# the Paveine Int

The FREE monthly for Scotland's homeless

December 201

# THIS MAGAZINE IS NOT JUST FOR CHRISTMAS

THAS TO LAST YOU TIL FEBRUARY



"We used to be joined to France before people like you started messing up the environment"

# **Pavement The Editor**

www.thepavement.org.uk Issue 38 / Scotland / December 2012 Published by The Pavement Scotland PO Box 7624

Glasaow G42 2GI

Registered Charity Number 1110656 E-mail: scotland@thepavement.org.uk

Fundraising fundraising@thepavement.org.uk

The List directory Kit Maclean thelist@thepavement.org.uk

Distribution/Stockists Jennifer O'Brien distribution@thepavement.org.uk

> Editor-in-Chief Richard Burdett

Scotland Editor Karin Goodwin

**News Editor** Catherine Neilan

Web Editor Val Stevenson

### Reporters

John Ashmore, Emma Batrick Zara Cameron, Lizzie Cernik Dearbhla Crosse, Joe Donelly Jane Evans, Rebecca Evans, Mairi Gordon Sean Lafferty, Sheena Lahive Lyndsey McLauahlin, Simon Gwyn Katharine Hibbert, Laura Ogryzko Jim O'Reilly, Jo O'Reilly Carinya Sharples

> Photographers Rufus Exton, Katie Hyams

> > Contributors

Susie Rathie, Toe Slayer, Evelyn Weir

Cartoonists

Neil Bennett, Cluff, Pete Dredge, Kathryn Lamb, Ed McLachlan, Ken Pyne Steve Way, Mike Williams

Artists/Designers

Mike Donaldson, Lo Parkin

Printed by Evon Print Ltd, United Kingdom Merry Christmas, a Happy New Year, and keeping safe

Taking the wording on our cover from the famous advert from the late seventies and eighties – a dog's not just for Christmas - we're asking for readers to keep this issue until the New Year.

Although we've only been back in print for two months, we always take a break in January with our volunteers needing a break as much as anybody.

While we're away, keep warm as best you can, particularly if you're outside. If you're not taking advantage of winter shelters, at least be aware of Severe Weather Emergency Protocol (SWEP), which guides the actions of local authorities and groups when the weather gets dangerously cold. Be aware of how it will be initiated in your area and where you might go. Don't get caught out.

Richard Burdett Editor-in-Chief editor@thepavement.org.uk twitter.com/ThePavementMag

### Contents News Pages Missing People Bin death – stay out and stay safe 8-19 News-in-brief Homeless city quide 12 Street Life Street Shield – Merry Christmas 20-21 20 Foot care – care for your pair See the nurse – Nurse Flo is in 22 32-23 The List (incorporating soup runs)

The Pavement is written for your entertainment and information. Whilst every effort is made to ensure the accuracy of the publication, The Pavement cannot be held responsible for the use of the information it publishes. The contents should not be relied upon as a substitute for medical, legal or professional advice. The Pavement is a forum for discussion, and opinions expressed in the paper are not necessarily those of The Payement

The Pavement (print) ISSN 1757-0476 The Payement (online) ISSN 1757-0484

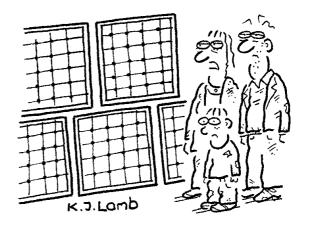


Matthew Dyet
Age at disappearance: 58

Matthew has been missing from Eyemouth since 17 February 2009.

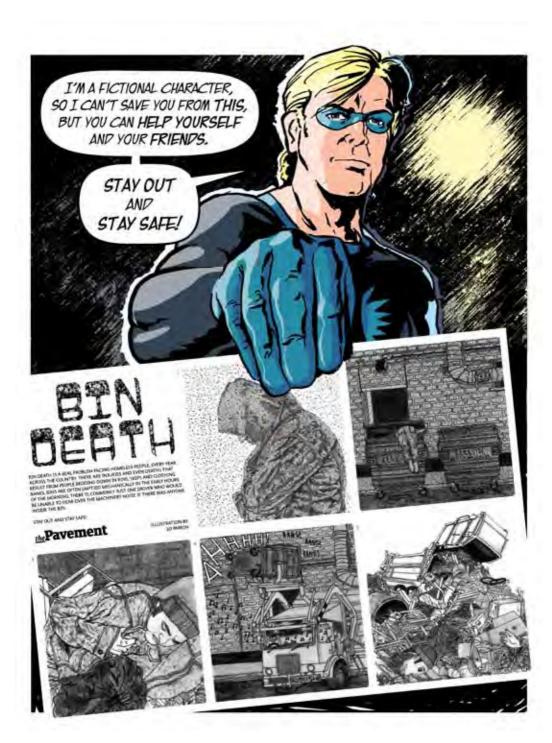
If you think you can help the search please call Missing People.

Matthew, we would love to hear from you. Call. Text. Anytime. Free. Confidential. The number is 116 000



"These are our solar panels – if only we could afford a roof to put them on"





BIN DEATH IS A REAL PROBLEM FACING HOMELESS PEOPLE, EVERY YEAR, ACROSS THE COUNTRY, THERE ARE INJURIES AND EVEN DEATHS THAT RESULT FROM PEOPLE BEDDING DOWN IN BINS, SKIPS AND CLOTHING BANKS, BINS ARE OFTEN EMPTIED MECHANICALLY IN THE EARLY HOURS OF THE MORNING, THERE IS COMMONLY JUST ONE DRIVER WHO WOULD BE UNABLE TO HEAR OVER THE MACHINERY NOISE IF THERE WAS ANYONE INSIDE THE BIN.

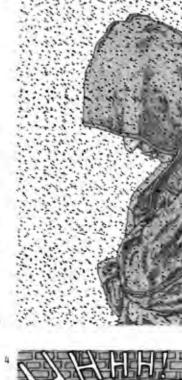
STAY OUT AND STAY SAFE!

# the Pavement

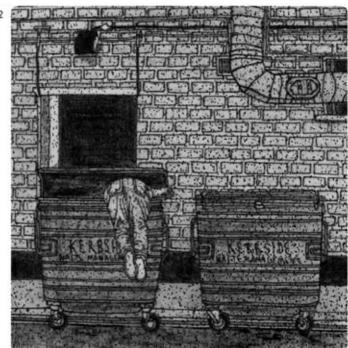
**ILLUSTRATION BY** LO PARKIN

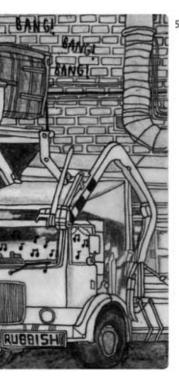














# A round-up of the news

The homeless news from across the UK and the World

# Streatham blaze claims three lives

A fire that claimed the lives of three rough sleepers in Streatham, London, earlier this month remains under investigation by local police and fire services.

The bodies of one man and one woman – both believed to be Polish – were found in the early hours of 15 December by the fire service but are yet to be formally identified.

A 54-year-old Polish man was admitted to hospital with burns and smoke inhalation but later died from his injuries.

Police said there have been "no further developments on the case" but expect confirmation of the victims' identities during the course of next week.

The blaze took place on a small patch of wasteland off Streatham High Road at the junction with Lewin Road. It was believed to have been started by a small camp fire.

Locals say the spot was often occupied by a number of homeless Polish people.

Amanda Addo, the director of local homeless day centre Spires, has paid tribute to the three victims, who she says were frequent visitors of the centre on Tooting Bec Road.

She said: "We were completely shocked. This was a tragic and completely unnecessary waste of life. "The three victims were very well known to us, both friends and staff were devastated.

