

the Pavement

The *FREE* monthly for the West Midlands' homeless

April 2013



I'M BACK!



www.thepavement.org.uk

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Don't panic

The news in this issue has a lot of death and violence in it, with three murders, a violent assault and a man freezing to death, but don't let it stop you reading on or colour your view of the World.

Two of the murders covered are in the context of trials where we're reporting on verdicts. The other is an update on the murder in Hove, on the south coast, where the killer is still to be caught, so we're carrying the police appeal again.

However, there's plenty of interesting stories to keep you informed, and even a couple of positive news items. Please, read on.

Richard Burdett

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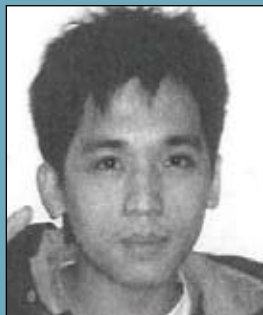
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The Pavement is written for your entertainment and information. Whilst every effort is made to ensure the accuracy of the publication, The Pavement cannot be held responsible for the use of the information it publishes. The contents should not be relied upon as a substitute for medical, legal or professional advice. The Pavement is a forum for discussion, and opinions expressed in the paper are not necessarily those of The Pavement.

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An Duc

Age at disappearance: 15

An has been missing from Outwell, Norfolk since 22 December 2011.

If you think you can help the search for An, please call or text Missing People on **116000** or email at **116000@missingpeople.org.uk**

**Call.Text.Anytime.
Free. Confidential.
116000**

**missing
people**
Registered Charity No. 1023419

The news

The homeless news from across the UK and the World

Missing links on CHAIN?

Homeless services in London are reducing the number of rough sleepers they register on the city's key database Chain.

The Pavement has learned that some organisations using the Combined Homeless and Information Network (Chain) are only logging clients if they are bedded down in certain locations or once they have been seen three times.

Teams are also not registering those who are bedded down on a park bench or in a doorway on private property.

However this directly contravenes Chain guidance, according to Broadway, the charity that runs the network.

Becky Rice, Broadway's research and information manager, said outreach teams should register people "the first time they make contact with them on shift if they are rough sleeping ("bedded down") or if they are not bedded down but have been contacted and are vulnerable".

People should be considered to be sleeping rough if they are sleeping or bedded down in the open air – streets, doorways, parks and bus shelters included – or in buildings or other places not designed for habitation – such as barns, sheds, car parks, car, derelict boats, stations or bushes – she added.

The Pavement has also been alerted to instances where rough sleepers have come into contact with outreach workers on a number of occasions but have no entry logged on Chain, but Broadway was not aware of this.

The five-person Chain team has a number of procedures and

checks to ensure their figures are as accurate as possible.

Responsibilities include producing a wide range of reports and analysis, data cleaning, technical development of the system to ensure it meets the needs of all users, working with Greater London Authority (GLA) on special projects such as monitoring for No Second Night Out, StreetLink and the Social Impact Bond project.

This data cleansing can involve, for example, sending out current client lists to hostels to check Chain is up-to-date in terms of who is resident at a hostel and who has now left. While the monitoring reports measure how well teams are performing and meeting targets, such as adding 95 per cent of outreach contacts within 72 hours.

The team also visits projects to deal with any problems that members have using the system and every six months it holds a managers' meeting. Broadway then has regular meetings with the GLA about the progress of the Chain system.

Ms Rice urged anyone who has seen misuse of Chain information to inform the team at Broadway.


"The Chain team will follow up any reports of a breach of this protocol and the GLA may be informed," she said.

"If a reported breach is substantiated and deemed serious and significant by the GLA, the project or organisation concerned may have their access to Chain revoked."

If you have a complaint about the Chain system or the services offered by the Chain team visit <http://bit.ly/YTIktq>

Carinya Sharples





*“They may be justified in hating
a society that has allowed a
homeless man to freeze to death”*

Death in Kent blamed on anti-squatting law

The death of a homeless man on the doorstep of an empty home (pictured opposite) has been blamed on new anti-squatting legislation by campaigners.

Daniel Gauntlett, 35, died while sleeping outside a bungalow in Aylesford, Kent, on a bitterly cold night during February, when temperatures dropped to -2.

Gauntlett's body was found the next morning by a passer-by who noticed him from the pavement. An inquest confirmed that his death was caused by hypothermia.

Police had reportedly been called on a previous occasion when Gauntlett had tried to get inside the house, which was boarded up.

Since September, it has been a crime punishable by a £5,000 fine or six months in prison to squat in a residential property. Previ-

ously such squatting was a civil rather than a criminal matter.

A local resident told the *Kent Messenger* that Gauntlett was a familiar face in the area

"He used to ask for money but not for drink," the resident said. "He used to buy pasties from the supermarket. It was so sad. Especially when the houses are empty."

In response campaigners have set up a website called "Is Mike Weatherly MP Dead Yet".

The website claims that because the Hove MP helped to introduce new anti-squatting legislation, he is "personally responsible for the death of Daniel and all other poor and homeless people who will die as a result of this disastrous legislation."

Responding to the website, Weatherly said: "A typical squatter is middle-class, web-savvy, legally minded, university-educated and, most importantly, society-hating.

"If squatters really cared about

the homeless then they would help them access council services, not scare them into believing that they would be arrested."

However, Squatters' Action for Secure Homes (Squash), a group formed to campaign against the legislation, has written an open letter rejecting Weatherly's claim that squatters were largely middle class, pointing to research carried out by Crisis which showed that 40 per cent of single homeless people had squatted.

The Squash letter added: "If the typical squatter were society hating... they may well be justified in hating a society that has allowed a homeless man to freeze to death on the steps of an empty home.

"Squash will continue to campaign against the bigotry and myths perpetuated by Weatherley and the mainstream media about squatting."

Katharine Hibbert

**You can read the news,
keep informed & search our
directory of services online @
www.thepavement.org.uk**

The Pavement, which operates without any funding from the state, has decided to try something new – asking readers to help support our operation. Not salaries or new kit, but our basic print operation.



If you have a mobile, and can spare a few pounds, please text **PAVE11** followed by the amount in pounds* (max £10) to **70070**

*all this money will go to *The Pavement* (registered charity no. 1110656), the charges being met by Vodafone. Find out more at www.justgiving.com/thepavement

Liverpool murder verdict

Three teenage boys have been found guilty of murdering a rough sleeper behind a supermarket in Liverpool.

The schoolboys, one now aged 14 and two others aged 16, kicked 53-year old Kevin Bennett to death on 17 August of last year. The brutal attack took place behind an Iceland store in the Walton area of Liverpool in the early hours of the morning.

They now face sentences of up to 12 years - less than an adult because of their age at the time of the murder. They cannot be named for legal reasons.

Each of the three pleaded not guilty when the case came to trial in January, with the court hearing three weeks of evidence before the verdict on 26 February.

When the guilty verdict was read out the youngest of the three boys started crying but the other two did not react at all, according to reports in the *Liverpool Echo* newspaper.

