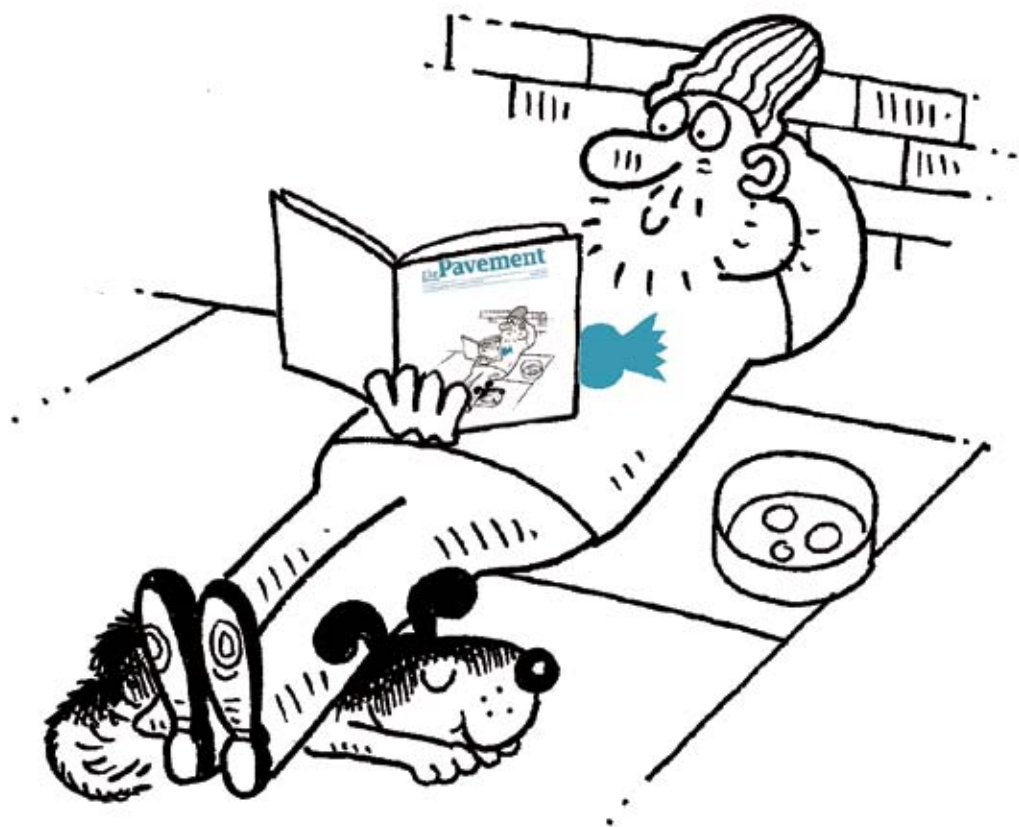


the Pavement

The *FREE* monthly for Scotland's homeless

April 2010





Editor-in-Chief

Richard Burdett

Scotland Editor

Karen Chung

Deputy Editor

Matthew Stanger

Web Editor

Val Stevenson

News Editor

Catherine Neilan

Reporters

John Ashmore, Laura Blakley, Anna Blyth, Shou-Ling Cheung, Liza Edwards, Rebecca Evans, Gavin Hardy, Tracey Kindle, Noelia Martinez, Grant McLean, Charlotte Mitchell, Jim O'Reilly, Maggie Page, Eugenia Cabaleiro Pereiro, Carinya Sharples, Katy Taylor, Anthony Walsh, Rebecca Wearn

Photographers

Tim Aikman, Rufus Exton, Katie Hyams

Contributors

Agnes, Flo, Toe Slayer, Evelyn Weir

Cartoonists/Comic Artists

Neil Bennett, Cluff, Pete Dredge, Kathryn Lamb, Ed McLachlan, Ken Pyne, Steve Way, Mike Williams, Mike Donaldson

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The Editor

Edinburgh, Glasgow & Aberdeen

This month *The Pavement Scotland* makes its our first foray into Aberdeen, where we'll be distributing from this month.

Over the next few weeks we'll be on the ground compiling a comprehensive directory of homelessness services in that City, in partnership with Instant Neighbour in Aberdeen. Look out for an even more user-friendly *the Other List* next month.

As ever, please continue to keep us in touch with your news, views and comments.

Karen Chung

Scotland Editor

chung@thepavement.org.uk

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Street Shield is back this issue, facing another sinister threat – see the new comic on page 20

Pavement Pete by Neil Bennett © 2010

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Rowan Alba

One Edinburgh charity is making headway with offering the right kind of support

The move from the streets into a tenancy can be daunting, and without a helping hand it may not always work out. Rowan Alba is one of the leading charities whose services bridge the gap between sleeping rough to feeling secure at night, and with their focused objectives they are helping people take a big step in the right direction.

Although established relatively recently (September 2005), staff and board members of Rowan Alba have a wealth of knowledge and understanding, encompassed in a two-fold approach: firstly, to provide a number of services that offer people the opportunity to improve their quality of life through greater independence, and secondly, to offer high quality housing for those people living on the street or in hostels.

At Thorntree Street accommodation in Edinburgh, secure housing is provided alongside regular support. One of the priorities is to house individuals facing multiple exclusion. Rowan Alba identified a number of rough sleepers in the city who had been banned from all other shelter provisions. Working to resolve this, the charity developed a project to offer excluded service users the opportunity to have their own tenancies with floating support attached.

24-hour staffing and a high ratio of support workers to clients has made the scheme a success, with just a single case of eviction in the past five years.

"Support is offered on a non-judgemental basis, and motivational interviewing techniques employed by support staff can offer support in an enabling way, with service users drawing on their own capabilities to deal

with their situation," a charity spokesperson told *The Pavement*.

The security of tenure is cornerstone of Thorntree Street, and residents have full Scottish Secure Tenancy agreements. It allows the staff to build working relationships with the tenants, as they encourage them to think about the impact their decisions and behaviour have on their living arrangements.

At present, all of the Thorntree residents are males aged over 50, but the organisation also works extensively with women in vulnerable positions. The Stramullion Service, in West Pilton, was founded in cooperation with the City of Edinburgh Council, and provides private, secure, short-term flats for up to ten women and their children. The close network of support is maintained and assistance is offered with all fundamental decisions, including welfare and benefits advice, budget and debt management, and tenancy maintenance. On top of these core issues there is also a social environment for the women with activities such as cookery courses, jewellery workshops and bingo.

Resettlement services are provided during the tenure to assist in enabling the residents to make informed decisions about their future. At the end of the ten-week period, women requiring additional support are then referred on to Rowan Alba's Sorbus Service or to another agency working to supply long-term tenancies.

Although based in Edinburgh, the work of Rowan Alba stretches much further afield. The floating support service offered to the residents at Thorntree Street and West Pilton is extended to homeless people who may require some form

of assistance in Perth and Kinross, Angus, and Dundee. The service is run by nine full-time, and two part-time staff, who operate under a team manager. They work with tenants in these areas to promote self-development, enhance confidence and develop the solutions that are required to maintain tenancies and enhance quality of life.

According to the support workers at Rowan Alba: "We recognise that for people who have been homeless for a long time, it can be difficult to break out of their patterns of behaviour. All services are based on individual need, and this is reflected in the care planning and review process, with the individual right at the centre."

The floating support team provide a flexible service in order to be responsive to the needs and circumstances of different tenants. Focus issues include people who are struggling with alcohol or drugs, have poor social skills or disruptive behaviour, and have learning or physical disabilities, plus many more problem areas. The referrals come from a wide range of sources - social workers, GPs, neighbours and family members have all referred people for assistance in the past. Following the initial meeting to determine exactly what help is required, Rowan Alba staff may then suggest cooperation with other agencies who can offer their expertise as part of the support package.

There are hundreds of reasons for why tenancies may not work out and the offer of a second chance, boosted by regular support and advice, has allowed many homeless people the opportunity for a fresh start in secure accommodation.

Matthew Stanger

**You can read* the news,
keep informed & search our
directory of services online @
www.thepavement.org.uk**

*** download a pdf of any issue or edition**

Scottish news

All the homeless news from across Scotland

Aberdeen Council given go-ahead to sue itself

The threatened closure of a homeless hostel in Aberdeen has led the City Council to become embroiled in a legal dispute...with itself.

The Council-owned Crown Street hostel had the renewal of its HMO (Houses of Multiple Occupation) licence refused by the Council's Licensing Committee after a leafleting campaign generated over 50 objections from local residents and traders.

Objections cited vandalism, thefts and drug taking as well as feeling threatened by the residents of the hostel and the wider homeless population in the area. However, the Council's Anti Social Behaviour Team has no record of complaints about the premises and neither they nor the police offered any objection to the license renewal. In September last year, the Committee voted narrowly to refuse the application on the grounds that 'the premises are not suitable or convenient having regard to the possibility of undue public nuisance or public order or public safety.'

However, the decision prompted the Council's housing department to pursue legal action to have the decision overturned. At an initial hearing held on 25 January at Aberdeen Sheriff Court, Sheriff Tierney ruled that the case could go ahead as there was a 'conflict of duties' between the licensing and housing departments, creating the unusual if not unique situation of an organisation suing itself at a full hearing later this year.

The Crown Street hostel

remains open until a decision from the courts is delivered.

Maggie Page

- Aberdeen Homeless Accommodation Service are on 01 224 579283

Humph Trump

Hostilities have increased between Aberdeenshire residents and the Trump Organisation, as angry scenes erupted at a recent public exhibition of plans for the controversial £1 bn golf resort. The proposal includes two golf courses, a hotel and a residential village, and with the possibility of local residents being forced out of their homes to make way for the development, opposition to the plans is strong.

US tycoon, Donald Trump, aired drawings and a detailed masterplan of "the world's greatest golf course and resort" during a two day event in March, to which local residents and the public were invited.