"Having supported them at Spires for a few months we will miss them and our thoughts are with their families so far away.

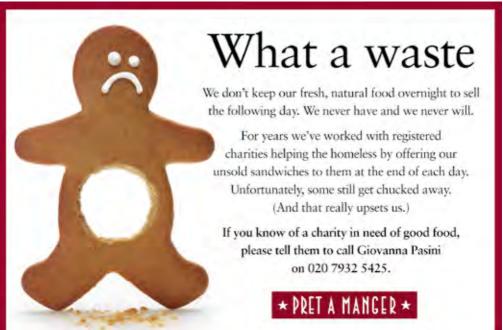
"Nobody should die on the streets."

Sarah Cox

### London fails in target

London mayor's target to end homelessness by the end of 2012 has failed – but some progress is being made.

It was always an ambitious target, and one which many



doubted was ever possible. With the economy in the toilet, it is perhaps even less surprising that it could not be achieved.

The Pavement has followed its progress since 2008, and although at points it looked as though it was within grasping distance, the various initiatives launched could not get to everyone.

According to CHAIN, 5,678 people slept rough at some point in London during 2011/12, an increase of 43 per cent on the previous year's total of 3,975.

But some initiatives, such as No Second Night Out, have seen success – with 60 per cent of people moving "into some form of accommodation".

NSNO director Petra Salva said this showed agencies were heading in the right direction, but argued services must redouble their efforts if they are ever to reach the target.

"The number of people living on the street has hugely declined because of efforts of all agencies involved," she told *The Pavement*. "Our commitment must not dwindle. If anything I think we need to double our efforts."

Salva said work must focus "upstream", preventing people from rough sleeping in the first place. Initiatives like NSNO must also work hard not to "create an incentive for people to come to the street to get a service," she added.

But the real challenge was the "patchy" responses from the multiagency approach across the city.

"A real issue for NSNO is that many agencies do not work to our time-frame and systems that exist take far too long," she explained. "Challenges exist with speedy and timely access into PRS. It takes time to find housing and to set it up.

"Boroughs need coordinated services, good advice and prevention, local assessment beds etc," Salva added. "Developing these locally will ensure we are more likely to achieve a higher success rate."

Of course, NSNO has not been the only initiative aimed at reducing the number of people sleeping rough during the year of the Olympics and Jubilee.

Rough Sleeping 205 (RS205) is one of the London Delivery Board's longer-term projects to reduce the number of "entrenched" rough sleepers. Set up in 2009, it now encompasses 349 people who are seen as needing particular focus to get off the streets.

Most recent figures from the Mayor's Office show that the number has been reduced by around three-quarters – with only 78 of the individuals being seen rough sleeping in the last reporting period.

Acknowledging that the target had not been reached, a spokesperson for Boris Johnson's office said the Mayor was "absolutely committed to ending rough sleeping" and would continue to work on the issue for "as long as it is necessary".

"There has been considerable success in tackling rough sleeping in London," the spokesperson added, highlighting the results of NSNO and RS205.

"NSNO will continue its groundbreaking work, complementing the initiatives of boroughs and other agencies who are the primary providers of services to rough sleepers in the capital."

Outside of London, the picture is arguably even worse. While authorities in the capital can claim to have kept a lid on the rise of homelessness, figures published by the Department for Communities and Local Government show the number of people classified as "priority homeless" has risen to 50,000 – 25% more than in 2009-10.

This has coincided with cuts to homeless services, meaning that just at the point when people need more help, less is on offer. As reported in last month's issue, research agency SSentif has highlighted a direct correlation between the two factors — which managing director Judy Aldred described as "shocking".

With the government announcing more austerity measures as part of the Autumn Statement at the start of this month, it seems that those services still aiming for an end to homelessness any time soon are being unrealistically optimistic.

Catherine Neilan & Garnet Roach

### Mark Horvath's return

Mark Horvath, the US founder of Invisible People, returned to the UK in the end of November. *The Pavement* covered his first visit in July – search for his name on the website.

The InvisiblePeople.tv project – the internationally recognised non-profit that tackles poverty and homelessness by using the power of social media – returned to London on flights donated by British Airways, and teamed up with the charity Broadway.

"Invisible People connects people to the face of homelessness in a direct and meaningful way that humanizes the subject and builds empathy in the viewer. This is much more important and impactful than simple awareness" said Horvath, who was himself homeless in America.

"As I have done across the United States and Canada, I want to give the people experiencing homelessness in England a chance to tell their stories. Once we know our neighbours it's not as easy to ignore them, and that's where real positive change starts"

Howard Sinclair, chief executive of Broadway, said: "We are delighted to welcome Mark to the UK and to the team at

Broadway. Everything we do at Broadway is geared towards offering homeless people not only a route away from the streets but also a voice to tell their story. Mark's visit will empower both us and them to tell their story."

Horvath flew back to the US on 4 December

### Staff

 If you're interested in seeing more on Invisible People go to http://invisiblepeople.tv
Or you can follow and chat to Mark on Twitter @hardlynormal

### Charging on the move

Earlier this month a homeless man in Florida, 28-yearold Darren Kersey, was jailed after being caught charging his phone at a local charging station in a park picnic shelter.

The arresting officer informed him he should be charging his phone at local homeless shelters, noting in his arrest report that "theft of city utilities will not be tolerated during this bad economy".

After spending a night in the cells, Kersey was released the next day after the judge threw the case out of court on the grounds there was no legal justification.

For most of us our mobiles are a lifeline to the world, but keeping the battery charged is not always easy.

We took a straw poll among coffee shops and fast food restaurants in London, and the general consensus appears to be is that if you are a paying customer you can use their electricity and Wifi. However, out of a broad selection of day centres we spoke to across the country, only three confirmed they always allow visitors to charge their phones: West London Day Centre, Whitechapel Mission and Glasgow City Mission. Many

others said that it would depend on individual circumstances.

Jo O'Reilly

### Death in the storms

One of the few people killed during the heaving flooding in November was sleeping rough.

21 year old Michelle Conroy was sleeping in a tent when she was crushed by a tree felled by strong winds in Exeter, Devon. Two other people in the tent were injured, one of whom was her boyfriend, who she had gone onto the streets to join.

Staff

### Get fit in the New Year

ExP2A, a new leisure-focused charity, is getting ready to launch in the New Year.

The charity, which is run by former and current homeless service users, was due to lift off in October but that has been postponed until the start of 2013.

Marketing and communications manager James MacPherson told *The Pavement*: "Unfortunately we have come to the decision to temporarily suspend our Peer Fitness Group due to a staff shortage. The group will recommence in the New Year".

The London-based charity intends to encourage homeless users to independently and actively change their own lives, through peer support, group activities and social enterprise.

It plans to introduce fitness and walking groups, with homeless service users (or "associates") acting as motivators for members of the public.

In return they will receive experience and work experience, while the money raised in fees will

be flowed back into the charity to pay for future projects, such as an affordable programme of leisure activities for homeless people. ExP2A has also set up a Twitter account that will offer desk-based workout tips for those chained to their computer terminals (@DeskWorkout).

We'll be interviewing exP2A director Alex Ireland (better known on Twitter as @aibaihe) about the charity for the next issue. If you'd like to find out about sponsorship or how you can get involved email info@exp2a.org.uk.

Carinya Sharples

### Is this the future?

A homelessness campaign group in America is taking a high-tech approach to helping people off the streets.

The 100,000 Homes campaign has launched an app for users of modern 'smart' mobile phones that enable volunteers to register rough sleepers in their area and help them get access to medical treatment and housing.