The judge commented: "Throughout the trial he appears to have been the only one of the defendants that has shown any emotion at all."

A woman of 42 was also found guilty of perverting the course of justice by lying to police about where the boys were the night of the attack.

During the trial the court heard that the attack on Bennett, who was well known in the local area, was completely unprovoked.

Prosecution lawyer Alan Conrad told the jury: "Mr Bennett had done nothing to deserve such violence. Those who attacked him were much younger and more agile than he was - very young indeed."

Bennett had been known as a heavy drinker and was last seen leaving a local pub at 1am with a bag full of beer, hours before being set upon by the three boys.

John Ashmore

Squatting six months on

Pressure is being kept on the government to reverse its decision to criminalise squatting six months after legislation was first passed.

Last September the government held brief consultation period, in which sensationalist and inaccurate statements were issued and concerns about the proposals ignored, from respondents including Metropolitan Police, Law Society and Criminal Bar Association.

This would "end the misery of homeowners whose properties have been preyed on by squatters," according to Ken Clarke, the Justice Secretary, ignoring the fact that squatting someone's home was already a criminal offence under Section 7 of the Criminal Law Act 1977.

The law is designed to save £350m - although it will cost £25m to implement in its first five years.

But half a year after the law - making squatting in residential properties punishable by up to six months in prison or a fine of £5,000 - was passed, campaign group Squatters' Action for Secure Homes (Squash) has launched analysis detailing the impact.

Squash estimates the total cost of the law - once rehabilitation, housing benefit claims and costs associated with a higher level of rough sleeping have been taken into account - as closer to £790m.

As for police action, there have been arrests for squatting in abandoned buildings, but none for displacing somebody from their home - so much for ending "the misery of homeowners".

However, local authorities and the police are gathering so little data on the Act's impact that the real picture is hard to grasp.

There are no accurate figures for the number of evictions. Twenty-nine police forces hold no data on S144 offences.

Several told Squash that

offences are non-notifiable/not recordable and they could not locate the relevant Home Office offence code.

And 91 per cent of local authorities do not record whether people have previously lived in squatting buildings. However, Crisis has previously found that 40 per cent of homeless people have squatted at some stage and suggests that squatting is the consequence of a housing and homelessness emergency.

The Case Against Section 144 is available from the Squash website, <http://www.squashcampaign.org>

Val Stevenson

Legal action threatened over soup run move

The Christian Kitchen, a soup run in the London borough of Waltham Forest, which had been asked to move to a new location (see *The Pavement* March issue), has taken legal advice to force the council into further discussions about the proposed move.

Law firm Irwin Mitchell wrote to Waltham Forest Council, on behalf of users of the Christian Kitchen, stating that if they do not meet again to discuss the proposed move, they will seek a Judicial Review of the decision.

As a result the council has agreed to further discussions.

Alex Rook, a public law expert at the law firm Irwin Mitchell, said: "The council has not properly consulted with either the organisers Christian Kitchen, or the users of the service. They have not provided any suitable evidence that shows how the soup kitchen is responsible for anti-social behaviour. In fact a Freedom of Information request proves that the Council has had no direct complaints about the soup kitchen in the past 12 months.





The Christian Kitchen soup run in Walthamstow, London, has sought legal advice in its attempts to resist being moved – page 9



"Ooh! I do admire a man who can accessorize"

"There are serious concerns that many of the current users of the service simply won't be able to get to the proposed new site. It seems strange to force people who can't afford a hot meal to have to spend money taking a bus or two to get to a meal provided by a charity."

A spokesman for Waltham Forest Council told *The Pavement*: "The Council has been contacted by solicitors acting on behalf of Christian Kitchen seeking a meeting to discuss the moving of the kitchen."

"The Council is confident that its decision to relocate the Kitchen was fairly and lawfully made in light of the ongoing problems with anti-social behaviour at the current site at Mission Grove. The Council has already met with the Christian Kitchen about the proposed move but has willingly offered another meeting which is to be arranged for on or around 2 April."

"The Council also put back to the proposed move from 28 March to 5 April to facilitate these discussions and to allow for an amicable resolution."

Staff

Pitch and putt killer still at large

Police are no closer to finding the murderer of rough sleeper Lea Williams (pictured).

Mr Williams suffered fatal injuries to the head and face and died in the arches adjacent to the Hove pitch and putt course, Sussex, at the beginning of February (see *The Pavement* March issue).

A photo taken of Mr Williams and his friends in the arches where he died has been released by the police, but the photographer remains unknown.

Detective Chief Inspector Ian Pollard, who is leading the investigation, said: "An anniver-

sary appeal at the scene of the crime on Monday 18 February did result in local people providing information, but to date this has not led us to Lea's murderer(s)."

Although the police remain hopeful that DNA evidence may unlock clues about the killer, they have not yet named either the suspect or the possible murder weapon.

Detective Inspector Wendy Burton said: "Forensic examinations of the many items that were found lying around Lea's body are ongoing."

"DNA testing like this takes time but it is a vital part of the investigation and may tell us who else was in the archway with Lea between Sunday, 10 February and Monday, 11 February, when his body was found."

The police are still gathering and reviewing hundreds of hours of CCTV footage recorded in the vicinity of the murder.

If you have any information please call 101 quoting Operation Depot.

Jane Evans

One man and his dog

One man, one dog and a 184 day trek through sub-zero temperatures, sleet and snow. That's the challenge Wayne Hall set himself, in a bid to raise £10,000 for Shelter.

A self-employed tiler Mr Hall, 46, set off on his epic trek through the Scottish Wilderness in February with only his dog Jerry for company.

With just a tent for shelter Mr Hall and Jerry have survived by living largely off the land, on a diet of fish, berries and edible plants, and the occasional bacon buttie when offered by kind-hearted stranger.

Mr Hall said: "The dog and I have enjoyed every minute of the trip so far but it's also really hit home why we're doing this."

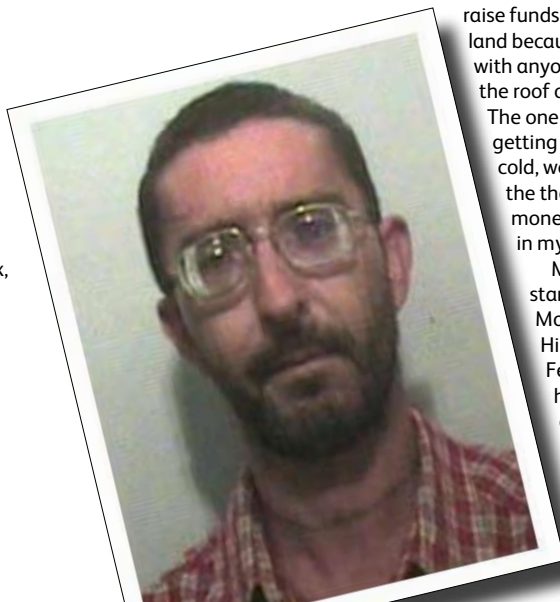
"There have been a few mornings when we've woken up to find the water bottle and food completely frozen, and that's inside a good quality tent. I can't imagine what it's like for people who have to sleep rough night after night."