"Clear off!" was the message given loudly and clearly to a protest at the proposals. Upon objecting to the plans, David Milne, whose house may be facing a compulsory purchase order, was told by project director Neil Hobday: "This is not your show, clear off."

An incredulous Mr Milne said he had been invited by the company and an angry exchange ensued between the two men. See footage of clash online at <http://news.stv.tv/scotland/163326-angry-scenes-at-trump-unveiling>.

Melnie Links residents have known for a while that the tycoon wants the land their homes are built on, but detailed plans were not

revealed until 16 February. It was at this point that residents saw that the new plans appear to assume the eviction of four families living on the edge of the Menie estate. The homeowners are concerned that they could face compulsory purchase orders, which would allow the development to proceed.

Martin Ford, the local councillor, who is a leading critic of the Trump resort, declared: "The question now is how long before Mr Trump renews his demands for compulsory purchase of residents' homes. The aerial view of the scheme appears to show a block of holiday flats built on top of one of the properties and a golf course swallowing up another."

He continued: "The homes in question do not belong to Mr Trump and the families living in them have stated clearly and repeatedly that their homes are not for sale."

"The assumption that somehow these homes can be swept away shows a complete disregard for the feelings and rights of those who live in them."

But Sarah Malone, vice-president of Trump International Scotland, insisted: "Our position on compulsory purchase has not changed – it is an option of last resort within the Scottish planning process." She said that the firm was still in talks with the owners and hoped to come to an agreement.

Previously, residents have been offered 15 per cent over the market value of their homes if they sell up. However that is little compensation for being forced out of well-loved homes that some residents have lived in for around 30 years.

However, the development has polarized opinion in the North East of Scotland and beyond, with some



claiming it to be the best thing for the region since oil was discovered in the North Sea, and others decrying its environmental impact.

The Hollywood actress Tilda Swinton has likened the plans to the Highland Clearances and has signed up to a petition by campaign group Tripping Up Trump, opposing the use of compulsory purchase orders on the plots. To support the homeowners' cause, sign the petition at www.trippinguptrump.com.

The masterplan, which includes detailed environmental, landscaping, construction and infrastructure plans, will be considered by Aberdeenshire Council later this year.

Charlotte Mitchell

More support in new legislation

Housing campaigners called for more support for homeless people to be included in proposed new legislation.

Leaders of the housing and homeless charity Shelter Scotland want changes to be made to proposals currently going through Holyrood.

The charity wants to see measures to improve the support available to homeless people once they have somewhere to live included in the Housing (Scotland) Bill, and it argued this could help towards meeting the 2012 target of ending homelessness.

The Scottish Government has put forward the Bill, which includes proposals to end the right to buy for new tenants, and

those in new-build council and housing association homes.

Graeme Brown, director of Shelter Scotland, spoke out as the charity sent a written submission on the legislation to MSPs.

He said: "In 2003 MSPs of all parties legislated to give everyone in Scotland the right to a home by 2012. That commitment has been envied and emulated internationally.

"But we also know that having a house is not always enough for every homeless person. Some people need support to ensure that they can manage it well and keep it. Without that support, some families can end up becoming homeless over and over again.

"That is why we need to end the 'postcode lottery' that means the availability of these services is dependent upon which local authority area you are in.

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"That is why I am asking MSPs, tenants groups and housing professionals to strengthen the way that homeless people get housing support."

Shelter Scotland also wants the Bill to build on current good practice to ensure that council and housing association tenants have the same protection from eviction as homeowners.

The charity is further calling for the changes to the right to buy to be more far-reaching.

Mr Brown said: "If the 2012 commitment is to live up to its promise, then we must act now to pull some of the missing pieces of the jigsaw into place. Our additions to the Housing Bill will help do this."

A Scottish Government spokesman said ministers expected social landlords to "ensure all reasonable options have been exhausted before commencing eviction proceedings."

He added: "We will shortly be issuing a consultation paper to seek views from tenants, landlords and other stakeholders on a range of options for further strengthening the protection of tenants with rent arrears facing eviction in the social rented sector."

Charlotte Mitchell

Starter pack boost

Employees at HBJ Gateley Wareing have donated 1.035 tonnes of household goods to Starter Packs Glasgow.

The law firm's Edinburgh and Glasgow offices delivered two van loads of cutlery, crockery, bed linen and cleaning materials to the charity.

This will help six families starting new tenancies. The donations also resulted in a carbon saving of eight tonnes.

Sarah Findlay, development

manager from Starter Packs Glasgow, said: "We cannot thank the firm enough for their collection of these vital goods."

"Their support for helping homeless people is invaluable and we are most grateful to them for this."

Susan McDonald, associate at HBJ Gateley Wareing, said: "This is an amazing effort by our teams in Edinburgh and Glasgow and the household items that we donated will go towards helping those in need to get the best possible start in their new home."

"Many of us take having basic household items such as cutlery, cups and bed linen for granted, and for the people we have helped through this initiative, donations are much needed."

Staff

- Starter Packs Glasgow, 0141 440 1008 or www.starterpacks.org.uk

Bethany's big sleepout

On 26 March, dozens of Edinburgh inhabitants are sponsored to sleep rough in aid of homeless people. The Bethany Christian Trust's Big Sleepout, first held in 2002, has been a great success in the past, with last year's event raising over £21,000 for the charity.

Friends and family sponsor participants to sleep out on the Royal Mile between 10pm and 7.30am – and for light sleepers there will be a shelter-building competition during the night.

All sponsorship raised goes to the work of the Bethany Christian Trust, which runs a variety of initiatives and projects in Scotland, helping and supporting homeless and vulnerable people to tackle their problems.

Charlotte Mitchell



Richard Doolan
Age at disappearance: 27

Richard went missing from his home in Kilsyth, near Glasgow, Scotland on Saturday 24 March 2001.

There is great concern for Richard's wellbeing, as shortly before he disappeared, he had been involved in an accident and is known to have been feeling down. His family are desperate to know that Richard is OK and they urge him to get in contact so they can be reassured of his safety.

Richard can call **Message Home on Freefone 0800 700 740** where he can leave a confidential message that we can forward to his loved ones. He does not have to say where he is; just that he is alive and well.

Richard is 5ft 5in tall, stocky with short, black hair and green eyes. He has two distinctive scars: one on his left hand between his thumb and forefinger and another on the left side of his neck.



***The Pavement Scotland is delivered
by James Tait (centre) and the team at
FFWD Bicycle Messengers***



News in brief

What's happening where, when and to whom?

Services under threat from funding cuts

Homeless services are under threat as local authorities struggle with the fall-out from the recession.

A recent survey carried out by the BBC found that one in 10 council workers – out of a total workforce of three million – could lose their jobs due to cut-backs, with seven out of 10 local authorities planning to cut spending by between five and 20 per cent.

Trade unions have condemned the threatened cuts and blamed the Conservatives, who currently control most councils. The GMB said direct services, including homeless hostels, were already being cut, but the new warnings would “totally devastate” services to communities.

National officer Brian Strutton said: “Conservative-run local government has already started cutting services by closing community centres and homeless hostels, selling off care homes for the elderly and cutting bin collections. They simply do not care about providing services to the less well off and more vulnerable members of society.”

Cuts to homeless services are already being seen across the country.

In Coventry, 1,000 families were turned down for help in the past year by the City Council after being made homeless during the recession.

Yet a recent cost-cutting shake-up of homelessness services has seen the loss of two key services provided by charity Coventry Cyrenians that helped nearly 3,000 people a year. Its emergency accommodation service has lost its council

funding. So, too, has its outreach service supporting those facing eviction; it suffered a £750,000 cut in its budget of £2.2m.

Mike Fowler, Cyrenians’ chief executive, said: “Without our emergency accommodation service and support and advice, rough sleeping is likely to rise.”

In Birmingham, £24m-worth of cuts are being made to services including the Citizen’s Advice Bureau and Birmingham Young Homeless.

But the Local Government Association (LGA) said councils had been hit by a “perfect storm” and had little choice but to shed jobs.

Rebecca Evans

Grand alliance

National charity Crisis has formed a ‘strategic alliance’ with London’s largest homeless charity, St Mungo’s, the aim being to “deliver on the commitments to end rough sleeping by 2012” and coordinate their services, especially emergency shelter provision. This is not a merger.

Staff

Two arrested for arson, concealing body

Two men have been arrested on suspicion of committing arson and concealing a body after the remains of rough sleeper Stephen Lawlor, 49, were found in a garage in South Yorkshire.

The men, aged 23 and 40, are suspected of causing the fire at

Broom Road, Rotherham, on 9 February and have been released on bail pending further enquiries. It is not believed that the fire caused the death, however.

Andy Strelczenie, the station manager at Aston Park fire station, said: “It wasn’t until the crews were inside the garage turning over the hot debris that they came across Stephen. I believe he had been in there for some time and it wasn’t actually the fire that caused his death. It looked like he’d been using it not necessarily to live in but he had definitely been in and out of that garage.”

“I was talking to some of the police community support officers and he was a regular around the Rotherham area who some older people and police knew, though they had not seen him for some time.”

Liza Edwards

‘Preventable’ hostel evictions still taking place

Hostels across London are still making evictions “that could be prevented” despite some rise in standards, according to a new report commissioned by the charity Homeless Link.

A total of 14 hostels and two day centres in the capital were examined for the study, using data commissioned by homeless database Chain. It found that despite falling levels of abandonment from hostels, clients were twice as likely to be evicted for their behaviour as for rent arrears.

The Chain investigation suggested that “there has been an

increase in substance misuse needs and resulting chaotic behaviour over this time, which may have impacted on eviction rates”.

Lisa Reed, Homeless Link’s head of innovation and good practice, told *The Pavement* that though the report had identified rent arrears, addiction and abandonment as the main causes for evictions, “staff training is an important factor”.

She said: “It can be a case of whether staff or managers saw it as their job to help people.”