The campaign has already had some success with volunteers registering rough sleepers with pen and paper, but the mobile phone version makes collecting information and responding to it quicker and easier for outreach workers.

However, there may be concern that even if volunteers have the best of intentions, they may not be properly trained to deal with vulnerable people.

There is a clear set of guidelines for volunteers, although the rules include very general instructions such as "be yourself" and "be sincere".

There may also be questions about the how accurately non-professional volunteers will be able to assess somebody with mental or physical health

problems. One of the questions on the form is "Do you have a mental illness?", for example.

The app lets volunteers record rough sleepers' age, health problems, how long they have been on the streets and whether they have spent any time in institutions such as prison, hospitals or the Army.

"Everyone has their own story about a homeless neighbour in their community, and this app finally gives people a concrete way to do something about it," said 100,000 Homes campaign director Becky Kanis.

Kanis said the point of the app is not for volunteers to take over the job of professionals, but to help in

alerting them to where people in need are living.

"Too often, we walk by folks on the street and assume there's no solution, but the truth is that local professionals know what to do. Homeless Connector is about making sure those professionals know everyone on their streets by name, and it enlists community members in helping them achieve that goal," she added.

Closer to home, a similar scheme has launched in Wigan with the aim of alerting a charity to rough sleepers in the Lancashire town.

The app, from charity Riverside, enables local people to tell outreach workers where rough sleepers are living in the area. It

remains to be seen whether this is a scheme which can be replicated on a bigger scale.

It is also not clear whether or not rough sleepers will feel comfortable with members of the public reporting where they are to local authority staff.

A government website called streetlink.org.uk has also launched, where people can report a rough sleeper in their area. Rough sleepers can also fill in the form themselves to tell their local council where they are bedding down.

John Ashmore

### Homeless dead are commemorated in London

Homeless and formerly homeless people who died in London during the last year were remembered in a service at St Martin-in-the-Fields on the 8 November (pictured left).

The Commemorative Service to Remember Homeless People started over 20 years ago; this year it was organised by The Connection at St Martin-in-the-Fields (Trafalgar Square) and Housing Justice.

A list of 154 names was read out and candles were lit.

The Choir with no Name (pictured over the page) sang Stairway to Heaven and the Streetwise Opera performed You'll Never Walk Alone. Hymns, prayers, poems and readings also marked the occasion.

More than 250 people attended. Alastair Murray of Housing Justice said: "The service is important because it brings together people who work in the field, those who are or have been homeless themselves, to remember and give thanks for the lives of people who are or have been homeless - often people who are known to us.

"And it draws attention to



# **HOMELESS CITY GUIDE**

empty building 宀 dangerous neighbourhood step 1  $\cdot$ danger guard dogs an attack happened here step 2 good place to drink / smoke  $\otimes$ unfriendly place friendly place soup run (with rating) strong police presence (P) potential for work good food thrown away here safe for sleeping message board x mins that way security guard

### MAKE YOUR MARK AND HELP OTHERS TO READ THE CITY

G you'll get moved on here

Make non permanent marks to keep the system up to date and stay within the law.

the continuing fact that many people's lives are cut short by the experience of homelessness."

Reverend Richard Carter, who led the service, explained that this year's theme, 'Welcoming Angels Unaware', made him consider "the welcome that we provide, or fail to provide, for visitors, strangers, refugees, and neighbours".

He said:"It is one of the most moving and important services that takes place at St Martin's each year. The list of those who have died is frighteningly long. This service, we pray, gives a sense of dignity to all those who have died, many who never found a home and felt lost and excluded."

Ken, who was formerly homeless, said it was "very emotional".

"I've cried every year - that's natural for us. I always have a lump in my throat, especially when it's somebody you've known for a long while. You always look back at the good but also the bad times you spent together," he added.

also experienced homelessness, said: "Without a family you don't have a safety net to fall back on, and perhaps no one to come to your funeral. When I go to this service I always think it would be so sad to have no one to remember vou, to think that no-one cares. I think it's really important we remember people in this way- I mean perhaps they were somebody's angel in their lives."

### Jane Fyans

We looked at other places that have similar services of commemoration – Bradford, Cambridae in the UK and San Francisco, Austin, Minneapolis in the US, to name a few – and will look at whether is unified day of commemoration would be appropriate.

The names: Mohamed Abukar. Carol Adio, Rashid Ahmed, Michal Andrzejewski, Anthony Archer, Arik Arnista,

Silver Aymes, Marilyn Barrett, James Bower, Colin Bowles. Jonathan Briggs, Lindsey Brown, Mark Bruton, William 'Billy' Buck, Michael Buckley, Dave Bullard, Ozell Buntin, Justin Burton, Jules Caesar, Nigel Carter, Ernest Chappell, Terry Chappell, Marcin Checiak, Mick Christy, Florin Cirnu, Brendan Clarke, Tyrone Collins, Kevin Conway, Denise Coward, Gareth Cowen, John Crofts, George Crooks, Hugh Davison, Algirdas Degutis, Thomas Delaney, Alvin Denny, John Dickens, Stanislaw Diller, Vincent Docherty, Ian Donoghue, Richard Donohoe, Keith Doran, William Duncan, Darren Durbridge, Kenneth Elliott, Frederick Ellis, Richard Evatt, Thomas Fallon, Niall Farrell, Tracey Faulkner, Michael Feeney, Christopher Flaherty, Kadri Folarin, Georgina French, Churchill Fullerton, Antonio Gandara, Gerald Gault, Michael George, Michael Geraghty, Leon Gibbons, James Glover,



The Pavement, which operates without any funding from the state, has decided to try something new – asking readers to help support our operation.

Not salaries or new kit, but our basic print operation.



If you have a mobile, and can spare a few pounds, please text PAVE11 followed by the amount in pounds\*

(max £10) to 70070

<sup>\*</sup>all this money will go to The Pavement (registered charity no. 1110656), the charges being met by Vodafone. Find out more at www.justgiving.com/thepavement



 $\hbox{\it ``An ordinary towel would have sufficed Mr Angelo''}$ 

Martyn Goodhew, Joseph Gusmin, Richard (John) Hamilton, Christine Harvey, Jennifer Hatahet, Natalie Heck, Marina Hegarty, James Henderson, John Hill, John Hodgson, Harry Hogben, Paul Holdstock, Adrian Horler, June Houghton, Emil Hudici, Bernard Hukwa, Kasev Humphries, Joanna Ibidun, Jason Ismail, Jay Jorite, Orhan Kartari, James Kearney, Sean Kelly, Mark Kerwin, Damrat Ketwong, Paul Kirwan, John Langley, Oscar Lazurka, Oriestas Leigus, Aaron Lofters, Luis Lopes, Nigel Lovelock, Omar Lundy, Denise Lutchmunsing, Michael Mansfield, Emile Marciny, Eugene Mariam, Thomas Mauahan, Maysam Mayderinejad, Simon McAndrew, Gary McCann, Amanda McFarlane, Enda McLoughlin, Steven McMillan, Dominick Meginley, George Mercieca, Michael Meshane, Sadik Miah. John Millward. Bill Moore. Mark Morrison, Kevin Mullins, Stacey Niles, Christopher O'Connor, Edward O'Donnell, Sandra Own. Charlie Parker, Jineth Peters, Naran Rainford, Santosh Rani, Carmel Reid, Carl Rice, Robert Rigas, Julian Safo, Yamadu Sanneth, Christine Santell, Stephen Scully, Michael Silk, Karen Sivitar, David Slowev. Patrick D Smith, Steve Smith, Dusan Soltes, Ursula Spiegel, Gillian Stevens, Arthur Stockton, Bill Taylor, Surenthiram Thankgevelu, Christopher Thomson, David Townsend, Thomas Ray Tully, David Walsh, Louis Wedge, Michaela Westerman, Alan Wheeler, Susan White. Michael Wilkinson, Paul Williams

### Aiming at the Christmas No. 1

This Christmas a group from Crisis in Newcastle will release a single, the profits of which will go to Crisis and Streetwise Opera.