Mr Hall has experienced homelessness first hand after losing his home nine years ago when his landlord died and the property was inherited and sold.

He added: "I chose to raise funds for Shelter Scotland because I empathise with anyone who has lost the roof over their head."

The one thing that is getting me through the cold, wet and snow is the thought of raising money to help others in my situation."

Mr Hall's trip started at Loch Morar in the Highlands on 25 February, and he will travel across Scotland, stopping at 25 lochs on the way. He'll complete the



HOMELESS CITY GUIDE



squat



empty building



dangerous neighbourhood



danger



guard dogs



an attack happened here



good place to drink / smoke



unfriendly place



friendly place



soup run (with rating)



strong police presence



potential for work



good food thrown away here



safe for sleeping



message board x mins that way



security guard

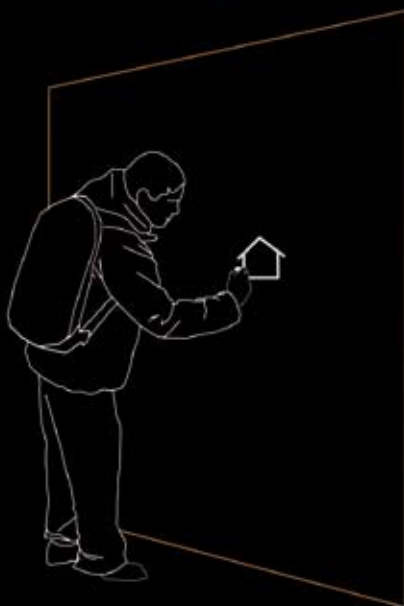


you'll get moved on here

step 1



step 2



MAKE YOUR MARK AND HELP OTHERS TO READ THE CITY

Make non permanent marks to keep the system up to date and stay within the law.



Cash withdrawal symptoms

IT'S BECAUSE
I'M A WOMAN,
ISN'T IT!?



Witness Appeal



A witness appeal has been launched following the brutal murder of **Lea Williams**, pictured above.

Do you have information that could help catch the person(s) responsible for this terrible crime?

The appeal is to anyone who saw Lea in the days leading up to 11 February 2013 the day his body was discovered in an archway under the promenade in Hove which overlooks the pitch and putt course.

Lea was 5'9" of slim build with short brown hair, brown beard and had a distinctive barbed wire tattoo across his collar bone and often wore glasses with very thick lenses.

Do you know of any reason why someone would want to kill Lea?

Anyone with any information is asked to call **101** quoting **Op Depot**, leave an anonymous message with the independent charity Crimestoppers on **0800 555 111** or talk to one of the many homeless agencies which operate within the city.



Sussex Police
Serving Sussex

www.sussex.police.uk



"Well, first the good news; you are extremely photogenic"

expedition on his 47th birthday at Galloway Forest Park on 27 August.

Throughout his journey Mr Hall had been keeping his followers up to date on his and Jerry's progress by posting regular news on his Facebook page and Twitter account. To find out how they are getting on go to <http://on.fb.me/ZvrYTO> and <http://bit.ly/ZXVGRa>

To donate visit: <http://www.just-giving.com/sixmonthsinscotland>

Mairi Gordon

Snakes in a bin

An innovative luggage storage facility for use by homeless people in Venice, Los Angeles, (see *The Pavement* March issue) had more than luggage left in it in early March.

Workers found a large snake in one of the wheelee bin storage containers.

The local authority's animal services went to the container which can be used to store luggage, after a worker reported seeing a python or boa constrictor.

The workers were going through belongings in storage, which the female owner hadn't collected for a week, when they came across the hungry reptile.

Staff

Trial of Marble Arch murderer

The Old Bailey has heard how a man killed a Scottish homeless person and later turned up at Buckingham Palace demanding to see the Queen.

Ghodratollah Barani strangled Mark Morrison, 46, originally from Dunblane, at Marble Arch, central London, in June and spent the next week repeatedly trying to see the monarch.

Barani had been to the palace before the killing and was twice taken to hospital but doctors thought he was feigning illness to advance his asylum application.

He said he had been hearing voices telling him to kill someone to make him king.

He believed the Queen would help him and when he was stopped at the north gate of Buckingham Palace, he said he was the king of Afghanistan.

The 27-year-old Afghan, who lived in Sheffield before arriving in London, pleaded guilty to manslaughter on the grounds of diminished responsibility. He was ordered to be detained in a secure hospital for an undefined period of time.

Barani had been taken to St Thomas' and Gordon hospitals after two previous attempts to enter the palace.

Sean Lafferty

- If you're Scottish and homeless in London, or have friends who are, these are two organizations to know <http://www.scotscare.com> or <http://www.borderline-uk.org>

Malicious attack on a Bristol rough sleeper

A musician who kicked and stomped on the head of a Bristol rough sleeper, has been sentenced with a suspended jail term.

Sharon Collins, who was bedding down with her Jack Russell in a Bristol underpass known to locals as the Bear Pit spoke to Diego Rodriguez at 1:15am in October last year; he responded with an unprovoked attack, kicking Collins in the back of the head and returning to stamp on her face.

CCTV footage and blood found on the defendant's shoe helped to secure his arrest and subsequent conviction.

Although he says he was drunk and cannot recall the encounter, he pleaded guilty of assault occasioning actual bodily harm.

Crown Court judge David Ticehurst gave Rodriguez a 12 month prison sentence, which was suspended for 18 months. He must also carry out 240 hours unpaid work and pay £100 court costs, along with a further £100 to the victim.

The judge told Rodriguez: "As your barrister said, this was a malicious and violent offence.

"This woman was sleeping rough. She regarded an underpass in Bristol as her bedroom.

"She was sleeping on blankets, her head was on a suitcase and she was trying to get some sleep when someone like you comes along and kicks her for no good reason."

Jane Evans

UKBA to be scrapped

The UK Borders Agency – the authority that has deported rough sleepers from Eastern Europe – is to be scrapped after home secretary Theresa May told MPs "its performance was not good enough".

The UKBA was formed in 2008 as distinct from the Home Office, but Ms May said this had led to a "secretive and defensive culture".

On March 25, MPS from the Home Affairs Committee published a report claiming that the UKBA had repeatedly supplied incorrect information about the size of backlog asylum cases, describing it as "not fit for purpose".

Committee chairman and Labour MP Keith Vaz welcomed the home secretary's decision to put the border agency "out of its misery".

Staff

STREET SHIELD

CHAPTER 32

TO THE RESCUE!





NEXT TIME...
A SET-TO!

Health and wellbeing

The Pavement's health team look at tip to toe to keep you well

Cracked heels

Old skin cells account for 90 per cent of the dust in buildings. You may not know that you have dry skin around your heels, and it's often not a problem. But if you have diabetes, check your feet regularly – a vanity or inspection mirror lets you see those out-of-the-way places! A lack of feeling in your hands and feet is a common complication of high blood sugar levels, and you may be unaware your skin is damaged.