The report found that “clients wanted staff who visibly respected and cared about them and had the skills to offer the level of support they needed. At a number of hostels, clients were dissatisfied with staff.”

Ms Reed was unable to reveal which hostels were the best and worst performers, but was keen to stress that the report uncovered a great deal of good practice alongside the negative results.

“We didn’t speak to 14 hostels and find 14 terrible staff performers,” she said. “We found some excellent staff and some hostels that are brilliant performers. I want to emphasise that there is a lot of good news in our findings.”

The report made a number of recommendations to improve practice in London hostels, including making the reduction of evictions “for arrears or behaviour and abandonment a priority across their staff teams.”

The researchers also encouraged hostels to “performance-manage staff”, and “ensure expectations around [service users’] behaviour are realistic”.

Homeless Link argued it would be possible to cut hostel evictions completely through dedication and a combined effort from staff, managers and clients themselves.

James O’Reilly

The Lodge

The charity St Mungo’s and The City of London Corporation opened The Lodge at St Ursula’s in March, offering B&B-style accommodation.

The purpose of The Lodge (pictured opposite page) is to provide 40 beds for long-term rough sleepers from the streets of the City, giving its older residents more independence. Although B&B-style, you can’t just turn up; referrals are by outreach worker.

We hope a resident will contact us with a ‘review’ soon.

Staff

Do not feed the people... in Miami, Florida

In the US, Miami’s local council, the Miami City Commission, will consider a proposal next month that could prevent untrained people from giving food to rough sleepers.

The measure is intended to cut down on litter and ensure the safety of the food eaten by homeless people, *FoxNews.com* has reported.

According to David Karsh, a spokesman for the Miami Downtown Development Authority, an independent public agency supporting the proposal, local people are complaining about the mess left by rough sleepers.

He says: “The business owners and residents in the area are complaining that there’s just an incredible mess in the area once the group leaves...it really is an immense mess that’s left behind.”

The rule wouldn’t prevent those who wanted to feed local homeless people from doing so, but they would have to be trained first, meaning members of the public could not simply give up part of their lunch to help someone they met on the street.

If the rule is accepted, anybody

who breaks it would receive first a warning and then fines of up to \$300 (£200) for further offences.

Karsh said: “The ordinance is not by any means meant to discourage people from feeding homeless people... Anybody can do it.” He went on to say that homeless advocacy groups support the measure.

However, Benjamin Burton, executive director for the Miami Coalition for the Homeless, opposed the move, saying it could “lead to [the] criminalising of the poor, working poor and homeless, or those who seek to provide vital assistance during these dire economic times”.

He added: “These ordinances do nothing to address the systemic underlying causes of poverty and homelessness in Miami.”

Tracey Kiddle

Rough sleepers urged to vote

The Electoral Commission is reminding homeless people that they can vote at the next general election, even if they do not have a permanent address.

The Commission, the independent elections watchdog, has teamed up with umbrella organisation Homeless Link to publicise the voting rights of homeless people via the internet and by placing posters in shelters, hostels and B&Bs.

Peter Wardle, chief executive of the Electoral Commission, said: “People eligible to vote who are living in temporary accommodation may not realise that they can still register and vote using their temporary address.

“By displaying this poster and providing a point of contact, accommodation managers can encourage those who are often disconnected from society to have their say.”

Homeless people can register to vote in the general election



Photography by Jules Beresford © 2010



What a waste

We don't keep our fresh, natural food overnight to sell the following day. We never have and we never will.

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(And that really upsets us.)

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★ PRET A MANGER ★

– expected to take place on 6 May – by contacting their local Electoral Registration Office and giving their temporary address.

Those with no fixed address can complete a ‘declaration of local connection’ form, also available from their local Electoral Registration Office, which asks where they might have lived in the past or the address of a day centre they attend.

Homeless Link chief executive Jenny Edwards said: “We believe it is crucial that those who are experiencing homelessness use their political voice to influence the environment in which they live and the services they use.”

She added: “We welcome the recognition of the importance of homeless people’s votes and are working to increase awareness of voter registration procedures. Homeless Link believes that 2010 is an opportunity to raise homelessness on the political agenda and highlight the importance of the excellent work taking place in the sector.

“We are providing support and advice to our members in the run up to the election and are working with local and national government to ensure that the issue of homelessness is visible and recognised at this important time.”

To find out more, visit www.homeless.org.uk or find the address of your nearest Electoral Registration Office at www.aboutmyvote.co.uk.

Rebecca Evans

Empty homes, but not empty promises

The scramble to win the hearts of housing campaigners ahead of the election has begun.

There have been no fewer than 18 major announcements on housing policy from the main

political parties in the last year. This compares with none at all in the two years previously, meaning that housing is firmly on the agenda.

“The current housing policy is bust,” said David Ireland, chief executive of Empty Homes Agency, a charity working to bring empty properties back into use. “It’s obvious that it no longer works and the target of three million new homes is pie in the sky.”

With the current system of grant allocation, it is cheaper to build new houses than it is to renovate empty ones, a situation which is increasingly problematic, since the recession has caused a rapid increase in repossessions

“Approaches to housing have been based upon a thriving market and making a section of new-build affordable. Although the market has crashed, the system is still in place,” explained Mr Ireland.

The rush to announce solutions began with the Conservatives Empty Homes Rescue Scheme last February, which would see a relaxation of the grant system so that housing associations might more readily favour renovation over new-build. This year, the Liberal Democrats committed to invest £1.4bn to bring 250,000 empty homes back into use should they win power.

“Whoever gets in, they’re facing the same problems,” Mr Ireland added. “For quite a long while, politicians have not seen housing as something they needed to comment on, but I get the sense now they feel it’s something they will have to deliver on.”

Spurred into late action, Labour last month responded to opposition pledges with the promise of £1m to help councils in 17 local authority areas bring empty homes back into use. This is coupled with a training program to equip 10,000 front-line workers with skills to tackle the anti-social behaviour that often is associated with empty properties.

Although not quite the sums

promised by other parties, Labour’s aim is different, and along action lines the Empty Homes Agency have been advocating.

“It takes quite specialist skill to bring housing back into use,” Mr Ireland explained. “You can have all the resources in the world to do it, but if people don’t really understand the process, then they can’t really tackle the problem.”

He is clear that whichever party approaches this task, they will have little choice but to shift the focus to bring empty properties back into family life.

Of the three main parties, Mr Ireland judges the Liberal Democrat approach as the most far-reaching, arguing that it is more tempered, and the party may have a real stab at some parliamentary power in the case of a hung parliament.

A combination of all three political approaches would see the best results, but given the determination of each to blame the other for the current mess, collaboration seems unlikely.

“We may end up with nothing,” Mr Ireland concluded.

Katy Taylor

Oxford move-ons

Rough sleepers have been moved on in east Oxford, the local authority announced on 10 March. As has been common in recent years across much of the UK, it was a joint outreach/police operation.

The site of a Victorian rubbish tip on the banks of the River Cherwell and River Thames has been used by a group of homeless for several months. City council spokesman Louisa Dean said: “We are aware that a number of rough sleepers at Aston’s Eyot have moved from the site.”

She added: “The Street Services Team and Thames Valley Police continue to work closely with all

these people and to date a further two have been accommodated."

Staff

Chinese blogger saves 14 from streets

A blogger in China has used the power of the internet to save 14 disabled people from sleeping rough on the streets of Beijing.

Newswire service *AFP* reported how Zhang Shihe, 57, wrote about the appalling conditions of those living on the capital's streets on his Chinese-language blog, 24 Hours Online. Generous donations from all over China came flooding in, and they have now been housed.

Mr Zhang took to the streets to blog about ordinary people in 2007 after retiring from his job as an advertising executive. He soon uncovered grim stories of the people forgotten by China's economic boom who flock to the capital in search of work, but find themselves without anywhere to sleep.

Many sleep on the pavement in sub-zero temperatures, unwilling to go to homeless shelters for fear they will be forcibly returned home, while others have described the shelters as 'prisons' and have reported being beaten by the 'guards'.

Mr Zhang previously led campaigns to raise money for the victims of the major earthquake in Sichuan province two years ago, among others.

Liza Edwards

NLAH funding cut

Cuts by Hackney Council, in North London, have forced the redundancy of the advice worker at North London Action for the Homeless (NLAH).

An 80-signature petition

from those using the day centre was given to local councillor Nargis Khan (Labour), protesting the cuts to services.

"There are many vulnerable people in this small part of the world who will find it hard to access the same professional level of service that our advice worker offers," Mike Tones, manager of NLAH, told *The Pavement*. "The advantage of our service is that there are no long queues, everyone is seen on the same session, and people found the service personal and safe."

Staff

East End strategy

A new homeless strategy has been launched in East London involving an alliance of eight local boroughs.

No-One Left Out, an initiative by the East London Housing Partnership (ELHP), has been given the responsibility for tackling and preventing homelessness across the region.

ELHP – which comprises the local authorities Barking and Dagenham, the Corporation of London, Hackney, Havering, Newham, Redbridge, Tower Hamlets and Waltham Forest – has been developed on the principle that a "greater impact on improving the outcomes for homeless people" can be achieved by the boroughs working together, "sharing good practice, supporting each other and developing innovative solutions to joint problems."

ELHP chair Cllr Marie Pye said: "This multi-agency collaboration was inspired by the recognition that behind the statistics are real people, who at this moment in their lives need support to move off the streets, to rebuild their lives and move on from their experience of homelessness."

The strategy aims to reduce rough sleeping, prevent home-

lessness, minimise homelessness through domestic violence and understand the "potential impact of the 2012 Olympics on homelessness".

Tactics they will use include consultations with other agencies such as Homeless Link and awareness-raising events.

ELHP's research says that East London has the highest need for housing in the capital, with some of the largest housing registers in the country, and that the most common causes of homelessness are "loss of last settled home due to parents or friends no longer willing to accommodate, end of a short-hold tenancy, domestic violence, mortgage arrears, violence or harassment, non-violent breakdown of relationship, loss of rented accommodation or leaving an institution."