The single, which features a choir, strings and sleigh bells, was composed by Alan Robson, who

came up with the idea after taking an art course at Crisis Newcastle.

Robson, who has a keen interest in art, painting and music, was fully supported by Crisis at every stage of the work, from penning the lyrics to record the vocals and auitar. Now a self-employed artist and musician, a portion of the proceeds will go to Robson to help him develop his artistic ambitions.

June Grimes, director of Crisis Skylight Newcastle, said: "We are delighted Alan has come so far because of the support he has received at Crisis and are very grateful to him for donating the proceeds of his brilliant, festive single to Crisis. We hope everyone gets behind it and that it is a huge success."

Staff

### Moving them out of area

Thousands of homeless families are set to be moved out of London into temporary accommodation outside the capital - despite government advice that families should be housed in their own areas wherever possible.

More than 20 London councils have rented properties as far away as Cornwall, Newcastle and Blackpool to house families they say they cannot accommodate within their home boroughs.

Housing minister Mark Prisk has called a meeting with London councils to discuss these measures which he described as "unacceptable and avoidable".

Government quidance issued in May says that councils must "as far as is reasonably practicable" offer accommodation to homeless families within the borough.

However, several councils argue that their decision to move homeless families out of the borough is the result of government policy, claiming that capping

housing benefits at £400 per week and pegging them to the bottom third of rents has made most of Greater London unaffordable for families who depend on benefits.

The situation is expected to get worse in April when an overall benefit cap of £500 a week comes into force – meaning that no family can claim more than this sum regardless of how many children they have or where they live.

The result is a growing number of families face being moved out of London by councils which have a duty to house them – often away from children's schools and local ties.

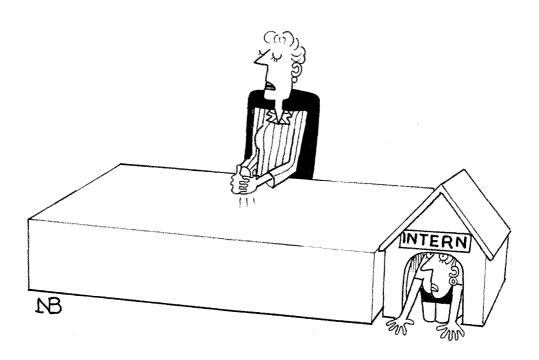
This has raised fears of a surge of overcrowding as families share properties or move into smaller flats to stay in their home areas despite receiving less in benefits.

Westminster Council is sending homeless people to 30 different local authorities including Great Yarmouth and Essex. Islington council has sent people to Newcastle, while – as previously reported in The Pavement - Croydon has sent families to Maidstone. Southampton and Portsmouth.

The need to move families out of expensive areas like Westminster had been anticipated – but the acute housing shortage in the capital means that market rents are greater than the benefit cap even in London's outlying boroughs such as Haringey, Waltham Forest and Barking and Dagenham.

The government had expected housing benefit reforms to force landlords to reduce rents – but councils say that demand for rented property is so high that most landlords have seen no reason to reduce rents. Many are now refusing to rent to people who are claiming housing benefit.

Jack Dromey, Labour's housing spokesman, said: "The country is gripped by the worst housing crisis in a generation and the government's failed policies are





"Does that mean what I think it means?"

making it worse not better... hard pressed London councils are faced with having to house those facing homelessness from Cornwall to Newcastle.

"To lose your home is a tragedy. To face then being uprooted from friends, family and work is absolutely wrong."

A Communities and Local Government spokesman said: "Councils can meet housing need through social housing or high-quality private rented housing in their area. Unless there are exceptional circumstances, there is no excuse for moving homeless families to other areas, and they must absolutely not apply a blanket policy of relocating families out of the capital.

Katharine Hibbert

### Pop-up housing

A bold new proposal from the Building Trust could see parking garages turned into prefab flats for the homeless.

In a pilot scheme developed with Hackney council, London-based architects Levitt Bernstein want to turn disused lock-up garages into bedsits, containing a bedroom and shower room with a communal laundry in every fifth garage.

As you might expect, the completed properties will not be spacious. The plans allow for an 11.5 square metre bedsit in each garage – equal to most council's allowed minimum for a bedsit, but a lot less than the average one bedroom flat size, which is 46 sq m.

The size has been criticised by the Royal Institute of British Architects, who said in a recent report that these 46 sq m flats were "shameful shoebox homes".

Despite this, the Building Trust's founding partner David Cole told the *Guardian* that "the thinking is

that it is far better to give someone their own space with their own front door than put them into shared accommodation," he said.

"The new government guidelines will emphasise shared housing, but this often only instills the problems. This is a steppingstone housing project, allowing people to get back on the ladder."

If the plans go ahead, these "pop-up homes" would be created as kits that could be assembled on different sites by their future occupants as part of an apprenticeship scheme. If the site was later redeveloped, the kits could be packed away and moved elsewhere. Rent would be £50 per month, plus utilities.

The project has the backing of homeless charities like Crash and YMCA – but concerns remain over whether turning the lock up garages of already deprived council blocks into barrack-like bedsits would be the most effective helping hand for the homeless.

James O'Reilly

# Coffin carried through Totnes, Devon

A coffin was carried through the Devon town of Totnes on 29 November, as a 'street funeral' for a local homeless man who died during a hail storm earlier in the month.

Michael Gethin, a 42 year old rough sleeper, died outside the Methodist church in the town on 4 November, and was the fifth homeless man to die in the town in the last year.

To mark his death a coffin was carried through the town to raise awareness of the dangers of sleeping out in such bad conditions, and a local *Big Issue* vendor, Graham Walker, carried out a 28 hour vigil.

Staff

### **NSNO** expands

Two and a half years on and still thought of as being in its pilot phase, London's No Second Night Out is an initiative that has been emulated across the country, able to boast a 60 per cent success rate for keeping people off the streets.

Just over a tenth – 12 per cent - have been seen back on the streets subsequently. This is on the back of an overall increase in the use of the service, particularly from non-UK nationals, which now make up 56 per cent of total users. A total of 1,500 people have gone through NSNO assessment centres.

Petra Salva, the organisation's director, said: "We're really struggling in terms of numbers, as so many people are coming through our doors, but I'd rather act as quickly and urgently as possible than have people being on the streets. We're doing everything we can to help."

On the back of its success so far the government has rolled out the principles of the project across the country.

Because each community has its own specific needs, and No Second Night Out itself is still constantly developing.

Two of the first places to develop alternative approaches were Manchester and Liverpool; both similar in numbers, but with different issues.

The help line number to reach No Second Night Out is **0870 3833333**.

Emma Batrick





# Health and wellbeing

The Pavement's health team revisit old topics that need the focus

### Take care of the pair

You might have wondered why we have nails on our toes. Anatomy and evolutionary experts have many different theories, but the one common view is that toenails are there to protect the vulnerable 'end' bits on the upper side of our toes. Left to their own devices, though, they can present more problems than solutions.

Unlike their fingernail cousins. toenails don't, at first, seem to have an obvious purpose. Fingernails help us peel an orange or pick up coins from a flat surface, and are useful for personal grooming - scratching, squeezing, picking (ugh...). Long fingernails can be considered beautiful: long toenails are generally viewed as hideous and claw-like.

