an attack happened here



good place to drink / smoke



unfriendly place



friendly place



soup run (with rating)



strong police presence



potential for work



good food thrown away here



safe for sleeping



message board x mins that way



security guard

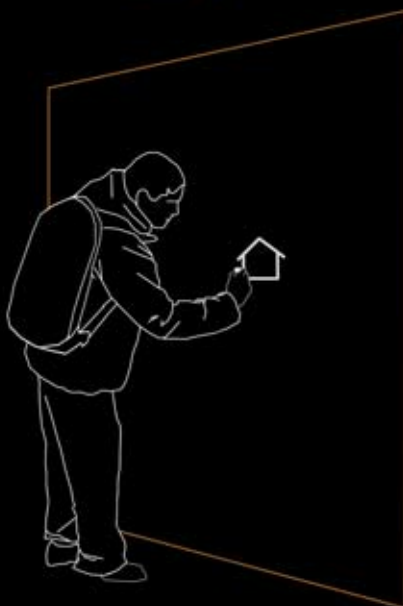


you'll get moved on here

step 1



step 2



MAKE YOUR MARK AND HELP OTHERS TO READ THE CITY

Make non permanent marks to keep the system up to date and stay within the law.

who have left home

The Samaritans

08457 90 9090

SANeline

6 – 1pm

0845 767 8000

Out-of-hours helpline for those affected by mental health

Shelter

0808 800 4444

Housing info and advice

8am–12am daily

Stonewall Housing advice line

Advice for Lesbian and Gay men

020 7359 5767

(Mon, Thu, Fri 10am–1pm;

Tue & Wed 2–5pm)

UK Human Trafficking Centre

0114 252 3891

Homeless London Directory (RLS)

Updated at least annually

www.homelesslondon.org

WEBSITES

Streetmate

An independent site with sub-

stantial information on housing,

working and learning, built for

those homeless who use the

internet and want to do-it-them-

selves as much as possible.

www.streetmate.org

Mental Fight Club

A creative/arts site for those

with mental illness.

uk.geocities.com/ygabriele-

jenkinson@btinternet.com/

The Pavement Online

Regularly updated online version

of *The List*, which will soon be in

several translations to download.

www.thepavement.org.uk/

Proud to be mad

A campaigning site for those

with mental illness

www.proudtobemad.co.uk

Stonewall Housing

Addresses the housing needs of les-

bians and gay men. Provides tempo-

rary, supported housing for 16–25

years old lesbians and gay men.

www.stonewallhousing.org

Stockists:

Ace of Clubs Day Centre

American Church

Argyle Walk (St Mungo's)

ASLAN

Booth House /Hopetown hostels

Borderline

Bridge Resource Centre

Broadway Day Centre

Cambria House

Cardinal Hume Centre

The Caravan Drop-In &

Counselling Service

Chelsea Methodist Church

Choral Hall Lifeskills Centre

CSTM

Crisis Skylight

Church Army (Women's

Day Centre)

Edward Aisop Court

Endell Street hostel

Endsleigh Gardens hostel

Great Chapel Street

Medical Centre

Holy Cross Centre

Housing Justice

Job Centre Plus – Brixton,

London Bridge, Peckham

King George's hostel

King's Cross Primary Care Centre

London Coalition Against Poverty

London Jesus Centre

Look Ahead hostel (Victoria)

Manana Day Centre

Mount Pleasant hostel

New Horizon Youth Centre

North London Action

for the Homeless

Our Lady Help of Chris-

tians Catholic Church

The Passage

Penrose Housing Association

The Pillion Trust

Providence Row (Dellow Centre)

Quaker Mobile Library

Rochester Row Day Centre

ScotsCare

Simon Community

Single Homeless Project hostels

Soho Rapid Access Clinic (SRAC)

Spectrum Day Centre

Spines Centre

Spitalfields Crypt Trust

St Andrew's, St Cuthbert's Centre

St Giles Trust

St Matthew's, Fulham

St Stephen's Church

Turning Point (Hunger-

ford Drug Project)

Two Step, Angel

Union Chapel

Veterans Aid

Webber Street

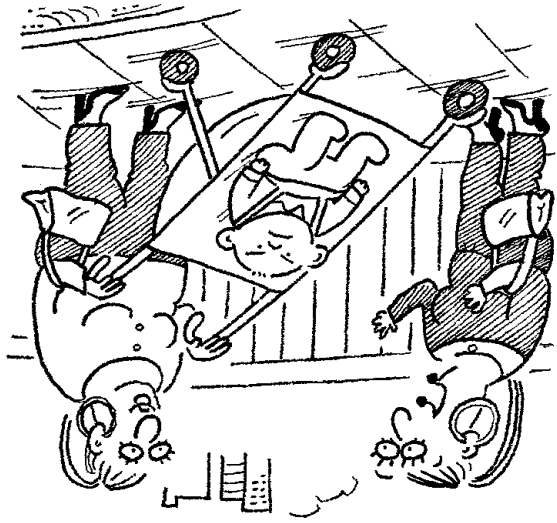
Wedge House

West London Day Centre

Westminster Libraries

Whitechapel Mission

"He's got his father's ASBO"



Eaves
020 7735 2062
Helps victims of traffick-
ing for prostitution

Domestic Violence Helpline
0808 2000 247

Benefits Agency (JCP)
To make a claim
0800 055 6688
For queries about existing claims
for Income Support, Jobseekers
Allowance or Incapacity Benefit
0845 377 6001
For Social Fund enquiries
0845 608 8661
For the Pensions Service
0845 60 60 265

TELEPHONE SERVICES

Quaker Mobile Library
Every second Mon at either:
10.45am Webber Street or 10.45am
Deptford Churches Centre. This
means that each Webber Street
and Deptford each receive one
visit per month; every second
Mon, 11.30am at Manna Centre,
Bermondsey (every fortnight); Tue:
7pm, Holy Cross Centre, Cromer
Street; Sat: 9.45am, The Connection
at St Martins; 11am, The Passage.

Blue Cross Mobile Veterinary Clinic
All run 10am – 12pm & 1.30pm
– 3.30pm, at these locations – Mon:
Bethnal Green Road E2; Wed:
Hackney Town Hall (car park) E8;
Thur: Islington Town Hall, Upper
Street, N1; Fri: Walthamstow
Town Square, High Street, E17
On a first-come-first-served basis.
Some cases October need to be
referred to the Victoria hospital.