It also says that some of the most successful homelessness prevention measures in the area are home visits to those at risk of homelessness, supported housing projects and sanctuary for domestic violence victims.

Rebecca Evans

London Refuge threatened with closure

March has seen the threatened closure of one of the only hostels offering shelter to very young runaways.

The six-bed London Refuge, one of the few places in the UK that offers beds to under 16s, is threatened with closure after funding from the NSPCC and local authorities was cut.

However, coverage of the imminent closure has been strong in the mainstream media, including Radio Four's Today Programme, so we'll watch to see if can be saved.

Staff

Bay Watch

In the home of film stars and stuntmen, authorities have been taking more dramatic measures to combat homelessness.

Almost 50 people were arrested by police on horseback or on sports vehicles in Venice Beach, Los Angeles, California. Many of those picked up in the operation were homeless, according to local media and were arrested on warrant or for felony violations, which in US law refers to a crime which is punishable by more than one year in prison.

The sweep was part of an effort to address a recent spike in crime and a rise in the number of rough sleepers on the beach after it closes at midnight, Los Angeles Police Department officials said.

The events were alleged to have taken place on 12 February, according to reports in the LA Times.

The police asked teams of social workers, counsellors and religious representatives, including priests, to meet the people who had been arrested and inform them about available social services, including drug recovery schemes, in the city.

The measures are similar to those adopted closer to home, where *Pavement* readers in London have reported police wake-ups and checks, followed up by homeless centre workers.

Though without horses and beach buggies, Operation Poncho in London has continued to cause controversy both within the rough sleeping community and with human rights groups. But in California, the authorities reported that those who were arrested under the Venice Beach sweep were cooperative.

Sergeant Jeff Merlo, of the LAPD, told the LA Times: "They could go back to the beach, but we're hoping they'll take our offers for services."

As with many official schemes, this seemed to be more an exercise in 'being seen' to be

doing something, rather than an affective solution to a problem.

Police colleague Sergeant Kevin Lowe added: "They handed out pamphlets of information on where to try and get shelter, gave them medical attention, gave them information to try and help them with being homeless. A lot of them don't take our advice, but at least we offer it."

Rebecca Wearn

£900,000 for Homeless to Work Programme

The Mayor of London's office is to spend £900,000 on a new programme aimed at getting rough sleepers back to work.

The scheme is part of a wider Department of Work and Pension's (DWP) 'Back to Work' scheme, the overall budget of which is £15m.

It is not yet clear how the Homeless to Work scheme will function in London, as it is being contracted out to an outside organisation. According to the Mayor's office, the organisation taking on the project will be selected in September.

Leona Janson-Smith, of the



The perils of a 'human statue'

Mayor's housing department, suggests the scheme will differ from others in that it will actively seek out people and offer them services.

She said: "A lot of the other work is about people coming forward to services. We want to target them specifically. It's more proactive – we are trying to reach them. Back to Work [the DWP scheme] is much bigger: people will be assessed, then directed towards services."

However, the Mayor's office will have no control over how the Homeless to Work scheme is run once it begins, as the DWP will make the decision regarding where the contract will go.

John Ashmore

Street Heat: Bon Jovi

Jon Bon Jovi is taking time out of his latest tour to visit shelters and day centre programmes, as part of a "fact-finding mission" for his Soul Foundation, according to the Associated Press.

The charity attempts to fight homelessness by building affordable housing and establishing community kitchens.

The rock star said: "I've spent the last quarter of a century touring, going from arena-stadium to hotel back to arena-stadium-hotel. This time, because of my foundation's work over the last six years building affordable housing, on my days off and when the opportunity arises [...] I will go do shelters and try to learn more about the issue and how to combat it."

Tracey Kiddle

Salvation Army's 'LifeHouses'

The Salvation Army has decided to change the names of all its hostels in the UK to LifeHouses.

The move is designed to rid the services of the stigma associated with the word 'hostel', and to show the charity provides more than just a shelter. All 83 of the charity's hostels will be known as LifeHouses from now on.

Maff Potts, the Salvation Army's Director of Homelessness Services, said it was "a defining moment for the Salvation Army".

He explained: "The word 'hostel' was linked with old-style warehousing of people and didn't convey that there's more to our support services than simply housing."

The rebrand was organised entirely in-house, through consultation with Salvation Army staff and clients. According to the Salvation Army, the service also offers "programmes to improve service users' self-esteem, mental health and employment prospects", and the charity has joined forces with social enterprise organisation Goals UK to provide self-esteem training for clients in all LifeHouses.

Potts added: "LifeHouse clearly demonstrates that we are about providing purpose and relationships. We know that putting a roof over someone's head is useful, but not the solution."

John Ashmore

Tent cities across US

A new report by US charity the National Coalition for the Homeless has revealed the growing number of tent cities across the country.

Tent Cities in America: A Pacific Coast Report examines how the camps have emerged, and the need for affordable

and accessible housing.

As the US continues to react to its biggest financial crisis since the Great Depression, home foreclosures and unemployment continues to rise, with newly homeless families doubling in the past year. Almost half America's 3.5m homeless are unsheltered, with a large number congregating in tent cities for safety. The charity's director Neil Donovan said: "Tent Cities are America's de facto waiting room for affordable and accessible housing."

The report examines the 11 tent cities across the US's west coast, and the charity plans to produce further reports to examine other encampments across the rest of the country.

Across the country, homeless groups and government agencies say they are witnessing the biggest increase in homeless encampments for a generation.

"What you're seeing is encampments that I haven't seen since the '80s," said Paul Boden, executive director of the Western Regional Advocacy Project, an umbrella group of homeless groups in west coast cities.

Amenities in the camps – reminiscent of the 'Hoovervilles' of the Great Depression – are basic, with no mains electricity, no plumbing or no drainage. In Reno, Nevada, the state with the nation's highest repossessions rate, a tent city recently sprung up on the city's outskirts and quickly filled up with about 150 people.

Most tent cities are in California, where you will find more than 200 people living in Tent City in Sacramento, which became infamous after appearing on the *Oprah Winfrey Show*. The site was currently under threat of closure, but others will no doubt spring up.

A map of the tent cities is pictured overleaf on pages 18 & 19.

Rebecca Evans

Thurston County,
Washington

Seattle, Washington (3)

Portland, Oregon

Sacramento,
California

Reno, Nevada

Fresno, California (3)

River Haven,
California

Ontario, California

TENT C
IN THI

TENT CITIES IN THE USA

New York,
New York

Nashville, Tennessee

East Athens,
Georgia

Pinellas County, Florida

The tent cities within the United States of America at the end of 2009 and start of 2010. It includes those: under a city or 'local ordinance'; 'zoned for camping'; with 'temporary approval' or a 'conditional permit'; and those not yet sanctioned.

STREET SHIELD

EPISODE 12

CLOSING
TIME

'ERE, DOC, YOU HEAR
ABOUT STREET SHIELD?

THE HOMELESS HERO,
THE ECHO CALL HIM.

HONESTLY, YOU
GULLIBLE PAIR OF...



YOU MAKE ME SICK!

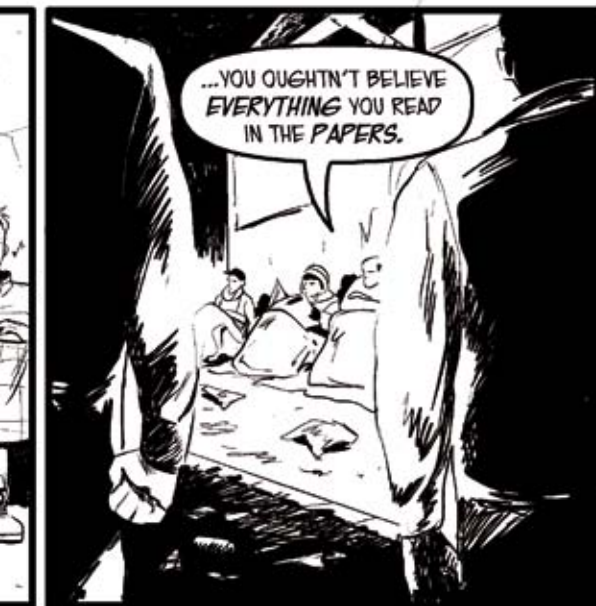
GET A JOB SCUM!

IT'S ALWAYS
THE SAME AT
CLOSING TIME.

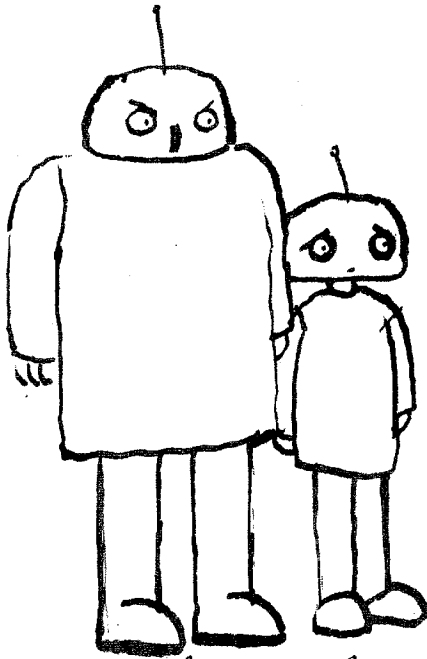


MAYBE A
KICKING V
MOTIVATE

STOP!



NEXT MONTH : ON THE PROWL!



nick williams



"He's got a Z2-G77/B into trouble"

Health and wellbeing

The Pavement's health team – a nurse and a podiatrist – answer your questions

Goodbye Agnes, for a few months

We're sorry to say that Agnes, our agony aunt, is leaving us for a few months. This is due to other commitments, however, we hope she'll be back to answer queries in July. In the meanwhile, we'll be looking for an agony aunt to take her place.