Normally, the outer skin can cope with moderate shearing stresses (rubbing against another surface), but when it is damaged, callus (thickened skin) replaces the normal, soft skin. Thickened skin can crack, which exposes the lower layer of

skin (the dermis), and often leads to bleeding and infection. Cracked heels are often blamed on going barefoot or walking in flip-flops, but the condition is frequently triggered by not wearing a closed-in shoe that supports your heels and by dehydrated skin.

If you have severe cracking, see your doctor or podiatrist – the hard skin needs to be carefully removed.

Fortunately, you can improve dry skin with some simple steps. Rehydrating the cells encourages the old cells to separate from the new ones, leaving a more pliable surface which can cope with the external stresses around the surface of the foot. However, hard skin always returns – a chemical enzyme in the blood determines how quickly the skin reproduces itself.

So, what can you do if you have cracked heels?

- Wash your feet in warm water (hand hot, 46° C).
- Dissolve

a handful of table salt in a basinful of water and bathe the feet for no longer than 10 minutes before patting them dry. (The saline solution is antiseptic and will clean out deeper fissures.) If your cracks are severe, repeat the footbaths every four hours.

- Use an antiseptic cream to cover the cracks.

If these do not heal within a few days, then report them to your doctor. Skin cells quickly take up water from bathing, and old cells can be removed easily by rubbing gently across the skin with a pumice stone or clean, plastic (not metal!) pot scourer. Regular foot baths and rubbing keeps mild to moderate heel callus at bay. Rubbing cream into the skin is also recommended – anything that is good for the hands and face is good for the feet!

Barrier creams are recommended for moderate to severe heel cracks. They are greasier and form a temporary film that traps microscopic water on the skin's surface and helps it rehydrate. Cream containing urea can be very good for severe heel callus but can also irritate the skin, so should be used only under direction.

The doctor can prescribe other medicated creams.

Toe Slayer
Registered Podiatrist
and Shoe Historian



Mouth care

The ongoing and seemingly endless winter we are having this year has had an annoying and painful effect on my lips. They've been dry and chapped for about two months now. If you are also a chapped lip sufferer remember to slap on the lip salve or Vaseline and don't be tempted to lick them, it'll make them worse.

Cold sores are caused by the herpes simplex virus and once you've had them once you will always be susceptible to them. Cold sores usually strike when people are run down, tired or stressed. They start with a tell tale tingle and this is the best time to slap on some over the counter cold sore cream. It's really worthwhile taking advice from a pharmacist about what's the best cream for you.

Remember to look after your mouth and if you have an ulcer or sore that does not heal then seek advice from a doctor or nurse.

By far the biggest mouth issue is your teeth and taking care of them is critical to good health.

Food and bacteria build up on the teeth causing plaque. Plaque is a thin, sticky film of bacteria that constantly forms on the surface of your teeth. This bacteria forms an acid which attacks the surface of the tooth leading to tooth decay. If tooth decay is left untreated the nerve of the tooth can become infected and die. Once this happens you may lose the tooth or get an abscess.

The easiest way to stop tooth decay is to brush your teeth regularly. It is recommended that you brush your teeth at least twice a day with a medium sized, nylon bristled toothbrush. Brushing for two minutes in a circular motion is the best way to remove plaque. Dentists recommend you use a toothbrush that contains fluoride.

Most people don't bother to clean in between their teeth but

this should be a very important part of your cleaning routine. There's no point in taking the plaque off the surface if you're leaving nasty stuff between your teeth. Dental floss is the easiest way to clean in between your teeth. Get a long strand of it, wrap the ends round your fingers and gently clean between each tooth, using a new part of the floss strand for each tooth. Removing bacteria from between your teeth will also keep your breath fresh. Toothbrushes don't last forever and an old worn out toothbrush will not get your teeth properly clean. Get a new one once the bristles start to look worn and definitely don't use the same one for more than three months.

No matter how scrupulous you are about cleaning your teeth plaque can still gather around your teeth and harden. This hardened plaque is known as tartar and can be difficult to remove. It's important that you get rid of it because leaving it on your teeth can cause tooth decay and gum problems. Visiting the dentist is really the only way to get rid of it. Lots of dentists now have hygienists who can give your teeth a deep clean.

Worried you might have smelly breath? Getting into a good tooth cleaning routine may sort it out. Some people find brushing their tongue after their teeth helps. Mouthwash may help keep your mouth clean but isn't really necessary and may mask bad breath problems rather than solve them. If you think you have smelly breath and can't get rid of it then see a dentist and ask for advice.

Gum disease is the biggest cause of tooth loss in adults. If your gums bleed regularly, are sore, red, inflamed or you notice any changes in them then you must see a dentist. Gum disease is easily treated with good mouth cleaning and visits to the dentist.

For those of you who already have dentures remember you must

keep them clean. Food can gather in dentures and literally rot in your mouth. Give your dentures a good scrub at least twice a day. If your dentures aren't comfortable or are chafing the inside of your mouth then see a dentist. It's really important to get them fitted properly.

Dentists don't just look after teeth; they can also make sure the inside of your mouth is healthy. Dentists are trained to spot signs of mouth cancer or anything else wrong with the inside of your mouth. The British Dental Health Association says early detection of mouth cancer can increase chances of survival by 90 per cent. So think of your dentist as a life saver!

It may take a bit of effort to find a dentist. You may have to ask around to find a dentist in your area who will see you. Remember, you don't need a permanent address to see a dentist. You can use the address of a day centre, friend or relative. Try asking at your local health centre or clinic for information about dentists.

The British Dental Health Foundation has a Word of Mouth Helpline and you can call them on **0845 063 1188**. Alternatively NHS Direct can give you a list of dentists in your area. Their number is **0845 46 47**.

Susie Rathie
Our Nurse Flo



"...and I could play the lead and we could call it 'Carrion Scavenging', gerrit? 'Carry On Scav...'"

www.thepavement.org.uk
keep informed & search our
directory of services online @
You can read the news,

WEBSITES

- National Debtline** 0808 808 4000
 Free, confidential service, offering specialist advice on housing, benefits, tax credits, debt etc.
- Domestic Violence Helpline** 0808 2000 247
 Frank
 0800 776 600
 Free 24-hr drug helpline
- Get Connected** 0808 808 4994
 Free advice for young people (1pm–7pm daily)
- Job Centre Plus (benefits agency)** To make a claim, 0800 055 6688
 For queries about existing claims
 Allowance or Incapacity Benefit
 For Income Support, Jobseekers
 0845 377 6001
 For Social Fund enquiries
 0845 608 8661
 For the Pensions Service
 0845 60 60 265
- Message Home Helpline** 0800 700 740, 24 hrs daily
- SANeline** 6–11pm
 0845 767 8000
 Out-of-hours helpline for those affected by mental health
- Shelter** 0808 800 4444
 Housing info and advice
 8am–8pm daily
- Stonewall Housing advice line** Housing advice for LGBT people
 020 7359 5767
 (Mon, Thu, Fri 10am–1pm; Tue & Wed 2–5pm)
- UK Human Trafficking Centre** 0114 252 3891
- Help for Depression** A comprehensive explanation of the various approaches and treatments for depression, *MH* www.helpfordepression.com
 Birmingham City Council
 Click through 'housing'/'finding a home'/'help for homeless people' www.birmingham.gov.uk
- National Homelessness Advice Service** Readers can click on the section 'need advice' www.nhas.org.uk
- The Pavement online** Regularly updated online version of *The List* www.thepavement.org.uk/services.htm
- Stonewall Housing** Housing advice for LGBT people of all ages www.stonewallhousing.org