Blue Cross Veterinary Services
Offered to pet owners on a low
income. This is usually a means
tested benefit or state pension
with no other means of income:

SPECIALIST SERVICES

Closed until November

SEASONAL SHELTERS

Table
Sun 2.30pm–4.30pm beneath
Waterloo Bridge (Embankment).
Superb hot stews and potatoes.

SW London Vineyard – The King's

Streetytes
A new service, operating on the
first and third Saturday of each
month, 8pm on the piazza of
Westminster Cathedral, Victoria.
Hot tea/coffee, sandwiches, fruit,
yogurt, pasta, blankets and clothing
to the vulnerable and homeless.
www.streetytes.org

St John the Evangelist
39 Duncan Terrace, N1 8AL
020 7226 3277
Tues–Sat: 12.30pm–1.30pm

St John's Ealing
Mattock Lane, West Ealing
W13 9LA
020 8566 3507
Sat & Sun: 3.30–5pm
Also: Advice service Thur
& Fri 10am–4pm – Ealing
Churches workers

St Andrew's Church
10 St Andrew's Road
Fulham, W14 9SX
Sat: 11.30am–1.30pm
Hot food and sandwiches

(Strand) – Mon (5pm–7pm) & Wed
(10am–12.00pm), and St Giles-
in-the-Fields, St Giles High Street,
WC2 (next to Denmark Street) – Sat
(2–4pm) & Sun (1.15–3.15pm)

Bloomsbury Central Baptist Church

235 Shaftesbury Ave, WC2 8EP
020 7240 0544

Sunday: Roast lunch 1 pm
10.30am for ticket (very limited)

The Cabin

Near top of Holloway Road,
right at The shoe shop
Sandwich van every day;
10.30–11.45am

10.30–11.45am

The Carpenters

TMO Community Hall, 17 Doran
Walk, Stratford, E15 2JL
020 8221 3860

Every Tuesday; 10am–12pm

Emmanuel Church

Forest Gate, E7 8BD (corner of
Romford Rd & Upton Lane)
Thurs: 7.30am (cooked breakfast)

Faith House (Salvation Army)

11 Argyle Street, King's Cross
(near Burger King), WC1H 8EJ
020 7837 5149

Mon: 6–8pm (men's group);
Tues: 5–6pm (women's drop-in);
Wed: 1–3pm (women's drop-in);
Thurs: 7.30–9pm (open drop-in);
Fri: 11am–1pm (women's
brunch & discussion group)

FF, CL

Hare Krishna Food for Life

The Hare Krishna food run provides
wholesome and tasty vegetarian
meals from Soho and King's Cross
Temples. The former can be found
at Lincoln's Inn Fields, Mon–Thurs;
7:15pm, finishing at Temple if
there's food left. The latter from
Monday to Saturday all year round:
Kentish Town (Slip Road); 12pm;
Camden (Arlington Road); 1pm;
King's Cross (York Way) 2.15pm.

Harlow Chocolate Run

Renamed London City Aid.

House of Bread – The Vision

Second and fourth Sunday in the
month (6.45am onwards) – Hot
food; note that an excellent full
cooked breakfast is served on the
fourth Sunday. On the Strand
(Charing Cross end, outside Court's).

Imperial College

Serving sandwiches and hot
beverages on Sunday evenings
(8–9.30pm) at Lincoln's Inn Fields.

Lincoln's Inn Fields

Mon–Fri: 7.15pm; Many vans with
food and occasionally clothing.
Sat –Sun: 6.15pm onwards.

London City Aid

This run is from Harlow, and
serves hot chocolate! Coming
out on the Second Tuesday of
the month. Behind the Army and
Navy in Victoria; 8.30–10.30pm.

The London Run

Mondays (including bank holidays).
Van with tea/coffee, sandwiches,
eggs, biscuits, soft drinks, clothes,
and toiletries: 8.45–9.30am; The
Strand, opposite Charing Cross
police station; 9.30pm–10.15pm;
Temple: 10.15pm–11.00pm;
Waterloo (St John's Church).

Sai Baba

Third Sunday of the Month: 93
Guilford Street, WC1 (Coram's
Fields); 11am–1pm. Vegetarian
meal and tea. Another branch
of this sect also have a service at
Lincoln's Inn Fields, Wednesday,
around 8pm – a great curry!

Samaritan Network

Every Sunday, 6–8pm, at the
corner of Temple Station.
www.smouk.org

Silver Lady Fund (The Pie Man)

Piping hot pasties, pies and
sausage rolls from the van down
behind the Festival Hall or on
Southwark Bridge Road – from
5am (it's white with 'Silver Lady
Fund' written on the side).

Simon Community

Tea Run: Sun & Mon (6–9.30am);
St Pancras Church 6.30am; Millfor
Lane 6.45am; Strand 7am; South-
ampton Road 7.30am; Army and
Navy Barr; Grosvenor Gardens
8.30am; Marble Arch (Sunday) 9am;
Waterloo Bridge (Sunday) 9.30am
– 10.30pm); St Pancras Church
8.15pm; Hinde Street 8.45pm;
Maitavars Street 9.15pm; Waterloo
9.45pm; Army and Navy 10.15pm
Street Café; St Mary-Le-Strand

Open Door Meal

St James the Less parish centre,
Vauxhall Bridge Road, behind the
Lord High Admiral public house.
An established service, providing a
two-course hot meal served at table.
Afternoon: Thursdays during
term-time; 7–9.30 pm.
B, CL, FF

Nightwatch

At the fountain in the Queens
Gardens, central Croydon
Every night from 9.30pm
Sandwiches and hot drinks

New Life Assembly

A run in Hendon, that comes into
the West End once a month.

Muswell Hill Churches Soup Kitchen

Muswell Hill Baptist Church,
2 Dukes Ave, N10 2PT
020 8883 8520
Sun–Thurs: 7.45am–8.45pm

Memorial Baptist Church Plaistow

389 – 395 Barking Road, E13 8AL
020 7476 4133
Sat: 8am–12pm
Full English breakfast

Muswell Hill Churches Soup Kitchen

Muswell Hill Baptist Church,
2 Dukes Ave, N10 2PT
020 8883 8520
Sun–Thurs: 7.45am–8.45pm

New Life Assembly

A run in Hendon, that comes into
the West End once a month.