Editor

Dear Nurse Flo on...

Safe sex

Nurse Flo's not messing around this month. I've got some very important points to get across, so I'm not going to mince my words: I'm going to talk about safe sex. Sex is a very nice activity and I don't want to put you off, but there's a downside and I want you to think about making your sex life safer.

Using a condom every time you have sex will protect you from most sexually-transmitted infections (STIs). Some people think abstinence is the answer and they're right – you won't catch an infection if you don't have sex! However, this is not a strategy that's possible or desirable for most of us.

What is a sexually transmitted infection?

A sexually-transmitted infection is passed from one person to another during sex. Sex means vaginal sex between a man and a woman; anal sex between a man

and a woman or two men; oral sex (or blow job); or sexual contact between two women. There are variations on the theme, but you should have the general idea by now! The most common STIs in the UK are chlamydia, genital warts and gonorrhoea. HIV or AIDS have not had the publicity it once had, but they are still with us.

What are the symptoms?

You can't tell by looking at someone if they have an STI, and you can have an infection and no symptoms. Chlamydia can have no symptoms, but can cause infertility if left untreated. In women and men, the most common symptoms of an STI are pain when you pee, and itching, burning or tingling around your genitals (private parts) or anus (bottom). Women should look out for a vaginal discharge that smells, bleeding between periods or after sex, pain during sex and abdominal pain. Men should look out for pain and discharge from the end of the penis.

If you notice any changes to your genital or anal area and you are worried, see a doctor. If you have had sex without using a condom, get tested, even if you have no symptoms.

Condoms

Condoms will protect you from STIs, but you must use one every single time you have vaginal, anal or oral sex. You can get condoms from supermarkets, chemists, garages; you can even get them free from family planning clinics, so there are no excuses for not using them.

If you think you're going to have sex, get condoms beforehand. Bring up contraception before you start to have sex with someone. Using a condom is a sign of respect for yourself and your partner.

If you are a woman who has sex with other women, use a dental dam for oral sex. In the past, it was thought lesbians were not at risk of catching STIs. This is not so. Using latex gloves, hand washing and keeping sex toys clean can all reduce your risk of catching an STI from your partner.

If you think you have an STI you must get tested

Most STIs are easily treated with a course of antibiotics. HIV is still incurable, but modern antiviral treatments can control it. But whatever your treatment option, you have to take the tests to move forward.

You can get tested by your doctor or at your local GUM (genito-urinary medicine) clinic. Most people find it embarrassing, but remember: clinic staff have seen it all before – it's just another day at work for them! The relief you will feel after getting cleared or getting treatment will make any embarrassment worthwhile. The tests are quick and painless: you may be asked to give a urine sample, have a swab taken or provide a blood sample. Nurse Flo applauds anyone who goes to get tested, as it shows they take their health seriously.



If you work in the sex industry

If you are a sex worker, then everything I've written above still applies. Get tested regularly and insist your clients use condoms. There are services for sex workers in most areas and Nurse Flo urges you to make contact with them, as they can give you much more detailed advice about keeping safe.

Good Health,

Nurse Flo

- To put a question to our nurse, email: flo@thepavement.org.uk or write to the address on page 3

Footcare on... *Athlete's foot*

He was always complaining of itching and burning feet – it became a joke amongst his friends and he got little sympathy. It was only when he went to the podiatry clinic that he realised something was wrong. The footmen pointed out his discoloured nails (yellow and brown) were infected with a fungus, and the itchiness and stinging between the toes, accompanied by peeling and frequent bleeding, were symptoms of athlete's foot (tinea). As a diabetic, he was prone to this type of skin irritation; and because of his compromised immune system, he needed help to solve the problem.

Tinea is a highly contagious infection spread by colonies of fungus called *Trichophyton* that thrive on the upper layer of the skin in warm, moist and sweat-prone parts of the body such as the feet, groin, scalp and

beneath the breasts. It spreads by skin-to-skin contact or indirectly through towels, clothes or even floor surfaces, typically in communal showers and locker rooms.

The names of tinea infections are usually determined by the part that is affected: athlete's foot is tinea of the foot (tinea pedis); onychomycosis (tinea unguium) describes tinea of the nails; and Jock itch is tinea of the groin (tinea cruris). There are many other forms.

The good news is most respond well to treatment with antifungal/yeast preparations. Some, however, are more resistant, particularly if there is a poor immune response, in which case people need direct medical care. A simple and painless skin-scraping test at the doctor's surgery will identify the different types of micro-organisms (such as fungus and yeast) responsible for skin infections.

Some people are more prone to fungal skin infections than others. Though the condition is normally

low-key, treatment requires medical monitoring and prescription medications. Antiseptics are not recommended because they work only on bacterial infections: fungal and yeast infections need specific treatments, and you must treat all visible fungus at the same time. Tinea can be very contagious, so if you have a known fungal infection, seek advice and treatment. Antifungal preparations come as powders, paints and creams, and effective treatment depends on using the right one. Nails may need specific care. With all fungal and yeast infections, you must continue application for at least a week after the condition clears up or you may get re-infected.

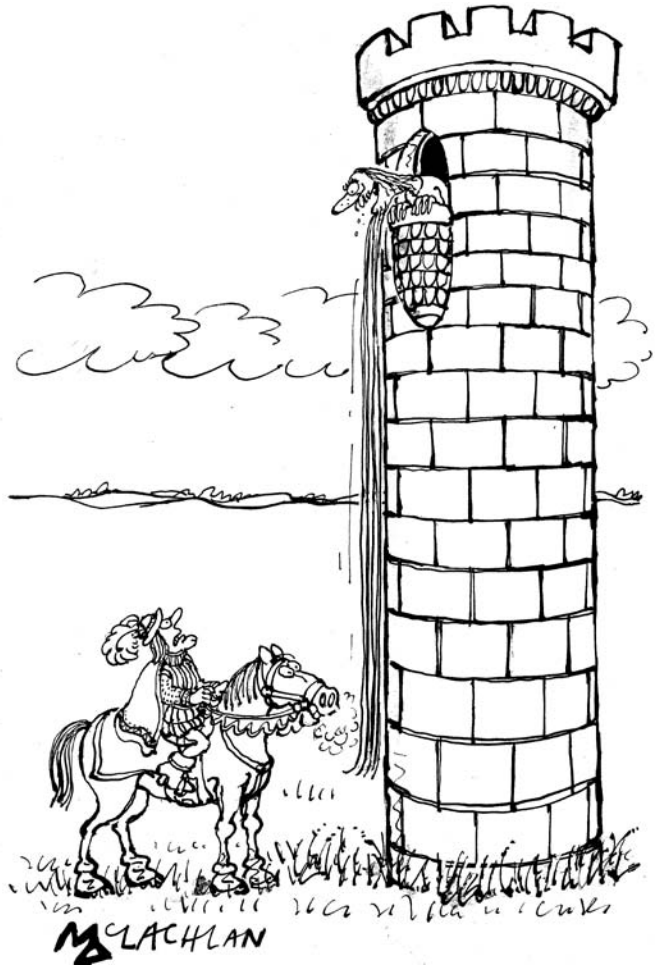
It is important not to spread tinea. Wash your hands after touching infected areas; never share towels, socks or shoes; and protect your feet in communal wash areas.

Disinfecting old shoes and periodically sprinkling antifungal foot powder into shoes can also be helpful. Try to avoid picking up fungal infections with simple precautions. Dry your skin thoroughly, particularly between the toes and within skin folds after washing; expose your bare feet to the air as much as possible; wear socks with a cotton/nylon mix rather than synthetic materials alone; reduce excess sweat with antiperspirant preparations (eg, baby talc); and protect your skin in communal washing areas by wearing flip-flops.

Keep healthy and keep safe.

ToeSlayer

Registered podiatrist
& Shoe Historian



*"The princess has moved out – I'm
the new tenant, but you're very welcome"*

HOMELESS CITY GUIDE



squat



empty building



dangerous neighbourhood



danger



guard dogs



an attack happened here



good place to drink / smoke



unfriendly place



friendly place



soup run (with rating)



strong police presence



potential for work



good food thrown away here



safe for sleeping



message board x mins that way



security guard

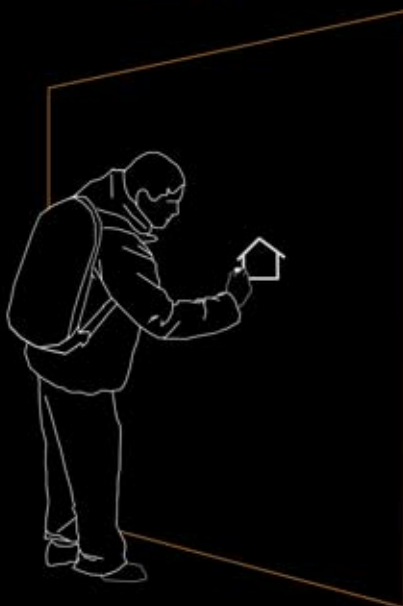


you'll get moved on here

step 1



step 2



MAKE YOUR MARK AND HELP OTHERS TO READ THE CITY

Make non permanent marks to keep the system up to date and stay within the law.