Crisis Skylight Birmingham
0121 348 7950
PO Box 15850, Birmingham, B9 9HL
Running at various locations
– call for details
AC, ET, IT, MC, PA

SPECIALIST SERVICES

Anawim
PO Box 8902, Birmingham B1 2 9JZ
0121 440 5296
Mon–Fri: 10am–4pm (out of hours: 07976 188 220)
Reaches out in friendship to women trapped in prostitution. Courses and activities, creche. Methadone programme, 24-hour helpline: 0800 970 8232.
AS, AD, AS, BA, CL, C, D, ET, FF, H, LA, SH

The Castle & Crystal Credit Union
25 New St, Dudley DY1 1LT
01384 815771
All credit union members (18+) can apply for a Handloan (£100 to £500) and anyone living or working in Dudley can join.

Centrepoint Streets Project
PO Box 2156, West Bromwich, Birmingham B70 6HA
0871 717 7284
Outreach to asylum seekers, refugees, and the homeless. Education and training for children and young people. AD, CA, ET, H

Coventry Refugee Centre
15 Bishop St, Coventry CV1 1HU
024 7622 7254
Mon–Thu: 9am–5pm; Wed & Fri: 1pm–5pm; Fri: 9am–4pm
Helps asylum seekers and EU citizens. Helps refugees given leave to remain to set up home. Women's and youth groups. AS, AS, C, ET, H, LA, TS

Dudley Refugee Support Team
17 St James's Rd, Dudley, Birmingham DY1 1JG
01384 812626 or 815108
Mon–Fri: 9am–5pm
Culturally sensitive support service. Advice on benefits, harassment, domestic violence, housing. Floating support. BA, H, OW

Glial
PO Box 3918, Birmingham B9 5AQ
0121 773 1431
Mon–Sun: Open 24 hours
Emergency accommodation for women and children escaping domestic violence. Birmingham Domestic Abuse Refugeline: 0800 111 4223
AS, AD, H, LA, SH

The Haven Wolverhampton
PO Box 105, Wolverhampton WV1 4LP
01902 572140
Mon–Sun: Open 24 hours
For women affected by domestic violence and their children. Emergency accommodation, advocacy, emotional support, benefits and immigration support, resettlement, and help for children and young people. 24-hour helpline: 01902 713001
AS, AD, BA, C, H, MH

IWIC (Older Irish Adults Project)
St Anne's, 45 Alcester Street, Deritend, Birmingham, B12 0PH
0121 604 6111
Mon, Tue & Thu: 11.30am–4.30pm; Wed: 2.30–5pm; Fri: 11.30am–3.30pm
Activities centre for older (50+) Irish people, inc. people who are homeless, isolated, living in poor accommodation, ex-offenders, those needing support around life skills. AS, AW, BS, CL, F, H, MS, MH, OB, TS

Panahgar
Coventry – phone for details
0800 055 6519
Support for Asian women and their children facing domestic violence. Safe house, advice, info, advocacy, counselling, and children's services. AS, C, OL

SAFE Project
Phone for details
0121 440 6655
Mon: 12.45am–1.45pm (clinic) – 0121 440 0034; Mon: 1.15pm–3.30pm (walk-in clinic); Wed: 12am–4pm (drop-in clinic); Thu: 11am–1.30pm (Methadone clinic – 0121 446 5381)
Promotes the health and wellbeing of female sex workers (18+) in Birmingham, Sandwell and Walsall. AD, BA, CA, C, D, MS, OB, OL, SH

Stonewall Housing
Housing advice for LGBT people of all ages
020 727359 5767 (advice line)
www.stonewallhousing.org

time2talk Meditation Service
DACHS, Dudley MBC, 5 St James's Rd, Dudley DY1 1HP
01384 812 422
Mon–Fri: 9am–5pm (message service outside these hours. Interpreters can be arranged) Free for Dudley residents. AD, C

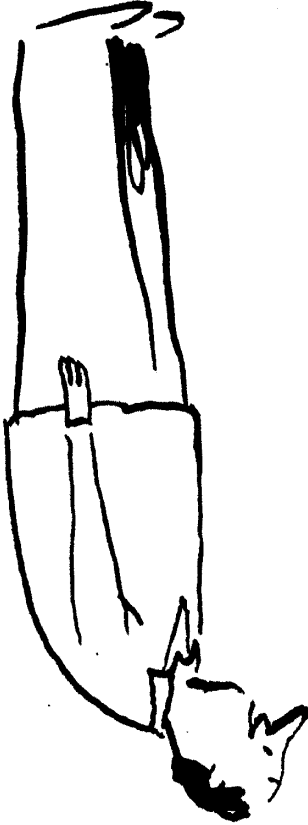
Walsall Metropolitan Borough Council (Refugee Support Team)
2nd Fl, Civic Center, Darwall St, Walsall WS1 1TP
01922 653827, 653840, 653476
Mon–Fri: 9am–5pm
AS, BA, H, OL

The What? Centre
23 Coventry St, Stourbridge DY8 1EP
01384 379992
Advice, information and therapeutic counselling for people aged 13–25 in Dudley. AS, AD, BA, C, DA, ET, H, LA, MS, MH, SH

Valley House
Navigation Centre, 55-57 Bell Green Rd, Courthouse Green, Coventry CV6 7GQ
024 7626 6270 or 6290
Mon–Sun: Open 24 hours
Single people and parents, inc. women escaping domestic violence, young homeless people, and young women who are pregnant or single parents. Referrals to other agencies for specialist help. C, ET, LA, OL

Birmingham Drug & Alcohol Team
0800 073 0817
Helpline, Daily 9am–5pm
AD, ET
Community Legal Advice
0845 345 4345
Nationwide
www.communitylegaladvice.org.uk
Mon–Fri: 9am–8pm; Sat: 9am–12.30pm

Mike Williams



WHO'S A GOOD BOY
THEN?



I'VE ABSOLUTELY NO
IDEA... I'M A DOG..
HOW WOULD I
KNOW THAT?

EMPLOYMENT AND TRAINING

ENTA
10 Mill Street
Birmingham
B6 4BS
Mon–Thu: 8.30am–4.30pm;
Fri: 8.30am–1.30pm
CA, ET
www.entapeople.com

For people with alcohol, drugs and gambling addictions. 01 21 685 6340 (North B'ham); 01 21 414 0888 (South B'ham). AW, C, D

Birmingham Drug & Alcohol Team

1st Floor, Technology Block,
Gee Business Centre, Bir-

mingham, B7 5PA

0121 465 4930

0800 073 0817

Helpline. Daily 9am–5pm

A, D, ET

Norman Imlah Day Centre

2nd Fl, The Matthews Centre,

Duddeston Manor Rd, Dud-

deston, Birmingham B7 4LZ

0121 685 6346

Mon–Thu: 9am–5pm; Fri: 9am–4pm

For people wanting help and

support in addressing their

alcohol problem/dependence.