They are also generally painful, as pressure builds up on the tender skin of the nail bed below the nail. Long toenails serve no purpose, so the ideal place to cut them is just beyond the point where the pink bit (where the nail bed is still attached to the nail) becomes the white bit (the free edge of the nail that would grow on forever if we let it).

Cut them short and straight across, not with a 'v' in the middle (that just weakens the nail plate). Don't cut off the corners – it just encourages the nail to dig in to the soft skin of the sulcus (the skin around the nail). Poking down the sides of the nails can introduce infection and irritate the skin around the nails, possibly leading to ingrown toengils.

Also, be sure to use scissors for the job – picking, pulling, tearing or biting toenails (more common than you might think, especially in young people who still have the flexibility to reach that far!) also run the risk of ripping into the nail bed and introducing infection, and may allow the toenails to become ingrown.

Leaving nails long also may result in them splitting lengthways, exposing the vulnerable nail bed and allowing in bacterial or fungal infection. As we get older, our nails get thicker. If you have trouble cutting your nails because of this, soak them in warm water first. Really thickened nails, or thick nails with a yellow tinge or crumbly appearance, may have a fungal infection. Fungal infections of nail are notoriously difficult to treat – there are paints and medicines available, but treatment takes time and perseverance.

If you are concerned by the look or thickness of your toenails, see a doctor or a podiatrist – your nearest dropin centre should have details.

Toenails are there for protection, so if you get some trauma to your toes (a heavy object falls on your toes, or they get squashed and bashed by a pair of shoes or boots that are too short or shallow for your foot), you may find that the nail takes the strain and eventually falls off. If this happens, you can rest assured that a new nail will grow, but it could take a while. depending on a number of factors including our health, the quality of circulation to our feet, and our age.

Toenails take about nine to 18 months to grow from the matrix of the nail to the end of your toes.

So even though they may appear to have no clear purpose (well, other than scratching the



when in bed), toenails need to be looked after, kept short and clean in a pair of shoes and boots that leave enough room for the toes to wiggle free... And if in doubt, get them checked out.

Evelyn Weir Lecturer in Podiatry Queen Margaret University, Musselburgh



first thing you need to know about self-medicating via the internet is that it's easy to manufacture a few pills that look like the real thing, but there's no way you – the buyer – can be sure you're getting what you've paid for. People who sell drugs over the internet are in it to make money and have no interest in your health or wellbeing; if they did, they wouldn't sell medications over the internet.

> It is dangerous on every level. It's also largely unnecessary in the UK, as we have modest prescription charges and none at all if you live in Scotland. The small financial gain from buying drugs over the internet is outweighed by the risks of buying possibly fake or inappropriate medication.

> > Drugs are complex, getting the right medication to cure or alleviate symptoms isn't as easy as most people think. What

works for one person won't work for everyone, so even if you know someone with the same symptoms, you can't always take the same medication. We are all different.

If you want, you can think of drugs as a doctor's toolbox. When you go to the doctor, s/he will listen to what you have to say, examine you, maybe run some tests and then choose the best tool to cure or alleviate your symptoms. Maybe the right tool isn't even a drug at all – it could be physiotherapy or counselling.

Then there are potential allergies, adverse reactions, your medical history and the sideeffects of the medication.

You wouldn't use a pneumatic drill to put up a picture, but that's what you could be doing if you get your medication without seeing a doctor and getting a prescription.

Medications go through years of

stringent research before they are deemed safe to be used on people, and most drugs are licensed only to do specific things to ensure they are used safely. Buying medications from the internet or private individuals means you bypass all these levels of safety monitoring and are taking a risk with putting an unknown substance into your body.

Don't risk it; see your GP or pharmacist instead.

Susie Rathie Our Nurse Flo

### Worth talking about: fake medicine

The millions of pounds' worth of fake medicines being sold over the internet indicate that people in the UK are buying medications online as an alternative to having them prescribed by their GP, and who knows how many people buy from private individuals (which amounts to the same thing)?

What is so wrong with buying drugs over the internet or from 'unofficial sources'? We do just about everything else online these days, so why not source our medications this way?

There is a lot wrong with buying medications over the internet. The

# DOCTORS DON'T LISTEN TO THEIR PATIENTS



### TELEPHONE SERVICES GLASGOW

Glasgow Shelter Advice Service

Mon-Fri: 9am-5pm **7777 008 8080** 

moɔ.wogsalgniqid.www

advice on homeless services

Lots of useful information and

Homeless Information Pages

www.homelessedinburgh.org

has information on over 8,000

in Edinburgh including hostels,

ing information about services

Homeless Edinburgh

mad.seoivies

LGBT Youth

**MEBSITES** 

1777 755 1710

9972 270 0080

Glasgow Street Service

Project

version of The List.

**WEBSITES EDINBURGH** 

www.thepavement.org.uk/

http://www.lgbtyouth.org.uk

Regularly updated online

The Pavement online

Advice for LGBT people

exbelieuced sexual abuse

- ط.٤0pm; Wed: 2 - 4.30pm

Mon, Tues, Thurs, Fri: 10am

31 Stockwell Street, G1 4RZ

Glasgow Women's Support

clasgow and Barnados Scotland ship between Simon Community

շեա: շգբ: <u>Զ</u>գա– 3 խա: Հոս: 4– Լ J խա

Mon-Thu: 8am-11pm; Fri: 8am-

2freet outreach team partner-

support for women who have

Information, advice and initial

A comprehensive website contain-

advice and support centres. Also

services outside Edinburgh

in and around Glasgow

**MEBSITES GLASGOW** 

Glasgow

(1pm - 7pm daily) Free advice for young people 7667 808 8080

Free 24-hr drug helpline

petcennected

Also offers face-to-face countor anyone in emotional crisis. Providing a listening service Sh00 8S9 Sh80 Counselling and crossline helpline Edinburgh City Mission

> **Е**БТИВОКОН TELEPHONE SERVICES

selling by appointment

UK Human Trafficking Centre

1688 757 7110

Housing info and advice

attected by mental health

Out-of-hours helpline for those

8am-8pm daily

**7777 008 8080** 

0008 292 5780

0606 06 25780

0707 008 8080

0007 808 8080 National Debtline

597 09 09 5780

1998 809 5780

1009 228 5780

8899 550 0080

009 922 0080 Frank

To make a claim

The Samaritans

who have left home

Kunaway Helpline

Free line for under-18s

0800 700 740, 24 hrs daily

Message Home Helpline

For the Pensions Service

For Social Fund enquiries

Allowance or Incapacity Benefit for Income Support, Jobseekers

For queries about existing claims

Job Centre Plus (benefits agency)

ավլլ – 9

SANEline

Shelter

TELEPHONE SERVICES

HS'C'SH

survivors of rape or sexual abuse

who are homeless or threatened

to young women aged 16 – 25

Provides support and counseling

2085 255 1710

Project

AAY Women Accommodation

AS, BA, C, H, IT, TS

with mental health problems.