Nightwatch

At the fountain in the Queens
Gardens, central Croydon
Every night from 9.30pm
Sandwiches and hot drinks

Open Door Meal

St James the Less parish centre,
Vauxhall Bridge Road, behind the
Lord High Admiral public house.
An established service, providing a
two-course hot meal served at table.
Afternoon: Thursdays during
term-time; 7–9.30 pm.
B, CL, FF

Bloomsbury Central Baptist Church

235 Shaftesbury Ave, WC2 8EP
020 7240 0544

Sunday: Roast lunch 1 pm
10.30am for ticket (very limited)

The Cabin

Near top of Holloway Road,
right at The shoe shop
Sandwich van every day;
10.30–11.45am

10.30–11.45am

The Carpenters

TMO Community Hall, 17 Doran
Walk, Stratford, E15 2JL
020 8221 3860

Every Tuesday; 10am–12pm

Emmanuel Church

Forest Gate, E7 8BD (corner of
Romford Rd & Upton Lane)
Thurs: 7.30am (cooked breakfast)

Faith House (Salvation Army)

11 Argyle Street, King's Cross
(near Burger King), WC1H 8EJ
020 7837 5149

Mon: 6–8pm (men's group);
Tues: 5–6pm (women's drop-in);
Wed: 1–3pm (women's drop-in);
Thurs: 7.30–9pm (open drop-in);
Fri: 11am–1pm (women's
brunch & discussion group)

FF, CL

Hare Krishna Food for Life

The Hare Krishna food run provides
wholesome and tasty vegetarian
meals from Soho and King's Cross
Temples. The former can be found
at Lincoln's Inn Fields, Mon–Thurs;
7:15pm, finishing at Temple if
there's food left. The latter from
Monday to Saturday all year round:
Kentish Town (Slip Road); 12pm;
Camden (Arlington Road); 1pm;
King's Cross (York Way) 2.15pm.

Harlow Chocolate Run

Renamed London City Aid.

House of Bread – The Vision

Second and fourth Sunday in the
month (6.45am onwards) – Hot
food; note that an excellent full
cooked breakfast is served on the
fourth Sunday. On the Strand
(Charing Cross end, outside Court's).

Imperial College

Serving sandwiches and hot
beverages on Sunday evenings
(8–9.30pm) at Lincoln's Inn Fields.

Lincoln's Inn Fields

Mon–Fri: 7.15pm; Many vans with
food and occasionally clothing.
Sat –Sun: 6.15pm onwards.

London City Aid

This run is from Harlow, and
serves hot chocolate! Coming
out on the Second Tuesday of
the month. Behind the Army and
Navy in Victoria; 8.30–10.30pm.

The London Run

Mondays (including bank holidays).
Van with tea/coffee, sandwiches,
eggs, biscuits, soft drinks, clothes,
and toiletries: 8.45–9.30am; The
Strand, opposite Charing Cross
police station; 9.30pm–10.15pm;
Temple: 10.15pm–11.00pm;
Waterloo (St John's Church).

Sai Baba

Third Sunday of the Month: 93
Guilford Street, WC1 (Coram's
Fields); 11am–1pm. Vegetarian
meal and tea. Another branch
of this sect also have a service at
Lincoln's Inn Fields, Wednesday,
around 8pm – a great curry!

Samaritan Network

Every Sunday, 6–8pm, at the
corner of Temple Station.
www.smouk.org

Silver Lady Fund (The Pie Man)

Piping hot pasties, pies and
sausage rolls from the van down
behind the Festival Hall or on
Southwark Bridge Road – from
5am (it's white with 'Silver Lady
Fund' written on the side).

Simon Community

Tea Run: Sun & Mon (6–9.30am);
St Pancras Church 6.30am; Millfor
Lane 6.45am; Strand 7am; South-
ampton Road 7.30am; Army and
Navy Barr; Grosvenor Gardens
8.30am; Marble Arch (Sunday) 9am;
Waterloo Bridge (Sunday) 9.30am
– 10.30pm); St Pancras Church
8.15pm; Hinde Street 8.45pm;
Maitavars Street 9.15pm; Waterloo
9.45pm; Army and Navy 10.15pm
Street Café; St Mary-Le-Strand

Dr Hickey's – Cardinal Hume
 Armway St, SW1
 020 7222 8593
 Mon, Tues, Thurs & Fri:
 10am–12.30pm & 2pm–4pm
 Wed: 10am–12.30pm
 A, BA, C, D, DT, H, MH, MS, P, SH

Health E1
 9–11 Brick Lane, E1
 020 7247 0090
 Mon–Thurs: 9.15am–1.30am
 Friday: 10.30am–12.30pm;
 Mon, Wed & Fri afternoons
 – appointments only

King's Cross Primary Care Centre
 264 Pentonville Rd, N1
 020 7530 3444
 Mon: 6.30–9.30pm; Tue: 2
 –4pm; Fri: 1.30–3.30pm
 BA, BS, CL, DT, FC, H,
 MH, MS, NE, P, SH

Primary Care for Homeless People
 Spectrum Centre, 6 Green-
 land Street, NW1
 0207 267 2100
 Mon, Tue, Thur & Fri: 9.30am
 –12 noon; Wed: 1.30–3.30pm
 BA, BS, CL, D, FC, H,
 MH, MS, NE, P, SH

Project London (Médécins du

Monde)
 Port St, Bethnal Green, E2 0EF
 Mon, Wed & Fri: 1pm–5pm
 007974 616 852 & 020 8123 6614
 MS, SH
 Project London also operates at
 Providence Row and U-Turn

TB screening van – MXU

Information given as date,
 time, location and post code.
 Turn up at these locations:

Wed 01 Oct: 11am–2pm; Faith In
 Action (Merton Homeless Project),
 109 Kingsland Road, SW19 1LT
Fri 03 Oct: 10am–4pm; Kaleide-
 scope Project, 28–46 Cromwell
 Road, Kingstons, KT2 6RN
 (parked on Hardman Road)
Mon 06 Oct: 8.30am–2pm; The
 Connection at St Martin's, 12
 Adelaide Street, WC2N 4HW
Tue 07 Oct: 10am–4pm; MXU
 parked Carlisle Street (near
 Great Chapel Street Medi-
 cal Centre), Soho, W1D