SPECIALIST SERVICES GLASGOW

GAMH Homeless Support Project
123 West Street, G40 1DN
0171 554 6200
Mon - Fri: 9am - 5pm
(4.30pm on Friday)
Provides flexible emotional and practical support, information and advice for homeless people in Glasgow with mental health problems. Phone, write or just drop in C.M.H.P

Glasgow Rent Deposit and Support Scheme
3rd Floor, Crowngate Business Centre, 117 Brook Street, G40 3AP
0141 550 7140
Mon-Thurs: 9am-4pm; Fri: 9am-3pm
AS, BA, C, H, IT, TS

Glasgow Women's Support Project
See *Telephone Services Glasgow*
SAY Women Accommodation Project
3rd Floor, 30 Bell St, G1 1LG
0141 552 5803
Provides support and counselling to young women aged 16 – 25 who are homeless or threatened with homelessness and are survivors of rape or sexual abuse AS, C, SH

TELEPHONE SERVICES

Domestic Violence Helpline
0808 2000 247

Frank

0800 776 600

Free 24-hr drug helpline

Get Connected

0808 808 4994

Free advice for young people (1 pm – 7 pm daily)

Job Centre Plus (benefits agency)

To make a claim

0800 055 6688

For queries about existing claims

For Income Support, Jobseekers

Allowance or Incapacity Benefit

0845 377 6001

For Social Fund enquiries

0845 608 8661

For the Pensions Service

0845 60 60 265

Message Home Helpline
0800 700 740
24 hrs daily
National Debtline
0808 808 4000
Runaway Helpline
0808 800 7070
Free line for under-18s who have left home

The Samaritans
08457 90 9090
SANLINE
6 – 11 pm
0845 767 8000
Out-of-hours helpline for those affected by mental health

Shelter
0808 800 4444
Housing info and advice
8am–8pm daily

UK Human Trafficking Centre
0114 252 3891

TELEPHONE SERVICES EDINBURGH

Edinburgh City Mission
0845 658 0045
Providing a listening service for anyone in emotional crisis. Also offers face-to-face counselling by appointment

TELEPHONE SERVICES GLASGOW

Glasgow Street Service
0800 027 7466
Mon–Thu: 8am–1 pm; Fri: 8am–5pm; Sat: 8am–3pm; Sun: 4–11 pm
Street outreach team partnership between Simon Community Glasgow and Barnados Scotland

Glasgow Women's Support Project

31 Stockwell Street, G1 4RZ

0141 552 2221

Mon, Tues, Thurs, Fri: 10am

-4.30pm; Wed: 2 – 4.30pm

Information, advice and initial support for women who have experienced sexual abuse

WEBSITES

Mental Fight Club
A creative/arts site for those with mental illness.
uk.geocities.com/ggabriele-jenkinson@btinternet.com/

The Pavement Online

Soon to have an online version of *The Other List*, which will soon be in several translations to download.
www.thepavement.org.uk/

services.htm

Proud to be mad
A campaigning site for those with mental illness
www.proudtobemad.co.uk

Sock Book
Previously Everyone's Home
An 'e-shelter', with a large directory of services.
sockbook.referrata.com

Stonewall Housing
Addresses the housing needs of lesbians and gay men. Provides temporary, supported housing for 16 – 25 years old lesbians and gay men.
www.stonewallhousing.org

Streetmate
An independent site with substantial information on housing, working and learning, built for those homeless who use the internet and want to do-it-themselves as much as possible.
www.streetmate.org

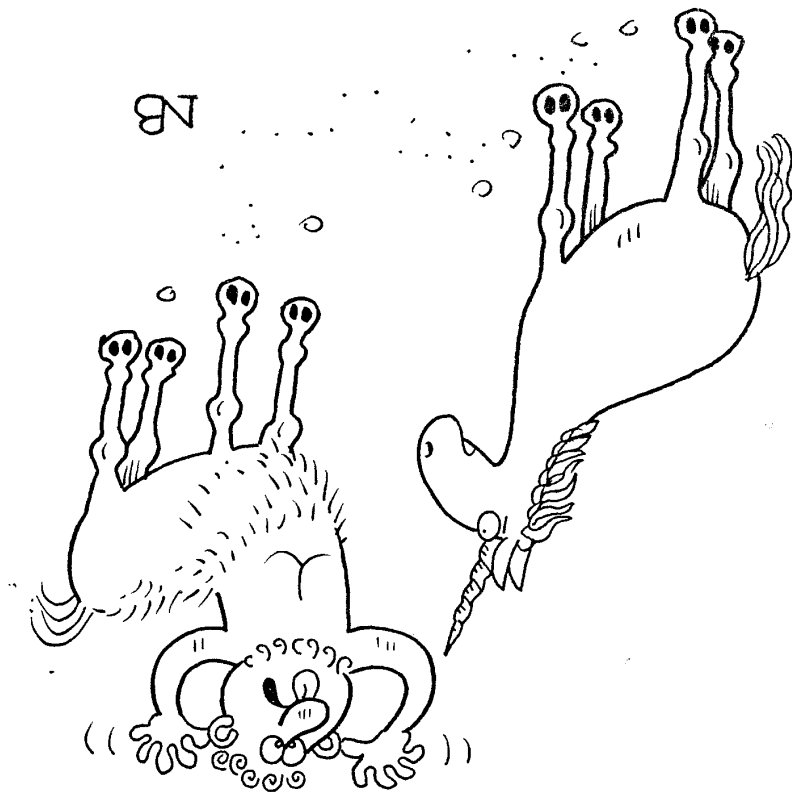
WEBSITES EDINBURGH

Homeless Edinburgh
A comprehensive website containing information about services in Edinburgh including hostels, advice and support centres. Also has information on over 8,000 services outside Edinburgh
www.homelessedinburgh.org

WEBSITES GLASGOW

Homeless Information Pages Glasgow
Lots of useful information and advice on homeless services in and around Glasgow
www.hipinglasgow.com

"Pointy Head!"



MEDICAL SERVICES GLASGOW

The Physical Health Care Team
55 Hunter St, G4 0UP
0141 553 2826
Mon - Fri: 1 - 5pm
Has two GPs and a team of nurses and office staff who also run clinics at some hostels. Appointments not necessary. They also provide support for people who have hospital appointments and want someone to go along with them. There is also an addiction and mental health team based at this address
A, D, FC, MH, MS, P, SH

PERFORMING ARTS tbc

SOUP KITCHENS & SOUP RUNS EDINBURGH

Barony Contact Point
101 High Rigg, EH3 9RP
0871 700 7777 / 0131 622 1867
Tue: 10.30am - 4pm;
Thur: 10am - 1pm,
FF, P
Calton Centre
121 Montgomery Street, EH7 5EP
0131 661 5252
Tues: 6 - 8.30pm
FF, P

Care Van
Bethany Christian Trust's soup run in Edinburgh city centre
364 evenings a year
FF
Carriubber's Christian Centre
65 High Street, EH1 1SR
0131 556 2626
Sun: 8 - 9am
FF, P

Grassmarket Mission
79/3 Grassmarket, EH1 2HJ
0131 225 3626
Mon: 7 - 9pm; Tues: 6 - 7pm;
Wed: 1 - 4pm; Fri: 1 - 4pm,
Sat 9 - 10.30pm
AC, FF, P
Jericho house
53 Lothian Street, EH1 1HB
0131 225 8230

Sun: 10am - 2pm; Weds
and Thurs: 6 - 7.30pm
CL, FF, P

Little Sisters of the Poor
43 Gilmore Place, EH3 9NG
0131 229 5672
Every day 1 - 2pm and 6 - 7pm
FF, P

Missionaries of Charity
18 Hopetoun Crescent, EH7 4AY
0131 557 8219
Every day except Thur:
3.45 - 4.30pm
FF, P

Salvation Army
1 East Adam Street, EH8 9TF
0131 662 4455
Mon: 9am - 12 noon; Tue and Thur:
3 - 9pm; Fri: 1 - 4pm; Sat: 6 - 9pm
FF, P

St George's West
58 Shandwick Place, EH2 4RT
0131 226 2428
Mon - Sat: 9am - 3pm
FF, P

Soup Van
Every night: 9 - 9.45pm
Runs from Waverley Bridge to
Grassmarket and North Bridge
(Tue - Fri they have woodwork, art,
gardening and textiles 10am - 4pm)
ET, FF, P

SOUP KITCHENS & SOUP RUNS GLASGOW

Balvicar Street
G42 8QU
Thurs: 7 - 9pm
FF, P

Cadogan Street
Glasgow G2 7AB
Runs at these times:
Sun: 9 - 10pm; Mon: 7.30 -
9pm; Tues: 8.45pm - 12.30am;
Wed: 9 - 10pm; Fri: 8 - 9pm
FF, P

Rokpa Glasgow
The Tibetan Buddhist Centre
7 Ashley Street
Glasgow
G3 6DR
0141 332 9950
FF, P

Streetwork UK
Women's Service
4 Bellevue Street, EH7 4BY
Women and youth outreach only
at this office - all other services at
Crisis Centre on Holyrood Road
0131 476 2023
A5, A, BA, C, D, H, NE, SH
www.streetwork.org.uk

Streetwork UK
Women's Service
4 Bellevue Street, EH7 4BY
Women and youth outreach only
at this office - all other services at
Crisis Centre on Holyrood Road
0131 476 2023
A5, AD, C, H, OL, P

SPECIALIST SERVICES EDINBURGH

**Support and action for people
affected by mental illness**
(including friends and carers)
MH

National Schizophrenic Fellowship
(Scotland)
6 Newington Business
Centre, Dalkeith Road Mews,
Edinburgh, EH16 5DU
0131 662 4359
Mon-Fri: 9am-4pm
Support and action for people
affected by mental illness
(including friends and carers)
MH

SPECIALIST SERVICES

Waterloo Street
G2
Thur: 10pm - 12am
FF, P

St. Simon's Church
Dunaskin Street, G11 6PG
Sun: 1.30 - 2.30pm
FF, P

St. Patrick's Church
North Street, G3 7DA
Thur & Sun: 8pm - 9pm
FF, P

St. Columba's Church
St. Vincent Street, G2
Sun: 7.30 - 9pm
FF, P

The Mungo Foundation – London
Road Project
 1920 London Road, G32 8XG
 01471 778 1184
 Works with 16-25 year olds who cannot access mainstream accommodation. (Open 24 hrs) www.themungofoundation.org.uk

DRUG / ALCOHOL SERVICES

Drinkline Scotland
 Freepost, PO Box 4000, G3 8XX
 0800 7314 314
 Advice and info for people with alcohol problems or anyone concerned about alcohol misuse
 A.C