### (4.30pm on Friday)

GAMH Homeless Support Project

ET, LA, OL, OB, 5H, TS

4 Bellevue Street, Edinburgh Streetwork UK - Womens Services

2707 297 1810

0079 755 1710

3rd Floor, 30 Bell St, G1 1LG

0712 055 1710

AD, AC, BA, CA, CL, DA,

H,AQ,A8,QA

Mon-Fri: 9am-8pm;

ShE h ShE Sh80 Community Legal Advice

Domestic Violence Helpline

Mon-Thur: 9am-4pm; Fri: 9am-3pm

Centre, 117 Brook Street, G40 3AP

Support Scheme

Practical support and advice

SPECIALIST SERVICES GLASGOW

ST, 80, 0L, 0L, 0L, 0B, TS homeless / housing crisis

years who are or have been

Working with people over 50

benefits, tax credits, debt etc. ing specialist advice on housing, Free, confidential service, offer-

**277 0007 8080** 

2at: 9am-12:30pm

www.communitylegaladvice.org.uk Nationwide

with homelessness and are

3rd Floor, Crowngate Business

Phone, write or Just drop in

123 West Street, G40 1DN

Drop in for women Mon, Tue & Thu: 1-4pm

HW 'C

tor homeless people in Glasgow

Glasgow Rent Deposit and

Mon - Fri: 9am - 5pm

Runs at these times:

Wed: 9 - 10pm; Fri: 8 - 9pm 9pm; Tues: 8.45pm - 12.30am; - 05.7 :noM ;mq0f - 9 :nu2

Ashley Street, G3 6DR The Tibetan Budhist Centre Kagyu Samye Dzong

0141 337 6620

Tue: 10.30am - 4pm; 2981 779 1810/2222 002 1280 101 High Riggs, EH3 9RP

<u> </u> Լբու: յ Օգա - յ խա՝ Barony Contact Point

**EDINBURGH** SOUP KITCHENS & SOUP RUNS

Glasgow G2 7AB Cadogan Street

Thurs: 7 - 9pm 242 8ÓN Balvicar Street

RUNS GLASGOW

SOUP KITCHENS & SOUP

gardening and textiles 10am - 4pm)

(Tue - Fri they have woodwork, art,

Grassmarket and North Bridge

Runs from Waverley Bridge to

18 Hopetoun Crescent, EH7 4AY

Every day 1 - 2pm and 6 - 7pm

43 Gilmore Place, EH3 9NG

and Thurs: 6 - 7.30pm, CL, FF

53 Lothian Street, EH1 1HB

Wed: 1 - հpm; Fri: 1 - հpm,

:mq7 - 9:s9uT ;mq9 - 7:noM

79/3 Grassmarket, EH1 2H1

Grassmarket Mission

65 High Street, EH1 15R

364 evenings a year

Carrubber's Christian Centre

run in Edinburgh city centre

Bethany Christian Trust's soup

Sun: 8.30- 9.30am

9797 955 1810

Care Van

Little Sisters of the Poor

2un: 10am - 2pm; Weds

Every night: 9 - 9.45pm

Every day except Thur:

Missionaries of Charity

EL, FF

Zonb yan

mq0£.4 - 24.5

6128 252 1510

ZL9S 6ZZ LELO

0131 225 8230

Jericho house

Sat 9 - 10.30pm

9798 577 1810

AC, FF

Provides snacks, drinks Marie Trust and others

Network, Turning point, the Mission, Glasgow Homeless Run by Glasgow City Dec - Mar: 10pm - 8am Street, Glasogw, G2 8PT The Shieling, 24 McAlpine

SEASONAL SHELTERS GLASGOW

Glasgow's Winter Initiative

and breakfast (6.30am)

Mixed; Dry; No smoking

Bethany Christian I rust

(146in) E76722 (1670

Δ (γοb) 0598 f 32 f 510

Various Churches

**EDINBURGH** 

Winter Care Shelter

SEASONAL SHELTERS

team based at this address

with them. There is also an

have hospital appointments

and office staff who also run

Mon - Fri: 1 - 5pm

55 Hunter St, G4 OUP

9787 883 1710

SW

addiction and mental health

and want someone to go along

provide support for people who

ments not necessary. They also

clinics at some hostels. Appoint-

Has two GPs and a team of nurses

The Physical Health Care Team

MEDICAL SERVICES GLASGOW

drop in or make an appointment

Opticians services and spectacles

not required for free spectacles

spectacles for all. NHS benefits

Free eye examinations and

Every Fri: 9-11am

0131 770 7810 20 Cowgate, EH1 1JX

(Sinils 9AT)

A, D, FC, MH, MS, SH

inside; Supper (9.30-11pm)

2 Nov - Mar: 9.30pm - Vam

9.15 & 9.30pm to the shelters

Transport from Waterloo Place at

aud sleeping bags

26 / The Pavement, December 2012

9526 955 1810

AS, AD, C, H, OL

01185151510

**EDINBURGH** 

Z New Street, Edinburgh

չbա: շզգ: Joam-Jbm

Streetwork UK - Out of the Cold

children, fleeing domestic abuse

tor women, and accompanying

Fri: 10am-3pm; Thur: 10am-

Mon: 1-3pm; Tues, Wed &

4 Cheyne Street, EH4 1]B

Edinburgh Women's Aid

SPECIALIST SERVICES

ing friends and carers), MH

Edinburgh, EH16 5DU

ssəuisng notpniwəN a

( formerly the National

SPECIALIST SERVICES

Dunaskin Street, G11 6PG

mq0&.2 - 0&.f :nu2

St. Simon's Church

Thur & Sun: 8pm - 9pm

North Street, G3 7DA

St. Patrick's Church

5t. Vincent Street, G2

St. Columba's Church

(free meal and clothing)

cost tea/coffee); Sun: 5-6pm

meal); Thu: 10am-12pm (low

I ue: 1 Znoon-Zpm (low cost

1 / 0 Queen's Drive, G42 8Q2

Queen's Park Parish Chruch

mqe - 0£.7 :nu2

E'CT'EE

Schizophrenic Fellowship)

Support in Mind Scotland

www.supportinmindscotland.org.uk

affected by mental illness (includ-

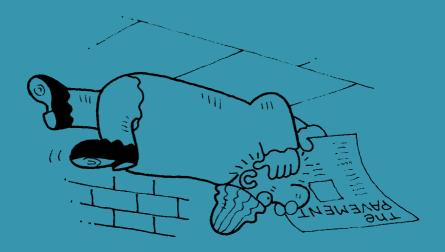
0131 662 4359, Mon-Fri: 9am-4pm

Support and action for people

Centre, Dalkeith Road Mews,

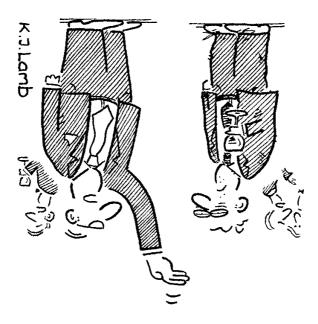
Information, support and refuge

# www.thepavement.org.uk



**@enilno** essivase to vassatibes keep informed & search You can read the news,

"I knew you when your growth projections were this high"



### DRUG / ALCOHOL SERVICES

acopol problems or anyone Advice and into for people with 718 7182 0080 Freepost, PO Box 4000, G3 8XX Drinkline Scotland

concerned about alcohol misuse

### **EDINBURGH DRUG / ALCOHOL SERVICES**

7675 199 1810 2 Craigmillar Castle Road, EH16 4BX Castle Project

www.castleproject.org.uk D'NE'OL'OB'SH Fri: 9am - 4pm Mon - Thurs: 9am - 4.30pm;

**DRUG / ALCOHOL SERVICES** 

**MODSA1D** 

A, C, ET 9am - 5pm; Fri: 9am - 4.30pm Call-in, phone or email: Mon - Thurs: 0029 725 1710 μορ επεμαυση ζε' σιαεδον Alcohol Focus Scotland

Breakthrough

problems. It also incorporates people with drug and alcohol project offering services to A joint health and social work 2876 ZSS 1710 Bell Street, G4 0T) James Duncan House, 331

Cocaine Anonymous Scotland A, C, D, MS, NE methadone prescribing.