PERFORMING ARTS

Cardboard Citizens
 020 7247 7747
 Variety of performing arts work-
 shops held at Crisis Skylight as

Vision Care Opticians
 07792 960416
 Mon: 2–7.30pm at Crisis Sky-
 light; Alternate Wed 10am
 5pm at The Passage
 Free sight tests and spectacles

St Cuthberts Centre, 51
Fri 31 Oct: 12noon–3pm;
 Road, SW5 0SE
St Mungos, 173 Cromwell
Thu 30 Oct: 8.30am–12.30pm;
 Collingham Rd, SW5 0LX

Court Community Project, 24
Wed 29 Oct: 2–4pm; Earls
 Finborough Road, SW10 9BA
Princess Beatrice House, 192
Tue 28 Oct: 1–6pm; Look Ahead,
 Leicester Square, W2 4NQ
Ahead Bayswater, 30–31
W2 5XQ; 1.30–4pm; Look

Mungo's, 217 Harrow Road,
Fri 17 Oct: 9.30am–12noon, St
 3RU (parked on Elgin Avenue)
Dug Project, 470 Harrow Rd, W9
W9; 1.30–4pm; Westminster
 Kilburn Park Rd & Shirland Rd
Screening, MXU near junction

W9; 1.30–4pm; Westminister
12noon–3.30pm; Church Army,
 1–5 Cowsey St, London, NW1 5NR
134–136 Seymour Place, W1H 1NT;
 WLDc & St Mungo's Rolling Shelter,
Wed 15 Oct: 8.30–11.30am;

Castle Lane, SW1E 6DW
Look Ahead Victoria, 41
Tue 14 Oct: 11am–6.30pm;
 Carlisle Place, SW1P 1NL
The Passage day centre,
Mon 13 Oct: 8.30am–2.30pm;

Medway Street SW1P 2BE
 Centre (MXU) parked by 33
Louise Hostel, Cardinal Hume
Fri 10 Oct: 10.30am–3.30pm; St
 Rochester Row, Victoria, SW1P 1LT
Rochester Row (Salvation Army), 97
 2RW; 3.45–7.30pm

kinson House (Equinox), 88
 Vauxhall Bridge Rd, SW1V
Thu 09 Oct: 11am–2pm; Hop-
 outside Edward Alsop Court)
 Great Peter Street, SW1P (parked
Alsop Court & King Georges Hostel, PA
Wed 08 Oct: 9am–4pm; Edward

well as hostels around London.
 www.cardboardcitizens.org.uk

The Choir With No Name
 Every Monday, 7pm, at The
 Only Connect Theatre, 32
 Cubitt Street, WC1X 0LR

A choir for homeless and ex-
 homeless, with or without
 singing experience.
 PA
 www.choirwithnoname.org

Crisis Skylight

66 Commercial St, E1
 020 7426 5661
 Mon–Thurs: 2pm–9.30pm

AC, ET, IT, MC, P, PA
 Workshop programme from
 www.crisis.org.uk

Smart

Art workshops and lec-
 tures at various venues
 020 7209 0029
 Email: smartnetwork@lincene.net

Streetwise Opera

MC, PA
 020 7495 3133
 Workshop programme from
 www.streetwiseopera.org

Vision Impossible

An arts project (Thames Reach),
 based at Crisis Skylight, Mon–Wed
 9.30am–1.00pm, by referral only
 www.thamesreach.org.uk

SOUP KITCHENS & SOUP RUNS

All Saints Church

Carnegie St, N1
 020 7837 0720
 Tues & Thurs: 10am–12pm
 Cooked breakfast

American Church

(Entrance in Whitefield St)
 79a Tottenham Court Rd, W1T
 020 7580 2791
 Mon–Sat (except Wed):
 10am–12pm, P

ASIAN

Hot food and sandwiches for
 early risers, Sat 5.30am–8.30am
 – Covent Garden, Milford Lane,
 Surrey Street, Strand and Waterloo.
 P

New Hanbury Project (SCT)
3 Calvert Avenue, Shoreditch, E2 7JP
020 7613 5636
Courses in: personal development, life skills, woodwork, DIY, art, IT, guitar, Spanish, cooking

Dress for Success (Women)
Unit 2, Shepperton Hse
89-93 Shepperton Rd, N1 3DF
020 7288 1770
www.dressforsuccess.org
Smart clothing for job interviews

EMPLOYMENT AND TRAINING

UR4J085
Upper Room, St Saviour Church,
Cobbold Road, W12 9LN
020 8740 5688
Mon & Fri: 1-6pm; Tue, Wed
& Thurs: 5.30 - 6.45pm (hot
supper); Sat & Sun: 12.30
- 1.45pm (hot lunch)
Help in finding work and education
Now online at (ET, FF):
www.ur4jobs.co.uk

Alcohol Services

Part of DASL in Drug &
other agencies: Thur: 5-7pm
and alcohol treatment, advice
and information, contact with
Group support, referral on for drug

Alcohol Support

East European Drug and
Emmanuel's Church,
Forest Gate, E7 8BD
020 8257 3068
Open weekdays 10am-12pm & 2-
3pm, for appointments; closed Wed
Ring for appointment
King Street, W6 9LP
Pallingswick House, 241
East European Advice Centre

Ring for appointment
31 Fallsbrook Rd, SW16 6DU
020 8769 0509
Ania's Recruitment Agency

EASTERN EUROPEANS

Westminster Drug Project
474 Harrow road, London, W9 3RU
020 7266 6200
Mon-Fri: 10am - 12.30pm
(appointments and needle-
exchange); 1-5pm (open access)

ENTERTAINMENT & SOCIAL

EVENTS

OSW (London Bridge)
4th Floor, The Pavilion
1 Newhams Road, SE1 3UZ
020 7089 2722
CA, ET, IT

ASLAN

All Souls Church - Clubhouse
Cleveland St
020 7580 3522
Sat eve: by invitation
P

Open House Film Club

St Patrick's Church, 21a
Soho Square, W1D 4NR
Every other Thursday - 12th &
26th October, and then there's
a break until October
6pm: tea/coffee/sandwiches;
6.15pm: special guest introduc-
tion/short film; 6.30pm: main film
A relaxed/social evening,
with regular star guests
FF, LA

MEDICAL SERVICES

Free help and advice for vet-
erans and access to dedicated
one-to-one welfare service.
www.veterans-uk.info