AS, AD, AW, AS, C, ET, LA, MH, SH

Turning Point Birmingham

Drugline Rough Sleepers

Vulnerable Persons Team (RSVP)

Dale House, New Meeting

Street, Birmingham, B4 7SX

0121 632 6363

Mon–Wed, and Fri: 9.30am–

5.30pm; Thu: 9.30–10am

Service for adults (18+) who are

affected by drug use, homeless-

ness and/or the male sex industry

AS, BA, C, D, ET, H, NE, OB

Turning Point Birmingham

Drugline

Dale House, New Meeting

Street, Birmingham, B4 7SX

0121 632 6363

Mon–Wed, and Fri: 9.30am–

5.30pm; Thu: 9.30–10am

Service for adults (18+) who are

affected by drug use to reduce

harm and support recovery

C, D, ET, NE, OL

EASTERN EUROPEAN

Polish Club Birmingham

Polish Millennium House, Bord-

eseley St, Birmingham B5 5PH

0121 643 3377

Fri: 1pm–3pm

Advice on employment law,

social benefits, housing

and accommodation.

AS, BA, DA, H, LE

Stonham (Ellesmere)
Fullwood House, Ellesmere,
Shropshire SY12 0AA
01691 623756

Royal British Legion
08457 725 725
Ring the Legionline to see
how they can help ex-service-

men and ex-service women
sons@birmingham.gov.uk).

AS, H

Birmingham City Council (Housing

Pathways)

PO Box 13254B1, Bir-

mingham B15 1DL

0121 675 1683

If you are leaving, or have

left, the armed forces, you

can apply directly. Phone or

email (HOUVulnerableper-

sons@birmingham.gov.uk).

AS, H

EX-FORCES

AWOL?

01380 738137

Call the 'Reclaim Your Life' scheme

from SSAFA (Soldiers, Sailors,

Airmen and Families Associa-

tion): Mon–Fri: 9am–10am

AS, H

PERFORMING ARTS

Vision Care for Homeless People
William Booth Centre, Shad-

well St, Birmingham B4 6HA

Mon: 10am–1pm (except

bank holidays)

Comprehensive eyecare serv-

ices, totally free of charge

MS

CHOIR WITH NO NAME BIRMINGHAM

07794 100938

Carrs Lane Church Centre, Carrs

Lane, Birmingham, B4 7SX

Thursday: 6.30–8.30pm

Choir for people who have

experienced homelessness

www.choirwithnoname.org

FF, LA

MEDICAL SERVICES

www.veterans-uk.info

one-to-one welfare service

erans and access to dedicated

Free help and advice for vet-

0800 169 2277

Veterans UK

3rd Fl, Morcome House, Ledsam St,

Ladywood, Birmingham B16 8DN

0121 685 6970

Mon–Fri: 9am–7pm; Sat

& Sun: 9am–5pm

Help with accommodation,

benefits, employment and

resettlement. Help with access

to mental health services.

AS, AD, BA, CA, C, H, MH, OB, OL

The Health Exchange

William Booth Lane, Bir-

mingham B4 6HA

0121 465 3965

Mon & Fri: 2.30pm–4.30pm;

Tues, Wed, Thu: 1pm–4pm;

Wed & Thu: 9am–1am

Medical practice for home-

less people in Birmingham.

MS

St Anne's Hostel
112 Moseley St, Birmingham B12 0RY
Mon-Sun: Open 24 hours
For single homeless men aged 25+, May accept dogs.
AW, BA, D, ET, F, MS, OL

Stonham (St George's House)
Old Hall St, Wolverhampton WV1 3AT
Mon-Sun: 8am-10pm
Single homeless men and ex-offenders.
AS, AD, ET, H, OL, TS

P3 – Bilston Hostel
53 Wellington Rd, Wolverhampton WV14 6AQ
Mon-Sun: Open 24 hours
Single homeless men, inc. ex-offenders and rough sleepers, D

P3 – Dickens Lodge
89-95 Dickens Rd, Wolverhampton WV10 8SD
Mon-Sun: Open 24 hours
Single homeless men, inc. rough sleepers, ex-offenders, people with mental health needs and those with alcohol or drug problems.
AS, AD, AW, D, ET, H, MH, TS

Women
Helen Dixon House
76 Alcester Road, Moseley, Birmingham, B13 8BB
0121 449 3748
For women aged 16-45

Young people (16-25)
Coventry Foyer
Holyhead Court, Lower Holyhead, Rd, Coventry CV1 3AX
024 76251001
Mon-Sun: Open 24 hours
For young people 16-24 who require support around independent living.
AS, AD, CA, ET, H, IT, OL

CHAD – On Route Project
6 Dixons Green Rd, Dudley DY2 7DH
01384 455464
Mon-Fri: 9am-10pm; Sat & Sun: 7pm-10pm

Midland Heart – Gilbert Road
100-108 Gilbert Rd, Smethwick, Sandwell B66 4PZ
0121 555 6500
Mon-Fri: 8am-7pm (ring for appointment)
For young people aged 16-25 with low support needs.
AS, H, TS

Midland Heart – Grange Road
c/o 100 Gilbert Rd, Smethwick B66 4PZ
0121 555 6500 or 0121 558 5739
Mon-Fri: 8am-7pm (ring for appointment)
For single homeless 16-25-year-olds with support needs.
AS, H, TS

Midland Heart – Murdock Road
1-3 Murdock Rd, Smethwick B66 2LS
0121 555 8444
Mon-Fri: 8am-7pm (phone for appointment)
For young single homeless located aged 16-25 with medium support needs who are homeless or in housing need.
AS, C, H, MH

Midland Heart – Rofe House
69 Rofe St, Smethwick B66 2AR
0121 558 5739
Mon-Fri: 8am-7pm (phone for appointment)
For single homeless 16-25-year-olds with support needs who are willing to engage with employment, education and training opportunities.
AS, CA, ET, H, IT

Macro – Allesley Old Road Hostel
43-45 Allesley Old Rd, Coventry CV5 8BU
024 7669 1229
Mon-Fri: 9am-5pm (call for appointment)
Single people 16-25 with low support needs.
AS, AD, H, TS

Stonham (Gilsen Way Hostel)
c/o Morris House, 430-432 Chester Rd, Castle Bromwich, Birmingham B36 0LF
Mon-Fri: 9am-4:30pm

Aquarius
2nd Fl, 16 Kent St, Birmingham B5 6RD
0121 622 8181
Mon-Fri: 9am-4:30pm

Accommodation for men aged 16-27, inc. ex-offenders or those at risk.
Mon-Fri: 9am-5pm
For single homeless people 16-25.
AS, AD, ET, H, OL