www.cascotland.org.uk E9E9 6S6 L7L0

and literature on addictions an addiction. Also offer meetings to those with or recovering from Helpline offering help and support

a, S, aA, A

rehab program. Family support abuse drugs. Also residential drug tion and advice to those who 24hr service offering informawww.turningpointscotland.com 6969 077 1710 West Street, G5 8BA The West Street Centre, 123 Drug Crisis Centre

The Pavement, December 2012 / 29

unit operates on this site. D, NE

7168 858 1710 Emmaus Glasgow

Provides accommodation and www.emmausglasgow.org.uk 101 Ellesmere Street, G22 5QT

AS, CL, ET, TS work for homeless people

A, DT, D, FC, MS, MH, SH

ciothes exchange is available too

cal psychologist and psychiatrist. A

service, occupational therapist, clini-

a week. Also provides a chiropody

care, 10 GP sessions a week, as well

Health service for homeless people,

as dental services two mornings

treatment room, mental health

including a general nursing and

mq24.21 - mp8 səuT ;mq2 - 24.1

morning of the third Wednesday

of the month): 9am - 12.45pm,

Mon, Wed - Fri (closed on the

Edinburgh Access Practice

Can accept married couples

ex-service men and women,

0131 556 6827, Ring first

EX-FORCES EDINBURGH

one-to-one welfare service

erans and access to dedicated

Free help and advice for vet-

men and ex-servicewomen

King the Legionline to see

how they can help ex-service-

tion): Mon - Fri: 9am - 10am

Airmen and Families Associa-

from SSAFA (Soldiers, Sailors,

Call the 'Reclaim Your Life' scheme

www.veterans-uk.into

ZZZZ 691 0080

57/57/75780

75185708510

**AMOL?** 

EX-FORCES

Royal British Legion

Veterans UK

53 Canongate, EH8 8BS

Mon - Fri: 7am - 5pm

Whitefoord House

Accommodation for homeless

including ex-merchant mariners.

**MEDICAL SERVICES EDINBURGH** 

0137 240 2810

(Cowgate Clinic)

20 Cowgate, EH1 1JX

7th Floor, Newton House, 457

Glasgow Council on Alcohol

Glasgow Council on Alcohol

A, AS, AD, BA, DA, ET, H, LA, OB, TS

26 Orr Street, G40 2AR Service)

www.thegca.org.uk 8985 755 1710

less or at risk of being homeless 2 Supports people who are home-Mon - Fri: 8.45am - 4.45pm

A, AS, AD, BA, DA, ET, H, LA, OB, TS as a result of alchohol misuse.

**EMPLOYMENT AND TRAINING** 

# (Community Alcohol Support

### related to alcohol consumption. anyone experiencing problems Offers help and support to Mon - Fri: 9am - 9pm www.tnegca.org.uk 0081 888 1710 Sauchiehall Street, G2 3LG

C, ET

www.glasgowsimon.org.uk

and run between 10am and 4pm

organised on a rolling programme

opportunities in settling down. Open

gnus sport courses that help people

to anyone over 16. Courses are

look at their choices, rights and

12 Commercial Road, 65 OPQ

Glasgow Simon Community

- Resettlement Training Service

**EMPLOYMENT AND TRAINING** 

programme www.bethanyct.com

wish to take part in a work training with alcohol or drug problems who

For homeless or vulnerable men

Bethany Christian Centre (Men

aimed at giving skills to get back gramme with a range of courses

6 Casselbank St, EH6 5HA

into work or volunteering

Community Education pro-

Bethany Christian Trust

65 Bonnington Road, EH6 51Q

Mon - Fri: 9am - 4pm

5019 077 1710

**MODSA1D** 

1207 755 1810

1175 579 1810

**Е**ВТИВОКОН

CA, ET

(ylno

BS, C, DT, ET, F, H, L, MS, MH, SH City Council only Referral by Glasgow 55608171710 344 Paisley Road, G5 8RE Halls Direct Access Hostel Talbot Association – Kingston

www.glasgowsimon.org

8621 189 1710 men from all over Glasgow similar agency is required, accepts home. Referral from social work or support after moving into own issues. Possibility of continuing mitted to addressing addiction term homelessness and are commen who have experience of long supported accommodation to Otters a group-living model of

flemilk, G45 9HE 86-88 Arnprior Road, Cas-

Men's Accommodation Project Simon Community - Castlemilk

7, 28, 2A, A Open office hours only EES9 6Z7 L7L0 39 South Portland Street, G1 9JL

Laurieston Centre

Referral by Glasgow

14 Clyde Street, G1 5JW

sbeen froqqus-wol dfiw IIA

Salvation Army – Hope House

**NIGHTSHELTERS GLASGOW** 

16-21 with a range of support needs

Young single homeless people aged

DIRECT ACCESS HOSTELS/

www.foursquare.org.uk

40 Grove Street, EH3 8AT

2cobover (Edinburgh)

www.rocktrust.org

Ring first

2069 627 1810

2850 ZSS 1710

A, AS, BS, F City Council only

www.homelessedinburgh.org

Gowrie Care - Caledonia House

8205 022 1810 market, EH1 2HD Gilmore's Close, Grass-

www.odap.org.uk Ring first (8am - 8pm daily)

122087 90510

6821 255 1810

Mumber Twenty

68995 1810

Project

DHZ 42H3 ,notseni

nection to West Lothian

7-12 Adelaide Street, Liv-

(97–91) əjdoəd bunox

aged 16-21 with a local con-

Young single homeless people

Open Door Accommodation

first (8am - 11.30pm every day)

16-21 with support needs. Ring

20 Broughton Place, EH1 3RX

www.homelessedinburgh.org

six months this can be extended

tion for single homeless women.

Temporary registered accomoda-

Although the maximum stay is

2 Cranston Street, EH8 8BE

Cranston Street Hostel

under certain conditions

Young single homeless women aged

Men

Momen

www.salvationarmy.org.uk eligible for housing benefit

Zingle homeless people who are

5025 255 1810 492 Ferry Road, EH5 2DL

Salvation Army – Ashbrook

1220 957 1810 Referral from LEAP on: 2091 022 1810 nence Programme (LEAP) Lothian and Edinburgh Abstisingle men and women from Supported accomodation for 2 Randolph Crescent, EH3 7TH Randolph Crescent Hostel

Ring or drop in: Mon - Fri 9am - 2pm

2055 255 1810 1 St John's Hill, EH8 9TS

Gowrie Care – St John's Hill

www.themungofoundation.org.uk accommodation. (Open 24 hrs) who cannot access mainstream Works with 16-25 year olds 78118221710 1920 London Road, G32 8XG Road Project The Mungo Foundation - London

www.quarriers.org.uk

A,C,D,ET,H for people with physical disabilities tour-storey building so not suitable modation is on the upper levels of a For young people 16-25. Accom-1718 077 1710 189 Pollockshaws Road, G41 1PS Quarriers Stopover

and young, single homeless people Residential support for youngsters www.queenscrossha.org.uk Details at E00E 576 L7L0 171 Wilton Street, G20 6DF

People (CHYP)

Council for Homeless Young

aldoad gnuo?

children up to ten years old mothers aged 16 to 25 and Provides supported accom-5975 955 1710 503 Baltic Street, G40 45G

modation for single/pregnant **Kachel House** 

children in their care. Ring first modated with a partner or with or those wanting to be accomsuitable for women under 25 Glasgow area. The project is not women aged over 25 from the Works with single homeless 6655 827 1710 14 Polmadie Street, G42 0PQ Govanhill Women's Project

мошеи

www.turningpointscotland.com A, AS, AD, C, D, FC, MS health, drug, or alcohol problems people in crisis as a result of mental A direct access service for homeless 6761 077 1710 112 Commerce Street, G5 9NT