DRUG / ALCOHOL SERVICES

EDINBURGH

Castle Project
 14 Niddale House Drive, EH16 4TT
 0131 669 0068
 Mon - Thurs: 9am - 4.30pm;
 Fri: 9am - 4pm
 D, NE, OL, OB, P, SH
 www.castleproject.org.uk

DRUG / ALCOHOL SERVICES

GLASGOW

Alcohol Focus Scotland
 166 Buchanan St, Glasgow
 0141 572 6700
 Call-in; phone or email: Mon - Thurs:
 9am - 5pm; Fri: 9am - 4.30pm
 A.C, ET, P

Breakthrough

James Duncan House, 331
 Bell Street, G4 0TJ
 0141 552 9287
 A joint health and social work project offering services to people with drug and alcohol problems. It also incorporates methadone prescribing.
 A.C, D, MS, NE, P

Cocaine Anonymous Scotland

www.cascoaland.org.uk
 Helpline offering help and support to those with or recovering from an addiction. Also offer meetings and literature on additions
 A, AD, C, D

Drug Crisis Centre
 The West Street Centre, 123
 West Street, G5 8BA
 0141 420 6969
 www.turningpointscotland.com
 24hr service offering information and advice to those who abuse drugs. Also residential drug rehab program. Family support unit operates on this site.
 D, NE, P

EMPLOYMENT AND TRAINING

EDINBURGH

Bethany Christian Trust
 65 Bonnington Road, EH6 5JQ
 0131 625 5411
 Community Education programme with a range of courses aimed at giving skills to get back into work or volunteering. FF

Bethany Christian Centre (Men only)

6 Casselbank St, EH6 5HA
 0131 554 4071
 For homeless or vulnerable men with alcohol or drug problems who wish to take part in a work training programme
 www.bethanyct.com
 CA, ET, P

EMPLOYMENT AND TRAINING

GLASGOW

Glasgow Simon Community
 -Resettlement Training Service
 12 Commercial Road, G5 0PQ
 0141 420 6105
 Mon - Fri: 9am - 4pm

Runs short courses that help people look at their choices, rights and opportunities in settling down. Open to anyone over 16. Courses are organised on a rolling programme and run between 10am and 4pm
 www.glasgowsimon.org.uk
 C, ET

Emmas Glasgow

101 Ellesmere Street, G22 5QT
 0141 353 3912
 www.emmasglasgow.org.uk
 Provides accommodation and work for homeless people
 AS, CL, ET, P, TS

ENTERTAINMENT & SOCIAL

EVENTS

tbcc

EX-FORCES

AWOL?
 01380 738137
 Call the 'Reclaim Your Life' scheme from SSAFA (Soldiers, Sailors, Airmen and Families Association): Mon - Fri: 9am - 10am
 men and ex-servicewomen

Royal British Legion

08457 725 725
 Ring the Legionline to see how they can help ex-service-
 men and ex-servicewomen
 Veterans UK
 0800 169 2277
 Free help and advice for veterans and access to dedicated one-to-one welfare service
 www.veterans-uk.info

EX-FORCES EDINBURGH

Whiteford House

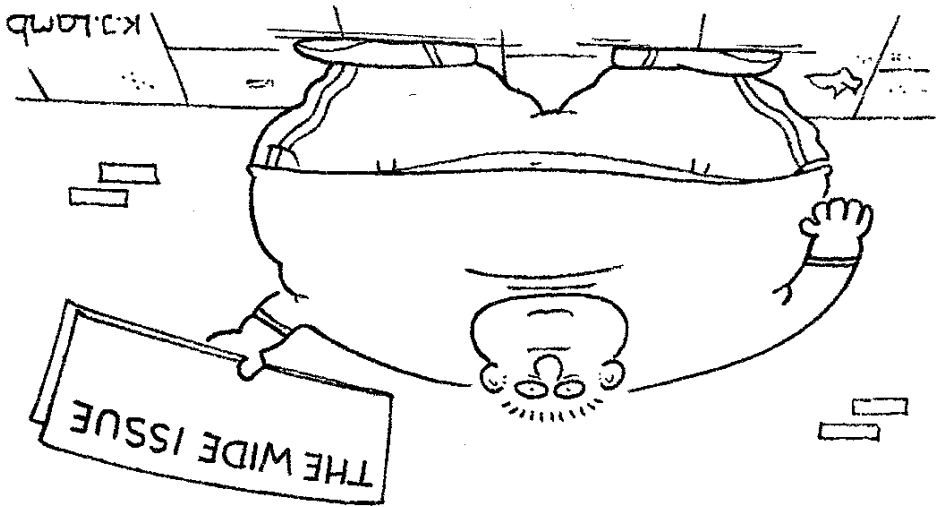
53 Canongate, EH8 8BS
 0131 556 6827
 Ring first
 Mon - Fri: 7am - 5pm
 Accommodation for homeless ex-service men and women, including ex-merchant mariners.
 Can accept married couples

JOB CENTRE PLUS

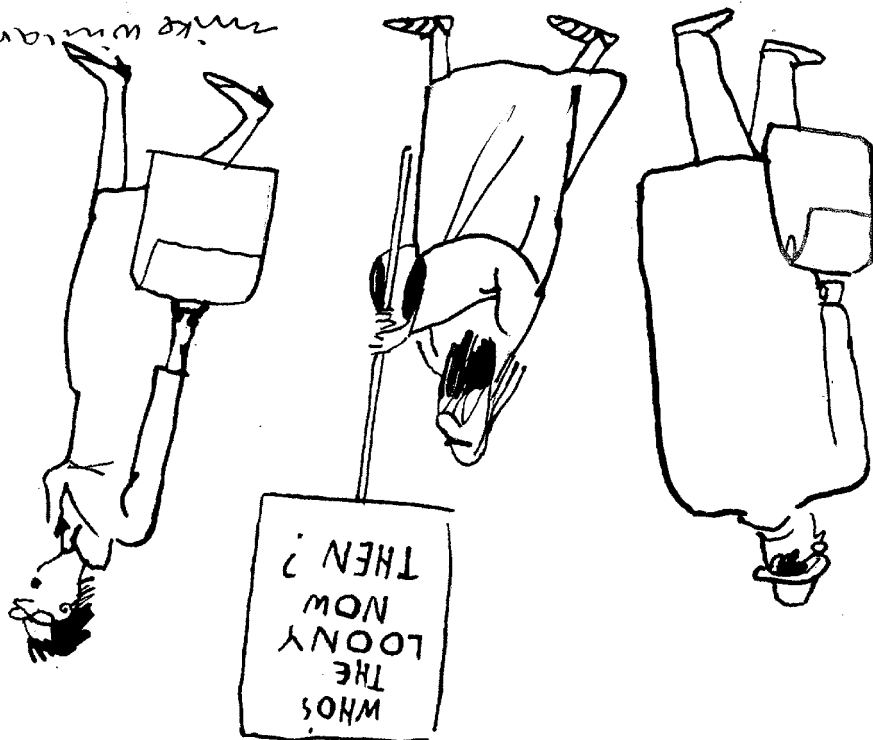
See Telephone Services for helplines

MEDICAL SERVICES EDINBURGH

(Cowgate Clinic)
 20 Cowgate, EH1 1JX
 0131 240 2810
 Mon, Wed - Fri (closed on the morning of the third Wednesday of the month): 9am - 12.45pm,
 1.45 - 5pm; Tues 9am - 12.45pm
 Health service for homeless people, including a general nursing and treatment room, mental health care, 10 GP sessions a week, as well as dental services two mornings a week. Also provides a chiropody service, occupational therapist, clinical psychologist and psychiatrist. A clothes exchange is available too
 A, DT, D, FC, MS, MH, P, SH



Mike Williams



Gowrie Care – St John's Hill
1 St John's Hill, EH8 9TS
Ring or drop in: Mon - Fri 9am - 2pm
0131 557 5502

Randolph Crescent Hostel
2 Randolph Crescent, EH3 7TH
Supported accommodation for single men and women from Lothian and Edinburgh Abstinence Programme (LEAP)
0131 220 1607
Referral from LEAP on: 0131 456 0221

Salvation Army – Ashbrook
492 Ferry Road, EH5 2DL
0131 552 5705
Single homeless people who are eligible for housing benefit
P
www.salvationarmy.org.uk

Men

Gowrie Care – Caledonia House
Gilmore's Close, Grass-market, EH1 2HD
0131 220 5078
www.homelessedinburgh.org

Women

Cranston Street Hostel
2 Cranston Street, EH8 8BE
0131 556 8939
Temporary registered accommodation for single homeless women. Although the maximum stay is six months this can be extended under certain conditions
P
www.homelessedinburgh.org

Number Twenty
20 Broughton Place, EH1 3RX
0131 557 1739
Young single homeless women aged 16-21 with support needs. Ring first (8am - 11.30pm every day)

Young people (16-25)

Open Door Accommodation Project
7-12 Adelaide Street, Livingston, EH54 5HG
01506 430221
Young single homeless people

aged 16-21 with a local connection to West Lothian
Ring first (8am - 8pm daily)
www.odap.org.uk

Rock Trust
55 Albany St, EH1 3QY
0131 557 4059
Various activities and services for 16-25 year olds, including drop-ins, one-to-one sessions and Night Stop on referral.
P
www.rocktrust.org

Stopover (Edinburgh)
40 Grove Street, EH3 8AT
0131 229 6907
Young single homeless people aged 16-21 with a range of support needs
P
www.fourtsquare.org.uk

DIRECT ACCESS HOSTELS/ NIGHTSHELTERS GLASGOW

All with low-support needs

Salvation Army – Hope House
14 Clyde Street, G1 5JW
0141 552 0537
Referral by Glasgow City Council only
A, AS, BS, F, P
Laureston Centre
39 South Portland Street, G1 9JL
0141 429 6533
Open office hours only
A, AS, BS, F, P