Stonham (Morris House)
430-432 Chester Rd, Castle Bromwich, Birmingham B36 0LF
0121 770 9360
Mon-Fri: 9am-5pm
For single local homeless aged 16-25 with support needs.
AS, AD, C, D, H, IT, SH

West Bromwich & District YMCA
38 Carters Green, West Bromwich B70 9LG
For single homeless people aged 16-40 with support needs.
CA, ET, IT

Wolverhampton YMCA (Badger Court Foyer)
Cannock Rd, Wolverhampton WV10 0AD
01902 870382
Mon-Sun: Open 24 hours
Single homeless people aged 16-25 who have support needs around life skills and are willing to engage in training and support.
AW, C, D, ET, IT, LF, OB, OL

Wolverhampton YMCA (Rugeley Foyer)
Aelfgar House, Church St, Rugeley, Staffordshire WS1 5 ZWH
01889 585232
Mon-Fri: 9am-6pm
(call in or phone for appointment)
Young single homeless people 16-25.
AS, AD, BA, CA, C, ET

DRUG / ALCOHOL SERVICES
Addaction Birmingham
279 Gooch St, Hightgate, Birmingham B5 7JE
0121 465 4030
Mon-Fri: 10am-6pm
Information, support and advice for those with alcohol or drug problems.
www.addaction.org.uk

Stonham (Morris House)
430-432 Chester Rd, Castle Bromwich, Birmingham B36 0LF
0121 770 9360
Mon-Fri: 9am-5pm
For single homeless people 16-25.
AS, AD, BA, CA, ET, H, OB, TS

Midland Heart – Gibbs Road

Men

House
48-52 Ailcock Street, Birmingham,
0121 766 1700
Mon-Fri: 9-11.30am (breakfast)
; 12-1pm (lunch); Sat & Sun:
10.30am-11.30am (nurses
Tue & Fri; chiropodist Thu)
One-to-one help, accommodation
and support for people dealing
with alcohol issues; counselling;
resettlement and tenancy support;
training opportunities; help for
people on probation. Help access-
ing emergency accommodation.
AS, AW, AS, BS, BA, C, DA, ET,
FF, H, LA, MS, OB, SK, TS

St George's House
St George's Hub, St Marks
Road, Chapel Ash, Wolver-
hampton WV3 0TZ
01902 421904
Mon-Fri: 9.15am-4.30pm
Helps people 18+ to avoid
becoming homeless and to live
independently after resettlement.
Leisure and sporting activities.
AS, AD, BE, CL, F, H, LA, TS

St George's House Drop-in
1 Clarence St, Wolver-
hampton WV1 1WZ
01902 714746
Fri: 2.15pm-3pm; Mon-Thu:
2.15pm-4.30pm; Mon-Fri:
9.30am-1.30pm
For homeless people, ex-offend-
ers, substance misusers and others
who are often barred from other
services and facilities. Practical
advice, support and guidance,
and signposting to other serv-
ices. Big issue distributor.
AS, AD, AW, BA, D, ET, F, H, LA, LF, OL

**DIRECT ACCESS HOSTELS/
NIGHTSHELTERS**
All with low-support needs

Coventry and Warwickshire YMCA
– Daimler Green
Endeavour Court, 20 Chelmarsh,
Daimler Green, Coventry
West Midlands CV6 3LB
024 7659 7009
Mon-Sun: Open 24 hours
Single homeless people and care
leavers with low support needs.
AS, AD, CA, ET, H, IT, TS

House
Gibbs Rd, (off Balds Lane),
Lyx, Stourbridge DY9 8SG
01384 423 771
Mon-Fri: 8am-7pm (phone
for appointment)
For single people aged 17+
(83 men, 9 women).
AS, H, TS

Salvation Army (Eden Villa)
13 Charlotte St, Leamington
Spa, Warwickshire CV31 3EB
01926 450708
Mon-Fri: 9am-5pm (call
for appointment)
Single homeless people with
support needs, and 1 room
for married couples. Residents
who have moved on can use
the drop-in advice centre.
AS, AD, BA, H, TS

SHARP Hostel
57 Edgbaston Rd, Smeth-
wick B66 4LG
0121 558 2104
Mon-Sun: 8.45am-11pm
(phone calls); Mon-Sun:
9am-8pm (referrals)
For single people or couples aged
18+. Considers people who are
overcoming dependency, but
active drug use is not acceptable.
AS, BA, H

Salvation Army (Lincoln St Centre)
1 Lincoln St, Coventry CV1 4JN
024 7625 1437
Mon-Sun: 7am-9pm
Staff provide help and advice as
required. Job seeking sessions,
computer literacy courses and basic
skill sessions are also available.
AD, AW, CA, ET, IT, LA, LF, MS

**Salvation Army (William Booth
Centre)**
c/o Homeless Single Point of
Access, Midland Heart – Home-
less Services Centre, 44 Brad-
ford St, Birmingham B5 6HX
0345 60 20 540 (24/7)
Mon, Tues, Wed, Fri: 10am-
6pm; Thu: 10am-2pm
For single homeless men aged 18+
with low- to medium-support needs.
inc. refugees. Call in at Midland
Heart's Homeless Services Centre.
AS, H

Princip Street Hostel
Waterside House, 3-35 Princip
St, Birmingham B4 6LE
0121 359 5953
Mon-Sun: Open 24 hours
For single homeless men aged 25+
with support needs, inc. mental
health and/or alcohol problems.
AD, AW, MH

Allison House
52 Allison Street, Bir-
mingham, B5 5TH
0121 643 5094 For men over 50
**Central and Cecil – Tullamore
House**
61 Stratford St, Coventry CV2 4NJ
024 7663 5105
Mon-Fri: 9am-5pm (phone
for application form)
Move-on accommodation for local
single homeless men 18+. Priority
to Irish people. Dogs allowed.
AS, H, TS

Midland Heart – Hanwood House
Leopold St, Highgate, Bir-
mingham B12 0QB
0121 753 1386
Mon-Fri: 8am-7pm (phone
for appointment)
For single homeless men 25+.
AS, F, H

Midland Heart – Zambesi Project
185 Stratford Rd, Sparkhill,
Birmingham B11 1AG
0121 766 7645
Mon-Fri: 8am-7pm
For single homeless men aged 45+.
AS, AW, D, H

P3 – Bilston Hostel
53 Wellington Rd, Wolver-
hampton WV4 6AQ
01902 490050
Mon-Sun: Open 24 hours
Single homeless men, inc. ex-
offenders and rough sleepers. D

P3 – Thornley Street
27 Thornley St, Wolver-
hampton WV1 1JS
01902 773721
Mon-Sun: Open 24 hours
Single homeless men. Must be sub-
stance-free at time of admission.
ET, H, LA, LF, MH, OL

DAY CENTRES AND DROP-INS

Chace Centre
Chace Ave, Coventry CV3 3AB
024 7630 2694
Mon-Fri: 9am-12am; Mon-Thurs: 2pm-5pm; Fri: 1pm-4:30pm
For single men 18+.
CA, ET, LA, LF, OL