Turning Point Scotland - Link Up

Night Stop on referral. drop-ins, one-to-one sessions and for 16-25 year olds, including Various activities and services 6507 255 1810 25 Albany St, EH1 3QY Rock Trust

F2, FC, H, IT, L, OL AS, AD, AC, BA, BS, CA, CL, ET, F, FC, H, IT, L, OL

Salvation Army – The Laurieston Centre

39 South Portland Street, G5 9]L 0141 429 6533 AS, A, BA, C, DA, ET, FF, F, H, IT, LF, MS, SH, TS

Wayside Day Centre 32 Midland Street, G1 4PR 9141 221 0169 (option 1)

Mon-Fri: 7.30 - 10pm; 5at: 1-4pm

Wayside Day Centre See The Marie Trust

AS, AD, BS, CL, FF

DIRECT ACCESS HOSTELS/
NIGHTSHELTERS EDINBURGH

All with low-support needs

Bethony House 12 Couper St, Leith, EH6 6HH Emergency accomodation 0131 467 1010 AS, AD, AS, BE, D, F, H, L, LA

Bethany Supported Housing 65 Bonnington Road, EH6 5JQ 0131 553 1119 Ring First

Castlecliff Hostel
25 Johnston Terrace, EH1 2NH
76 and people aged
and people with pets
and people with pets
AS, BS, BE, H, L, TS

Cunningham House
205 Cowgate, EH1 1JH
For homeless people with additional support needs around
alcohol, drugs, mental health
and learning difficulties.
www.crossreach.org.uk
AS, BA, S

Dunedin House 4 Parliament St, Leith, EH6 6EB 0131 624 5800 www.dunedin-harbour.org.uk

> Bethany Christian Trust Leith Acorn Centre YMCA, Junction Place, EH6 5JA Tue: 12.30–2.30pm (women only drop in); Thu: 1–3pm (men only drop in)

Cowgate Day Centre see Streetwork Crisis Centre

Crossreach – Church of Scotland Social Care Council Charis House, 47 Milton Road East, Edinburgh, EH15 2SR 0131 657 2000 Mon –Thu: 8 45am–4.45pm;

Mon-Thu: 8.45am-4.45pr Fri: 8.45am-3.45pm www.crossreach.org.uk

Four Square 67a Logie Green Road, 0131 SS7 7930 www.foursquare.org.uk

Streetwork UK - Womens Services See Specialist Services

GLASGOW

GLASGOW

Glasgow City Mission – The Shieling 20 Crimea Street, Glasgow, G2 8PW 0141 221 2630 Mas Tuse Wod & Edi Jose

FF, H, IT, LA, MC, MS, OB Mon, Tues, Wed & Fri: 6.30-11 pm www.glasgowcitymission.com www.glasgowcitymission.com www.glasgowcitymission.com

www.glasgowcitymission.com

Lodging House Mission 35 East Campbell St, G1 SDT 0141 552 0285 Mon, Tue, Thu: 8am–3pm; Wed, Fri: 8am–2pm; Sum: 4–6.30pm

The Marie Trust
32 Midland Street, G1 4PR
MONFRI: 10-11.30am; 12.30-4pm;
7.30-10pm (Thu closes 3pm)
Drop-in advice and support,
non-profit madking cafe, positive activity, learning and outtive activity, learning and outtive activity, learning by

ADVICE SERVICES GLASGOW

Emergency assistance outwith

mq5-05.1:i13;mq4-05.1

office hours phone 0800 731 6969

**GENR8 Action for Children (16-24)** Westwood Business Centre, 69

Aberdalgie Road, G34 9H)
And AP, BA, C, DA, H, TS
Advice and support for 16-24 year
olds seeking accommodation

Glasgow Shelter Advice Service First Floor Suite 2, Breckenridge House, 274 Sauchiehall Street 0808 800 4444 Mon-Fri: 9am-5pm Emergency surgery at office Thu 2-4pm, at all other times call the helpline above AD, C, H

Glasgow City Council
For anyone who is homeless,
threatened with homelessness, or
in need of advice about homelessness issues. Staff will be pleased
to discuss your circumstances
with you in a private interview
trom and provide advice on what
can be done next to help you
www.glasgow.gov.uk
www.glasgow.gov.uk

Glasgow City Council Homeless Person's Team Hamish Allan Centre, 180 0141 287 1800 Mon-Thu: 8.45am–4.45pm; Fri: 8.45am–3.55pm AS, BA, C, DA, H, TS

Glasgow Street Services

Barony Contact Point

Barony Contact Point

С, МН only); Sun: 11 ат–4pm only); Sun: 11 ат–4pm fri: 11 ат–2pm (women fri: 11 ат–2pm; Tue: 10.30ат– fri: 11 ат–4pm; Tue: 10.30ат– fri: 11 ат–4pm; Tue: 10.30ат–

Updated 04 December 2012

The directory of Scotland's homeless services

Lenancy support - TS SS - AAASS Sexual health advice – 5H Safe keeping – SK Outreach workers – OB Outreach worker links – OL Meedle exchange – NE Music classes - MC Mental health – MH Medical services – MS rnddade stowage – LS

Leisure facilities – LF Leisure activities – LA  $\Gamma$ anuq $\iota$  $\lambda$  –  $\Gamma$ Internet access - IT Housing/accom advice - H 100t care - FC 7 - boo7 Free food - FF Education/training – ET Drugs workers – D TQ - tsitn9Q Debt advice - DA

H,T∃,2A threatened with homelessness for people who are homeless or Advice, information and support Mon - Fri 10am - 4pm 57 Albion Rd, EH7 5QY Edinburgh Cyrenians

ZELZ 199 LELO Terrace, EH16 4NX Homeless Outreach Project

ficulties with their mental less people experiencing dif-Outreach service for home-Mon - Fri: 9.30am - 5pm

H'S∀ phone 0800 032 5968, Out-of-hours emergencies of priority need for housing. people, including assessment housing options for homeless

9552 527 1810

65/5 Middrie Mains

Services added: Updated entries: thelist@thepavement.org.uk

address on page 3, or email:

If you've any changes or sug-

gestions write to us at the

2 – gnillasnuo2

AD – Salvice – CA

Benefits advice - BA

Bedding available – BE

Bathroom/showers – BS

Clothing – CL

Barber - B

Art classes – AC

Α Ανοςαςλ – Α Σ

Key to this list:

Alcohol workers – A

Accom. assistance – AS

**ADVICE SERVICES EDINBURGH** 

Mon - Fri: 10am - 4pm, MH, P www.advocard.org.uk 2085 755 1810 332 Leith Walk, EH6 5BR Advocard

Advice and information on Fri 8.30am - 3.40pm - 2pm; Tues 10am - 5pm; Mon, Wed, Thurs 8.30am 8982/78826781810 J Cockburn St, EH1 1BJ - Housing Options Team City of Edinburgh Council

32 / The Pavement, December 2012

(qιob-in services only): Mon–I hu:

Tue 10am–5pm; Fri: 9am–4pm

who do not have care of children

Services for people 16 years or over

Mon, Wed, Thu: 9am-5pm;

1 /-23 Leith Street, EH1 3A1

E'H'IL'L'LS, MH, NE, OL, OB, SH

ing rough. Includes outreach

service / needle exchange.

AS,AD,A,BA,BS.CA,CL,D,DA,ET,F

nousing crisis or at risk of sleep-

באון centre for people in

22 Holyrood Road, Edinburgh

Streetwork UK - Crisis Centre

Free phone 0808 178 2323

8874 675 1810

SS09 ZSS LELO

ET, H, MH, OB, SH, TS

AS, AD, A, BA, CA, C, D,

health and/or addictions.

The Access Point

www.streetwork.org.uk