Veterans UK

0800 169 2277

A, AAS, BA, D, CL, P, SS

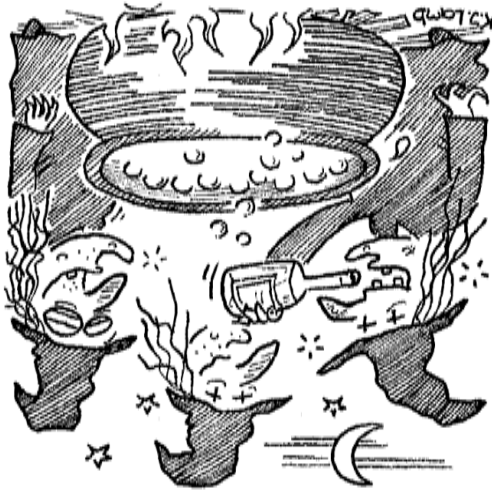
020 7828 2468

40 Buckingham Palace Rd, Victoria

Veterans Aid

AWOL? Call the 'reclaim your life'
scheme from SSAFA
01380 738137 (9am-10am)

EX-FORCES



"Eye of newt, wing of bat, hair of dog..."

DRUG / ALCOHOL SERVICES

Addiction (Harm Reduction

Team)

228 Cambridge Heath Rd, E2

020 8880 7780

Drop-in: Mon, Fri 10am–4pm;

Tues, Wed & Thurs 12noon–6pm;

Closed each day 1.30pm–2.15pm

D, OL, MS, NE, SH

Angel Drug Services Drop-in

332c Goswell Rd, EC1V 7LQ

0800 169 2679

Mon–Fri: 2pm–5pm

C, OB, MS, NE

Blackfriars Road CDAT Team

151 Blackfriars Rd, SE1 8EL

020 7620 1888/6500

Mon: 2pm–4pm (drop-in)

MH, MS, NE

Central and NW London

Substance Misuse Service

282 North End Rd, SW6 1NH

020 7381 7700

Mon–Fri: 9am–5pm

C, MS

Druglink

103a Devonport Rd, Shep-

herds Bush, W12 8PB

020 8749 6799

Mon–Fri: 10am–5pm (needle

exchange and telephone

service); Mon & Fri: 2pm–5pm

& Wed: 3pm–6pm (drop-in)

C, D, OL, NE

East London Drug and Alcohol

Support Services

Capital House, 134–138 Romford

Road, Stratford, E15 4LD

020 8257 3068

Drug and Alcohol Service for

London (DASL) provides free and

confidential services to anyone who

has concerns about their own or

another person's drug or alcohol

use, working with people from

Newham, Tower Hamlets, Red-

A special Eastern European service

is listed in **Eastern European** section

A, C, D

The Hungerford Drug Project

(Turning Point)

32a Wardour St, W1D 6QR

020 7437 3523

Mon–Fri: 12noon–5pm, except Wed

2–5pm (drop-in); Sat & Sun: 1–5pm;

Antidote (lesbian, gay, bisexual and

transgender drug/alcohol service)

drop-in Thursday: 6–8.30pm

C, D, FF, IT, LA, MH, P

Needle Exchange Van

White van, parked at bottom

of Centrepoin Tower, Tot-

tenham Court Road

Mon–Fri: 4–7pm

Soho Rapid Access Clinic

Soho Centre for Health and Care

1 Fifth Street

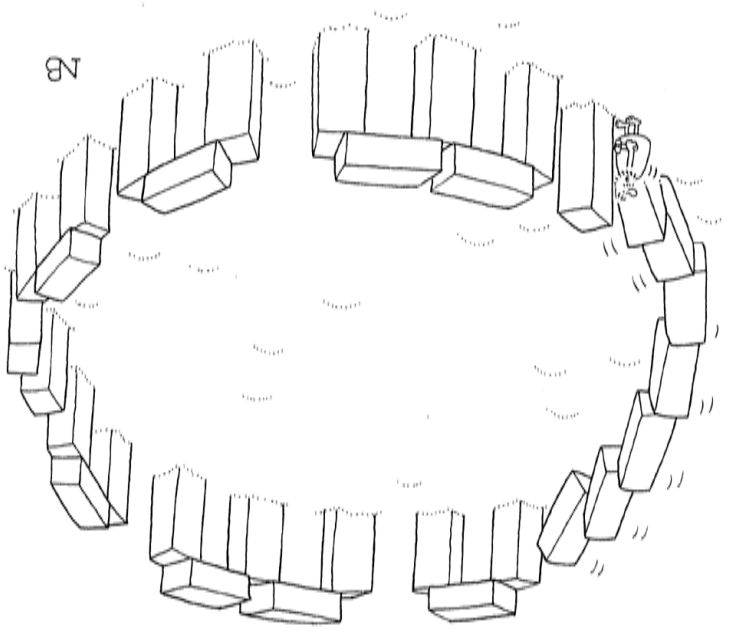
London

W1D 3HZ

020 7534 6687

D, P

“Bugger”



Spectrum Centre

6 Greenland St, Camden

Town, NW1

020 7267 4937

Mon-Fri: 9.30am-3pm

A, BS, C, CL, D, FC, H, L,

LS, MH, MS, P, TS

Spire's Centre

8 Tooting Bec Gardens, SW16 1RB

020 8696 0943

Tues & Thurs: 9-10.30am (rough

sleepers only), 10.30am-2pm (drop-

in); Wed: 10am-12noon (rough

sleepers), 10am-1pm (adult learn-

ing centre); Fri: 10am-1pm (women

only); Sun: 11.30am-3pm (drop-in)

A, BA, CL, D, ET, FF, FC,

H, MC, MH, MS, P

Spitalfield's Crypt Trust

See Hanbury and Shoreditch

Community Projects

St Christopher's Centre

Lime Grove Resource Centre,

47 Lime Grove, W12

Please call for opening

times: 020 8740 9182

AC, BS, CA, ET, FC, IT, L, MS

St Cuthbert's Centre

The Philbeach Gdns, Earls Court

020 7835 1389

Mon-Fri: 11.45am-3.45pm

AC, BS, C, CL, F, H, IT, L, OL, P

St Stephen's Church

17 Canonbury Rd, N1 2DF

020 7226 5369

Tues: 7-9pm (drop-in); Weds:

1-3pm (drop-in - B and FC); Fri:

10am-12noon (key work session)

B, BS, CL, FC, FF, L, P

The Tab Centre

20 Hackney Rd, Shoreditch, E2

020 7739 3076

Friday: 9am-12noon, F

Thomas Reach

See Hackney 180 First

Contact & Advice

Triumphant Church International

136 West Green Rd

South Tottenham, N15 5AD

Sun: 10-11am (open drop-in)

AD, C, FF

Union Chapel (Margins)

Compton Terrace, Upper Street, N1

020 7359 4019

Sun: 3pm-5pm

BS, CL, FF, HA, L, LA, LF, P

Upper Holloway Baptist Church

11 Tollington Way, N7

020 7272 2104

Mon: 10.30am-1.30pm

CL, FF, LF

Upper Room, St Saviour's

Cobbold Rd, W12

020 8740 5688

Mon-Thurs: 5.30-6.45pm;

Tue: 9.30-11.45am; Sat-

Sun: 12.30-1.30pm

A, BA, C, CA, D, ET, FC, FF, H

Webber Street (formerly Waterloo

Christian Centre)

8-8 Webber St, SE1 8QA

020 7928 1677

Mon-Sat: 9am-12noon

B, BA, BS, CL, FF, H, MS, P

West London Day Centre

134-136 Seymour Place, W1H

020 7569 5900

Mon-Fri: 8.45-10am (rough sleep-

er's drop-in); 10am-1.30am (drop-

in, hostel residents join): 11.45am-

12.45pm (advice, appointments

only); Mon & Thurs: 1.30-3.30pm

(drop-in for those with tenancies)

AC, BA, BS, C, CL, F, FC, IT,

L, LS, MS, OL, P, SK, TS

The Whitaker Centre

91-93 Tollington Way, N7

020 7272 8195

Mon-Thurs: 9am-3pm

Alcohol allowed

BS, FF, L

Whitechapel Mission

212 Whitechapel Rd, E1

020 7247 8280

Daily: 6-11am (cooked

breakfast 8am-10am)

BS, CL, FF, MS, OL, P

DIRECT ACCESS (YEAR ROUND)
HOSTELS/ NIGHTSHELTERS

All - low-support needs

Livingstone House

105 Melville Rd, Brent NW10 8BU

Ring first. Local connection only

Redbridge Night Shelter

16 York Rd, Ilford

IG1 3AD

020 8514 8958

Ring first

Turnaround (Newham)

Choral Hall

020 7511 8377

7.30pm-7.30am

Waltham Forest Churches Night

Shelter

434 Forest Rd, Walthamstow

E17 3HR

020 8521 3941

Ring or visit Mon-Fri: 10am-4pm

Men

Missionaries of Charity

112-116 St Georges Rd,

Southwark, SE1

020 7401 8378

Ring first, 9am-11am except Thurs

Age 30+ (low support)

St. Mungo's (Ennersdale House)

1a Arlington Close, Lewi-

sham SE13 6JQ

020 8318 5521 (ring first)

Medium-support needs

Women

Church Army

1-5 Cosway St, West-

minster NW1 5NR

020 7262 3818

Ring first. Daily vacancies

Home of Peace

179 Bravington Rd, W9 3AR

020 8969 2631

Women only. Open access (dry)

St Mungo's

2-5 Birkenhead St, WC1H

020 7278 6466

Young people (16-21)