Coventry Cyrenians
1 Bird Street, Coventry, CV1 1FX
02476 228099
Mon-Fri: 9:30am-4pm

Coventry Jesus Centre – The Bridge Drop-In
7 Lamb St, Coventry CV1 4AE
02476 550033
Mon: 10am-1pm; Tues-Fri: 9am-4pm; Sun: 9am-10:30am; Sat: 9am-12am

Soilhill Community Housing (Kingshurst)
Church Close, Kingshurst, Solihull, Birmingham B37 6HA
0121 717 1515
Mon, Tues, Fri: 9am-4pm; Mon, Tues, Thurs: 9am-5pm; Wed: 10am-5pm; Fri: 9am-4:30pm; Sat: 9am-1pm

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The Glebe Centre
Wednesbury Rd, Walsall, WS1 3RU
01922 625687
Mon - Fri: 9am - 4pm

Walsall Metropolitan Borough Council (Homelessness and Housing Advice Service)
2nd Fl, Civic Centre, Darwall St, Walsall WS1 1TP
01922 653405
Mon-Fri: 9am-5pm

Maggs Day Centre
St Albans, Deansway, Worcester, WR1 2JD
01905 25027
www.theglebecentre.org.uk

Salvation Army – Homeless Action Project (Leamington)
1A Chapel St, Leamington Spa, Warwickshire CV31 1EJ
01926 883613
Mon, Tues, Wed, Fri: 9:30am-12am; Thurs: 9:30am-1:30am; Sat: 9:30am-1:30am

AS, AD, H, TS
Mon & Wed: 10am-12am
01922 746798
PO Box 1427, Walsall WS4 2YT

AS, AD, BS, C, CL, D, FF, L, MS, OL, TS
www.maggdsdaycentre.co.uk
01905 25027
Worcester, WR1 2JD

AS, AD, BS, BA, ET, F, H, IT, L, LA, OL
Advice, support, signposting and referrals to emergency and longer term housing.

AS, AD, H, TS
Mon & Wed: 10am-12am
01922 746798
PO Box 1427, Walsall WS4 2YT

AS, AD, H, TS
Mon & Wed: 10am-12am
01922 746798
PO Box 1427, Walsall WS4 2YT

AS, AD, H, TS
Mon & Wed: 10am-12am
01922 746798
PO Box 1427, Walsall WS4 2YT

AS, AD, H, TS
Mon & Wed: 10am-12am
01922 746798
PO Box 1427, Walsall WS4 2YT

St Martin in the Bullring Helpdesk

The Bullring, Birmingham B5 5BB
0121 600 6536
Mon & Fri: 10:30am-12:30pm; Tue & Thurs: 10:30am-12:30pm & 1:30-3:30pm; Sat: 10:30am-1pm

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Church Close, Kingshurst, Solihull, Birmingham B37 6HA
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Church Close, Kingshurst, Solihull, Birmingham B37 6HA
0121 717 1515
Mon, Tues, Fri: 9am-4pm; Mon, Tues, Thurs: 9am-5pm; Wed: 10am-5pm; Fri: 9am-4:30pm; Sat: 9am-1pm

Soilhill Community Housing (Kingshurst)
Church Close, Kingshurst, Solihull, Birmingham B37 6HA
0121 717 1515
Mon, Tues, Fri: 9am-4pm; Mon, Tues, Thurs: 9am-5pm; Wed: 10am-5pm; Fri: 9am-4:30pm; Sat: 9am-1pm

Housing Options (Sandwell)

Court House, 335-337 High St, West Bromwich, Birmingham B70 8LU
0121 569 6000
Mon-Fri: 8am-5:30pm
If you are at risk of becoming homeless, contact the Housing Options Team for advice. Outside office hours: 0121 525 4688 or housing@sandwell.gov.uk.

Midland Heart – Homeless Services Centre
44 Bradford St, Digbeth, Birmingham B5 6HX
0345 6020 540; 0121 233 6370
Mon, Wed, Fri: 10am-6pm; Tues: 10am-8pm; Thurs: 10am-2pm

Macro Services – Coventry Young Homeless Accommodation Project
1st Fl, Koco Building, The Arches, Spoon End, Coventry CV1 3JQ
024 7671 5113
Mon-Fri: 9am-5pm (call for appointment)

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the list

Directory of the West Midlands' homeless services

Updated 28 March 2013

Key to this list:	Debt advice – DA	Luggage storage – LS
Accom. assistance – AS	Dentist – DT	Medical services – MS
Advocacy – AD	Drugs workers – D	Mental health – MH
Alcohol workers – A	Education/training – ET	Music classes – MC
Art classes – AC	Free food – FF	Needle exchange – NE
Barber – B	Food – F	Outreach worker links – OL
Benefits advice – BA	Foot care – FC	Outreach workers – OB
Bathroom/showers – BS	Housing/accom advice – H	Pavement stockist – P
Bedding available – BE	Internet access – IT	Safe keeping – SK
Careers advice – CA	Laundry – L	Sexual health advice – SH
Clothing – CL	Leisure activities – LA	SSAFA – SS
Counselling – C	Leisure facilities – LF	Tenancy support – TS

If you've any changes or suggestions visit our website - www.thepavement.org.uk - or email: thelist@thepavement.org.uk

Updated entries: 2
Services added: 0

ADVICE SERVICES

Base 25

Castle House, Wheelers Fold, Wolverhampton WV1 1ST

01902 572040

Mon–Thu: 12am–6pm; Fri: 12am–5pm; Sat: 1pm–3pm

Advice for people aged 11–25 on

housing, sex, drugs and alcohol, emotional wellbeing and job search.

Groups for young women, fathers, asylum seekers and refugees.

Free phone: 0800 073023

AS, AD, AW, BA, C, D, ET, H, LA, OL, SH

Derbyshire Housing Aid

Milestone House, 93 Green Lane, Derby DE1 1RX

01332 642150

Mon–Sun: Open 24 hours

(emergency); Mon–Fri: 1pm–4pm (assessment)

homeless people in Derby. Assessment service for all single

Emergency accommodation. AS, AS, BS, BE BA, DA, H, LF

CHADD Outreach Support Service

98–99 Dixon's Green Rd,

Dudley DY2 7DJ

01384 237555

Mon–Fri: 9am–5pm

Advice and assistance on benefits, debt, registering with a GP, schools, work and college

Info about local services. BA, DA, ET, OL, TS

Dudley Area Housing Office

5 St James Rd, Dudley, Bir-

mingham DY1 1HP

01384 815035

Mon–Fri: 9am–5pm

If you find yourself homeless over the weekend or outside office hours, call 0300 555 8283 for help.

AS, H

Dudley Tenancy Guarantee

Dudley Housing Office,

15–17 St James's Rd, Dudley, Birmingham DY1 1JG

0300 555 2345

Mon–Fri: 9am–5pm

Helps people who are homeless or threatened with homelessness

to access private rented property. Phone 01384 815035 for details.

TS