Simon Community – Castlemill
86-88 Arnprior Road, Castlemill, G45 9HE
Offers a group-living model of supported accommodation to men who have experience of long term homelessness and are committed to addressing addiction issues. Possibility of continuing support after moving into own home. Referral from social work or similar agency is required, accepts men from all over Glasgow
0141 631 1798
www.glasgowsimon.org

Open Door Accommodation Project
7-12 Adelaide Street, Livingston, EH54 5HG
01506 430221
Young single homeless people

Talbot Association – Kingston
344 Paisley Road, G5 8RE
0141 478 0955
Referral by Glasgow City Council only
BS, C, DT, ET, F, H, L, MS, MH, P, SH

Turning Point Scotland – Link Up
112 Commerce Street, G5 9NT
0141 420 1929
A direct access service for homeless people in crisis as a result of mental health, drug, or alcohol problems
A, AS, AD, C, D, FC, MS, P
www.turningpointscotland.com

Women

Govanhill Women's Project
14 Polmadie Street, G42 0PQ
0141 423 5599
Works with single homeless women aged over 25 from the Glasgow area. The project is not suitable for women under 25 or those wanting to be accommodated with a partner or with children in their care. Ring first

Rachel House
503 Baitic Street, G40 4SG
0141 556 5465
Provides supported accommodation for single/pregnant mothers aged 16 to 25 and children up to ten years old

Young people

Council for Homeless Young People (CHYP)
171 Wilton Street, G20 6DF
0141 945 3003
Details at
www.queenscrosshospa.org.uk
Residential support for youngsters and young, single homeless people
P

Quarriers Stopover
189 Pollockshaws Road, G41 1PS
0141 420 3121
For young people 16-25. Accommodation is on the upper levels of a four-storey building so not suitable for people with physical disabilities
A, C, D, ET, H, P
www.quarriers.org.uk

ADVICE SERVICES GLASGOW

GEN8 Action for Children (16-24)

Westwood Business Centre, 69
Aberdiddle Road, G34 9HJ
0141 771 6161
Mon-Fri: 9am-5pm
Advice and support for 16-24 year
olds seeking accommodation
AS, AD, BA, C, DA, H, P, TS

Glasgow Shelter Housing Aid

Centre
First Floor Suite 2, Breckenridge
House, 274 Sauchiehall St
0344 893 5560
Mon & Thu: 1-4pm, Tues
& Fri 10am-1pm
Outside these times, there is
a 24-hour helpline for advice
and support - Shelterline:
0800 800 4444
AD, C, H, P

Glasgow City Council

For anyone who is homeless,
threatened with homelessness, or
in need of advice about homeless-
ness issues. Staff will be pleased
to discuss your circumstances
with you in a private interview
room and provide advice on what
can be done next to help you
www.glasgow.gov.uk
AS, BA, C, DA, H, TS

Glasgow Street Service

Mon-Thu: 8.45am-4.45pm;
Fri: 8.45am-3.55pm
AS, BA, C, DA, H, P, TS

See Telephone Services Glasgow

DAY CENTRES AND DROP-INS

EDINBURGH

Barony Contact Point

101 High Riggs, EH3 9RP
0871 700 7777
Mon: 6.30-9pm; Tue: 10.30am-
4pm; Thu: 3.30-7.30pm;
Fri: 11am-2pm (women
only); Sun: 11am-4pm
C, MH, P

Bethany Christian Trust

Leith Acorn Centre YMCA,
Junction Place, EH6 5JA
Tue: 12.30-2.30pm (women
only drop in); Thu: 1-3pm
(men only drop in)
FF

Cowgate Day Centre

see Streetwork Crisis Centre

Crossreach - Church of Scotland

Social Care Council
Charis House, 47 Milton Road
East, Edinburgh, EH15 2SR
0131 657 2000
Mon-Thu: 8.45am-4.45pm;
Fri: 8.45am-3.45pm
www.crossreach.org.uk

Four Square

67a Logie Green Road,
Canonnills, EH7 4HF
0131 557 7930
www.foursquare.org.uk
AS, ET, TS, P

DAY CENTRES AND DROP-INS

GLASGOW

Glasgow City Mission - The

Shieling
20 Crimea Street, Glasgow, G2 8PW
0141 221 2630
Mon, Tues, Wed & Fri: 10am
-4pm (drop in); Thur: 1-5pm;
Mon, Tues, Wed & Fri: 6.30-11pm
www.glasgowcitymission.com
AS, AD, AC, B, BS, BE, C, CL, ET,
FF, H, IT, LA, MC, MS, OB, P

Lodging House Mission
35 East Campbell St, G1 5DT
0141 552 0285
Mon, Tue, Thu: 8am-3pm; Wed,
Fri: 8am-2pm; Sun: 4-6.30pm
BS, CL, E, F, IT, P

Salvation Army - The Laurieston

Centre
39 South Portland Street, G5 9LL
0141 429 6533
AS, A, BA, C, DA, ET, FF, F,
H, IT, LF, MS, P, SH, TS

Streetwork Crisis Centre

22 Holyrood Road, EH8 8AF
0131 557 6055
Every day: 10.30pm - 11.45am;
12.45 - 4.15pm. Appointments

Wayside Day Centre

32 Midland Street, G1 4PR
0141 221 0169
Mon-Fri: 10-11.30am; 12.30-
4pm; 7.30-10pm; Sat: 1-4pm
There are specific services for
women and rough sleepers as well
as health, addiction and other
specialist services at specified times
AS, AD, AC, B, BA, BS, BE, CA, CL,
ET, F, FF, H, IT, L, LA, MS, OB, P

DIRECT ACCESS HOSTELS/

NIGHTSHELTERS EDINBURGH

All with low-support needs

Bethany House

12 Couper St, Leith, EH6 6HH
Emergency accommodation
for single homeless people
0131 467 1010
AS, AD, A, BS, BE, D, F, H, L, LA, P
Bethany Supported Housing
65 Bonnington Road, EH6 5JQ
0131 553 1119
Ring First
P

Castlecliff Hostel

25 Johnston Terrace, EH1 1NH
For homeless people aged
16 and over; accepts couples
and people with pets
0131 225 1643
AS, BS, BE, H, L, P, TS

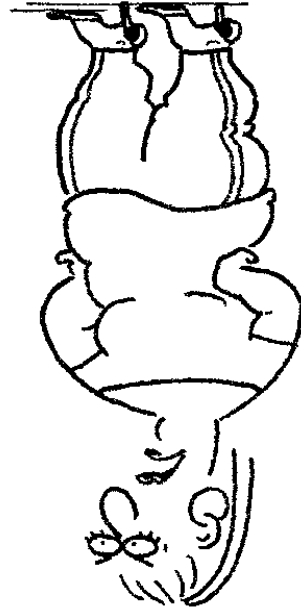
Cunningham House

205 Cowgate, EH1 1JH
For homeless people with addi-
tional support needs around
alcohol, drugs, mental health
and learning difficulties.
0131 225 4795
www.crossreach.org.uk
AS, BA, P, S

Dunedin House

4 Parliament St, Leith, EH6 6EB
0131 624 5800
www.dunedin-harbour.org.uk
P

"Enough of your Bard language"



the **OTHER** list

The directory of Scotland's homeless services

Updated 29 March 2010

Key to this list:
Accom. assistance – AS
Advocacy – AD
Alcohol workers – A
Art classes – AC
Barber – B
Benefits advice – BA
Bathroom/showers – BS
Bedding available – BE
Careers advice – CA
Clothing – CL
Counselling – C

Debt advice – DA
Dentist – DT
Drugs workers – D
Education/training – ET
Free food – FF
Food – F
Foot care – FC
Housing/accom advice – H
Internet access – IT
Laundry – L
Leisure activities – LA
Leisure facilities – LF

Luggage storage – LS
Medical services – MS
Mental health – MH
Music classes – MC
Needle exchange – NE
Outreach worker links – OL
Outreach workers – OB
Pavement stockist – P
Safe keeping – SK
Sexual health advice – SH
SSAFA – SS
Tenancy support – TS

If you've any changes or suggestions write to us at the address on page 3, or email: thelist@thepavement.org.uk

Updated entries: 5
Services added: 0

ADVICE SERVICES EDINBURGH

Advocard
332 Leith Walk, EH6 5BR
0131 554 5307
www.advocard.org.uk
Mon – Fri: 10am – 4pm
MH, P

City of Edinburgh Council – Housing Options Team
1 Cockburn St, EH1 1BJ
0131 529 7584 / 7368
Mon, Wed, Thurs 8.30am – 5pm; Tues 10am – 5pm; Fri 8.30am – 3.40pm

Advice and information on housing options for homeless people, including assessment of priority need for housing. Out-of-hours emergencies phone 0800 032 5968
AS, H, P
Edinburgh Cyrenians – Smartmove project
57 Albion Rd, EH7 5QY
0131 475 2356
Mon - Fri 10am - 4pm
Advice, information and support for people who are homeless or threatened with homelessness
AS, H, P, TS
Homeless Outreach Project
19 Smiths Place, EH6 8NT
0131 554 3961
Mon - Fri: 9.30am - 5pm
Outreach service for homeless people with mental health, alcohol

Advice and drug-related problems
AS, AD, A, BA, CA, C, D, ET, H, MH, P, OB, SH, TS
Streetwork UK
2 New Street, EH8
Head office and Tenancy Support ONLY, all other services out of Crisis Centre.
0131 556 9756
TS
www.streetwork.org.uk
The Access Point
17-23 Leith Street, EH1 3AT
0131 529 7438
Services for people 16 years or over who do not have care of children
Mon, Wed, Thu: 9am–5pm;
Tue 10am–5pm; Fri: 9am–4pm
(drop-in services only): Mon–Thu: 1.30–4pm; Fri: 1.30–3pm
Emergency assistance outwith office hours phone 0800 731 6969