25 Berwick St, West-

minster W1F 8RF

020 7287 9134/5

Ring first. Daily vacancies

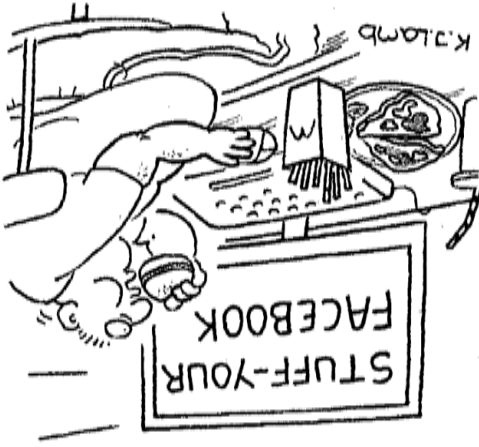
MASH

8 Wilton Rd, Merton, SW19 2HB

020 8543 3677

Ring first

- Croydon Resource Centre**
70a Wellesley Rd, Croydon, CR0 2AR
020 8866 1222
Mon-Fri: 10am-3pm
AS, BA, CA, CL ET, F, IT, LA
- Cricklewood Homeless Concern**
020 8961 8599
Homeless drop-in: 28a Fortunegate Rd, Craven Park, NW10 9RE
Tues & Fri: 10am-2.30pm
Wed & Thurs: 12.30-2.30pm
Mental health drop-in: in flat above St Gabriel's Hall
77 Chichele Rd, Cricklewood, NW2 3AQ
Tues-Fri: 10am-12 noon.
AC, BA, BS, H, IT, L, MS, OL
- Crisis Skilight**
See *Performing Arts*
- Deftord Churches Centre**
Speedwell St, Deptford
020 8692 6548
Mon, Tues, Thurs & Fri:
9am-3.30 pm
A, AC, AD, AS, B, BA, BE, BS, C, CA, CL, D, DA, DT, ET, FF, H, L, LA, LF, MC, MH, MS, OL, SS, TS
- The Dunloe Centre**
St Savour's Priory, Dunloe Street, E2
020 7739 9976/020 7613 3232
Tues: 10.30am-12.30pm
CL, FF
- Finsbury Park Street Drinkers Initiative**
See *Whitaker Centre*
- Hackney 180 First Contact & Advice (Thames Reach)**
Hackney Methodist Church
219 Mare St, E5
0208 985 6707
Mon-Thurs: 8am-9.30am
(breakfast club)
- Hanbury Community Project (SCT)**
Details of their changes have been confirmed, and they're now called the New Hanbury Project, and listed under *Employment & Training*
- The Haven Club**
At the Holy Cross Centre
(See below)
Mon: 6pm-10pm
For self-treating drug & alcohol users: no using on day or no entry
- Holy Cross Centre**
The Crypt, Holy Cross Church
Cromer St, WC1
020 7278 8687
Mon: 2pm-5pm; Tues: 6-9pm; (ticket required) Thurs: 5-8pm
(Italian speakers session); Fri: 12 noon-3pm (refugees and asylum seekers session).
AC, FF, H, IT, LA, LF, MH, P
- Homeless Action in Barnet (HAB)**
36B Woodhouse Road, N12 0RG
020 8446 8400
Mon - Fri: 12noon - 3pm (drop in); Mon, Tues & Thurs: 9am - 12noon (rough sleepers only); Wed: 9am - 12noon (women's group)
AD, BA, BS, CL, F, H, L, TS
- Kings Cross Baptist Church**
Vernon Sq, W1
020 7837 7182
Mon: Fri: 11am-2pm; Tues: 11am-1pm
ST, FF
- The Dellow Centre**
82 Wentworth St, Aldgate, E1 7SA
020 7375 0020
Mon-Fri: 9.15-11.30am (for rough sleepers) & 1.30-3.30pm (appointments & activities); Fri: 3-4pm (for rough sleepers)
A, BA, BS, CL, D, ET, F, H, L, MH, MS, P
- Rochester Row Day Centre**
97 Rochester Row, SW1
020 7233 962
Mon & Fri: 5.30-8pm (appointments only); Tues: 2-4.30pm (art workshop); Wed and Thurs: 5.30-8pm (drop-in); Thurs: 1-5pm (benefits); Thurs & Fri: 2-4pm (English classes)
AC, BA, BS, CL, ET, FF, P
- Shoreditch Community Project (SCT)**
St Leonard's Church
Shoreditch High St, E1
020 7613 3232
Mon & Wed: 9.30am-12.30pm; Tues: 2-4pm
FF, BA, OL, P
- Simon Community House of Hospitality**
129 Malden Rd, Kentish Town, NW5
Mon: 11am-4pm; Wed: 12-5pm; Thursday: 12-6pm
- Homeless (NLAH)**
Church Hall, 24-30 Bouverie Rd, N16
- North London Action for the Homeless (NLAH)**
H, IT, L, LA, LS, MS, OL, OB, P, SH, TS, A, AD, AS, BA, BS, C, CA, CL, D, ET, FF, emergency housing only)
11am - 12.00noon (referrals to Sat & Sun: 11am - 1pm (drop in); in): 10.30am - 1.45pm (advice); Mon - Fri: 10.30am - 4pm (drop)
0207 388 5580 (Advice)
68 Chalton Street, NW1 1JR
- 21 year olds)
- New Horizon Youth Centre (16)**
All Saints, Monson Rd, SE14
020 7732 0209
Mon-Fri: 10am-5pm
AD, ET, FF, L, LA
- New Cross 999 Club**
FC, H, MH, MS, P
AD, B, BA, BS, CL, DT, FF, Mon-Sun: 8.30am-1.30pm
020 7403 1931
6 Melior St, SE1
020 7403 1931
- Manna Day Centre**
020 7403 1931
Mon-Sun: 8.30am-1.30pm
AD, B, BA, BS, CL, DT, FF, FC, H, MH, MS, P
- New Cross 999 Club**
All Saints, Monson Rd, SE14
020 7732 0209
Mon-Fri: 10am-5pm
AD, ET, FF, L, LA
- Our Lady Help of Christians Catholic Church**
4 Lady Margaret Road, NWS 2XT
Mon - Sat: 2 - 3pm; Sun: 3 - 4pm
BA, BS, CL, FF, P
- The Passage (25+)**
St Vincent's Centre, Carlisle Place, SW1P
020 7592 1850
Mon-Fri: 8am-12pm (for rough sleepers); 12-2pm (Lunch); 2-6pm (appointments) - by invitation (verified rough sleepers - by invitation).
Sat-Sun: 9am-12noon.
A, BA, CA, CL, D, ET, F, FC, H, IT, L, MH, MS, P, TS
- Providence Row**
The Dellow Centre
82 Wentworth St, Aldgate, E1 7SA
020 7375 0020
Mon-Fri: 9.15-11.30am (for rough sleepers) & 1.30-3.30pm (appointments & activities); Fri: 3-4pm (for rough sleepers)
A, BA, BS, CL, D, ET, F, H, L, MH, MS, P
- Rochester Row Day Centre**
97 Rochester Row, SW1
020 7233 962
Mon & Fri: 5.30-8pm (appointments only); Tues: 2-4.30pm (art workshop); Wed and Thurs: 5.30-8pm (drop-in); Thurs: 1-5pm (benefits); Thurs & Fri: 2-4pm (English classes)
AC, BA, BS, CL, ET, FF, P
- Shoreditch Community Project (SCT)**
St Leonard's Church
Shoreditch High St, E1
020 7613 3232
Mon & Wed: 9.30am-12.30pm; Tues: 2-4pm
FF, BA, OL, P
- Simon Community House of Hospitality**
129 Malden Rd, Kentish Town, NW5
Mon: 11am-4pm; Wed: 12-5pm; Thursday: 12-6pm
- Homeless (NLAH)**
Church Hall, 24-30 Bouverie Rd, N16
- North London Action for the Homeless (NLAH)**
H, IT, L, LA, LS, MS, OL, OB, P, SH, TS, A, AD, AS, BA, BS, C, CA, CL, D, ET, FF, emergency housing only)
11am - 12.00noon (referrals to Sat & Sun: 11am - 1pm (drop in); in): 10.30am - 1.45pm (advice); Mon - Fri: 10.30am - 4pm (drop)
0207 388 5580 (Advice)
68 Chalton Street, NW1 1JR
- 21 year olds)
- New Horizon Youth Centre (16)**
All Saints, Monson Rd, SE14
020 7732 0209
Mon-Fri: 10am-5pm
AD, ET, FF, L, LA
- New Cross 999 Club**
FC, H, MH, MS, P
AD, B, BA, BS, CL, DT, FF, Mon-Sun: 8.30am-1.30pm
020 7403 1931
6 Melior St, SE1
020 7403 1931
- Manna Day Centre**
020 7403 1931
Mon-Sun: 8.30am-1.30pm
AD, B, BA, BS, CL, DT, FF, FC, H, MH, MS, P
- London Jesus Centre**
83 Margaret St, W1W 8TB
0845 8333005
Mon - Fri: 10am - 12.30pm
BS, CL, F, IT, L, SK, P
- See Performing Arts**



All week – Brixton Prison;
Wandsworth prison.

See Telephone Services
for helplines

DAY CENTRES AND DROP-INS

Age of Clubs (16+)
St Alphonsus Rd, Clapham, SW4 7AS
020 7622 3196
Sun, Mon & Tues: 2pm–6pm;
Wed & Thurs: 12 noon–2pm;
Fri & Sat: 12 noon–6pm

BS, DT, F, FC, H, IT, L, MS, OB, P

Church Army, Women's Day
Centre
1–5 Cosway St, NW1
020 7262 3818

Mon–Thurs: 9.30am–12pm
(advice); 12pm–3.30pm (drop-in);
12 noon–1pm (sandwiches).
AC, BA, BS, CA, CL, CT, ET, FF,
H, IT, L, LA, LF, MC, P
Women only

The Connection at St Martin's
12 Adelaide St, WC2
020 7766 5544

Mon–Fri: 9am–12.30pm (12pm
Wed). Various afternoon sessions
from 1pm (except Wed). Weekends:
9am–1pm (no entry after 10.30am).
There are also drop-in sessions on
Tues & Thurs 4.30pm–7.30pm.
AD, A, BA, BS, CA, CL, D, ET, F, FC,
H, IT, MC, MH, MS, OB, P, SK, SS

Bromley 999 Club
424 Downham Way,
Downham, BR1 5HR

Broadway Day Centre
Market Lane, Shepherds Bush, W12
020 8735 5810
Mon–Fri: 10am – 1pm (drop-
in); 2–4pm (Appointments)
AD, A, BA, BS, CL, DA, D, ET, F, FC, H,
IT, L, LA, MS, MH, ML, P, SK, SH, TS

ScottsCare (for Scots in London)
37 King St, Covent
Garden, WC2E 8JS
BA, CA, H, B, P, TS
Call the helpline on 0800 6522 989

St Giles Trust
64 Camberwell Church St, SE5 8JB
020 7703 7000
Mon–Fri: 9.30am–12.30pm
A, BA, BS, D, ET, H, L, MH, MS, P, TS

Women's Link
26 Hanbury St, E1 6QR
0800 652 3167 (ring first)
AS, H

BENEFITS AGENCY
To get benefit advice use local Job
Centres or visit a day centre that
hosts JCP outreach staff. These are
listed below by day, but contact
individual centres for times:
Mondays – The Passage; The
Connections at St Martin's; Holy-
cross Centre; Rushworth Rolling
Shelter; Guy's Hospital Oncol-
ogy Ward; Spectrum; Webber
Street/Waterloo Christian Centre;
HABA; Compass Day Centre.
Tuesday – St Thomas' Hospi-
tal, In Patients; Westminster
Rolling Shelter; The Connection
at St Martin's; Conway House
(hostel); Anchor House (hostel);
The Passage; Downview Prison;
Look Ahead Day Centre.
Wednesday – The Passage; Great
Thomas' Hospital, Lloyd Still ward;
Chapel Street Medical Centre; St
Cricklewood Homeless Concern;
Parker Skyline (hostel); Crisis Skylight;
Endsleigh Gardens (hostel); Dellow
Centre (hostel); Brixton Prison.
Thursday – Broadway Day Centre;
Manna Centre; Great Chapel St
Medical Centre; West London
Day Centre; The Connection at
St Martin's; Rochester Row Day
Centre; Whitechapel Mission;
Deptford Churches Centre;
Probation Service; Wandsworth
Prison; Focus Day Centre.
Friday – The Passage;
Cricklewood Homeless Concern;
Endsleigh Gardens (hostel);
Cedars Road (hostel); St Giles Day
Centre; Cardinal Hume Centre
(drop in); Waterloo Jobshop;
Romford YMCA (hostel).

the List

The directory of London's homeless services Updated 1st October 2008

Key to the list: Accom assistance – A5 Advocacy – AD Alcohol workers – A Art classes – AC Barber – B Benefits advice – BA Bathroom/showers – B5 Bedding available – BE Careers advice – CA Clothing – CL Counselling – C	Debt advice – DA Dentist – DT Drugs workers – D Education/training – ET Free food – FF Food – F Foot care – FC Housing/accom advice – H Internet access – IT Laundry – L Leisure activities – LA Leisure facilities – LF	Luggage storage – L5 Medical services – M5 Mental health – MH Music classes – MC Needle exchange – NE Outreach workers – OL Outreach workers – OB Pavement stockist – P Safe keeping – SK Sexual health advice – SH SSAFA – SS Tenancy support – TS
---	---	--

We've only added one service to the List this month, but corrected many entries. Thank you to those who've contacted us. If you've any changes or suggestions, email: thelists@thepavement.org.uk Or write to our address on page 3

ADVICE SERVICES

New Stockists: 1
Updated entries: 6
Services added: 1

Borderline (for Scots)
7-9 Belgrave Rd, SW1V 1QB
0845 456 2344 (advice line)
Mon-Fri: 9.30am-10.30am (drop-in advice service); 9.30am-4.30am (appointments). Closed Wed pm
A, BA, C, CL, D, H, MH, P

Bridge Resource Centre
Bridge Close, Kingsdown

Close, W10 6TW
0208 960 6798
CA, ET, IT, P

The Caravan Drop-In
St James's Church, 197 Piccadilly, W1
Open daily: Sat – Mon; 10am – 7pm: Tues – Fri: 11am – 7pm
A friendly ear to listen, with some access to counselling
C, P

CHAS (Central London)
19-20 Shroton St, NW1 6UG
020 7723 5928
By appointment only
BA, DA, H

HOPE worldwide / Two Step
360 City Road, EC1V 2PY
020 7713 7655
Mon-Fri 10am-4pm (appointments only)
AS, H, TS, P

KCAH
36a Fife Rd, KT1 1SU
020 8255 2439
BA, FF, H

London Irish Centre
50-52 Camden Sq, NW1 9XB
020 7916 2222
Ring for service times
A, BA, C, CL, D, ET, H, MC

No 10 – Care Advice Service
10 Princess St
Oxford Circus, W1C 2DJ
020 7629 5424
Wed: 6.30pm-8pm (drop in – 18+)
BA, C, CA, ET, H

Notre Dame Refugee Centre
5 Leicester Pl, WC2H 7BX
020 7434 1619
Mon and Thurs: 11am-4pm (drop-in) Service for French-speakers
BA, C, CA, FF, H